# Now That You've Got Some Time, How About A Website Renovation?

### websmithian

Website Design and Consulting Services

Ian Bowden

ian@websmithian.com

Renovate. Refresh. Refurbish. Update. Upgrade. Just make it better!

'Is it doing for me what I **need** it to do?'

### Agenda

- 1. Why a website? What's the point?
- 2. Six website flaws fatal and potentially-fatal.
- 3. How can a website make you more money?
- 4. How can you rank higher in Google and other search engines?
- Offload some cost-effective business functions onto your website.
- 6. Questions.

### Why even have a website?

- Facebook
- Linked In
- Instagram
- Pinterest
- Google My Business

Because ultimately, everyone checks you out through your website.

A good website legitimizes and enhances your business.

A bad website doesn't.

### Ultimately, what's the reason for a website?

To drive sales.

To convert visitors to customers.

To make more money than the website costs.

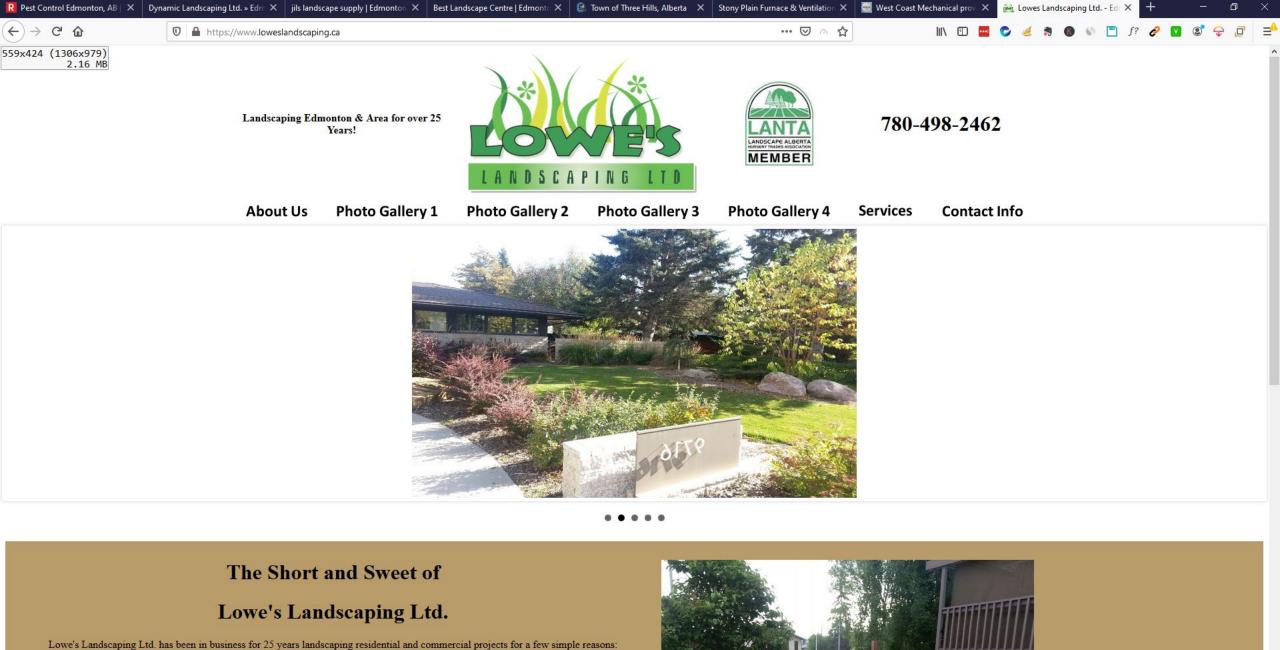
#### Flaw #1

Your website looks and functions as if it were made at the turn of the century.

