Grow with Google

# Reach Customers Online with Google

google.com/grow



# **TELL GOOGLE YOUR SUCCESS STORIES!**

# • Google is collecting stories from our events about real people like you!

We're creating new advertising and partnerships

# Email me after today's presentation

erin@erinbemis.com

# **Give Simple, 1 sentence answers to these questions:**

- 1. Who you are and what you do?
- 2. What you learned today that was most valuable and how it will help?
- 3. Have you achieved success using any of Google's tools or products?



# HOW GOOGLE HELPS BUSINESSES REACH CUSTOMERS Learn how Google works and how your business can be found.

**RESOURCES TO HELP YOU APPEAR ACROSS GOOGLE** Learn how to use Google Trends to increase visibility.

**REACH CUSTOMERS WITH ONLINE ADVERTISING** 

How to advertise on Google and other sites.



# How Google helps businesses reach customers





# CONNECT WITH CUSTOMERS IN MOMENTS THAT MATTER

Billions of local searches happen each month.<sup>1</sup>

4 out of 5 consumers use search engines to find info like store address, hours, and directions.<sup>2</sup>

85% of all transactions still happen in local stores.<sup>3</sup>



<sup>1.</sup> Google Internal Data

Google/Purchased, U.S., "Digital Diary: How Consumers Solve Their Needs in the Moment," n=1,000 U.S. smartphone users 18+, responses=14,840, needs=10,540; May 2016.
 Google internal data, Jan 2017.

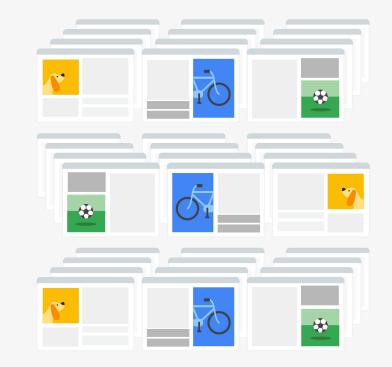
#### **HOW SEARCH WORKS**

- A web crawler is software that fetches and indexes publicly available web pages.
- Google's crawler, called Googlebot, follows links from page to page, sending website info back to Google.



#### **GOOGLE ORGANIZES INFORMATION**

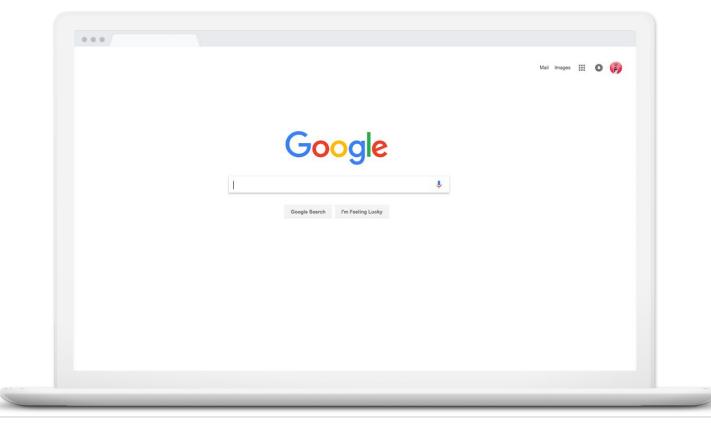
- Info is stored in Google's index.
- The index organizes info by page content and other factors.



#### WHEN SOMEONE SEARCHES...

- Googlebot crawls and indexes billions of web pages.
- When someone searches Google, relevant and useful results—pulled from the index—are displayed.

#### A PERSON ENTERS A SEARCH QUERY



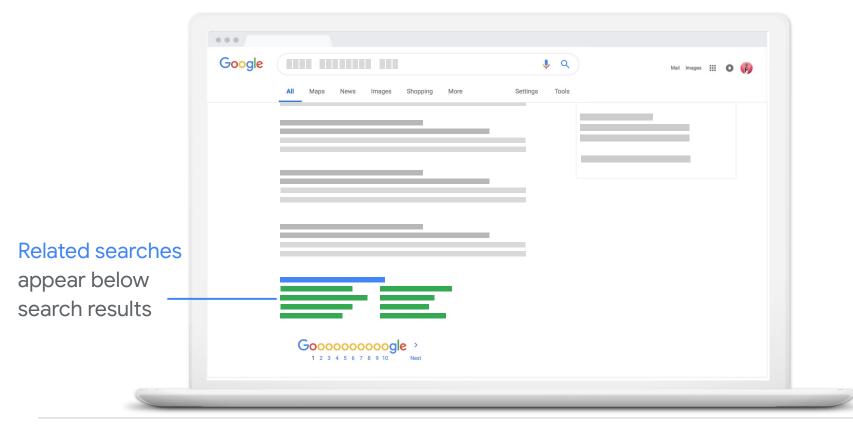
## **GOOGLE CREATES A SEARCH RESULTS PAGE**

