





The Weakest Link in Cybersecurity ... Breaking down the dangers of social engineering





Password Video

















First, let's have password humor

PASSWORDS are like SOCKS...

- 1. Change them **regularly**
- 2. Don't leave them **on your desk**
- 3. Don't loan them to anyone

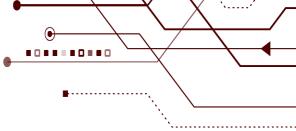


4. Don't use the same pair for all occasions









MISSION

The Texas A&M Engineering Extension Service (TEEX) makes a difference by providing training, developing practical solutions and saving lives

- Emergency Services
- Homeland Security
- Infrastructure & Safety
- Disaster Response & Recovery
- Software Development

- Cybersecurity Training and Assessments
- Manufacturing Assistance
- CNC/Welding Training
 Programs
- Veteran Training





John Romero

- Software developer
- Cybersecurity instructor
- Geek
- Outdoorsman



Program Director John.romero@teex.tamu.edu



Software solutions



Cybersecurity

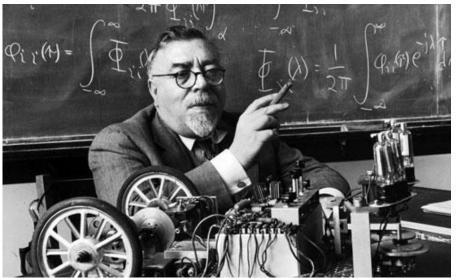




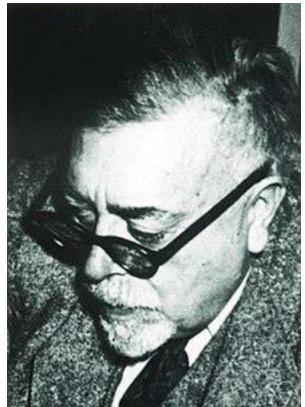
Cyber History

'Cyber' is from the Greek word for navigator. Norbert Wiener coined 'cybernetics' around 1948

Cybernetics ...the science of communications and automatic control systems in both machines and living things...







Norbert Wiener



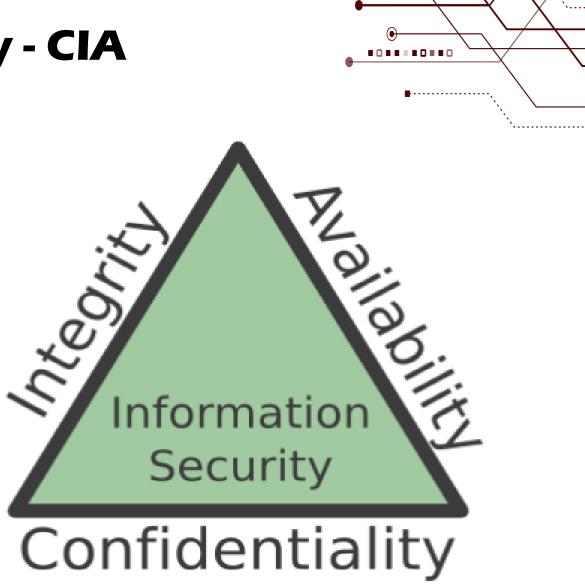




Cybersecurity - CIA



Not this CIA







Cybersecurity Definition

Cybersecurity – computer security, physical security, information security

- Hardware
- Software
- Policies/procedures
- Plans
- Training
- Physical security (i.e. controlled access, locked equipment, etc.)
- Personnel security (i.e. screening process, background checks, etc.)
- 3rd Party Access security Pivoting