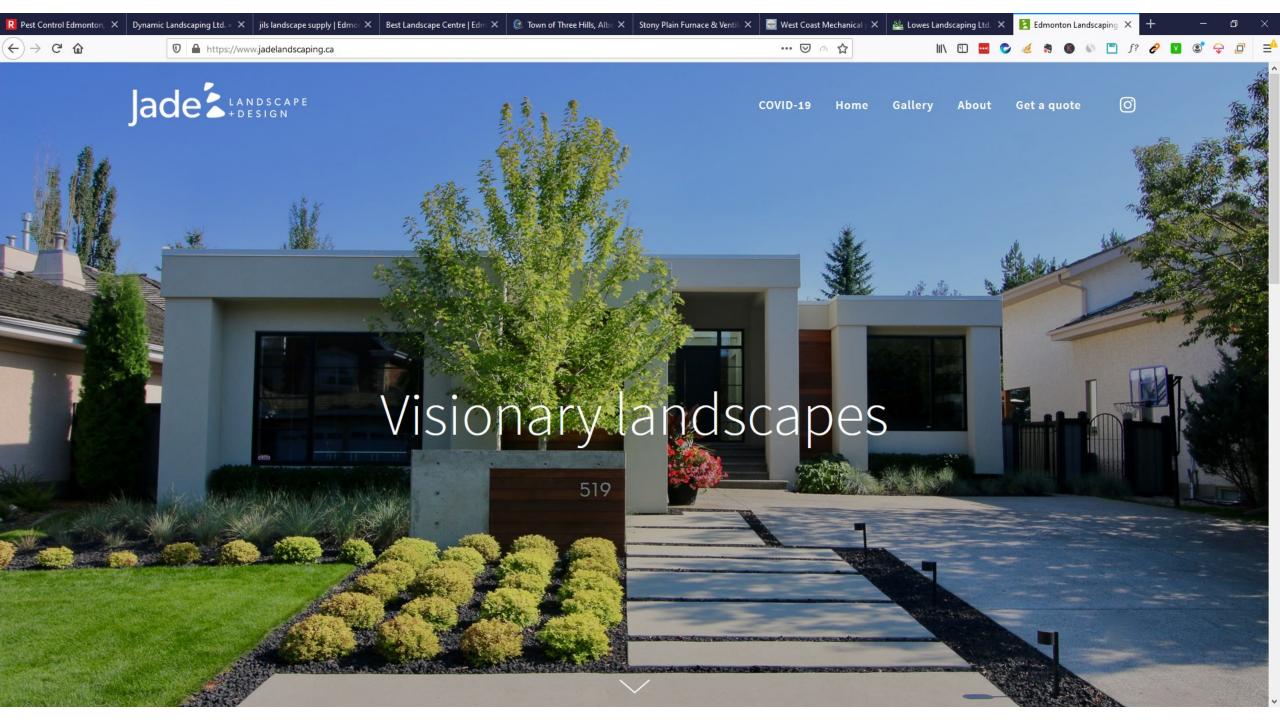




## Let's shop online for a landscaper...



- We take pride in our work ensuring we meet or exceed our customers high standards.



## Let's shop online for landscaping supplies...



Dynamic Landscaping Ltd. » Edmor X

#### Jils Landscape Supply Ltd. (1975)

Best Landscape Centre | Edmonton X 🖟 Town of Three Hills, Alberta X Stony Plain Furnace & Ventilation C X

... ▽ △ ☆

12443 - 66 Street Edmonton Alberta Canada T5B1K5 Phone: 7 8 0 - 4 5 6 - 4 8 4 8

office@jilslandscapesupply.com

#### Current Seasonal Hours (Spring & Fall):

Monday to Friday: 8 AM to 5 PM

Saturday: 8 AM to 4 PM

■ West Coast Mechanical provide X

Sunday / Holidays: 9 AM to 4 PM

**NOTE:** We may close without notice due to inclement weather

"Covid-19: Extra information

Note: For the Victoria Day long weekend, our office will be open Monday May 18, 2020 from 9 A.M. to 4 P.M. Thank you.

jils landscape supply | Edmonton | F X

Please Note: Sod (roll) is Coming, as soon as it's green.

