



Chamber Reopens Following CDC Guidelines

Message from the CEO

Greetings to our Chamber Members & Friends!

It's mid-summer already, and what a few months it's been. In these times of adversity, we are so impressed with our Monadnock Region community, and the way it's come together in response to the COVID-19 pandemic. Fortunately, at least so far, our region (and the State of New Hampshire generally) have been able to keep the virus more or less in check. We also know that the story is far from over.

With this background, here are a few things we'd like to share:

1. *Our Chamber office on Central Square is "open" again, on a limited basis.* Staff are in the office, on a staggered schedule, following the recommended protocols outlined in the State's Universal Guidelines and CDC guidance. Our door is locked, and visitors are encouraged to email (pcuster@keenechamber.com) or call ahead (603-352-1303) for an appointment. In addition, all those entering will get a health screening and be asked to wear a mask.

2. *We continue to hold virtual events.* We have a range of online events happening every month, including Business After Hours, Coffee & Conversation, Chamber 101 and B2B Lunches. See the current event calendar on our website at <https://www.keenechamber.com/>. These virtual events are a great way to stay engaged with Chamber programs and connect with other members. We'll revisit holding in-person events at the end of the summer and keep you posted!

3. *We've taken the Keene Safe Pledge--* joining the voluntary local commitment to help reduce transmission of COVID-19 by implementing State of New Hampshire and CDC health and safety protocols. We're doing our part to make people feel comfortable visiting our office, while demonstrating responsibility in supporting healthy economic activity.



VIRTUAL COFFEE & CONVERSATION

Online Chat with Peter McBride, Director of the Cohen Center for Holocaust and Genocide Studies at KSC

Tuesday, July 28, 2020

9 - 10 am • Zoom Video Chat

Join us for conversation as we meet and greet Peter McBride, the new Director of the Cohen Center for Holocaust and Genocide Studies at Keene State College. The Cohen Center is one of the oldest Holocaust resource Centers in the United States. Founded in 1983, the Center is located at Keene State College.

Join in the conversation, connect with other members and guests in the Chamber community!

Register online at www.keenechamber.com or e-mail info@keenechamber.com. Once registered, you'll receive a confirmation email with the Zoom meeting info.





Northeast Delta Dental

Northeast Delta Dental Donates \$27 Million in COVID-19 Relief Support

Northeast Delta Dental, headquartered in Concord, New Hampshire, with offices in Saco, Maine, and Burlington, Vermont, is a nonprofit offering dental insurance programs for organizations of all sizes, and individuals and families with no access to employer-sponsored dental benefits.

Its support of businesses and nonprofits negatively impacted by the COVID-19 pandemic is focused on advancing the oral health and overall wellness of its customers and the public. Of the \$27 million in relief funds, more than \$11 million is invested in New Hampshire, many of those dollars helping individuals and businesses in the Monadnock Region.

Northeast Delta Dental will provide \$18.8 million in returned and reduced premiums to individual and group customers by extending rate holds for fully insured individual and group customers renewing July through December, 2020; crediting all fully insured individual and group customers with a one-month dental premium in July based on June's billed amount; and crediting all self-insured group customers for the July administrative fee. It will help producers and consultants who market its dental insurance by providing relief payments totaling \$700,000 for the premium/administrative credit period.

Early in the crisis, Northeast Delta Dental provided financial relief of \$4.3 million to participating dentists in two forms, one based on procedures performed in 2019, the other on procedures performed from mid-February to mid-March, 2020. To aid the reopening of offices by participating dentists, it invested \$2.7 million to purchase and distribute over 120,000 KN95 masks. It also reimbursed dental offices \$10 per visit in May and June to cover the costs of personal protective equipment.



To meet needs created by the COVID-19 crisis, Northeast Delta Dental committed \$500,000 to help organizations needing assistance. It also empowered 20 oral health programs in Maine, New Hampshire and Vermont to use the more than \$170,000 in grants awarded to them by the Northeast Delta Dental Foundation for challenges relating to COVID-19, if needed, rather than the oral health-related purposes for which they had applied for funds.

The company is also honoring the many commitments it made to sponsor events--some of which were in the planning process when the ability to hold events became prohibitive--by providing funds directly to the organizations the fundraisers benefit.

For more information, contact Kathleen Walker, APR, Director, Marketing & Communication at (603)223-1307.

