# DEPARTMENT OF ECONOMIC OPPORTUNITY REEMPLOYMENT ASSISTANCE APPLICATION FOR SERVICES

# PLEASE PRINT YOUR INFORMATION IN BLUE OR BLACK INK ONLY FOR <u>ALL</u> ITEMS (on both sides of the application) AND SIGN THIS FORM. Complete a Supplement for other employment you have had during the last 18 months. Please mail to the following address: Florida Department of Economic Opportunity, P.O. Box 5350 Tallahassee, FL 32314-5350

1. Name: (Fi						rtunity, r .e				<u></u>	020110			
							FOR OF	FICE USE	E ONLY, I	DO NOT V	VRITE IN TH	E GRAY	AREA B	ELOW
1a. Other Names Used During Employment					EFF	М	D	Y	DATE	М	D	Y		
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City: State: Zip: Residence County:			ence County:	STATUS						OTUE	<u>,                                     </u>			
3. Telephone Number:     Alternate phone number:					nber:	TYPE:		X	FE	cwc	EB			
4. Date of Bi	irth:		5. Sex:	or 6.	. Height/We	iaht	ISSUE: (ch	eck one)		UCB-13	MODS	STDK		METHOD
Month	Day	Year		1		5	YES - er	nter flag c				<b>DE0.00</b>		14/22
7. (Statistica	l use only)	Are you of H				NO	1. 2.		LOCAL	OFFICE	FIPS	RES. CO	DUNTY	WDB
Indicate your	primary ethn			_			3.		IND	W/S	ERP	MCS	_	
U Wh	ck or African	American (2			Indian or lative (4)		4.							
🗌 Asia	an (3)				or Pacific Isl		IB4 STATE	/FIPS CO	DE		-			
8a. Identifica Driver's Licer			State	of Issuar	nce:		Primary DC	T Code:	1	Ло. Exp.	Secondary	DOT Cod	le: I	Mo. Exp.
	action #			of Issuan			Discotor D	)oto:				omont		
State Identifie	cation #						Disaster Date: Announcement Documentation presented: Disaster #: FL							
Other ID #:			Туре	of ID:			TYPE:							
8b. *Social Se	ecurity Numbe	er: (see Priva	icy Act State	ment belo	ow)									
	e number whi					pleted:	Primary D		~· \	lo Exp.	Seconda Code:	-	Ma	
	id not finish ⊢					□12							Mo. I	Ξxp.
2. Hi	gh School Di	ploma or GE	D 🗌				-		capped a Act of 19		d in Sectior	n 504 of t □ NC		
	A or Post Sec S/BA		ational/Tech S/MA 🗌		tificate of Co 6. Doctorate									
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							activities;	has a re			airment; or			
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11. I am a cit	izen of the Ur	nited States.		☐ YES	3 [	NO If no, see p.			luntary b	asis; and	l will be ke	pt confid	ential.	
lf no, I an	n authorized t	to work in thi	,	VES	S 🗌	NO	Expirati	on Date:						
11a. Citizens		S Citizen/Na uban Entrant			fully Admitte ian Entrant	d Alien/Refuge	e 11b.	lf not flu	ent in Er	ıglish, wł	nat languag	je do you	ı prefer	to use?
			•	Othe										
12. I hereb	y apply for th	e period beg	ginning:				13. Emplo	ver ID #	ł					
14. Type (	Of Industry Er	mployer:												
15. Name	of Most Rece	nt Employer:												
Envelopmente O		_					_							
Employer's S	treet Address	5					Dates Wo	rked:		Occupati	on:			
		<b>a</b>		<b>a</b>	_		FROM:			•	TO:			
City Supervisor's	s Name:	County		State C	Z ounty in whi	lip ch worked:	Mo.	Da	У	Year	Mo.	Day		Year
Employed T	olonhar - N	m h o m				Hour	Total Gros	s Earnin	nas					
Employer's I	elephone Nu	inder:		ry Rate:	-	U Week	Total Gros	s Earnir	ngs since		\$			
			\$		Per	∐ Month □ Year	Sunday of Occupation							

