

MIDDLETOWN SMALL BUSINESS DEVELOPMENT CENTER

CLIENT INTAKE FORM

1. Type of Contact	Face to Face	Online	Telephone		
• •	<u> </u>				
2. Primary Counselor _					
Part I: Client Intake					
3. Client Name (Last, F	rst, MI): (Name of the	person comple	ting the form/ rep	presentative of the b	usiness)
4. Email:					
5. Client Work Phone:					
6. Client Fax Number:					
7. Street Address/ PO					
8. City:		9	. State:	10. Zip:	
Part II: Client Intake: (1	To be completed by al				
11. Race (Mark one or	more): Asian	Black or A	African American		
☐ Native American or Alaskan Native ☐ Native Hawaiian or other Pacific Islander			White		
12. Client Ethnicity:	Hispanic Origin	□N	ot of Hispanic Or	igin	
13. Gender:	Male				
14. Do you consider yo	ourself a person with a	a disability?	Yes	□No	
15. Veteran Status:	☐ Non-Veteran	Service-D	oisabled Veteran	☐ Veteran	
15a. Military Status:	☐ Member of Res	erve or Nationa	l Guard	On Active Duty	

16. Referred by: (Mark all that apply):						
SBA District Office SBDC Other	client Magazine/ Newspaper					
☐ Lender ☐ USEAC ☐ Educational Institution ☐ Word of Mouth						
Business Owner SCORE Local Economic Development Official Television/ Radio						
SBA Website WBC Internet (Indicate site)						
Other (Specify)						
17. Are you currently in business?] No (If no, Skip to 27)					
18. Name of Business:						
19. Type of Business: (Choose Primary Categories)						
☐ Mining ☐	Health Care & Social Assistance					
☐ Utilities ☐	Accommodation & Food Services					
\square Information \square	Arts, Entertainment & Recreation					
☐ Construction ☐	Transportation & Warehousing					
☐ Retail Dealer ☐	Professional, Scientific & Technical Services					
☐ Manufacturing ☐	Management of Companies & Enterprises					
☐ Finance & Insurance ☐	Agriculture, Forestry, Fishing & Hunting					
☐ Wholesale Trade	Administrative & Support					
☐ Public Administration ☐	Waste Management & Remediation Services					
☐ Educational Services ☐	Other Services (except Public Administration)					
☐ Real Estate & Rental & Leasing	- 					
20. Business Ownership: What percentage of your business is male or female owned?%Male%Female21. Date Business Started: (MM/DD/YYYY):						
22. Do you conduct business online? Yes	No					
23. Are you a home based Business?						
24a. Are you 8(a) certified?						
24b. Total Number of Employees: (Full & Part-time)						
25. For your most recent full year, what were your:						
Gross revenue/ sales \$ + Profits/ - Losses \$						
26. What is the legal entity of your business? Sole Proprietorship Corporation LLC						
S- Corporation Partnership Other (Specify)						

27. What is the nature of the assistance you are seeking? (Choose a primary category)						
Start-up assistance (How do I start a small	Tax Planning					
bus.) Business Plan	Marketing/Sales (promotion, Market research, Pricing, etc.)					
Financing/Capital (such as applying for a loan, building equity capital)	☐ Government contracting (including certifications)☐ Franchising					
Managing a Business	Buy/Sell Business					
Human Resources/Managing Employees	Technology/Computers					
Customer Relations	eCommerce (using the Internet to do business)					
Business Accounting/Budget	Legal Issues (such as, should I incorporate?)					
Cash Flow Management	☐ International Trade					
Describe specific assistance requested in the	Describe specific assistance requested in the space provided:					
28. Business Size:	-					
☐ Disadvantaged Small (☐ Not Certified ☐)	Certified SDB SBA 8(a) Certified)					
Minority- Owned Small Large Other Small 29. Company FEIN:						
30. Company Cage Code (If applicable):						
31. Company DUNS #:						
— — — — — — — — — — — — — — — — — — —	Located in HUBZone Only					
Certified HUBZone Date Certified:						
33. Is Business Located in Distressed Area?						
34. Keywords:						
35. Product Service Codes (PSCs):						
36. Standard Industrial Classification (SICs):						
37. North American Industrial Classification (NAICs):						
38. Product or service description:						



MIDDLETOWN SMALL BUSINESS DEVELOPMENT CENTER

As a new client of the Middletown Small Business Development Center (MSBDC), we'd like to advise you of certain rights and responsibilities you have as one of our clients:

You have a right to expect:

- Prompt, courteous, and professional counseling services and to be advised if the Middletown SBDC is unable to provide service within the time frame required.
- All information shared with the Middletown SBDC and any of its resources (staff, faculty, volunteers, and consultants) will be held in strictest confidence. No information provided by you will be used to the commercial advantage of any staff member, consultant, or other resource of the Middletown SBDC or to the benefit of any third party.
- That your client status with the Middletown SBDC will remain confidential. No public use of your name, address, or business identity will be made without your prior approval. Please note, however, that the Middletown SBDC is funded in part by the City of Middletown so, limited information with respect to your client status is provided to those entities.

Our role is to counsel and assist small business owners and those planning to go into business. We will not make business decisions or judgments for you, though we will make recommendations and suggestions as appropriate. These will be based upon our best efforts to apply the experience and resources available to us to assist you in making your own business decisions.

The counseling services provided to you are a part of the effort of the Middletown SBDC and its sponsors to respond to the growing needs of the small business community **and to positively affect the economy of Middletown**. They are not intended to compete with, replace, or be a substitute for services available from the private sector. Clients whose needs can be fully met by private sector practitioners or firms in an affordable manner will be encouraged to use those resources.

In consideration of the Middletown SBDC furnishing you with management and technical assistance, you agree to waive all claims against the MSBDC and its constituent institutions, its staff, or any other resources employed by or used in connection with these services. You will also be expected to cooperate with the MSBDC in its efforts to assure the quality and effectiveness of the counseling services it provides.

REQUEST FOR CONSULTATION

SBDC Agreement:

request business consultation service from the Middletown SBDC. I permit the MSBDC the use of my name and address for surveys and information mailings regarding products and services (\square Yes \square No). I understand that any information disclosed will be held in strict confidence. The MSBDC will not provide your														
							personal information to commercial entities.) I authorize the Middletown SBDC to furnish relevant information to the assigned management counselor(s). In consideration of the counselor(s) furnishing management or technical assistance, I waive all claims against SBDC personnel, and that of its Resource Partners and host organizations, arising from this assistance.							
Client Signature	Date													
	_													
Counselor Signature														

We welcome you as a client and encourage you to call on us if you have any questions or comments with regard to your rights and responsibilities or services you receive. You can do so by calling your local Middletown SBDC counselor at (860) 347-6924.

ANY CHANGES TO THIS FORM OR THE USE OF ANY OTHER INTAKE FORMS MUST HAVE PRIOR WRITTEN

APPROVAL OF THE SMALL BUSINESS DEVELOPMENT CENTER STATE DIRECTOR Updated 12/28/2018



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