Northeast Delta Dental
One Delta Drive
P.O. Box 2002
Concord, NH 03302-2002
www.nedelta.com

Want your business in the Spotlight?

Contact Christine Hadlow at chadlow@keenechamber.com and reserve your spot!

Member News

SHRM (the Society for Human Resource Management) recently awarded Greater Monadnock Society for Human Resource Management (GMSHRM) its prestigious EXCEL Gold Award for their accomplishments in 2019. The EXCEL award is given to state councils and chapters to recognize major accomplishments, strategic activities, and tactical initiatives that elevate the profession of human resources.

“So much of SHRM’s impact on the world of work can be traced back to the dedication and hard work of our chapters and state councils like Greater Monadnock SHRM. These leaders took the initiative and drove changes to make workplaces where employers and employees can thrive together,” said **Johnny C. Taylor, Jr.**, SHRM-SCP, president and chief executive officer of SHRM. “The Gold EXCEL Award is not only a celebration of the great work done by Greater Monadnock SHRM — it’s also recognition of the grit it took to do it.”

The EXCEL Award can be earned at four levels: bronze, silver, gold and platinum. Each level has a prescribed set of requirements and accomplishments that must be met. Greater Monadnock SHRM will receive recognition in SHRM publications and at conferences, a logo to display on its website, and information to share with its members about the significance of this award.

Greater Monadnock SHRM has over 60 members representing various size companies throughout the Monadnock Region. In addition to hosting monthly educational programs, Greater Monadnock SHRM offers valuable networking opportunities with local HR professionals, HRCI and SHRM recertification credits, and opportunities to stay up to date with policies and legislative changes that affect businesses. www.monadnockshrm.org

The Monadnock Food Co-op held a one-day Round It Up Donation Drive to benefit Monadnock Area Peer Support Agency (MPS) on May 23, 2020. Together, co-op shoppers donated \$211.90 to Monadnock Area Peer Support Agency.

“Monadnock Peer Support would like to thank the Monadnock Food Co-op and its members and shoppers for donating to our community,” says **Peter Starkey**, Executive Director of MPS. “All of the funds donated will be used to further mental health support and recovery in the Monadnock Region. These generous donations will support our mission of providing wellness programs and social justice advocacy for those who have lived experience with mental health.”

www.monadnockpsa.org
www.monadnockfood.coop

Cheshire Medical Center has welcomed **Benjamin Wilkie, PA-C**, to the Orthopaedic Department. Wilkie holds a Master of Science, Physician Assistant Studies from Radford University Carilion in Roanoke, Virginia, and a Bachelor of Science in Sports Biology from Springfield College in Springfield, Massachusetts.



Benjamin Wilkie, PA-C

www.cheshire-med.com

Community Volunteer Transportation Company (CVTC) continues to provide no-fee rides for those without access to transportation to important non-emergency medical appointments, grocery shopping, the post office, bank and pharmacy. Masked Volunteer Drivers are equipped with necessary sanitizers to keep the car free from germs. For riders who are wheelchair dependent, CVTC subcontracts with chair-van providers.

Call (603) 821-0569 to speak with a Transportation Coordinator. CVTC requests notice five business-days in advance to give volunteers time to review open rides and select those that fit their schedules.

Community Volunteer Transportation Company serves all 34 towns in the Monadnock Region. www.cvtc-nh.org

The **Town of Swanzey** announced that the Recreation Department will be holding a summer camp in 2020, although due to the COVID-19 global health pandemic and State of Emergency camp this year will be smaller and have a number of changes. The Governor’s Stay at Home 2.0 Guidelines for Day Camps give specific rules and guidance for the Town to follow. Swanzey summer camp is held at Richardson Park (60 East Shore Road) for children ages 5 to 11 and includes excellent supervision, swimming, entertainment, arts and crafts, water & beach play, porch games, special demonstrations, and more. The Town will be taking the necessary preparations to provide a safe and fun summer camp. Unfortunately, due to staffing and COVID19 related reasons the Town will not be able to offer Swim Lessons or Splash and Play this year. Camp this year will be broken into two separate sessions, which will each be limited to 32 children:

Session 1 is a 4 week camp running from the week of June 29th through the week of July 20th. The total cost is \$400 and a non-refundable deposit of \$200 will be required to confirm camp attendance. The remaining \$200 will be due by Friday July 10th

Session 2 is a 3 week camp running from the week of July 27th through the week of August 10th. The total cost is \$300 and a non-refundable deposit of \$150 will be required to confirm camp attendance. The remaining \$150 will be due by Friday July 31st.