Search results include:	Google	All Maps News Images Shopping More About 1,510,000 results (0.56 seconds)	Jettings Tools	Mail Images III 💿 <page-header></page-header>	Business
URLs —					Profile
Page titles —				***	
Descriptions —				=	
	_				

## **GOOGLE CREATES A SEARCH RESULTS PAGE**

Search results	Google	All Maps News Images Shopping More Se	Jettings Tools	Mail Images III 💿 🥡
may include:		About 1,510,000 results (0.56 seconds)		
Shopping ads —	-			
Text ads —	-		****	*
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#### **GOOGLE CREATES A SEARCH RESULTS PAGE**



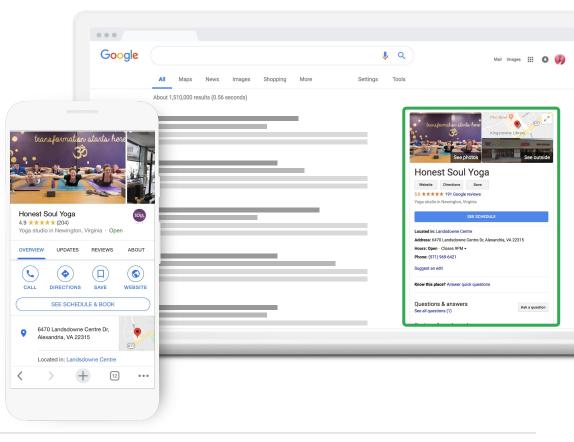
# Resources to help you appear across Google



# **CREATE A FREE BUSINESS PROFILE ON GOOGLE**

Stand out when customers search for your business or businesses like yours on Google Search and Maps.

google.com/business

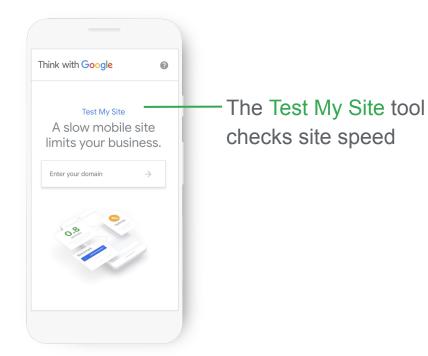


## **TIPS FOR APPEARING IN ORGANIC RESULTS**

- Relevant, original content
- Logical organization
- Good page titles and descriptions
- Optimized images
- Fast load time
- Optimize for mobile

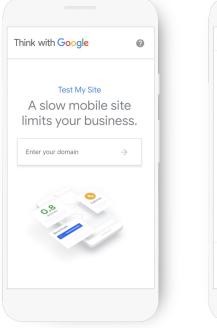
	Google		<b>i</b> Q	Mail Imag	•s III <b>C</b>
		All Maps News Images Shopping More	Settings Tools		
		About 1,510,000 results (0.56 seconds) Honest Soul Yoga honestsoulyoga.com/ *		_	
Honest Soul Yoga Honest Soul Yoga > home		A Flow and Restore Yoga studio in the Kingstowne/Ft Belvoir area of Alexandria Virginia. W variety of yoga classes every week.	Ve offer a		
A Flow and Restore Yoga studio in the Kin Belvoir area of Alexandria Virginia. We off roga classes every week.					
Schedule					
Vest Springfield				<b>****</b>	
Tysons / Falls Church			_		
Alexandria					
Nembership					
Schedule » Honest Soul					
Honest Soul Yoga (@HonestSoulYog witter > honestsoulyoga	ga)   Twitter				
The latest Tweets from Honest Soul Yoga (@HonestSoulYoga). At Honest Soul Yoga, we believe yoga is for veryone. Offering various levels of Flow and Restorative Yoga – your ransformation starts here. Alexandria	honest SOUL <sup>2019</sup> abox.yog.is.jor.comy.body		_		
Honest Soul Yoga   FITNESS   RETAII Springfield Chamber of Commerce, \					

