Redeeming the Shop 716 eGift Card

 ✓ Customer presents Shop 716 eGift Card on a mobile device or printed on paper.
 ✓ Process as a MasterCard (credit card, not a gift card).
 ✓ Key in the 16-digit code, CVV, zip code, expiration as required by your PoS.
 ✓ Do not charge more than the prepaid amount, otherwise the transaction will be declined. Online/mobile gifts always show the current balance. To check balance on a printed gift go to https://c.yiftee.com/check-gift-balance.
 ✓ To process a payment that exceeds the eGift Card value, enter the card value first, then use another payment method for the remaining transaction amount.
 ✓ Tipping is not allowed.

Q: What do I do if the eGift Card is ‘declined’?
A: The transaction is declined if you try to redeem more than the value of the card, or if any of the redemption information is mis-typed. Start the transaction over with the correct value and info.

Q: Does the eGift Card function as a ‘pre-paid’ credit card regarding automatic tipping hold-backs?
A: No. It can be redeemed for full value. You cannot do a “force post” to charge more than card value.

Q: Since the eGift Card is like a MasterCard, can it be redeemed anywhere?
A: No. They can only be redeemed at our participating locations who have run their “Activation Cards.” If you change your PoS or credit card processor, you will need to run a new Activation Card. Contact support@yiftee.com for assistance.

Q: Is there a fee to purchase the eGift Card?
A: The gift sender pays $1.00 plus 5% of the gift value. The gift recipient gets 100% of the gift value. The redeeming merchant pays a CNP Mastercard processing fee.

Q: Can the eGift Card be used more than once?
A: Yes. They are multi-use and the current balance is always reflected on the digital voucher. They do not expire and Yiftee will send monthly reminders for the first year and quarterly thereafter.

Contact: support@yiftee.com