

# Deeper Dive For Reopening Your Business

Tuesday, May 12, 2020 | 2pm

From Lisa Lingle : Love our Chamber of Commerce! These meetings are so great! Thanks

From Ginger Bauer : My store carries clothing, handbags and jewelry. I can't possibly disinfect these items so I'm focusing on asking customers to wear masks and good hand hygiene. Along those lines, I can't use a disinfecting product that has bleach because it could transfer to fabric and ruin it. What non-bleach products are recommended for retail store such as mine?

From Kyle Paulson : Does anyone have a source for Plexiglass for counter protection?

From Deann Lufkin : We got ours at Polzin's Glass in Northfield

From Katrina : Menards - Home Depot sell plexiglass

From Robbie Brokken : Menards has plexiglass

From Mary Jo Majerus : K&S Glass also sells plexiglass

From Mark Steege : K & M Glass by Fairgrounds

From Beth Sherden : anyone investigating a thermal scanning system such as the one from Seek Scan?

From Kelly Leibold : Besides this recorded webinar being posted to the Roch Chamber website, will the Powerpoint slides be posted (as a PDF)? I'd like to bookmark those weblinks referenced in the slides...

From Shara Porter : Being that this is a lot of info, is there a slideshow that can be emailed?

From Rochester Chamber : Both the recording and the slides will be available on the Chamber website after the webinar concludes ([www.rochestermnchamber.com/path-forward-webinars](http://www.rochestermnchamber.com/path-forward-webinars))

From Kelly Leibold to Rochester Chamber(Privately) : Thank you!!!

From rfriedli : Please don't forget the Heating, Ventilation, and Air Conditioning (HVAC) systems in your buildings. The CDC recommends increasing the ventilation in your buildings, or air turnover. Also, increase the quality of the air filters, MERV Rating, to trap more of the particulate matter coming into the building. The EPA and CDC websites talk about these precautions.

From Cindy R : How does one increase the air flow? Keeping the furnace fan running 100%? Something else?

From rfriedli : Yes Running your exhaust fans as well

From rfriedli : Commercial systems would require other changes to increase ventilation.

From Mayor Kim Norton : I love the idea of early day hours (when the store is most clean) especially for immunocompromised and elderly shoppers!

From Jeff Weinberger : To increase air flow, turn your thermostat setting to run fan "on" rather than "auto" setting. Auto means your fan goes on/off as your heat or cool goes on or off. "On" means fan runs 24/7.

From John Eckerman : City Auto Glass sells plexiglass as well

From Jeff Weinberger : Be careful as well with higher MERV filters. Yes, a great idea. However, the higher the MERV, the more "stuff" gets removed by the filter. However, also the higher the MERV, the more often you need to change your filter. As your filter captures more "stuff" airflow goes down. 6 months max for a 4" think filter, maybe a little less. If you have a 1" high MERV filter, you might need to change the filter monthly.....check the filter, you will see when's it's dirty and needs changing.

From Katrina : Just got home from Utah that is open and went into a number of businesses that are open..salons, gyms, parks, zoo and took home some great ideas on how to open. Plexiglass was at all businesses, masks 50/50, social distancing signs and messages on all buildings. In the airport - 50/50 masks

From Mitch Massman : I recently saw a photo of an open gym that has plexiglass in-between every treadmill, lifting station, etc.

From Katrina : They did not in Utah - They did have a limited number allowed in there and you had to make an online reservation to go.

From Brett Wood : Pools and Breakfast bars are closed in hotels currently

From Patty Rucker : Any idea how bed pillows are cleaned? Are they high touch?

From REMODELING DL LLC Abel Garcia : the owner or manager for the hotels they need to take the training before they open and they need to get some certification for keep safe the costumer and employees

From Kyle Paulson : There is a lot of great information in this Chat Line, will the notes be shared along with the slides and handouts?

From JGiefer.B21107 : How are financial institutions and/or businesses handling currency and coin transactions. How long does the virus last on currency?

From pelliott : Does the virus live on cloth? If personnel wear cloth gloves, does this minimize the risk of transferring the virus?

From Tracy Bashore - Ironwood Springs : Does anyone have experience with the Omni shield product?

From Ginger Bauer : Regarding handling currency, most customers pay with cards so we'll eliminate signatures altogether. Cash will be discouraged, but if we take it, the customer will be given a small plastic bag to put the cash in and we'll put that cash in "quarantine" for a certain period of time...not sure yet how long that will be, but it won't go into the cash drawer and out to another customer until after it's quarantine period.

From Jeff Weinberger : How does higher temperature affect COVID survival? Outside and inside?

From pelliott : Awesome presentation - thank you!

From Dinalynn Rosenbush : can we clean pillows in the dryer on high for 30 minutes? is this true?

From NHH, House Manager : Can you post the resources page that was towards the end please? It was a full page. Thanks!

From REMODELING DL LLC Abel Garcia : thank you for all the great information is awesome presentation

From Donna Dickison : Sanitizing fabric chairs and carpets, etc? Suggestons?

From Mary Jo Majerus : Thanks for the great information!

From Tina Day : Great information, thank you so much for giving the opportunity to discuss!

From Andy Thilges- Home2 Suites by Hilton : Thanks to all for your great ideas and insights. Stay well!

From Andy Thilges- Home2 Suites by Hilton : FastSigns in Rochester can build lucite dividers for hotel front desks.

From Katrina : Air Insanity will be opening with online reservations only for awhile to eliminate cash handling and staff interaction

From Donna Dickison : Thanks Dan and Chamber. Wood Lake Mtg Center

From Jay Stoyles : Great information Dan and Chamber! Thank you

From Kyle Paulson : Huge thank you for all of the great information. You are the best Dan!