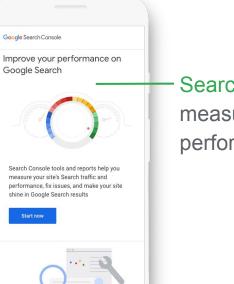
### MORE TOOLS TO MAINTAIN A STRONG ONLINE PRESENCE



g.co/testmysite

# MORE TOOLS TO MAINTAIN A STRONG ONLINE PRESENCE



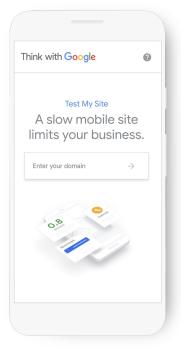


g.co/testmysite

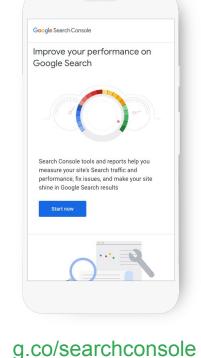
#### g.co/searchconsole

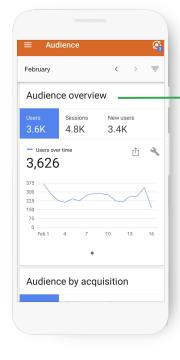
# - Search Console measures site performance

# MORE TOOLS TO MAINTAIN A STRONG ONLINE PRESENCE



g.co/testmysite





g.co/analytics

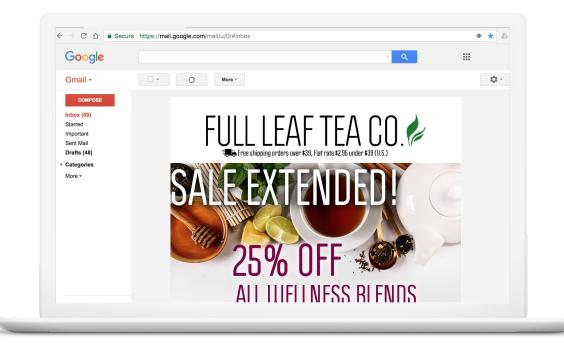
# Google Analytics shows behavior on your site

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# **Email marketing**

Great emails have:

- Clear subject lines
- A call to action
- Great mobile design
- Content personalized for recipients
- Correct spelling and grammar



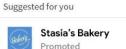
# Social media marketing

#### Content should be:

- Entertaining & engaging
- Useful & actionable
- Visually appealing
- Intentional

It's your daily dose of sunshine on a cloudy day. Our new lemon cupcake with marshmallow frosting needs a new name.





#### + Follow

...

It's your daily dose of sunshine on a cloudy day. Our new lemon cupcake with marshmallow frosting needs a new name. www.stasiasbakery.com/contest



780 Likes

🖞 Like 🖾 Comment 🏟 Share

# Reach customers with online advertising





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#### WHERE ADS CAN APPEAR



# Google Search Network

# Google Display Network

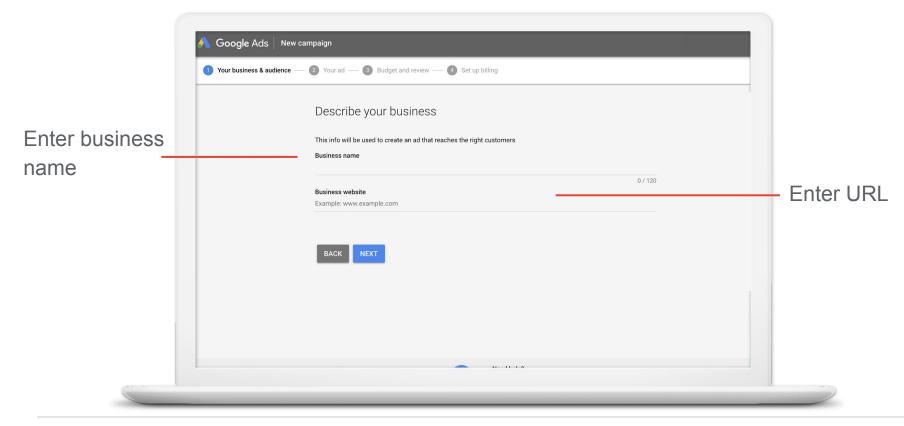
#### **START WITH A SMART CAMPAIGN**

Smart campaigns are designed for small businesses. Set up and run ads in a few steps.