Social Engineering – Hacking the Mind

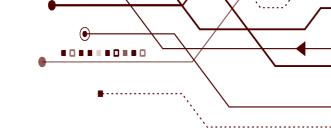






Human Vectors

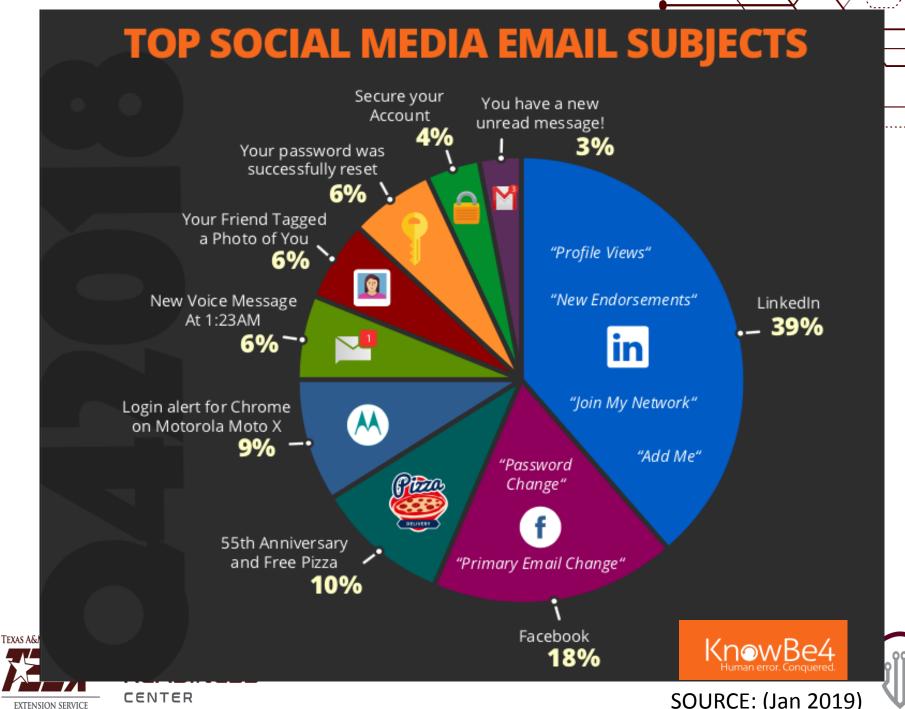
- Ransomware/Blackmail
- Flash drives
- Social Engineering
 - Phishing/Smishing/Vishing
 - Dumpster Diving
 - Shoulder Surfing
 - Face-To-Face











SOURCE: (Jan 2019)



TOP **10** GENERAL EMAIL SUBJECTS

	Password Check Required Immediately	19%
a,	Your Order with Amazon.com/Your Amazon Order Receipt	16%
280	Announcement: Change in Holiday Schedule	11%
2	Happy Holidays! Have a drink on us.	10%
P	Problem with the Bank Account	8%
<u>~8</u>	De-activation of [[email]] in Process	8%
\leftrightarrow	Wire Department	8%
<u></u>	Revised Vacation & Sick Time Policy	7%
	Last reminder: please respond immediately	6%
-	UPS Label Delivery 1ZBE312TNY00015011	6%







- Social Engineering
 - Fake Virtual Private Network
 - Man in the middle
 - Young people at school



Mandatory Action Required!

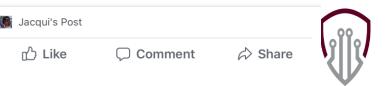
(3) Virus Infection Blocked. Your Passwords are at risk

We have detected that your IPhone may be infected. Virus will steal and delete your iCloud, Photos and contacts if you don't Act Now.

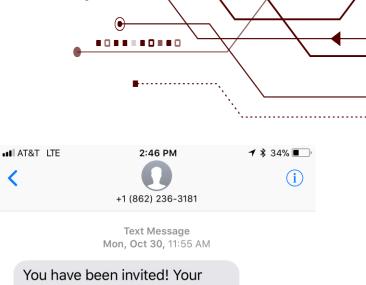
Tap the button below & install VPN from iTunes. Use the VPN for 7 days Buy the premium version to stop ALL Viruses. Always use the VPN when browsing on public Wi-

fi

Detected By Apple.