HOME Products ▼ FAQ & Tools Services Contact Us Price List

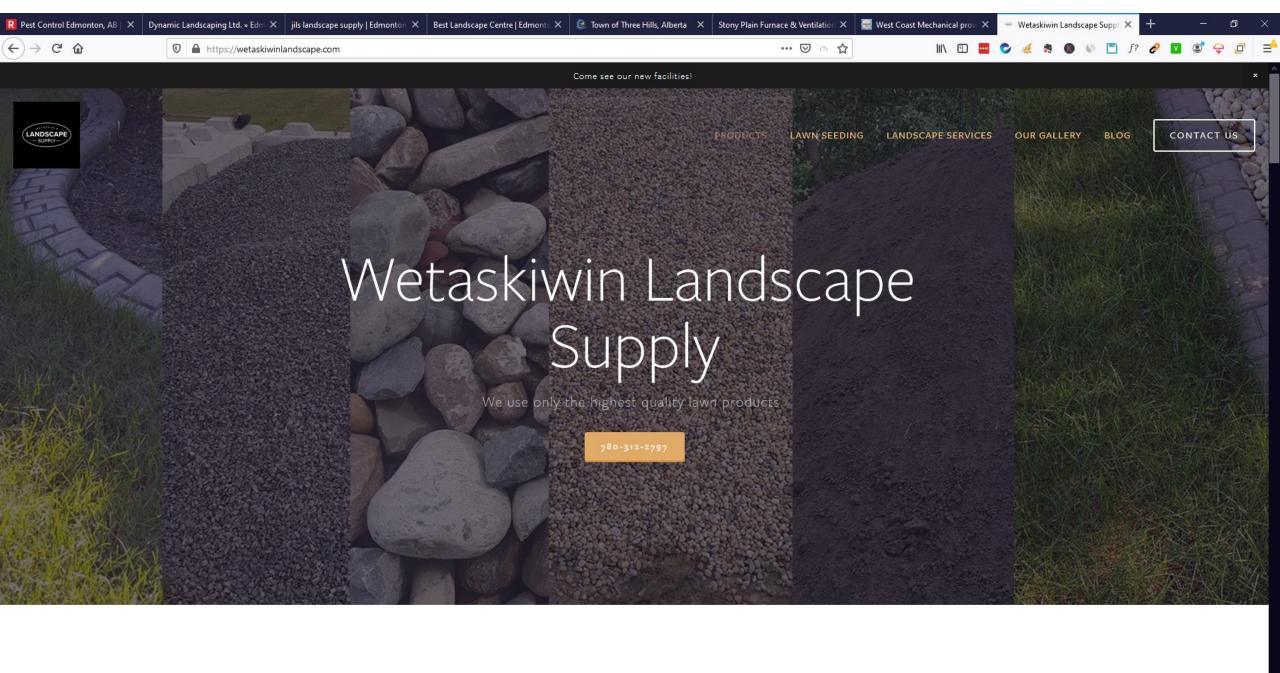


#### Spring is here

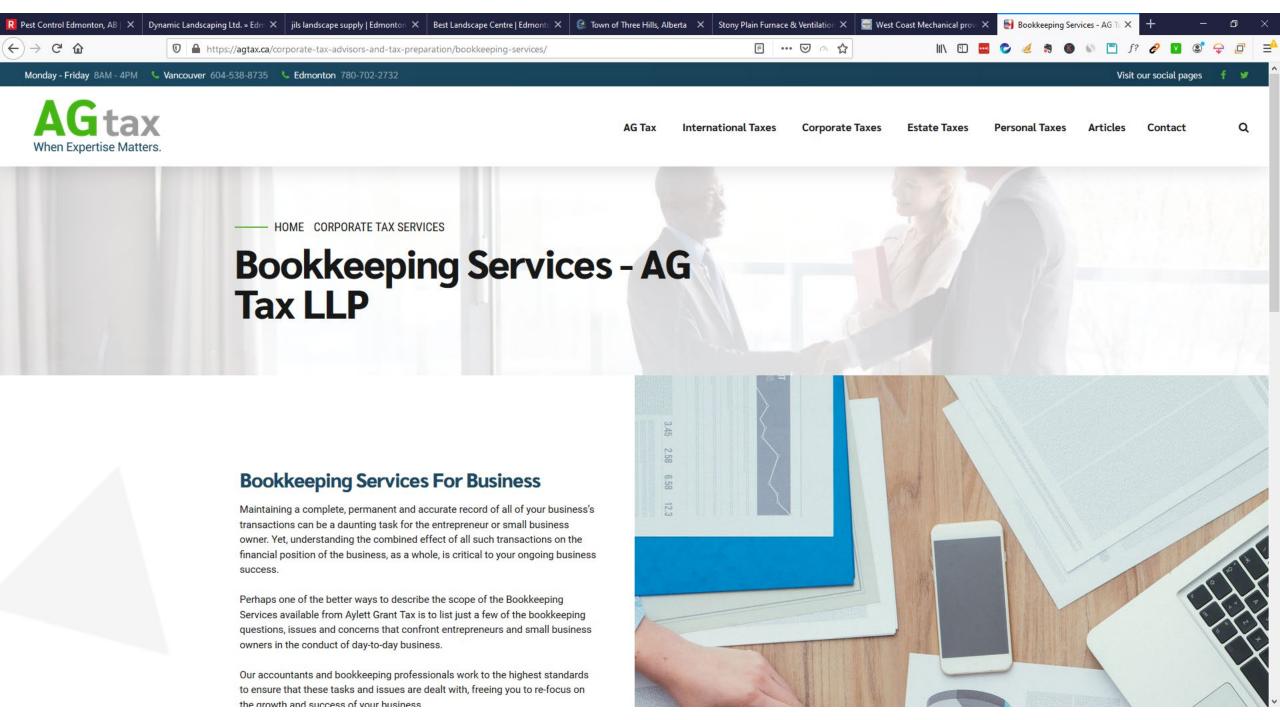
Now is the ideal time to add garden mix to your soil to rejunivate it for optimum performance. Also available in Bulk Bag 1 cu/yd (or less) for easy, clean site maintenance.