### ads.google.com

Google Ads Overview How it works Cost FAQ Advanced campaigns Contact	<b>%</b> 1-844-	245-2553* Sign in	Start no
Grow your business with Google Ads Google Ads Grows on Google Search and Maps. Only pay for results, like clicks to your vebtice search and Maps. Only pay for results, like clicks to your vebtice to calls to your business.	Google dance classes Ad - ascendancestudio.com All Ages and Styles. Try a Free Class Today	Ŷ	
-Man-Fa, San-Spin ET			

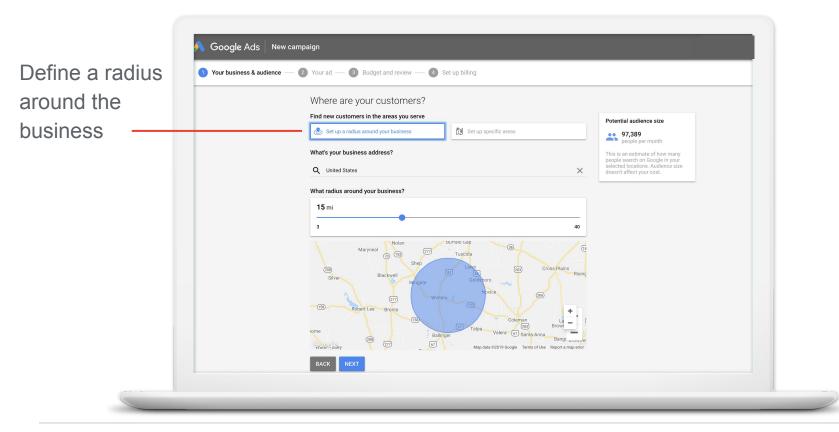
#### HERE'S HOW TO DO IT



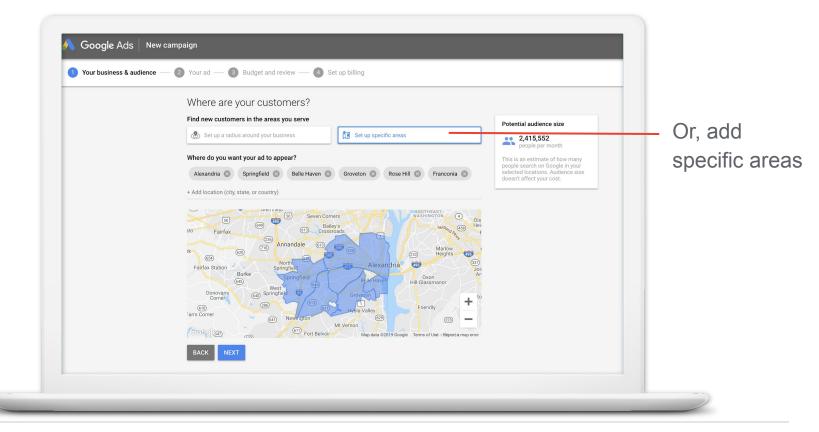
#### **SELECT A GOAL**

What's your main advertising goal?		
Ads that focus on a specific goal help you get the results you want		
Cet more calls	~	
Get more visits to your physical location	~	
Get more website sales or sign-ups	~	
Experienced with Google Ads?		

### CHOOSE AREAS WHERE ADS CAN SHOW



#### CHOOSE AREAS WHERE ADS CAN SHOW



#### DESCRIBE THE PRODUCT OR SERVICE

	<ul> <li>X A Google Ads New campaign</li> <li>Your business &amp; audience — 2 Your ad — 3 Budget and review — 4 Set up billing</li> <li>Define your product or service</li> </ul>
Choose category —	Which language do you want to advertise in?       Potential audience size         English •       Mhat is your business category?         What is your business category?       Yoga Studio         Yoga Studio       X         What specific products or services do you want to promote in this ad?         Well show your ad to people searching for similar terms on Google
Choose products or services to — promote	Well show your as to people searching for similar terms on Google + ADD ANOTHER Suggested for you (+ Bhakti Yoga) (+ Bikram Yoga) (+ Hatha Yoga) (+ Vinyasa Yoga) (+ Hot Yoga) (+ Beginner Classes) (+ Iyengar Yoga) (+ Kundalini Yoga) (+ Private Lessons) (+ Karma Yoga) (+ Ashtanga Yoga) (+ Prenatal Yoga) (+ Power Yoga) (+ Baby With Parent) (+ Familiy/Kids Classes)
	BACK NEXT

#### WRITE YOUR AD

- Three headlines
  - 30 characters max, each
- Two description lines
  - 90 characters max
- One display URL
  - Choose the most relevant page on your site