Enter your total period of employment with this employer:

loyer since 1/1/201	9? YES	NO		
od of employment?	Do not include wage	es earned after 4/5/202.	YES	NO
od of your employm • 4/5/2020.	ient entered above (i	f more than one year, er	nter gross ear	nings for a
YES	NO			
YES	NO			
YES	NO			
nall be considered a	voluntary quit per F	lorida statues.		
ork for a family men YES	mber who owns/oper NO	ates a sole proprietorshi	p and/or partr	nership at
YES	NO			
you provide service YES	es to a school or othe NO	er educational institution	? For example	e, you drove
lo you have? (selec nt Visa) ssport lent Status) ) Status)	t One)			
	od of employment? od of your employm '4/5/2020. YES YES hall be considered a york for a family men YES YES you provide service YES to you provide service YES to you have? (select int Visa) ssport	od of employment? Do not include wage od of your employment entered above (i * 4/5/2020. YES NO YES NO YES NO YES NO anall be considered a voluntary quit per Fl york for a family member who owns/oper YES NO YES NO YES NO YES NO VES NO i you provide services to a school or othe YES NO i you provide services to a school or othe YES NO i you provide services to a school or othe YES NO	od of employment? Do not include wages earned after 4/5/202. od of your employment entered above (if more than one year, er *4/5/2020. YES NO YES NO YES NO hall be considered a voluntary quit per Florida statues. YES NO YES NO Ho you have? (select One) Int Visa) ssport lent Status)	od of employment? Do not include wages earned after 4/5/202. YES od of your employment entered above (if more than one year, enter gross earned 4/5/2020. YES NO YES NO YES NO YES NO THE AND YES NO YES NO YES NO YES NO YES NO YES NO YES NO YES NO YES NO Ho you provide services to a school or other educational institution? For example YES NO Ho you have? (select One) Int Visa)

- Other Work Authorization Document
- 2. Your country of Origin:
- 3. Your passport number:
- 4. The country that issued your passport:
- 5. Your I-94 number:
- 6. Your I-551/I-766 number:
- 7. Your SEVIs ID number:

# DEPARTMENT OF ECONOMIC OPPORTUNITY REEMPLOYMENT ASSISTANCE APPLICATION FOR SERVICES

Reason for Separation:	COVID-19			
Permanent Lay-off	Suspension			
Temporary Lay-off	Leave of Absence	Tools/Equipment U	sed:	
Quit or Voluntary Lay-off	Discharged, Job Performance			
Working Reduced Hours	Discharged, Other	Are you scheduled		for this employer?
Explain Reason for Separation:		☐ YES ☐ NO	When?	
16. Are you currently employed, self-employed or	r have you been self-employed in th	e past year?	YES	□ NO
17. Is there any reason you cannot seek or acce	pt full-time employment?		☐ YES	
17A. Have you refused any offer of work since yo			☐ YES	NO
<ul> <li>18. Did you apply for or receive, or would you be</li> <li>Any amount for loss of wages due to illness of</li> <li>Any type of private income protection insurar</li> </ul>	or disability?	ark "Y" for Yes or "N" ny amount of retireme orker's compensation	nt pension or anr	nuity income?
Any amount as supplemental unemployment	benefit?			
19. Have you received, or will you receive any of the	he following payments?			
Severance Pay		Amount: \$		
Wages in Lieu of NoticeYESVacation PayYES		From:		To:
20. Do you have specific plans to enroll in or atter	nd school or vocational training with	in the next 12	_	_
months?			YES	NO
If yes, when? 21. Are you receiving, or will you receive a retiren	pent pension?		T YES	
If yes, date payment began/will begin:				
ii yes, date payment began win begin.	E	mployer's Name:		
22. During the past 18 months, have you:	a. Been in the Military Se	rvice?	YES	
	b. Held a Federal Civilian		 YES	 NO
	c. Worked in any other st			
22 Hove you expliced for Deemployment Assistan	•			
23. Have you applied for Reemployment Assistan If yes, against which state?	ice benefits in the past 12 months?			
24. If you receive, or will receive payments from V	Vorker's Compensation, is it classifi	ed as:		
Temporary Total YES NO Permanent Total YES NO	Temporary Partial	YES INO YES INO	Impairment Inc	come YES NO
25. Are you a member of a labor union which find	s/obtains work for its members?		YES	□ NO
If yes, provide Union name and number:				
26. What type of work are you seeking?				
27. Are you a veteran who meets one or more of	the following conditions?			YES NO
a. Served on active duty for a period of more	than 180 days and received a disch	arge other than disho	norable.	
b. Was a reservist who earned a campaign ba	adge and was released or discharge	ed with a discharge o	ther than dishond	orable?
c. Was discharged or released from active du				
If you answered yes to Question 27 above, ple	ease answer questions 28 – 32 be	low, otherwise go to	question 33.	
28. Were you released from military active duty	within the last three years (36 mont	hs)?		YES NO
29. Did you serve on active duty during a war, ca	impaign or expedition for which a ca	ampaign badge has b	een authorized?	YES NO
30. Are you a Disabled Veteran?				🗌 YES 📋 NO
Definition: You have a service-connected d	isability which entitles you to compe	ensation or caused yo	u to be discharge	
31. Are you a Special Disabled Veteran? <u>Definition:</u> You are entitled to compensation that you have a serious employment handica				
32. Are you a homeless veteran?				YES NO
33. Are you the spouse of any of the following ind				YES NO
<ul> <li>(a) a veteran who died of a service connected serving on active duty who has been listed for of duty by a hostile force; or (III) forcibly detail</li> </ul>	r a total of more than 90 days in one	of the following cate		
34. If you answered 'Yes' to Question 27 or 33 in your area and, unless told otherwise at the time				