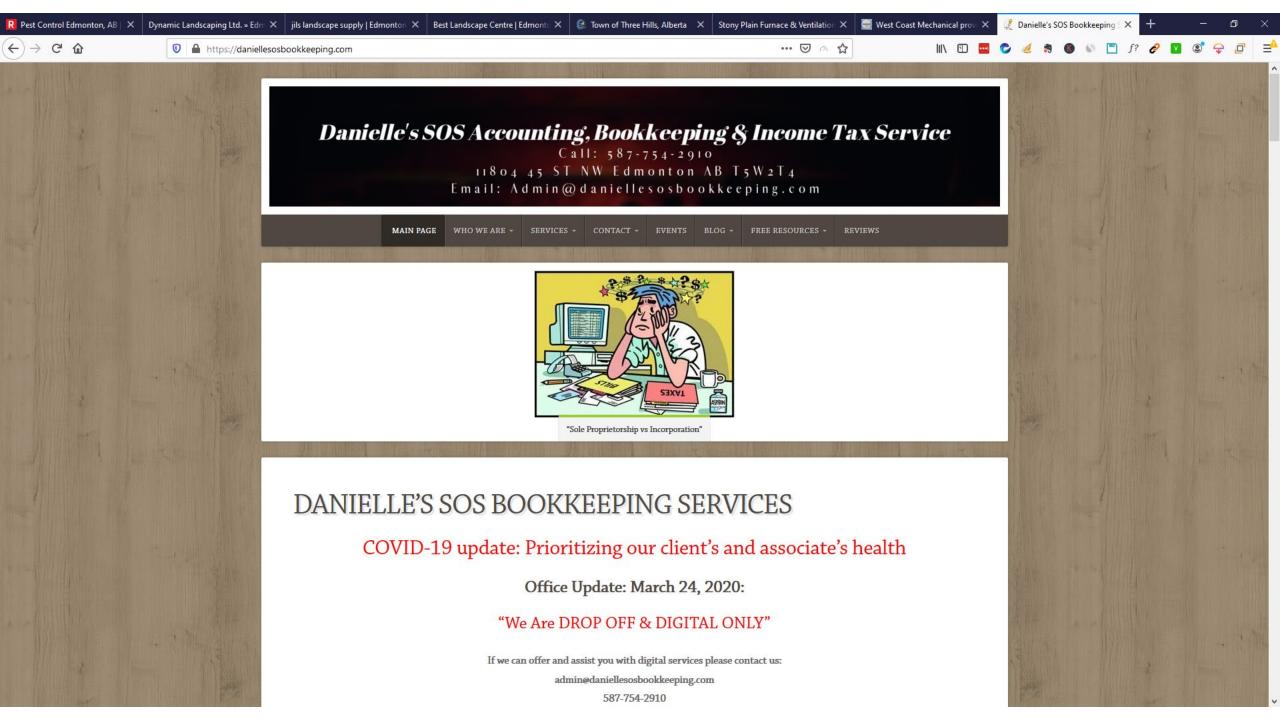
"Click HERE"

