# ///OOREDIGITAL





# PROGRAMMATIC MEDIA





























movies

### **TODAY'S AGENDA**

- What is CTV and How it Works
- Why Now
- Targeting Strategies
- Results & Reporting
- Getting Started & Case Studies



## **YOUR SPEAKERS**



Janet Tonner
President
Moore Media Division



Jess McKean
Vice President of Product
SimioCloud





# What is CTV and How Does it Work?

























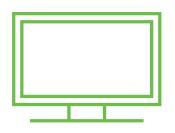


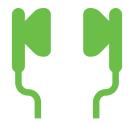




# WHAT IS CONNECTED TV (CTV)?

- CTV Advertising is the practice of running video ads on a television designed to connect to the internet while a viewer is streaming television content.
- Programmatic Advertising is the broader practice of placing display, video or audio ads on any device connected to the internet.









### THE CTV LANDSCAPE



#### **Live Streaming Content**

- Virtual cable providers
- Live Sports
- Live News

#### **Video On Demand**

- Bingeable Content
- Original Series
- Cable Apps

#### Free TV

- Movies and TV Shows
- Bingeable Content
- Live Stream & On Demand



















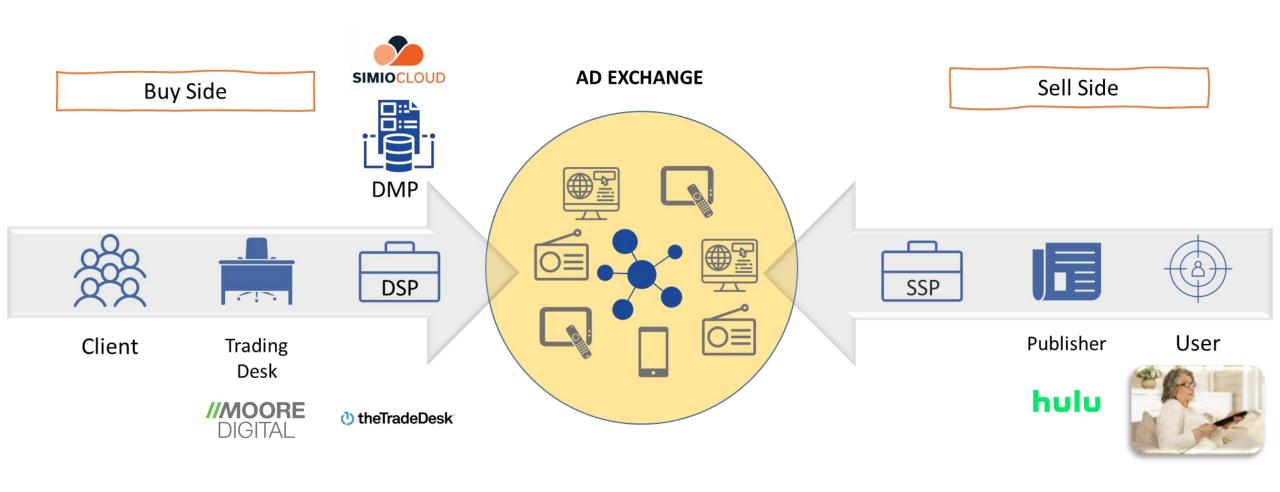






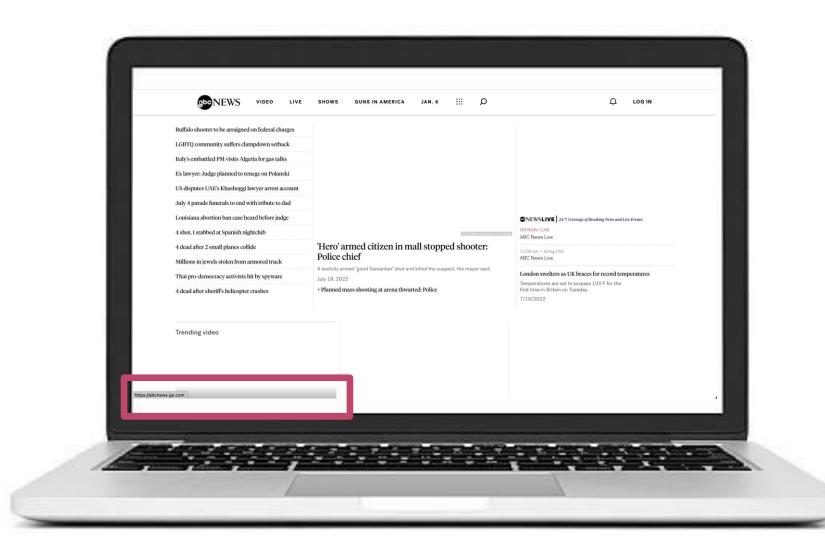


## **ONE-TO-ONE TELEVISION BUYING**





### AD EXCHANGE PROCESS IN REAL TIME







# Why Now?



























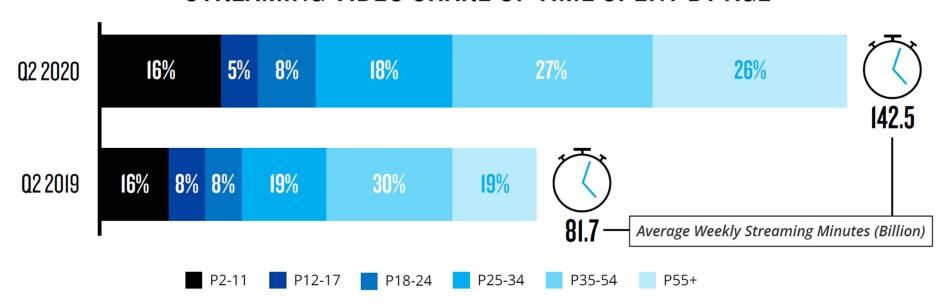