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This year campers cannot sign up for camp by the day or week, they must sign up for a full session. Families interested in participating in summer camp are encouraged to closely review the sign up paperwork, which outlines changes to the program this year. Completed registration forms with payment should be returned to Jenna Fraunfelder in the Selectmen's Office at Town Hall. Applications are first come first serve with priority for families who signed up for the waitlist this spring.

Questions should be directed to Recreation Director Aaron Cherry at (603) 209-2927 or recreation@swanzeynh.gov and Administrative Assistant Jenna Fraunfelder at (603) 352-7411 ext. 115 or jfraunfelder@swanzeynh.gov.

Sign up forms are available at Swanzey Town Hall and on the Town's website, www.swanzeynh.gov.

On Tuesday May 19 and Wednesday May 20, **Monadnock RSVP's** America Reads Program held their annual Book Fair for the volunteers tutoring students in the Pre-K thru third grades. Grant funding from the **Elm City Rotary** and the **Kiwanis Club of Keene** supported the purchase of books for the book fair. **Greenwald Realty** donated space to hold the event.

RSVP purchases books for the volunteers to give to the students they tutor throughout the school year. These students are struggling readers and often do not have books of their own. This is a way for them to have books at home and continue to read during the summer months. The America Reads program served 1059 students in 16 schools and eight Early Learning and Pre-school programs in the Monadnock/Cheshire county region.

Monadnock RSVP is a program of the Corporation for National and Community Service and a program of Monadnock Family Services.
www.monadnockvolunteercenter.org

Shae Sterrett, owner of **Shae Sterrett, LLC** announced that her brand **HIRESHAE.com**, has been renamed **VIRTUAL BUSINESS SOLUTIONS**. **HireShae.com** was launched in September 2019 to highlight the business services that owner, Shae Sterrett, has been offering for over twenty years. The new business name, Virtual Business Solutions, better reflects the mission of the business and the services available.

Virtual Business Solutions provides four levels of services to clients throughout the United States: First, as a Virtual Assistant, providing administrative, logistical, and technical expertise to professionals, individuals, executives and businesses; second, as a Virtual Marketing Agency providing services in Pay-per-Click advertising, Search Engine Optimization, Graphic Design, Social Media, Advertising, content development and email marketing; and, third, as a Business Solutions expert, helping companies implement solutions that improve business operations and customer experience. Services include setting up a remote office, set up of cloud based document solutions, online payments, electronic signatures solutions, customer relationship management (CRM) set up, email programs, and more.

Virtual Business Solutions also specializes in helping new businesses get started more quickly and affordably by helping aspirational entrepreneurs and businesses through the steps of setting up a new business.

"Because we operate as a virtual agency, Virtual Business Solutions is able to offer services to businesses of all sizes at a fraction of the cost of big agencies without compromising results." says owner Shae Sterrett. "I want to make it easy and affordable for businesses to get more done, be more successful and support and sustain the American dream of business ownership."

Interested clients can visit <https://virtualbusinesssolutions.us/> to learn more and schedule a free consultation.

The Hannah Grimes Center for Entrepreneurship announced the 2020 PitchFork Challenge: Money and Momentum. The PitchFork program was started in 2016 to coach business entrepreneurs to pitch their business investment opportunity on a quarterly basis to a room full of investors with a purpose to boost the startup rates in the Monadnock region. For the inaugural Radically Rural Summit in 2018, the Hannah Grimes Center leveraged the success of the PitchFork program into The PitchFork Challenge, where there was prize money for the best pitch to a rural startup business entrepreneur. This year's final, live pitch will be held on Thursday, September 24, 2020 as part of the Radically Rural Summit.

Applicants can submit their rural startup business or business ideas to be reviewed by a panel of judges. There will be two tracks entrepreneurs can apply to, one for a rural startup business and one for a business idea. Ultimately, one business winner will be chosen to receive a prize of \$10,000 in cash for the rural startup business track and one prize of \$1,000 for the idea track that will advance a business idea forward. Contact programs@hannahgrimes.com with questions or visit <https://www.hannahgrimes.com/pitchforkchallenge> for more information and to apply.