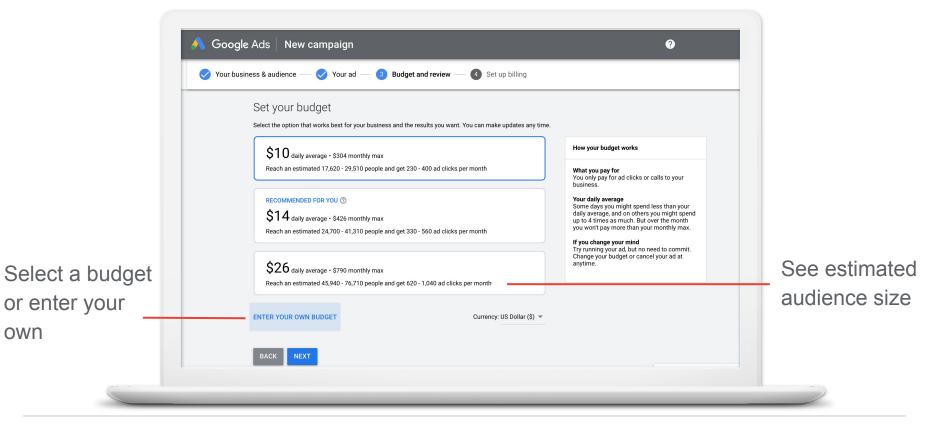
Headline 1	
Your Local Yoga Studio	Your ad preview
22 / 30	Your Local Yoga Studio   Honest Soul Yoga
Headline 2	Experienced Instructors
Honest Soul Yoga	Ad honestsoulyoga.com -
16 / 30	Yoga Classes to Help You Get Stronger and Experience
Headline 3	More Joy. Learn Details! Enjoy All Benefits Yoga Has to Offer. Visit Honest Soul Yoga Today.
Experienced Instructors	oner, visit honest sour roga roday.
23 / 30	Q SEE MORE AD LAYOUTS
Description 1	
Yoga Classes to Help You Get Stronger and Experience More Joy. Learn I	
77 / 90	
Description 2	
Enjoy All Benefits Yoga Has to Offer. Visit Honest Soul Yoga Today.	
67 / 90	

Highlight the products and services you offer, and what makes your business unique

#### WRITE ANOTHER AD

Clicks on your ad go to 💿		
Clicks on your ad go to ⑦ http://honestsoulyoga.com/	¥	
SAVE		

#### **SET YOUR BUDGET**



## **REVIEW CAMPAIGN AND LAUNCH**

You can:

- Edit or pause at any time
- See performance reports: clicks, impressions, and spend
- Choose days and times when the ad is eligible to appear
- Remove irrelevant search phrases
- Connect to Google Analytics

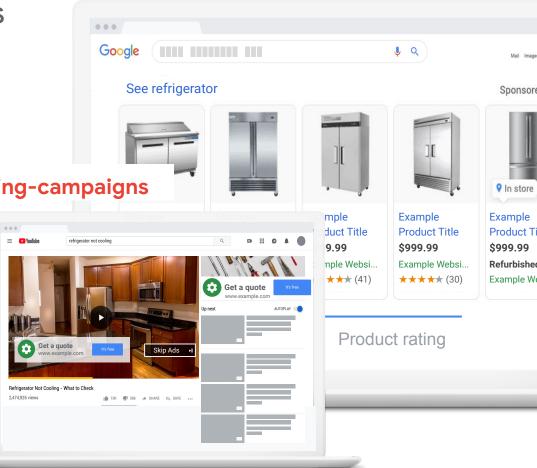
× 🔥 Google Ads 🛛 New campaign		SETTINGS	C 🤉	•	
🤣 Your business & audience — 🥑 Your ad — 📵 Budget and review					
Review your campaign settings Campuign name Your Local Yoga Studio					
Estimated performance ① ④ 3,209 - 5,391 impressions per month 1 106 - 178 cilcks per month					
Campaign goal Take an action on your website	Your ad Your Local Yoga Studio   Honest Soul Yoga   Experienced Instructors				
Locations Show ad to people interested in your products or services, in Prince George's County, Prince William County, Charles County, Arlington County and Fairfax County.	[A2] honestsoulyoga.com - Yoga Classes to Help You Get Stronger and Experience More Joy. Learn Detailst Enjoy All Benefits Yoga Has to Offer. Visit				
S MARVLAND NEW JERSEY WEST VIRGINIA	EDIT				
EDIT	Product or service Your business category Yoga studio Your products or services				
Budget \$7.00 daily average⊙	yoga mat				
\$213.00 monthly maximum	EDIT				

#### ADDITIONAL ADVERTISING OPTIONS

Use Smart Shopping campaigns to promote online and local inventory

google.com/retail/solutions/shopping-campaigns

Show video ads on YouTube and across Google Display Network youtube.com/ads



# **Recap and resources**





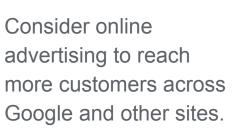
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#### **YOUR NEXT STEPS**

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# Create a search-friendly website with useful info. It should load quickly and work on all devices.