### STREAMING REACHED CRITICAL MASS

Time spent with television increased by 74% during COVID with the largest growth coming from viewers 55 or older

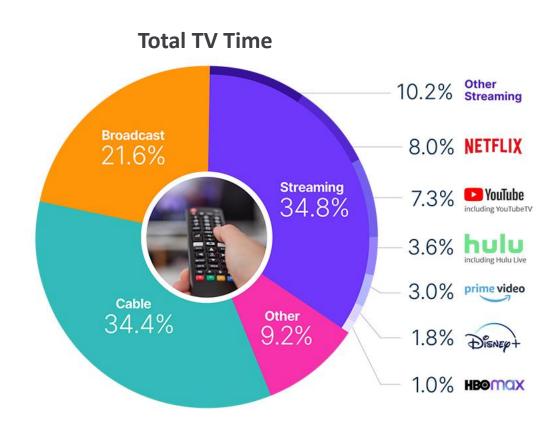
### STREAMING VIDEO SHARE OF TIME SPENT BY AGE





### SHIFT TO STREAMING TV

- Streaming overtakes broadcast and cable for the first time in July 2022
- US households subscribe to an average of 9 streaming services
- 80% of streamers watch adsupported content each week

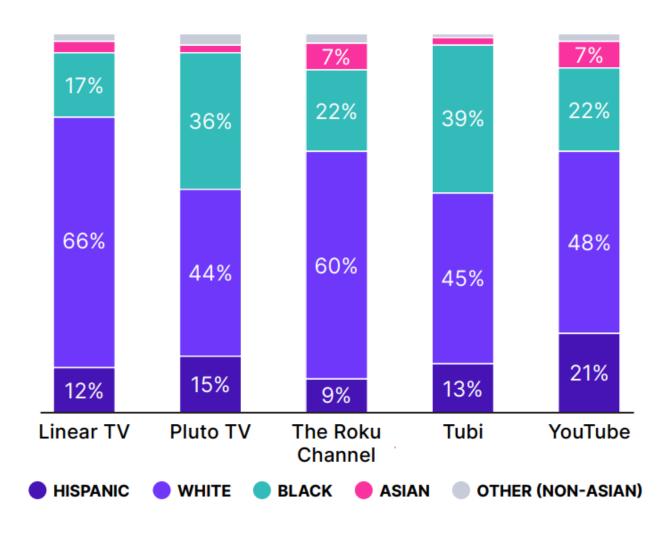


Nielsen Total Audience Report July 2022 – P2+ Total Day



### STREAMING REACHING A MORE DIVERSE AUDIENCE

Ad Supported Video
 Platforms are engaging diverse audiences







# **Targeting Strategies**



NETFLIX





























### MANY OPPORTUNITIES

Combine the power of video storytelling with the targeting precision of digital media

- Fundraising
- Emergency Response
- Lead Generation
- Brandraising
- Advocacy
- Event Participation



### BETTER TARGETING

### **GOOD TARGETING**

- Audiences selected from 3<sup>rd</sup> Party Data, usually Demographic Profiles
- DSP Platform Built Look-A-Like Audiences
- Models built from your 1<sup>st</sup> Party Data using Compiled Resources
- Scored 1<sup>st</sup> Party Records using Compiled Resources

### **BEST TARGETING**

VS.