# DEPARTMENT OF ECONOMIC OPPORTUNITY REEMPLOYMENT ASSISTANCE APPLICATION FOR SERVICES

I hereby claim benefits under the Florida Reemployment Assistance Law. I am not seeking benefits under any other state or Federal system. At the discretion of the department, this application for benefits may be accepted as my registration for work and employment services. I understand the Florida Reemployment Assistance Law provides penalties for knowingly making false statements for the purpose of obtaining benefits. I declare that the statements made in connection with this claim are true and correct to the best of my knowledge and belief. I understand the information is subject to verification and agree to provide such documentation as required.

Claimant Signature:

Date:

The Department of Economic Opportunity may e-mail me for additional information needed in determining my claim.

#### My E-Mail Address is:

I understand the Department of Economic Opportunity will maintain the confidentiality of my e-mail address pursuant to section 443.1715, Florida Statutes.

## \*PRIVACY ACT STATEMENT

The information you provide to this Department is voluntary and confidential but is required to process your claim. Pursuant to the Internal Revenue Code of 1986, the Social Security Act, 42 U.S.C. 1320b-7(a)1, and s. 443.091(1)(h), F.S., disclosure of your Social Security number is mandatory. Social Security numbers will be used by the department to report the benefits you receive to the Internal Revenue Service as potential taxable income. In accordance with the Federal Deficit Reduction Act, an amendment to the Federal Social Security Act, and 5 U.S.C. 552a(o)(1)(D), information you provide is subject to verification through computer matching programs and information about your wages and claim may be provided to other federal, state and local agencies or their contractors for verification of eligibility under other government programs to ensure benefits have been properly paid and for statistical and research purposes.

Employers are authorized by law to provide this Department with information needed to determine our eligibility for benefits. This information includes your dates of employment, wages paid and the reason for your employment separation. Information you provide about why you left specific employment may be disclosed to that employer so that this Department may determine your eligibility for benefits.

I have answered all questions fully and truthfully. I know there are penalties for giving wrong information. I know that to receive benefits I must meet the eligibility requirements.

By submitting this application, I acknowledge that I am filing this application for reemployment assistance for myself and that all information provided is complete and accurate to the best of my ability; I further understand that knowingly making a false statement or representation or knowingly failing to disclose a material fact can be prosecuted as a third degree felony pursuant to section 443.071, Fla. Stat.

I have read and agree with the above: YES NO

Enter your Social Security Number:

## \*FRAUD STATEMENT

Florida Law provides that knowingly making a false statement, in order to obtain or increase Reemployment benefits, is a third degree felony punishable by up to \$5,000 in fines and five years in jail. It is also illegal to file a claim or claim benefit weeks for someone else. All cases determined to be fraudulent can be referred to the State Attorney's office for prosecution. Each week of benefits fraudulently claimed is a separate offense for prosecution.

If you give false information or a false Social Security Number when filing your claim, you could be arrested for fraud.

I acknowledge that I understand this statement and wish to continue to file my claim.