Service Credit Union, the largest credit union in New Hampshire, has launched the Service CU Impact Foundation in order to increase its footprint of community giving and further promote initiatives that impact the areas it serves.

"As an organization dedicated to supporting our communities, with giving back at the core of everything we do, it was critical for us to have a dedicated arm with which we could support our critical initiatives," said Service CU President-CEO **David Araujo**, who

Member News

serves as President/Chair of the Impact Foundation. “The Service CU Impact Foundation promotes community development by funding initiatives that deliver solutions and solve problems facing our membership and communities in which we serve. We are excited to finally announce the launch of the foundation, and look forward to making even more of a difference to those who need it than ever before.”

The Service CU Impact Foundation serves to fund efforts beyond what Service Credit Union supports, partnering with providers who support education, human services, and emergency care for veterans and military. Focus areas include shelter and supportive housing, providing essential resources such as clothing and furniture, and providing both financial and emergency assistance for veterans, such as suicide risk intervention and prevention. The Service CU Impact Foundation also supports scholarships for members, as well as charitable grants. Qualified applicants can submit a form to be reviewed by the foundation’s board of directors. Beginning in April 2020, Service CU opened up its foundation website to allow for member donations to nonprofits that help those impacted by COVID-19, which the credit union has matched. Recipients of the funds include the Chaplain’s Emergency Relief Fund, Homeland Heroes, Child Advocacy and Protection Program and the New Hampshire Food Bank.

On September 1, 2020, the Service CU Impact Foundation will host its first Charity Golf Classic event at the Wentworth by the Sea Country Club in Rye, NH.

www.servicecu.org

The regional accounting firm of **Nathan Wechsler & Company, PA** announced that **Oreste “Rusty” Mosca, CPA** was recently elected as the Chair of Leadership New Hampshire.

Mosca has served as a member of the organization’s board of directors since 2015.



“I am so pleased at the opportunity to continue serving Leadership New Hampshire in this new capacity,” said Mosca. “The work that this organization does in the New Hampshire community is invaluable. It deserves all of the support that we can give.”

Leadership New Hampshire (LNH) is a 10-month program that brings together a group of talented and accomplished individuals to learn about issues local to the state, connect with one another, and discover ways to serve their communities in positions of leadership and responsibility. Established in 1992, LNH has more than 900 alumni, statewide.

Mosca joined Nathan Wechsler & Company in 1987 and currently serves as the firm’s Managing Director.

www.nathanwechsler.com

The **Kiwanis Club of Keene** recently made a \$5,000 donation to the Keene Bike Park (see photo below), designed and built by the Brattleboro-Keene Chapter of the New England Mountain Bike Association. The Keene Bike Park is a joint project of Brattleboro-Keene NEMBA and the City of Keene, with the goal of creating a family-oriented park where people of all ages can learn, play, and enjoy bike-related activities.

The bike park is located within Wheelock Park and will provide a safe, fun, and challenging place for bike riders to learn and develop their mountain biking skills. The course allows new riders to learn in a safe, controlled environment while providing areas for experienced riders to challenge themselves to grow their skills.

The Bike Park designers worked closely with Keene Parks and Recreation as well as city Code Enforcement staff to ensure the project meets all necessary requirements and guidelines. The park is scheduled to open in July. For more information visit <https://www.keenebikepark.org/> www.keenekiwanis.org



Kiwanis Club members present check to Mike Davern, President of Brattleboro-Keene NEMBA. Left to right: Liz Sayre, Peg Bruce, Mike Davern, Art Walker, Scot Ward. Photo credit: Christopher David