- DSP Platform Built Look-A-Like Audiences
- Models built from your 1<sup>st</sup>
   Party Data & Co-op Data
- Scored 1<sup>st</sup> Party Records using Co-op Data



### 4 KEY TARGETING STRATEGIES

### Can be used individually or combined

Acquisition Model

Target prospective donors based on the key characteristics of your current donors & your

campaign objectives

**2** Reactivation

Reactive lapsed donors by identifying those most likely to reengage by analyzing their other donation activity and ability to give 3 Renew/Upgrade

Engage your current donors for improved retention and upgrade opportunities

4 ) Co-Targeting

Combine with other acquisition efforts such as email, direct mail, or telemarketing to increase response rates



### WHAT ARE CO-TARGETING CAMPAIGNS?

Media campaigns targeting & measuring the same audience(s) on a 1:1 basis across more than one media channel simultaneously, like:

- Direct Mail + Programmatic Display
- Acquisition Email + CTV
- Face to Face + Audio Ads
- CTV + P2P Texting



Rebecca and her husband Tom watch the latest episode of Blue Bloods on Hulu.

They see a television commercial.



Rebecca
is exposed
to another
video
commercial
while watching
the news on
her tablet.



Rebecca sees
corresponding
display ad
while searching
for a recipe on
her computer.



Rebecca receives a direct mail piece



Or, Rebecca
searches for the
organization
after an ad
exposure



Or, Rebecca
clicks on a
Facebook ad and
makes a
donation.



Or, Rebecca clicks on an email and makes a donation.



# Results & Reporting

































### LIFTING ALL BOATS

# Awareness

Connected TV, Streaming Audio

Consideration

Online Video, Native, Display

Conversion

Paid Social, SEM, Email, Direct Mail

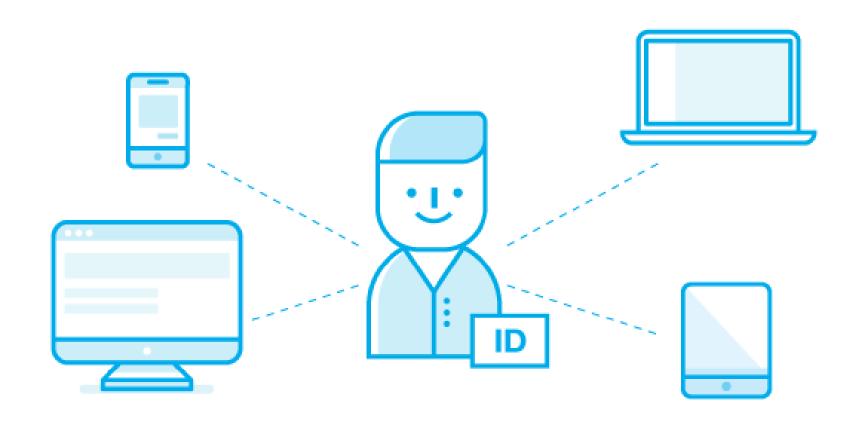


### **HOW IS ACTIVITY TRACKED?**

A pixel is essentially a tiny snippet of code that allow you to gather
information about visitors on a website—how they browse, what type of ads
they click on, etc.

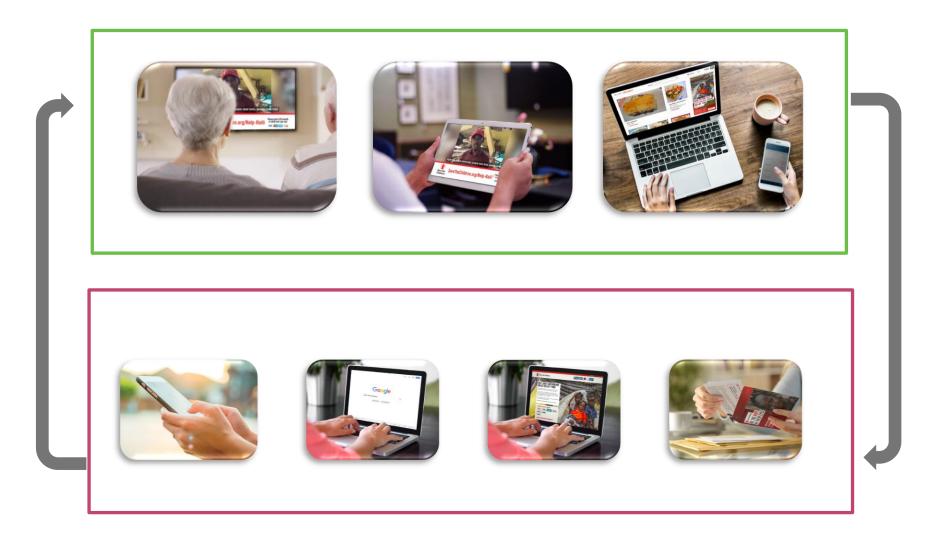
- You should place at least 2 different pixels:
  - A traffic pixel that fires when someone visits a page on your website
  - A conversion pixel that fires when someone donates, ideally enhanced
    with additional parameters to capture Transaction ID, frequency of gift,
    gift amount and more.

