

Uninsured Patient Advisor Hotline



Helping Patients Get Connected to Health Coverage

833-541-5757

UNINSURED PATIENT ADVISOR HOTLINE:

WHAT IS THIS?

We know that unemployment is rising in part due to the COVID-19 pandemic impacts. This is why HCA Healthcare has created a dedicated **hotline for patients who may have recently lost their jobs (laid off or furloughed)**. The hotline provides personalized guidance to health coverage options, and can do the following:

- **Evaluate eligibility for COBRA, Healthcare Marketplace/Exchange Plans, and/or Medicaid and potential resources that may offset cost of insurance premiums**
- **Understand, complete and submit eligibility applications on the patients behalf (if desired)**
- **Follow up with county or state to complete eligibility process (if needed)**

WHO IS THIS FOR?

This is a free service and is intended to help connect individuals who may be faced with health insurance coverage challenges due to unemployment.

HOW CAN THEY HELP?

This hotline is staffed by **patient benefit advisors** and can help patients with their individual situation to find their best coverage options.

WHEN CAN I CALL?

The service is offered **Monday – Friday from 8AM to 6PM EST.**

UNINSURED PATIENT ADVISOR HOTLINE: 833-541-5757

1. Patient benefit advisors provide personalized guidance on health coverage options for patients who may have recently lost their jobs
2. Patients are evaluated based on eligibility for COBRA, Healthcare Marketplace/Exchange Plans and Medicaid
3. Service is free

WHERE TO LEARN MORE

To learn more about the services our advisors provide, visit www.hcahealthcare.com/hotline

** There is no cost to patients for this service. We are not representing any other company or selling insurance plans.*