REEMPLOYMENT ASSISTANCE APPLICATION SUPPLEMENT	NC		35. *Social Security Number:				
36. WORK HISTORY: Complete the following j employment you listed in item 12 of the UC310 Include all employers regardless of location, ty	form. Include s	elf-employment,	part-time wo	e held DURING THE PAST <u>18 MONTHS PRIOR to the</u> ork, military service, and employment with a government agency.			
Next Most Recent Employer:				Employer ID # (For Office Use Only)			
Employer's Street Address:				Dates Worked: FROM: TO:			
City:	State:	Zip:	Total Gross	s Earnings with this Employer: \$			
Employer's Local Mailing Address (if different t	han above):		Total Gross Earnings with this Employer Since Sunday of this Week: \$				
City:	State:	Zip:	Occupation	n or Position Title:			
Employer's Telephone Number:			Tools/Equi	pment used:			
□ Temporary Lay-off □ Lea □ Quit or Voluntary Lay-off □ Dis	spension ave of Absence charge, Job Perf charged, Other	ormance	Salary Rate: \$ Per: (Hour, Week, Month, Year)				
Explain Reason for Separation:							
Next Most Recent Employer:				Employer ID # (for Office Use Only)			
Employer's Street Address:				Dates Worked: FROM: TO:			
City:	State:	Zip:	Total Gross	Earnings with this Employer: \$			
Employer's Local Mailing Address (if different than above):				Earnings with this Employer ay of this Week: \$			
City: State: Zip:			Occupation	or Position Title:			
Employer's Telephone Number:		•	Tools/Equipment used:				
Temporary Lay-off     Lea     Quit or Voluntary Lay-off     Quit or Voluntary Lay-off     Working Reduced Hours	pension ve of Absence charge, Job Perfo charged, Other		Salary Rate: \$ Per: (Hour, Week, Month, Year)				
Explain Reason for Separation:							
Next Most Recent Employer:				Employer ID # (For Office Use Only)			
Employer's Street Address:	1			Dates Worked: FROM: TO:			
City:	State:	Zip:		Earnings with this Employer: \$			
Employer's Local Mailing Address (if different t	han above):		Total Gross Earnings with this Employer Since Sunday of this Week: \$				
City:	State:	Zıp:		or Position Title:			
Employer's Telephone Number:			Tools/Equip	ment used:			
Reason for Separation:       Suspension         Permanent Lay-off       Suspension         Temporary Lay-off       Leave of Absence         Quit or Voluntary Lay-off       Discharge, Job Performance         Working Reduced Hours       Discharged, Other			Salary Rate: \$ Per: (Hour, Week, Month, Year)				
Explain Reason for Separation:							

# Additional Eligibility Information

Since you became unemployed, were you referred to a job by a CareerSource Center and refused/failed to accept the referral?	YES	NO
Did you perform services as a professional athlete for any employer since Tuesday, January 1, 2019?	YES	NO
Are you seeking only part-time work?	YES	NO
Have you accepted a job offer with a new employer?	YES	NO

If Yes, enter the date that you will begin working

# **Claimant Residential Address**

Attention:						
Address:						
City:	State:	Zij	<b>)</b> :			
County:						
Country:						
Notification						
1.Did you or will you work full time during the week o	of filing?		YES	NO		
2. Did you or will you work and earn at least \$275 du	iring the week o	f filing?	YES	NO		
Initial Questions						
1. Indicate ALL type(s) of employment you had since	e 1/1/2019.					
Employed in Florida (excluding military and federal civ Employed in State other than Florida (excluding milita						
Employed by the Military in Active Duty						
Employed as a Federal Civilian Employoee						
Self Employed or Independent Contractor I have not been employed since 1/1/2019						
2. Since 4/7/2019, have you applied for reemployment bene	efits from a state o	ther than Florida?	YES	NO		
3. Are you filing from Florida?			YES	NO		
4. If you are not filing from Florida, enter the state from which	ch you are filing:					
5. Please enter the location from where you are filing this ap	pplication:					
Correspondence Preference						
How would you like to receive your Correspondence?	Electronic	US Mail				
Email address:						
Preferred language:						
Proactive Notifications						
The Reemployment Assistance Program is offering proactiv	/e notifications to p	provide you with im	portant reminder	rs such as when to re	quest benefits, noti	ce of payments, and

alerts on actions needed or determinations made on your claim.

Would you like to receive proactive notifications? YES NO

### **General Information – Tax Withholding**

Reemployment Assistance benefits are fully taxable if you are required to file a tax return.

