

Restoration Newsline

Putting the "Rest" in Restoration

Franchise teammates at SERVPRO of Quincy in Illinois are working to restore a sense of safety and normalcy to children in their local community who face less than ideal living conditions.

SERVPRO of Quincy recently transformed their facility's warehouse into a real-life Santa's workshop for the non-profit organization, Sleep in Heavenly Peace. 30 volunteers showed up to build and construct over 20 bunk beds.

Sleep in Heavenly Peace is comprised of volunteers dedicated to building, assembling, and delivering top-notch bunk beds to children and families in need. So many great charities provide clothing, meals, and toys to families in need. But as wonderful as this aid is, few organizations offer suitable beds and bedding to the kids in these families. ■



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There is no disaster that hits home quite like a disaster to your property, home, or business. Uncovering water damage can be shocking at first, and you may not know where to begin with the cleanup process. However, there are steps you can take in the immediate moments following a burst pipe, flood, or storm event that will make your life easier and help you recover faster.

The first step you want to take is stop the source of water. You cannot repair water damage while water is still actively entering your home. If there is a pipe leak or another type of repair issue, turn off the water supply and have the problem professionally repaired. If the damage is from a storm or flood, use sand bags to reduce the amount of water in the space and call SERVPRO to help with emergency extraction.

Reach out to your insurance company. It is important to know what types of water damage your policy covers. Even if the incident is not covered by your homeowner's policy, your insurance agent can still offer you advice.

Next your focus should be on drying out your property. Standing water and wet upholstery can breed dangerous microbes in just 24 hours, so fast water removal is crucial to your future health. Use a mop or wet vac to remove excess water and bag up soaked clothing and textiles. Throw away things like mattresses that hold moisture and cannot be cleaned easily. Open all windows and turn on fans.

Call your local cleanup and restoration experts at SERVPRO. We respond to all residential and commercial water removal and cleanup needs. Water damage can be successfully cleaned and restored if you take immediate action to remove the water that you see and call the experts to handle what you can't.

Basement flooding and storm damage do not wait for regular business hours and neither do we. SERVPRO's fast response and advanced drying methods help prevent secondary damage and mold growth. If you're in need of cleanup and restoration services, call your local SERVPRO franchise today. ■

Like a good extraction, I see your attraction.



NATIONAL BURN AWARENESS WEEK

FEBRUARY 5-11, 2023

National Burn Awareness Week is a window of opportunity for organizations to mobilize burn, fire, and life safety educators to unite in sharing a common burn awareness and prevention message in our local communities.

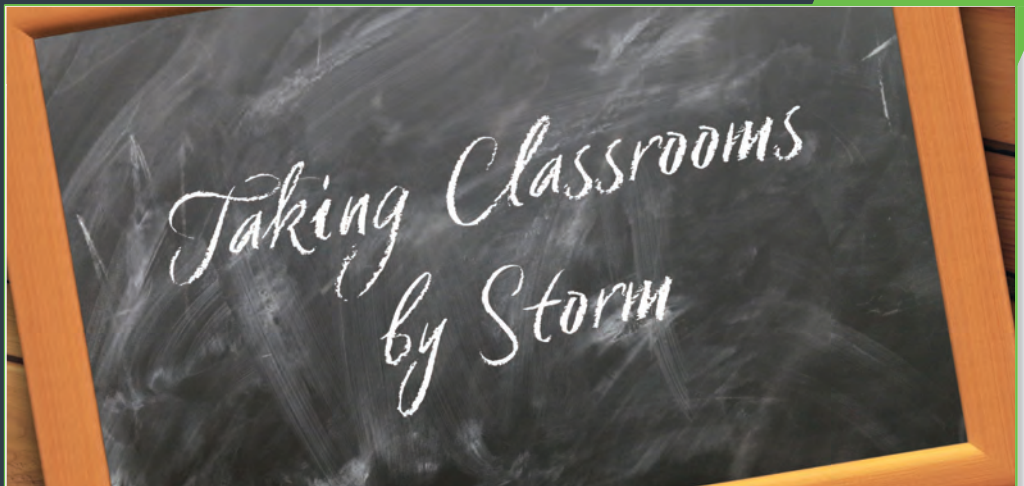
The theme for 2023 is Scald: "Hot Liquids Burn Like Fire!"

Watch what you heat and reheat. Cooking is the number one cause of home fires, according to the American Burn Association.