Smishing (SMSishing)

You have been invited! Your friends want to hang :) Check it out! - <u>https://goo.gl/qWg9kX</u>

Reply HELP for help, STOP to stop more invites from friends







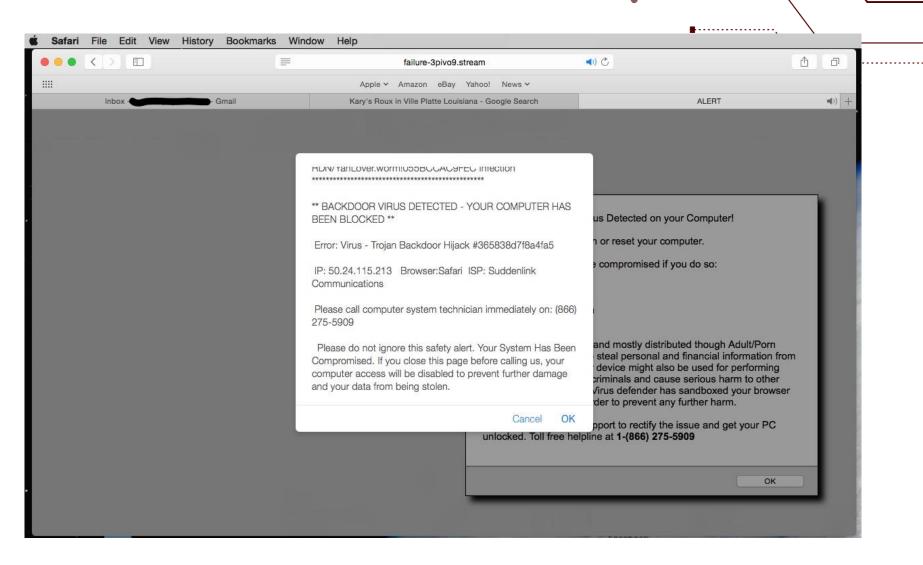
MS-ISAC		Inbox - TEEX Yesterday at 12:53 Pl
John Romero last bill MS-ISAC		
To: John Romero		
MS-ISAC		
Your last bill is below. Please note terms	s as stated on your last bill.	
/our last bill is below. Please note terms	s as stated on your last bill.	Click to connect elnvoice billing
	s as stated on your last bill.	Click to connect elnvoice billing
	s as stated on your last bill.	Click to connect elnvoice billing elnvoice Connect
	s as stated on your last bill. Amount	elnvoice Connect
Your last bill is below. Please note terms Account Number: D3801696 Invoice Number 8153		
Account Number: D3801696 Invoice Number	Amount	elnvoice Connect If the above button doesn't work, please click or copy the below link to







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Public Wi-Fi







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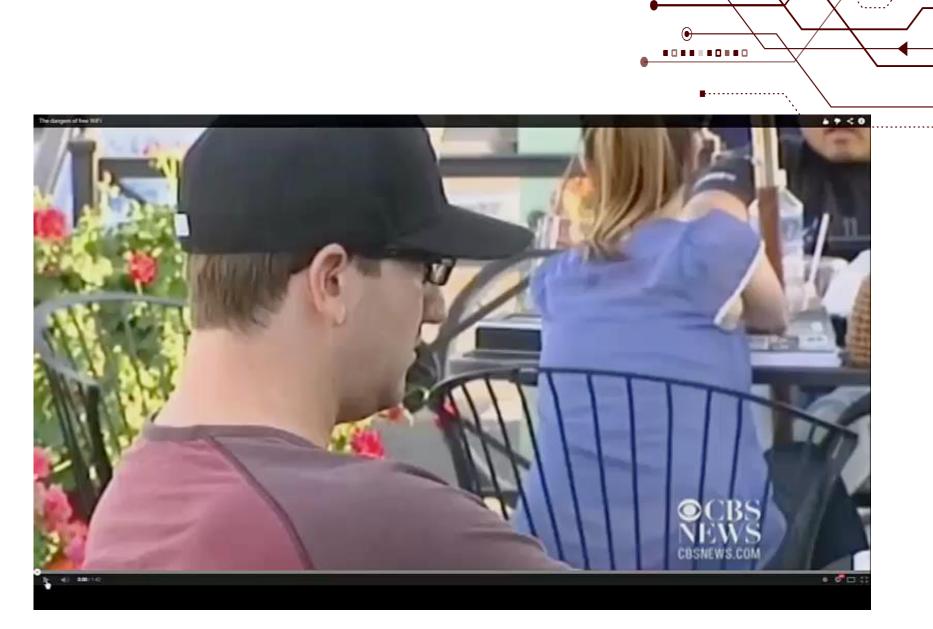
Dangers of Public WiFi