Member News

“Pivot”: The Most Frequently Used Word in Business Right Now

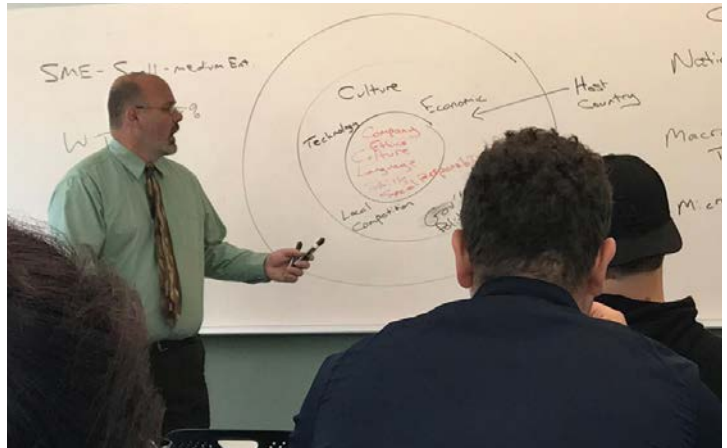
By Joe Walker

During the last three months, most of us were forced out of necessity to “pivot” our business model to keep our doors open, keep the lights on, and to keep paying ourselves and our employees. Now, as we are getting to the re-open stage or have re-opened, it is important to take time to reflect back on the last several months and evaluate what we learned about ourselves, our business, and most importantly, our customers.

Whether you were a dine-in restaurant or some other product based industry that had to become take-out or curb-side pickup, or a service industry like a bank or real estate agent that had to close your lobby, you adapted to stay afloat. All of us have become experts in the world of Zoom and Google meetings, working from our homes, and for many, trying to stay productive while also trying to home school our children.

Using the old expression “make lemonade out of lemons”, what have you learned that you can now incorporate going forward? We have conditioned our customers, employees, and supply chains over the past several months to expect our business to operate differently. Now that we are re-opening, are we going to throw all that experience away? Or is there a way to redefine at least a part of your business to incorporate it?

This could become part of your “unique value proposition” or branding going forward. But, if you are going to include this in your business model going forward, what resources will you need? Do you need more staff? A different or bigger space? More equipment? The list goes on and on. All these questions should



be addressed in your business plan, and more than likely prior to three months ago your business plan did not include any of these situations in the SWOT analysis or business operations plan.

This is also the time to re-develop your marketing message to include what you have learned through your “pivot”. As we re-open it is crucial to invest in marketing to let your market know you are still here, and it could be a prime opportunity to put out the new message of how you changed. For example, does your message include “buy local”? Experts believe supporting local businesses will be a driver for customers as we re-open.

Joe Walker owns Joe Walker Marketing Services, a consulting company that helps businesses with business plans, strategic planning, marketing plans, branding, event planning and membership drives for non-profit businesses. He is here to help your business as you re-open. For more information, visit www.joewalkermarketing.com, email jwalkeriii@nec.edu or call (603) 731-0693.

Welcome New Members!

Kathryn's Florist and Gifts

15 Main Street, Winchester NH
(603) 239-4239
www.kathrynsfloristandgifts.com

Moore Nanotechnology Systems, Inc.

230 Old Homestead Highway, Swanzey NH
(603) 352-3030
www.nanotechsys.com

City Office Janitorial

310 Marlboro Street, Suite 230, Keene NH
(802) 369-9925
www.cojanitorial.com

Do you have a topic or area of interest to other Chamber members that can be presented virtually?

The Chamber is looking for members to host virtual B2B lunches.

Please contact Nancy Bishop at nbishop@keenechamber.com for more information or to get on the schedule!

Member Updates

The following Chamber Members have shared updates on their open/reopening status:

The **Farmers' Market of Keene** has been open since April 24 with safety precautions in place. The market can be found on Gilbo Ave, across from Lindy's on Saturdays from 9am-1pm and Tuesdays from 3-6pm through the end of October.

www.keenefarmersmarket.com

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The **Town of Hinsdale** is opening to appointments starting July 27th. Call (603)336-5710 to make an appointment with the Town Clerk ext. 20, Tax Collector ext. 19, Building Inspector ext. 13, Community Development Coordinator ext. 17, Welfare ext. 18, Water Collections ext. 10. www.town.hinsdale.nh.us

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Hair by Whitney is open by appointment only and is strictly following all guidelines. The salon recently relocated to 31 Central Square, Suite 16, above The Stage and Life is Sweet.

www.facebook.com/hairbywhitneykeeneNH

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Machina Kitchen & ArtBar is open for indoor dining, patio dining, take out, and delivery: Tuesday - Thursday 4 pm-8 pm, Friday 4 pm-9 pm and Saturday 12 pm-9 pm. (603) 903-0011

www.machinaarts.org

Scott Hussey Photography announced that his downtown photo studio has moved to Marlboro Street. Formerly located at 43 Cypress St., Scott Hussey Photography's studio has provided head shots and commercial photography services to a variety of local businesses. These services will continue to be provided at Hussey's home studio at 425 Marlboro St.