Most residential fire-related injuries are burns. In fact, approximately every 60 seconds someone in the country sustains a burn injury serious enough to require treatment. ■



Establish a "kid-free zone" of at least 3 feet (1 meter) around the stove and areas where hot food or drink is prepared or carried.



Students at South Effingham Middle School in Georgia learned exactly how powerful hurricane-force winds can be thanks to Christy Smith, sales and marketing representative at SERVPRO of Bryan, Effingham, McIntosh and East Liberty Counties.

"The students completed a learning unit on hurricanes and then, with limited supplies like cardboard and tape, were split into teams to build houses in hopes of withstanding hurricane-force winds. Their teacher needed something stronger than a box fan for this project, so she reached out to SERVPRO to see if she could borrow a few air movers! I was really excited about being able to share our resources to make the competition as real as possible for the kids. They had so much fun, and the kids were so competitive!"



Christy says she loved that students were able to simulate real-life situations. "The air movers were exactly what they needed. Some houses blew away immediately, some stayed in place

for a few seconds, and there were a few that didn't budge one bit. Without the air movers, I'm not sure they would have had very accurate results. The students, staff, and the administration were all so thankful and appreciative. It felt great to be a part of that group."



She adds that she plans to partner with the local school again in the future. "I think it's important for businesses in the community to be involved with the schools when possible. It helps create more well-rounded and civic-minded students while also providing extra support for the students and teachers, too. It was definitely a good marketing opportunity to bring brand awareness to the students and employees at the school with the SERVPRO green air movers!" ■

SERVPRO

Cleaning. Restoration. Construction.

Frozen

Pipes

Winter weather can bring about more issues than just slippery roads and a sidewalk to shovel. If you live where temperatures sink below freezing level, you are also at risk for frozen pipes which can create a major disaster for your home or property.

Frozen pipes are often those exposed to the cold weather, such as those outside your house, or in cold areas such as basements, attics, garages, or kitchen cabinets.

A frozen pipe can burst at the point where the ice blockage inside the pipe is located, but typically the rupture is caused by the backflow pressure between the water source and the blockage. A burst pipe can cause considerable damage if not addressed quickly.

To prevent pipes from freezing, here are a few steps you can take:

- Completely drain the water from swimming pool & sprinkler lines, as well as outside hoses.
- Open kitchen cabinets to let warm air near the plumbing.
- When the weather is extremely cold, let water drip from faucets that may come from exposed pipes.
- Keep your heat set to the same temperature both day and night. ■

WORD

S E A R C H

O J X X W Z S L H S K X I D D
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 I F N G C Q P C L G H W L H A
 N J R P B F A D C T J C E N M

- Candy
- Flowers
- Leap Year
- Super Bowl
- Chocolate
- Groundhog
- President's Day
- Sweetheart
- Cupid
- Heart
- Shadow
- Valentine



The fifth annual SERVPRO First Responder Bowl was played at SMU's Gerald J. Ford Stadium in Dallas, Texas on December 27, 2022 where the University of Memphis Tigers defeated the Utah State University Aggies **38-10**. "SERVPRO sponsors the First Responder Bowl to recognize the brave men and women who run toward danger to protect and serve the people in their communities," says CEO Rick Isaacson. ■

Why take the risk? Call a SERVPRO® franchise professional.
Working to make it "Like it never even happened."



As seen on CNN, Headline News, Fox News,
The History Channel, HGTV, DIY,
Food Network, NBC Sports, and CBS Sports.



With more than 50 years of industry experience, SERVPRO is a leader of fire, water, mold, and other specialty cleanup and restoration services. Our network of more than 2,050 franchises has responded to property damage emergencies ranging from multi-million dollar large losses to those suffered by individual businesses and homes. Providing coverage in the United States and Canada, SERVPRO has earned the trust of major insurance companies, commercial clients, and countless homeowners.

Editor: Casey Watkins



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**SERVPRO® SYSTEM SERVICES
RESIDENTIAL & COMMERCIAL**

Restoration:

- Water Removal and Dehumidification
- Fire, Smoke, and Soot
- Mold Remediation
- Construction
- Catastrophic Storm Response
- Document Drying

Cleaning:

- Bioremediation and Vandalism
- Ceilings, Walls, and Hard Floors
- Air Ducts and HVAC
- Deodorization

* Services vary by location
* 24 hour emergency water removal