Jils Landscape Supply Ltd

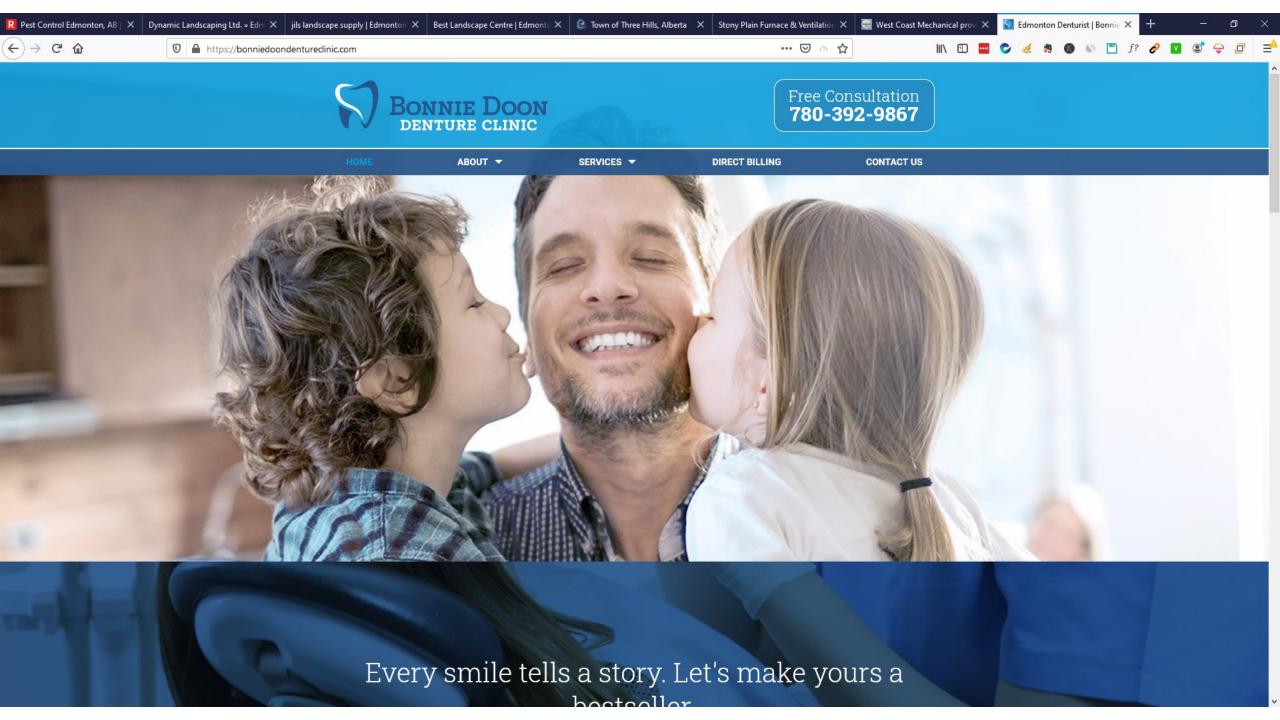


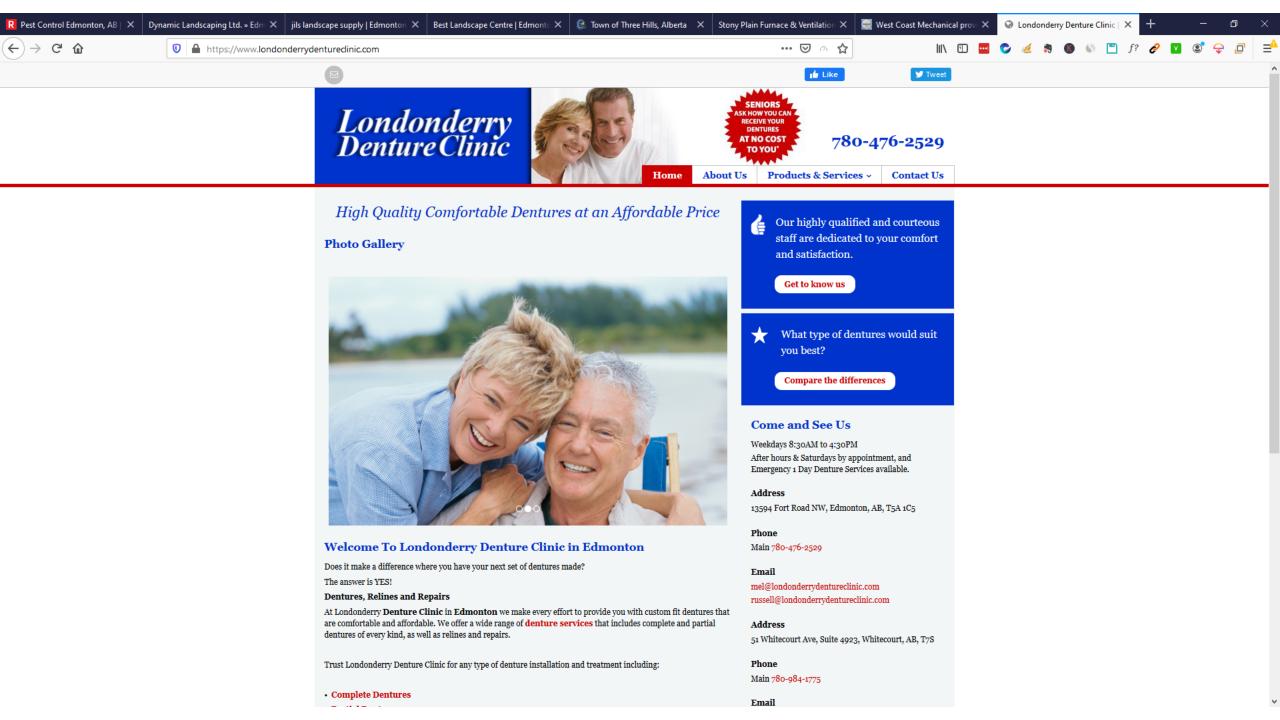
## Let's shop online for bookkeeping services...