"The COVID-19 situation has caused me to look at ways to better control my monthly overhead." Hussey adds, "the timing worked out well that a 600 sq ft barn at my home has recently become available for me to use." Previously, the barn had been rented by another business.

The new studio space will be slightly larger than the previous space. Renovations are scheduled to be completed by July 7. Hussey notes that in addition to the indoor studio setting, "the grounds around the new studio are far more attractive for portraits than my Cypress St. location." www.scotthussey.com

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Integrative Massage Therapy opened on June 1st in a new location (on one level) at 815 Court Street, inside Cheshire Chiropractic Center, and the last three weeks have been very busy. They are among the few places in town that are accepting new clients. www.integrativemt.com

Stay safe & be well!

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Member Updates

The Chesterfield Inn reopened for business on June 5. The restaurant is open for dinner Monday through Saturday, from 5:30 until 8:30pm. Diners can choose the terrace or indoor tables that are set at least six feet apart.

The guest rooms are also open with six rooms that have exterior entrances and private terraces or decks where breakfast and dinner can be served with room service. The Inn is following all COVID-19 guidelines for cleanliness with constant disinfecting of contact surfaces and social distancing. The Inn has expanded over the years, providing built in social distancing as part of their commitment to guest privacy and comfort.

The current menu can be found at <https://www.chesterfieldinn.com/new-hampshire-restaurant.html>.

Chesco, Inc. is considered an essential service to individuals with disabilities and has been open throughout the pandemic. Their office is not currently open to the public but can be reached at (603) 357-3915 and will be continuing to work hard for the people in the Monadnock Region who need support and assistance. Chesco would like to thank their Direct Service Professionals (DSP'S) for their commitment and amazing work throughout the past months. They have been truly inspiring! <https://chescoinc.org/>

Adventure Limousine has been open during the pandemic. (603)357-2933. www.advlimo.com

The Toadstool Bookshop has reopened. Hours: 10 am to 6 pm Monday through Sunday in Keene, 10 am - 5 pm Monday through Friday, Saturday 10-5 and Sunday 10 - 4 in Peterborough www.toadbooks.com

The **Marlborough House** has re-opened to the public to host events. Per the orders from Governor Sununu, they are operating at 50% capacity. They are also permitted to host performance arts events at 50% capacity.

General safety guidelines are being followed such as health checks of staff before they begin working, requiring staff to wear masks and gloves. They have frequent hand washing practices in place, have hand sanitizing stations available for use of staff and guests, and have space to allow for proper social distancing. All areas of the facility are frequently sanitized by the staff." www.themarlbroughhouse.com

The Insurance Source is currently operating at normal hours (M – TH 9 am – 5 pm and F 9 am – 4 pm). In office visits are by appointment only, but staff is available by phone during business hours. The Insurance Source's top priority is the safety and wellbeing of their staff and clients. They have taken the Keene Safe

pledge and continue to follow CDC and State of NH guidelines for office sanitization and social distancing inside their 82 Court St. building. www.insurancesource.com

Curry Copy is open during normal business hours: Monday-Friday 8:30am-5:30pm and Saturday 9am-1pm. (603) 352-9542

Tula Wellness Collective has reopened at Aloha Healthy Living at 83 Court Street in Keene. Owner Shae Sterrett offers Tibetan Reiki, Tibetan Sound Healing, Thai Yoga Body Work in person and Yoga Therapy sessions via Zoom or in person. Tula also coaches and consults with individuals and professionals who wish to learn more about, and implement yoga, meditation and mindfulness into their lives to manage the stress of our modern times. Rates are reasonable. Find some peace and quiet and practice self-care with Shae! www.shaesterrett.com/tula-wellness-collective

What Nourishes You is now serving patients virtually through telehealth. Registered Dietitian-Nutritionist Cynthia Knipe describes the service as “a flexible and effective means of providing care virtually.” Patients are ensured of confidentiality through the HIPAA-compliant platform and enjoy the convenience of using their choice of technology for video chats. “My patients and clients have found this to be a more intimate and convenient way to engage in individualized nutritional counseling. I can “meet” with the client in their own kitchen, and a consultation may include discussing items in the client’s home pantry.” What Nourishes You, LLC, offers individualized nutrition counseling and medical nutrition therapy for chronic disease prevention and management as well as gastrointestinal disorders and other chronic illnesses. www.whatnourishesyou-nh.com

Adaptiva HR provides personal, timely, and expert support provided through their Human Resource Services, Employee Counseling, and Training & Development. They are open and have remained available through phone, email and video calls during the Covid-19 phases.

