

COVID-19 Response and Protocols

If a guest begins to feel ill, he/she will be strongly encouraged to contact health authorities in order to be tested for COVID-19.

Prior to and after being tested, a guest with a suspected or confirmed case will be required to remain in his/her guest room until the guest can depart from the hotel to return home or go to a medical facility. If a guest tests positive, the hotel strongly encourages the guest to seek a medical facility as the hotel is not designed or equipped to handle medical care.

If a guest is under quarantine, the guest may reach out to the front office to talk through options for food delivery outside his/her guest room door.

Once vacated, a room occupied by a guest who is suspected of having or has been diagnosed with COVID-19 will be removed from service to undergo a detailed cleaning protocol. The guest room will not be returned to service until the room has been disinfected, and consistent with the guidance issued by local health authorities.

If a guest tests positive, the COO and/or another executive will communicate to all other attendees that at least one guest has tested positive for COVID.

All attendees are asked to inform IIABA if they test positive for COVID within 10 days of the conclusion of the event.

