



**FOR IMMEDIATE RELEASE**

## **Baptist Health Care Welcomes New Board Member Jackie Biggs**

**PENSACOLA, Fla. (May 23, 2024)** – Baptist Health Care welcomes Jackie Biggs to serve on the Baptist Health Care Board of Directors. Jackie is the Senior Vice President of Greater Pensacola and Contact Center Operations for Navy Federal Credit Union. Jackie oversees a team of nearly 10,000 team members at Greater Pensacola Operations. He also leads a team of more than 6,900 Contact Center employees across the organization.

Jackie joined Navy Federal in November 2007 as a Member Service Representative (MSR). He then rose through the ranks of leadership, rotating into Real Estate Lending through the Navy Federal Executive Development Leadership Program in 2016. In January 2023, he was promoted to become Senior Vice President, Contact Center. Jackie is a two-time recipient of the Navy Federal President’s Award for Leadership Excellence in 2013 and 2018 and the President’s Award for Service Excellence in 2011.

“It is an honor to serve on the Baptist Health Care Board of Directors,” Biggs said. “Baptist’s mission, vision, and values align with our mission and goals at Navy Federal, and I look forward to the opportunity to contribute through board service.”

Baptist Health Care is the area’s only locally governed health system. The Baptist Board of Directors is comprised of representative leaders within our two-county community. These leaders volunteer their time and expertise to ensure that Baptist Health Care fulfills its charitable mission and its mission of helping people throughout life’s journey. The Baptist Board members direct strategic initiatives, oversee financial performance, and ensure that Baptist continues to provide our patients with the highest-quality and safest health care services.

“We are grateful for the years of service and leadership provided by so many who step up to serve on our Board for the betterment of our organization and community, and we welcome Jackie’s experience representing the largest employer in the area to help us carry out our Mission,” said Mark Faulkner, president and CEO, Baptist Health Care.

For more information, visit [ebaptisthealthcare.org](http://ebaptisthealthcare.org)

###

CONTACT BELOW IS FOR MEDIA USE ONLY

For more information about this press release or to schedule an interview, send an email to [BHCMediaRelations@bhcpns.org](mailto:BHCMediaRelations@bhcpns.org) or call 850.791.5254.

*About Baptist Health Care*

*Baptist Health Care is a not-for-profit health care organization based in Northwest Florida that is committed to helping people throughout life's journey. Baptist continuously strives to be a national leader in quality and service. Baptist Health Care includes three hospitals, four medical parks, Andrews Institute for Orthopaedics & Sports*

*Medicine and a large network of primary care and specialty physicians. Baptist Health Care is one of the largest non-governmental employers in Northwest Florida.*

- Baptist Health Care • Baptist Hospital • Gulf Breeze Hospital • Jay Hospital*
- Baptist Medical Parks Airport, Nine Mile, Navarre and Pace • Andrews Institute • Baptist Medical Group*
- Baptist Heart & Vascular Institute • Baptist Health Care Foundation*