### Let's shop online for dentures...





"You have only one chance to make a first impression."

### Flaw #2

Your website is not responsive.



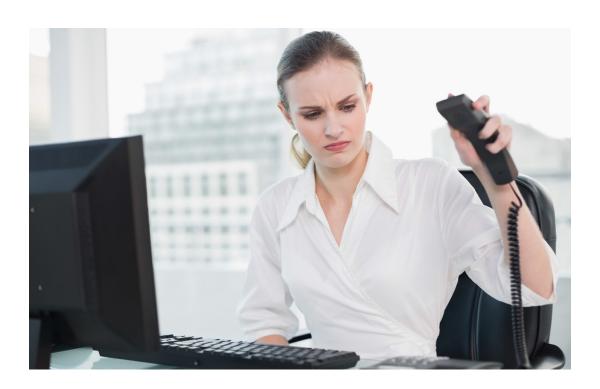
**Desktop** 

Laptop

**Tablet Phone** 

# Currently, about half the world's website traffic comes from smartphones.

### If it's only 25% in your business sector, you're still ignoring one out of four potential customers.



# Let's take a live look at some real live websites and determine their responsiveness.

#### Flaw #3

Your website is slow.

Home page load time.

### So, what?

- Page loading speed is a ranking factor for Google.
- The probability of a bounced visitor increases 32% as the page load time goes from one to three seconds. (It increases to 90% on a five-second page load.)
- 25% of users will abandon a page if it hasn't loaded in four seconds.
- Page load speed decreases significantly over wireless.
- If your competitor's website loads in X seconds and yours takes 3X seconds, who has the advantage?

### Why so slow?



Shared hosting

### Why so slow?

- Shared hosting.
- Non-optimized graphics: not compressed, large sizes served to small screens, etc.
- Non-optimized website code.
- Lots of other potential reasons.

