

UPMC Pinnacle



SYSTEM OVERVIEW

UPMC Pinnacle is a nationally recognized leader in providing high-quality, patient-centered health care services in central Pennsylvania and surrounding rural communities. Its more than 2,900 physicians and allied health professionals and more than 11,000 employees serve a 10-county area at outpatient facilities and seven acute care hospitals with more than 1,170 licensed beds.

- Offering comprehensive medical services to more than 1.2 million area residents.
- Nationally recognized, not-for-profit health system
- Founded 1873
- Serving as the health care hub for central Pennsylvania, including Dauphin, Cumberland, Perry, York, Lancaster, Lebanon, Juniata, Franklin, Adams, and parts of Snyder counties
- High-quality, patient-centered inpatient and outpatient health care services
- Strong board leadership representative of the regional community
- Seven acute care hospitals
 - UPMC Carlisle
 - UPMC Pinnacle Community Osteopathic
 - UPMC Hanover
 - UPMC Pinnacle Harrisburg
 - UPMC Lititz
 - UPMC Memorial
 - UPMC Pinnacle West Shore

UPMCPinnacle.com/Careers



WORKING AT UPMC PINNACLE

You can change lives with a career at UPMC Pinnacle. Whether you want to treat illness and help people stay well through direct patient care, interpret test results, or provide support in departments such as finance, pharmacy, patient transport, or customer service, you can make a difference in the lives of patients and their families.

As a leading employer in the region and the largest non-governmental employer in Pennsylvania, UPMC strives to attract and retain talented, compassionate people who share this same vision. There are many benefits in becoming an employee at UPMC Pinnacle, from professional satisfaction to competitive wages and benefits.



SERVICES AND STRUCTURE HIGHLIGHTS



11,000+
Employees



+1,170
Licensed Beds



2,900+ physicians
and allied health
professionals



180+
Research
Studies

- Urgent care, emergency services and imaging
- Magnet-recognized nursing excellence at UPMC Pinnacle Harrisburg, Community Osteopathic, and West Shore hospitals
- High-volume maternity care and a level III NICU
- Telemedicine and workplace-based wellness services
- Over 160 outpatient and ancillary facilities
- Joint ventures in ambulatory surgery, acute rehab, outpatient rehab, urgent care, home infusion, home care, reference lab, occupational medicine, and behavioral health
- One of two area health systems with a kidney transplant program
- Programs in orthopaedics, neuroscience, and spine care combine a multi-disciplinary approach to comprehensive spine, bone, joint, orthopaedic and sports medicine services.
- Cancer Institute is one of the largest providers of cancer care in the region
- CardioVascular Institute with more than 45 physicians in nine office sites





EMPLOYEE BENEFITS

Our generous compensation package includes:

- Medical, dental and vision plans
- Flexible spending accounts
- Paid time off
- Retirement plans
- Long-term disability
- Tuition reimbursement
- Employee counseling services
- Belco Credit Union
- Free parking/bus passes
- Long term care insurance
- Legal services and identity theft program
- Supplemental life insurance for employee and family
- Auto and homeowners insurance group discount
- Adoption assistance
- Discount child care services



COMMUNITY COMMITMENT

- Comprehensive community programs and services to improve the health and wellness of our region, including health insurance enrollment guidance, home-visiting programs, community paramedicine, “Eat Smart, Play Smart” Energy Pack program, and community education and screenings.

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QUALITY RECOGNITION

- Joint Commission certification in:
 - Advanced Heart Failure
 - Advanced Inpatient Diabetes
 - Advanced Stroke (PSC)
 - Knee and Hip Surgery
 - Spine/Back Surgery
- Joint Commission Top Performer: Key Quality Measures
- Magnet® Designated Hospital for Nursing Excellence — 2017
 - UPMC Pinnacle Harrisburg and UPMC Pinnacle Community Osteopathic (third consecutive recognition in 12 years)
 - UPMC Pinnacle West Shore (designated on first application)
- Blue Distinction for Spine Surgery, Maternity, and Knee and Hip Replacement
- Healthgrades 2017 Cardiac Surgery Excellence Award™
- American College of Cardiology 4-star rating
- Society of Thoracic Surgeons highest 3-star rating in CABG, Aortic valve replacement with CABG, and Aortic valve replacement, “only 1% of hospitals” submitting data achieve 3-star rating in all areas.
 - Top decile performance nationally for AMI and Heart Failure
- American College of Cardiology
 - Atrial Fibrillation Certification
 - Accredited Chest Pain Center
- Among the highest quality and lowest cost in PA (PHC4 Cardiac Surgery Report 2016)
- UPMC Pinnacle Harrisburg and UPMC Lititz Baby-Friendly USA designated birth facility
- 2018 Distinguished Hospital Award for Clinical Excellence from Healthgrades
- Voted “Simply the Best” Hospital for sixth year in a row by *Harrisburg Magazine*
- Among Becker’s 150 Great Places to Work since 2016
- Healthgrades® 2019 clinical achievements, including America’s 250 Best Hospitals’ Award for second consecutive year
- Healthgrades® Specialty Excellence Awards in cardiac care and surgery, neurosciences and the treatment of stroke, pulmonary, gastrointestinal, critical care, labor and delivery, gyn surgery and bariatric surgery
- UPMC Pinnacle Community Osteopathic, Harrisburg, and West Shore, and UPMC Carlisle and Lititz awarded an ‘A’ for Patient Safety in Fall 2018 Leapfrog Hospital Safety Grade
- Named “High Performing” among *U.S. News & World Report’s* “Best Hospitals”:
 - No. 10 in Pennsylvania in regional rankings



VOLUMES

- Top 5% in statewide experience for major joint replacements, heart catheterization and stenting, open heart surgery, kidney transplants and spine/back surgeries
- 60,000 admissions
- 283,300+ ED visits
- 687,000 primary care visits
- 6,000 babies born
- 19,700 observation cases
- 1.5 million outpatient visits
- 71,000+ surgical cases

EOE UPMC Pinnacle complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

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