Public Law 103-465 requires the Department of Economic Opportunity to deduct and withhold federal income ta from Reemployment Assistance if an individual receiving those benefits voluntarily requests such deduction and withholding. You may request a withholding deduction equal to 10% of your weekly assistance for federal income taxes.

A statement, Form 1099-G, will be furnished to you at the end of January stating the amount of benefits paid and withheld during the prior year. The same information will be transmitted to the Internal Revenue Service (IRS).

The income taxes deducted are held in trust for the U.S. Government All refunds must be obtained from the IRS on any overpayment of income taxes.

The department is not responsible for refunding withheld taxes.

It may be necessary for you to make estimated tax payments. For more information on when these payments should be made, refer to the IRS publication titles "Tax Withholding and Estimated Tax" or contact the Internal Revenue Service. PLEASE DIRECT ALL QUESTIONS CONCERNING YOUR INCOME TAX LIABILITY TO THE INTERNAL REVENUE SERVICE.

#### **Tax Withholding Choice**

Do you want federal taxes withheld from any reemployment assistance payable to you?

I hereby authorize the Department of Economic Opportunity NOT to deduct and withhold federal income tax from my reemployment assistance. I hereby authorize the Department of Economic Opportunity to deduct and withhold federal income tax from my reemployment assistance benefits.

#### **Identity Verification**

Please verify your identity by entering your Social Security Number:

I certify that I am making the above choice regarding my federal income tax withholding status

#### **General information - Mailing**

If you print out this form you can take it to a participating FedEx location where they will mail it to Tallahassee for free. See participating locations and more details at: https://www.floridajobsresources.com

#### Acknowledgments

### Workforce Registration

I understand that Florida law requires me to register with Workforce Services via Employ Florida Marketplace to continue my eligibility for benefit payments.

A link will be provided to me after I have submitted my application and will also be available on my account home page should I wish to complete it later.

I understand that payment of my claim will be delayed or denied if I do not complete my registration with Workforce Services prior to requesting my benefit payments for the first time.

l agree

### **CareerSource Center**

I understand that I will be notified if I am required to attend a CareerSource Center Seminar. Failure to attend by the given data may result in a delay or loss of my reemployment assistance benefits.

If a CareerSource Center gives me a job referral, I understand that failure to pursue this referral may result in a loss of reemployment assistance benefits.

I agree

## **Requesting Benefit Payment**

I understand the following:

- I am required to request benefit payments for each week I wish to receive benefits.
- The first week of a new benefit year for which I would be eligible to receive reemployment assistance benefits will be an unpaid waiting week.
- If there is a pending issue or appeal on my claim, I must continue requesting benefit payments in order to be paid for those weeks if I am later determined to be eligible.

I agree

## **Reporting Income**

I understand that if I do any work, including military reserve drill pay or self-employment, I must report the total wages earned (before taxes), whether or not I have been paid when I request benefit payment for that week.

l agree

## Work Search Requirements

Regular:

I understand I will be required to submit a minimum of five (5) work search contact or the details of a CareerSource Center visit when I request benefit payments. Each week I will be required to submit the

- Date of contact
- Method of contact
- Business name, telephone number, website name (URL), or email address
- Result of each contact
- Type of work sought

I agree

## **Benefit Rights Information**

I understand it is my responsibility to read the Benefits Rights Information which explains my rights and responsibilities while collecting reemployment assistance. A link to the Benefit Rights Information is included at the end of this application and on my account homepage.

l agree



Ken Lawson Executive Director

# Florida Reemployment Assistance Way2Go Debit Card Fee Schedule

Below are the Debit Card Fee schedules you have reviewed and acknowledged. Depending on the Florida Reemployment Assistance Way2Go Debit Card services you utilize, you may be responsible for these fees.

# Florida Reemployment Assistance Prepaid Card issued by Comerica

depos	sit to your own prepaid ac e to accept this prepaid ca enter your bank accoun	ayments: direct deposit to you count; or by default to this pr rd. Please log on to https://con at or prepaid account information yays to receive your funds.	epaid card. nect.myflorida.com to				
Monthly fee <b>\$0</b>	Per purchase <b>\$0</b>	ATM withdrawal <b>\$0</b> (in-network) <b>\$1.90</b> (out-of-network)	Cash reload <b>N/A</b>				
ATM balance inquiry	(in-network or out-of-netw	vork)	\$0 or \$0.75				
Customer service (automated or live agent) \$0.50*							
Inactivity	Inactivity \$0						
We charge 2 other	We charge 2 other types of fees. Here they are.						
Card replacement (regular or expedited delivery) \$4* or \$18.50*							
Over the counter tell	Over the counter teller cash withdrawal \$3.00*						

\* This fee can be lower depending on how and where this card is used. See separate disclosure for ways to access your funds and balance information for no fee. You are allowed one regular card replacement for no fee per benefit period.