Do you need assistance re-opening your business at this time? Are you in search of helpful resources for your organization as you implement new practices in the workplace around hiring, safety and operations? You don't have to go it alone, Adaptiva HR can help. www.adaptivahr.com

The Oceans and Rivers continue to flow and so does the love **Fitzgerald Travel** has for their clients. Just because the world has had to pause, they have not, and remain open, stronger than ever. The 2021/2022 river and small ship ocean cruise season is open, the incentives are excellent, and new COVID-19 travel cancellation policies are very generous if you change your mind later. Fitzgerald Travel is here when you're ready to travel! <https://fitzgeraldtravel.com/>

Chamber News

Important Leadership Monadnock Announcement

In a normal year, we would be announcing the application period for the upcoming class of Leadership Monadnock. Of course, this is not a normal year! The Greater Keene Chamber of Commerce has decided to postpone the Leadership Monadnock program from Fall 2020 to January 2021. We feel this is an important change due to the uncertainty we are facing in the fall with the potential of a second wave of the novel Coronavirus. We also want to be sensitive to the many businesses that are still struggling with the changes necessary to stay safe during these unusual times.

We will begin the application process in late October/early November. We will be taking a thorough look at the program to be sure that we can deliver on our commitment to a comprehensive and educational experience for participants. This will include the number of program days and the content of those days. It is important for us to stay current and to help participants understand the successes and challenges of our community as part of our program.

Stay tuned! We will notify everyone of the open enrollment period in a future newsletter and through eblasts and emails. If you need any additional information, please do not hesitate to contact Susan Newcomer at (603) 352-1303 or snewcomer@keenechamber.com.

2019/2020 Leadership Monadnock

THANK YOU to our current, as of now, unfinished 2019/2020 Leadership Monadnock cohort. We managed to complete our program days through March 2020 and have suspended our final sessions until we can meet outdoors during August and September. Those sessions are currently being planned.



We want to thank the 24 members of this cohort for their patience. We are doing everything possible to complete the program as soon as possible!

A HUGE thank you to our Leadership Monadnock sponsors: Savings Bank of Walpole and Mascoma Bank – your generosity and support is greatly appreciated!

The 2019/20 participants are (in no particular order)

- Amy Crocker, Keene Housing
- Ashley Reiter, Grove Street Fiduciary
- Beth Wood, Keene Downtown Coordinator
- Bethany Morin, Keene State College
- Rob DiLuzio, DiLuzio Ambulance
- Candance St. John, Cheshire Medical Center
- Danielle Ruffo, Savings Bank of Walpole

- Demetria Kirby, City of Keene
- Edna Coates, Town of Swanzey
- Elizabeth Buckley, C&S Wholesale Grocers
- Greg Stoutzenberger, Mayhew
- Jessica Devine, MDS
- Jonathan Nutt, Raynor Dental
- Kaitlin Morin, John Burk & Associates
- Katie Folts, The Colonial Theatre
- Kristin Brooks, Keene State College
- Lindsay Tafas, Monadnock Conservancy
- Lori Black, Main Street America
- Marcy Frink, MDS
- Melissa Binder, C&S Wholesale Grocers
- Pamela Wilson, Mascoma Bank
- Pete Schrader, Main Street America
- Phoebe Bray, The Community Kitchen
- Ryan Howard, C&S Wholesale Grocers

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fitzgeraldtravel.com

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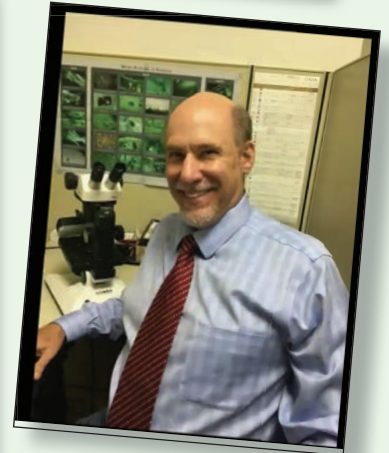
The Team of Connor Business Resources LLC

Supporting businesses with
online education and resources

cbr CONNOR BUSINESS RESOURCES

Call today: 603-930-8233
ConBizResources.com

Thanks to Good Fortune Jewelry & Pawn Shop
for hosting our June
Virtual Business After Hours!