Explore resources like Google My Business, Test My Site, Search Console, Analytics, and Trends.





#### RESOURCES

**Google My Business** google.com/business Test My Site g.co/testmysite **Google Search Console** g.co/searchconsole **Google Analytics** g.co/analytics **Google Trends** g.co/trends Google Ads ads.google.com Smart Shopping campaigns google.com/retail/solutions/shopping-campaigns YouTube Advertising youtube.com/ads More Webinars www.erinbemis.com

## **GOOGLE PRIMER: BUSINESS AND MARKETING LESSONS**

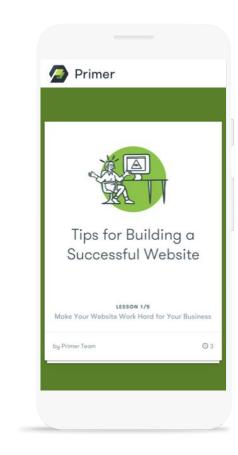
- Quick, easy lessons on your phone
- Learn whenever you have a few minutes free
- Practical, personalized next steps

#### **Google Primer Suggested Minicourses**

Make Your Website Work Hard for Your Business Get Online with a Strong Business Website Connect with Customers by Taking Your Business Online







# SKILLSHOP: TRAINING ON GOOGLE'S PROFESSIONAL TOOLS

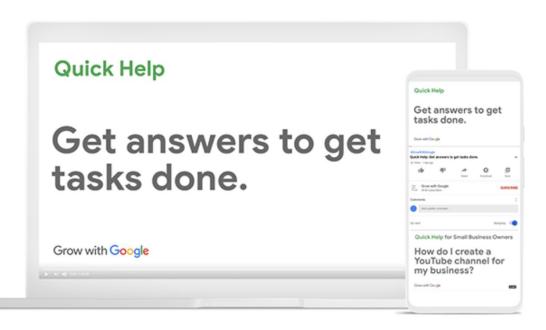
Develop skills you can apply right away with free e-learning courses. Learn at your own pace and get Google product certified.

Browse TOPICS All Topics Google Ads Google Marketing Platform Analytics Academy Grow your skills using Google Ads to advertise Learn how to achieve your marketing objectives Learn about Google's measurement tools so your business online, and get Google Ads and get certified in Google Marketing that you can grow your business through Certified Platforms intelligent data collection and analysis. YouTube Google My Business Google Ad Manager

Quick Tip: Master Google tools <u>g.co/skillshop</u>

## QUICK HELP VIDEOS FOR SMALL BUSINESSES

- Watch short videos to learn how to use Google's tools
- Find answers to frequently asked questions
- Learn about new features



Quick Tip: Watch on Youtube <u>a.co/grow/guickhelp</u>

# FREE ONLINE TRAINING AND TOOLS AT GOOGLE.COM/GROW

For teachers and students Bring digital tools into your classroom.

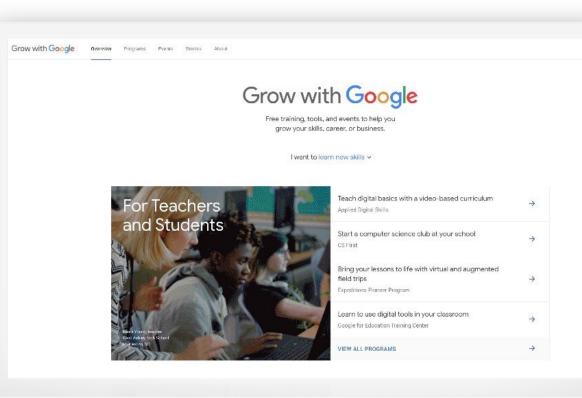
For local businesses Help new customers find you online.

#### For job seekers

Boost your resume with a new certification.

#### For developers

Learn to code or take your skills to the next level.



Grow with Google

# Thank You

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