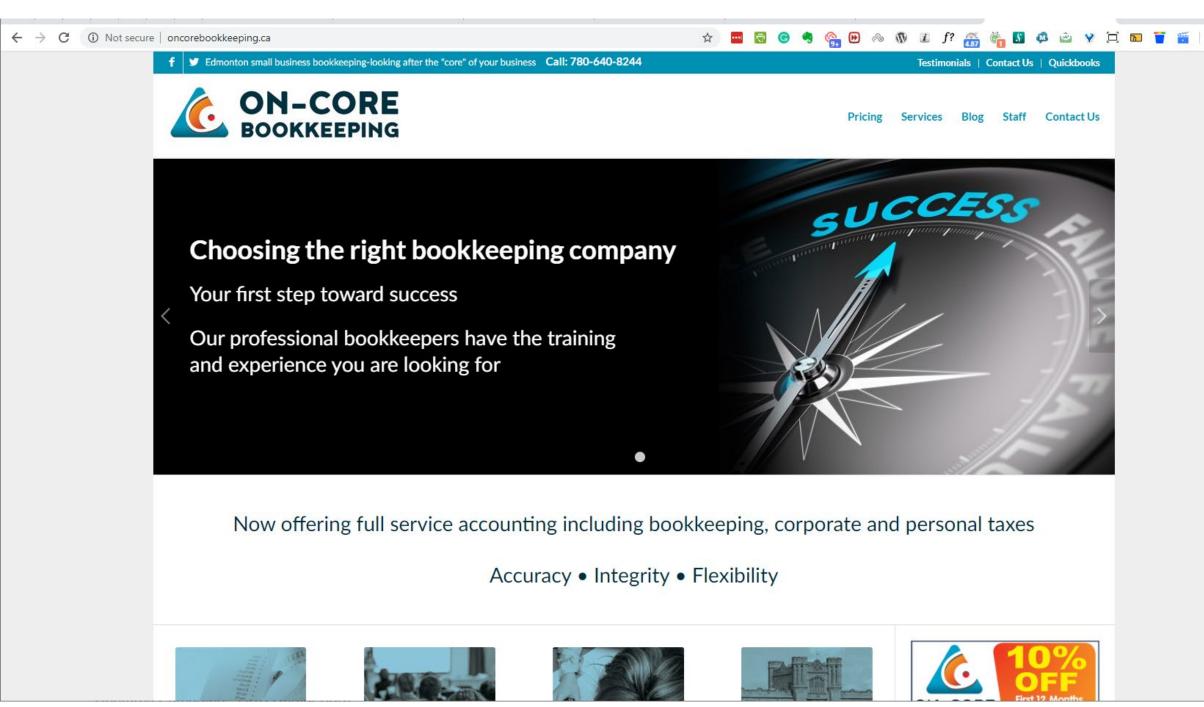
#### Flaw #4

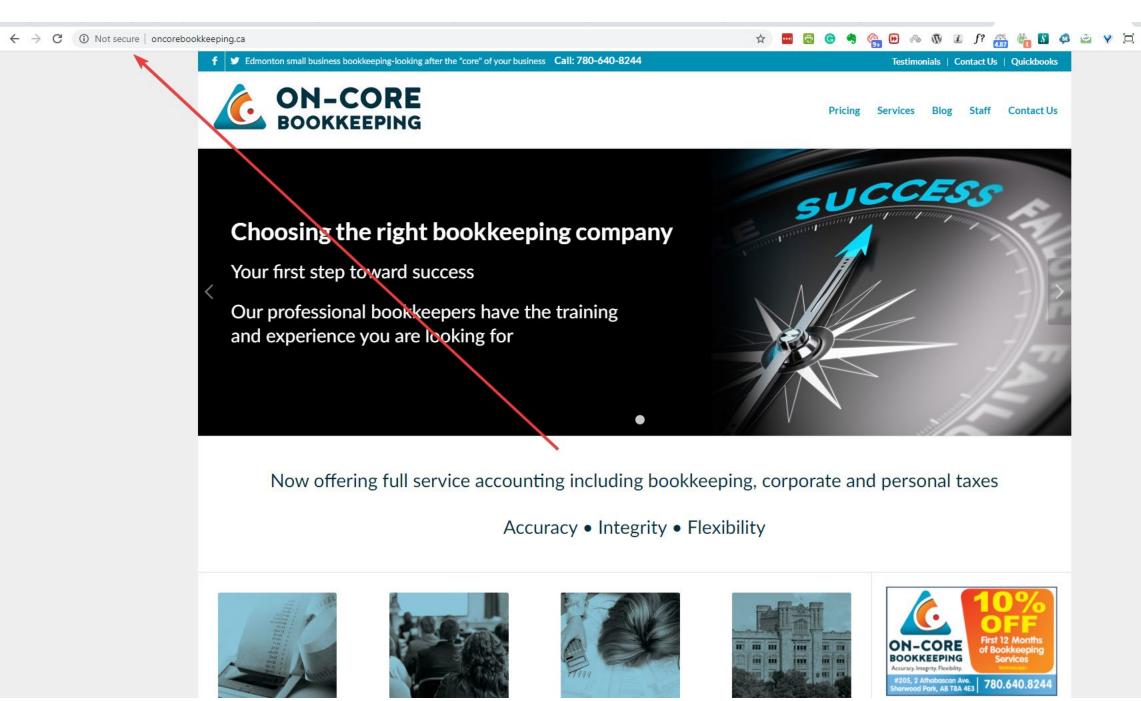
Your website is insecure.