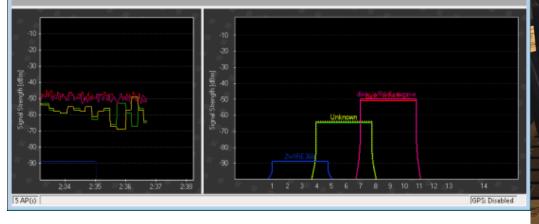






Dangers of Public WiFi

Edit View Help									
zait view Help									
Stop Scanning [Connel/Gew] Atheros AR5006EXS Wireless Network Adapter • Channel Graph: 24 GHz								🖲 2.4 GHz 💿 5 GHz	
MAC Address	SSID		hannel	RSSI	Security	Speed	First Seen	Last Seen	Location
34:EF:44:20:DF:D9	2WIRE368	3		-100	WPA-TKIP	54	2:33:12 PM	2:35:01 PM	0.00000 , 0.00000
	dink_WPA Enterprise				RSNA-COMP				0.00000 , 0.00000
06:1C:F0:5D:3D:69	dlink_WPA-PSK	9		-51	RSNA-COMP	54	2:33:11 PM	2:36:41 PM	0.00000.0.00000
02:16:01:8D:8E:E7							2:33:11 PM	2:36:41 PM	0.00000 , 0.00000
00:16:01:8D:8E:E6	Unknown	6		-65	WPA-TKIP	54	2:33:11 PM	2.36.41 PM	0.00000.0.00000
	MAC Address 34:EF:44:20:DF:D9 00:10:F0:50:30:69 06:10:F0:50:30:69 02:16:01:80:8E:E7	MAC Address SSID 34/EF-44/20:0F:09 2WIRE:368 0010:F0:50:30:69 dink_WPA.Entreprise 06:10:F0:50:30:69 dink_WPA.PSK 02:16:01:80:8E:E7 Uniknown	MAC Address SSID C 34:EF-44_20:DF:09 2WIRE:368 3 00:10:F0:50:30:69 dirik_WPA:Enterprise 9 06:10:F0:50:30:65 dirik_WPA:P5K 9 02:16:01:80:8E:E7 Uniknown 6	MAC Address SSID Channel 34:EF:44:20:DF:D9 2WIRE:368 3 00:10:F0:50:30:69 dink_WPA:Enterprise 9 06:10:F0:50:30:69 dink_WPA:PSK 9 02:16:01:80:88:E7 Unknown 6	MAC Address SSID Channel RSSI 34/EF-44_20:DF:09 2W/IRE368 3 -100 0010:EF0:50:30:69 dink_WPA/Enkeprise 9 -80 06:10:EF0:50:30:69 dink_WPA/PSK 9 -51 02:16:01:80:8E:E7 Unknown 6 -64	MAC Address SSID Channel RSSI Security 34:EF:44:2C:0F:D9 2WIRE:368 3 -100 WPA-TKIP 00:1C:F0:50:3D:69 dink_WPA-Entreprise 9 -50 RSNA-CCMP 06:1C:F0:50:3D:69 dink_WPA-PSK 9 -51 RSNA-CCMP 02:16:01:8D:8E:E7 Unknown 6 -64 None	MAC Address SSID Channel RSSI Security Speed 34/EF-44_20.DF:09 2/MIRE368 3 -100 WPA-TKIP 54 0010_EF0.50:30:69 dink_WPA-Enterprise 9 -50 RSNA-COMP 54 06:10_EF0.50:30:69 dink_WPA-PSK 9 -51 RSNA-COMP 54 02:16:01:80:8E:E7 Uninown 6 -64 None 54	MAC Address SSID	MAC Address SSID Dnammel RSSI Security Speed First Seen Last Seen 34/EF-44_20:DF:09 2v/IRE368 3 -100 WPA-TKIP 54 2.33:12 PM 2.55:01 PM 001CF0/50:30:69 dirkWPA-Entraprise 9 -50 RSNA-CDMP 54 2.33:11 PM 2.36:41 PM 06:1CF0:50:30:69 dirkWPA-PSK 9 -51 RSNA-CDMP 54 2.33:11 PM 2.36:41 PM 02:1E:01:80:8E:E7 Unknown 6 -64 None 54 2.33:11 PM 2.36:41 PM