Thank You Renewing Members!

The following members renewed their memberships in May and June 2020:

Adaptiva HR
ARC Mechanical Contractors Inc.
Benefit Profiles LLC
Brady Sullivan Keene Properties LLC
Cheshire County Shooting and Sports Education
Connor Business Resources
gratisGIVES
Hair by Whitney
Heaven Hair Gallery Salon
Hinsdale High School
Howard Printing
Joe Walker Marketing Services
Keene Lions Club
Monadnock Ford
NH Oil Undercoating, Inc.

Pathways for Keene, Inc.
R.H. Thackston & Co. Inc.
Ramunto's Brick Oven Pizza
Reality Check
Rise for baby and family
Runnings
Samson Manufacturing
Sturtevant Chapel
Sunset Tool Inc.
Syd's Carpet and Snooze Room
TNT Fireworks
Town of Swanzey
Town of Walpole
US Army Recruiting Center Keene

Member Events

Kiwanis Club of Keene

5th Annual Golf Tournament

Friday, August 7, 2020, Bretwood Golf Course

PLEASE NOTE: The Club will follow the Governor's guidance at the time of the event and take the necessary precautions to keep golfers and volunteers safe.

Check-in begins at 8:30 am and Shotgun start is at 10:00 am. Enjoy a day of golfing the North 18 holes, plus a gift bag, bag lunch, auction items and prizes. A Hole-In-One Car prize will be sponsored by Walier Chevrolet. New this year--\$10,000 Putting Contest Raffle!

Registration fee is \$125/individual, \$450/foursome. Enter as a foursome or single. Full details of the tournament, registration and sponsorship forms available at keenekiwanis.org.

All proceeds support Kiwanis programs that make a difference in the lives of local children.

Hannah Grimes Center

Radically Rural Remote

Thursday, September 24, 2020

Radically Rural Remote will be held using webinar software with the opportunities for attendees from across the country to watch and join in through the chat features. Each session will have tech support staff assisting speakers and serving attendees with the goal of creating lively, interactive, and expertly produced programming.

Radically Rural is built around six engaging program tracks that are highly relevant for rural communities and small towns: Arts & Culture, Clean Energy, Community Journalism, Entrepreneurship, Land & Community, Main Street.

For more information, visit <https://www.hannahgrimes.com/>

Alzheimer's Association Massachusetts/ New Hampshire

Western NH Walk to End Alzheimer's

Saturday, September 26, 2020, Keene State College

Families facing Alzheimer's and all other dementia need us now more than ever — and with your help, we can be there for them. Every dollar you raise through Walk to End Alzheimer's allows the Alzheimer's Association to provide 24/7 care and support while accelerating critical research. Register today to help those in your community and beyond.

We salute the health care professionals and long-term care staff who are dedicating themselves to tirelessly serve the Alzheimer's community. You are making a difference, and we stand with you in this fight. To register for this year's Walk visit <https://act.alz.org/westernnh>.

SAVE THE DATE!

45th Annual GKCC Golf Classic

September 18, 2020

Keene Country Club



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WHAT YOU CAN DO,
AND WHAT YOU CAN'T,
FOR CHILDREN IN POVERTY

29th Annual Conference — with — Stephen Pimpare, PhD.

Principal Lecturer, University of New Hampshire, Manchester

FRIDAY, OCTOBER 23, 2020
AT KURN HATTIN CAMPUS, WESTMINSTER, VT

Please direct all inquiries for the conference to Terry Andrews at
(802) 721-6913, or email tandrews@kurnhattin.org.



RESILIENCE

/rə'zilyəns/, noun

1. the capacity to recover quickly from difficulties; toughness.

These days, we're incredibly inspired by the way people who live and work here are doing the right thing—whether that means social distancing, purchasing a gift card to support a local business or sharing a package of paper towels with a neighbor.

Here at SBW, we're exceedingly proud to be the savings bank of this community. Please join us in doing all you can to support our local businesses, nonprofit organizations—and each other—any way you can. Remember . . .

We're all in this together.



Member
FDIC



walpolebank.com



Commercial Photography

Scott has it “covered.”



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