# BRINGING IT ALL TOGETHER





## **MEASURING THE IMPACT**



### **SUCCESS METRICS & EXPECTED ROI**

- Campaigns optimized for traffic, conversions, revenue and return on ad spend (ROAS)
  - Analyze by audience segment & creative
- Track increased revenue from conversion channels like SEM, paid social, and email
- Also monitor softer metrics lift in brand favorability & ad recall
- CTV Video Completion Rate: 95%+
- Average Cost per Completed View: \$0.04
- Expected Return on Ad Spend: 0.70 to 1.20









# **Getting Started**































### TYPICAL CAMPAIGN TIMELINE

6 to 8 weeks prior to launch

- Place tracking pixel
- Submit files for enhancement/modeling/scoring
- Create video and/or display assets

Month 1

- Focus on prospecting to generate awareness
- Increase retargeting pool

Month 2

- Increased focus on consideration
- Continue to refine strategy to maximize conversions

Month 3

- Increased focus on conversions
- Assess CTD lift for SEM, Social & e-mail
- · Continue to refine targeting and creative to maximize performance



### CTV CAMPAIGN RECOMMENDATION

- Budget: \$100,000 media + creative
- Impression Delivery: 1,700,000
- Flight Dates: 3 Months (TBD)
- Projected ROAS: 0.85-1.12
- Goal: Generate revenue and lift conversion channels







### **First-Party Data Case Study**

### Challenge

Shriners Children's experienced lackluster results from their Connected TV program.



### Solution

Moore Digital recommended a transition from the current managed service platform to our programmatic buying team, where we have more oversight, make optimizations in real-time, and most importantly, utilize first-party data through SimioCloud.



### **First-Party Data Case Study**

#### Results

When comparing the results across the same two-month period:

- The Cost Per Impression (CPM) Decreased
- The Cost To Acquire Decreased by 45%
- Both One-time and Monthly Average Gifts Increased
- Return On Ad Spend Increased 215%

	Managed	Moore Media	
Metric	Service Vendor	powered by Simio	% Diff
One-time Avg. Gift	\$161.69	\$213.05	32%
Monthly Avg. Gift	\$22.78	\$26.02	14%
CTA	\$198.00	\$109.55	-45%
ROAS	0.55	1.73	215%

### **CO-TARGET RECOMMENDATION**

- Budget: \$10/cpm for Display + Creative
- Minimum Target Quantity: 500,000
- Flight Dates: 2 weeks prior to in-home date through 4 to 6 weeks
- Goal: Lift campaign response and generate additional online gifts



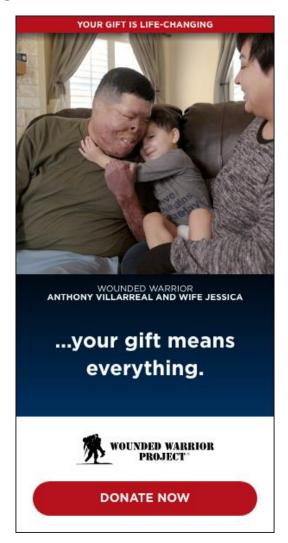
### **DM Display Co-Targeting Case Study**

### Challenge

Wounded Warrior Project wanted to enhance the performance of direct mail acquisition campaigns.

#### Solution

Conduct a test with two co-targeting vendors.







### **DM Display Co-Targeting Case Study**

### Results

Simio direct mail co-targeting results showed:

- 2.54% increase in response rate as compared to the control hold-out
- 8% increase in average gift
- 5.45% reduction in cost to acquire

	Resp %	Avg. Gift	СТА
Simio % Lift Co-Target vs. Control Holdout	2.54%	8.05%	-5.45%
Other Vendor % Lift Co-Target vs. Control Holdout	-5.62%	19.46%	4.45%

The competitor vendor did not see improvement in response or cost to acquire.

In addition to the Direct Mail results, the Simio test file generated 137 online gifts, of which 23% where sustaining, for an online ROAS of 2.34.

# Thank you.