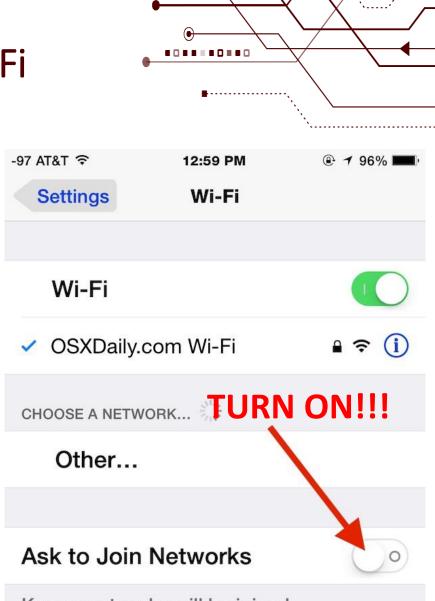


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TEXAS A&M ENGINEERING EXTENSION SERVICE CENTER

Protecting yourself – Public WiFi

- Turn off Auto-Connect
- Keep WiFi off when not in use
- Don't connect to Unprotected
- Use a VPN



Known networks will be joined automatically. If no known networks are available, you will have to manually select a network.

Flash Drives



USB Attack Platform









Bash Bunny – by Hak5

USB Attack Platform

















\$100.00



Introducing the Bash Bunny The world's most advanced USB attack platform.

- Quad Core CPU • Desktop-Class SSD • Full Linux Distribution
- Payload Select Switch
 RGB LED Status Indicator
 Plug to Pwn in 7 Seconds





Advanced Attacks

- Driverless Multi-Gigabit Ethernet
- Fast USB 2.0 Storage
- Keystroke Injection
- Dedicated Serial Console

Simple Payloads

- Extendable Bunny Scripting Language
- Centralized Payload Library







Hacking the mind is easier than hacking a computer









Why is Social Engineering So Dangerous

- 1. We are social creatures! We want to be helpful, therefore, you are more than capable of being easily fooled.
- 2. Trust! There is no level of trust to avoid conflict.
- 3. Information that you view as meaningless, we view as another price to the puzzle.
- 4. Look nice, dress nice and talk nice are valued techniques used to dupe you on a daily basis.







There are several methods social engineers use to get people to do things they wouldn't ordinarily do... **PRETEXTING**

- Persuasion
- Impersonation
- Ingratiation
- Conformity
- Friendliness





Psychological Backdoor

We are all equipped with Psychological backdoors or triggers that are easily taken advantage of by social engineering.

Psychological Backdoor #1 – **Because**

Psychological Backdoor #2 – Liking

Psychological Backdoor #3 – Confidence

Psychological Backdoor #4 – Just Ask









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Social Media



f Facebook	O Instagram	Youtube	in Linkedin	Twitter	Pinterest	Google+	Snapchat	tumblr
Android	Google	DeviantArt	Xing	Love Heart	Spotify	Dribbble	Amazon	Medium
Dropbox	Blogger	Apple	B ⁹ Bloglovin'	Reddit	GitHub	Twitch	PlayStation	Soundcloud
Vimeo	Picasa	IMBD	Shopify	Skype	xBox	RSS	Flickr	Yahoo!







Hacking the mind is easier than hacking a computer









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Video – Hacking a company







Hacking the company



- Spoof the number for inside the company
- Call tech support
- Have a presentation from sales need website
- Send tech to hacked website
- Own the company ... <u>but why are they owned?</u>







ANATOMY OF AN ATTACK





Taking down a company

- Company Earnings about to be released
- Learns about CEO (via spouse on Facebook / Social Media)
- Contacts sales via web (gets email back with company signature)
- Creates a new URL just like company (instead of dell.com = del1.com)
- Creates email to all C-Level directors "A letter from your CEO"
- Uses signature from sales with CEO's name and info crafted like the ceo would use (since I've found out more using spouse)
- Attaches PDF (mime only) with Ransomware and exfiltration
- Releases information to web locks up company with Ransomware
- Shorted stock of the company how much money?







Hacking the mind is easier than hacking a computer











Video – Social Engineering







Thanks and remember...



- Assess
- Train
- Plan
- Exercise

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EXTENSION SERVICE

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