# No overdraft/credit feature

С

Your funds are eligible for FDIC insurance.

For general information about prepaid accounts, visit *cfpb.gov/prepaid*. Find details and conditions for all fees and services in the cardholder agreement.

I have reviewed the Florida Reemployment Assistance Way2Go Debit Card Fee Schedule and understand that if I choose Florida Reemployment Assistance Way2Go Debit Card as my payment method and use the above services that I will be responsible for any fees charged for those services.

List of all fees for Florida Reemployment Assistance Way2Go Card Prepaid Card

All Fees	Amount	Details			
Get Started					
Card purchase	\$0	There is no fee to obtain a Card account.			
Spend money					
Point-of-sale (POS)	\$0.00	There is no fee for POS purchase transactions conducted in the U.S. using your signature or PIN number.			
Get Cash					
ATM Withdrawal (in-network)	\$0	There is no fee for in-network ATM withdrawals conducted at Comerica and MoneyPass ATM locations. In-network refers to Comerica and MoneyPass ATM locations. In-network locations can be found at https://locations.comerica.com/ and moneypass.com/atm-locator.html. When using your card at an ATM, the maximum amount that can be withdrawn from your Card account per calendar day is \$500.00.			
ATM Withdrawal (out-of-network) \$1.90		This is our fee. "Out-of-network" refers to all ATMs outside of the MoneyPass or Comerica Bank ATM Network. You will be assessed a fee for each ATM withdrax conducted at an out-of-network ATM. You may also be charged a fee by the ATM operator, even if you do not complete a transaction. When using your card at an ATM, the maximum amount that can be withdrawn from your Card account per calendar day is \$500.00.			
Teller-assisted cash withdrawals (OTC)*	\$3.00	This is our fee. You are allowed one (1) withdrawal per deposit for no fee at Mastercard Member Bank or Credit Union teller windows. Each additional withdrawal will be assessed the fee.			
Information					
Customer service (automated or live agent)*	\$0.50*	You are allowed five (5) calls to Customer Service Interactive Voice Response (IVR) or live agent for no fee each month to check your balance or hear your transaction history. Each additional call will be assessed the fee.			
ATM balance inquiry (in-network)	\$0	There is no fee for ATM balance inquires conducted at MoneyPass and Comerica Bank ATM networks.			
ATM balance inquiry (out-of-network)	\$0.75	This is our fee. Each ATM balance inquiry conducted at an out-of-network ATM will be assessed a fee.			
Using your card outside the U.S.					
International transaction fee	3%	Conversion rate is a Mastercard fee for each transaction amount conducted outside of the U.S.			
Other					
		You are allowed one (1) card replacement for no fee per benefit period. Each additional card replacement request will be assessed a fee. Cards are sent via regular mail. Standard delivery is 7 to 10 calendar days.			
regular mail, you will be assessed the expedited card delive		If you request your replacement card to be expedited rather than receiving it by regular mail, you will be assessed the expedited card delivery fee, in addition to any applicable card replacement fee. Expedited card delivery can be expected within 3 to 5 calendar days.			
Funds transfer via Interactive Voice Response (IVR-phone) or web portal	\$0.00	There is no fee for you to transfer funds from your card account to a U.S. bank account owned by you.			

\* "No Fee" transactions expire at the end of each calendar month if not used.

Your funds are eligible for FDIC insurance and will be held at or transferred to Comerica Bank, an FDIC-insured institution. Once there, your funds are insured up to \$250,000 by the FDIC in the event Comerica Bank fails, if specific deposit insurance requirements are met. See fdic.gov/deposit/deposits/prepaid.html for details.

No overdraft/credit feature.

Contact Go Program Customer Service by calling 1-833-888-2780, by mail at P.O. Box 245997, San Antonio, TX 78224-5997 or visit www.GoProgram.com.

For general information about prepaid accounts, visit cfpb.gov/prepaid.

If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit cfpb.gov/complaint.