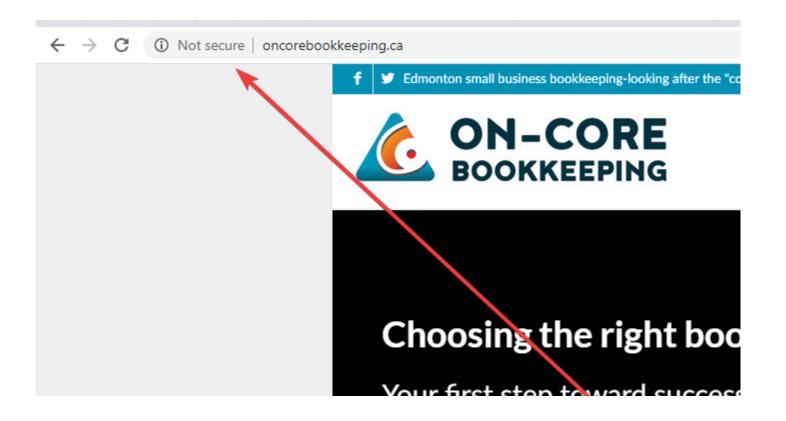
Therefore, you visitors become insecure.











## Adding SSL to make your website HTTPS

- Available from any reputable website hosting company.
- Takes a bit of effort but you or your websmith can do this.
- Can cost anywhere from free to \$100/year.

### Flaw #5

Your website has no CTAs.





What do you want people to do when they've visited your website? What action — and probably *not* actions?

### Flaw #6

You've let Google write your snippets.

Meta description for each page on your website.

northernlandscaping.ca ▼

#### Northern Landscaping

Over 30 years of experience and excellence. Contact us today for a free estimate. © 2011 Northern **Landscaping** Inc., Stony Plain, Alberta Website by BizBox.

downunderlandscaping.ca

#### Downunder Landscaping Ltd - Spruce Grove

While attending university Brad worked for a **landscape** construction company as well as in a tree nursery. He then achieved his journeyman ticket in ...

blackdirtcompany.com ▼

#### The Black Dirt Company: Landscaping Supplies Edmonton

The Black Dirt Company carries all types of **landscaping** supplies for Edmonton and the surrounding area. Call us today for your **landscaping** needs. We deliver!

albertarockproducts.com → Blog ▼

#### Stony Plain Sand and Gravel - Alberta Rock Products Ltd.

Jul 27, 2015 - **Stony Plain** contractors and residence! Alberta Rock Products is looking to help you out with your next project. We carry a variety of **landscaping** ...

## Page Meta Descriptions "Snippets"

- Limited to about 155 characters; a place to make your abbreviated "elevator pitch."
- Definable for every page of your website.
- Websmith needs to give you access to this functionality or do it for you.

## How can your website make you more money?

#### If it:

- Looks modern and maintained.
- Looks good and functions properly on all screen sizes.
- Loads faster at least faster than all of your competitors.
- Indicates in visitors' browsers that it is secure.
- Tells its visitors what it wants them to do, through well-placed and chosen CTAs.
- Efficiently uses persuasive or informative words in all of its page snippets.

### How can your website rank higher?







Ultimately, the point of a search engine is to anticipate and understand what a searcher wants and then to take them there.

# SEO – Search Engine Optimization

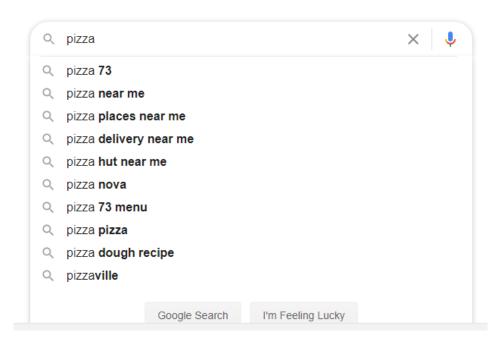
Sometimes there is a need — and sometimes not.

- The only tire store in Conklin, AB probably doesn't need SEO.
- An Italian restaurant in Spruce Grove probably doesn't need SEO.
- An arborist or pest control company in the Tri area could definitely benefit from SEO.
- A liquor store in Spruce Grove or Stony Plain may benefit from SEO.
- A company in Parkland County that manufactures and sells unique baby apparel online will not survive without SEO.

### Keywords

Currently, search engines can only index text.

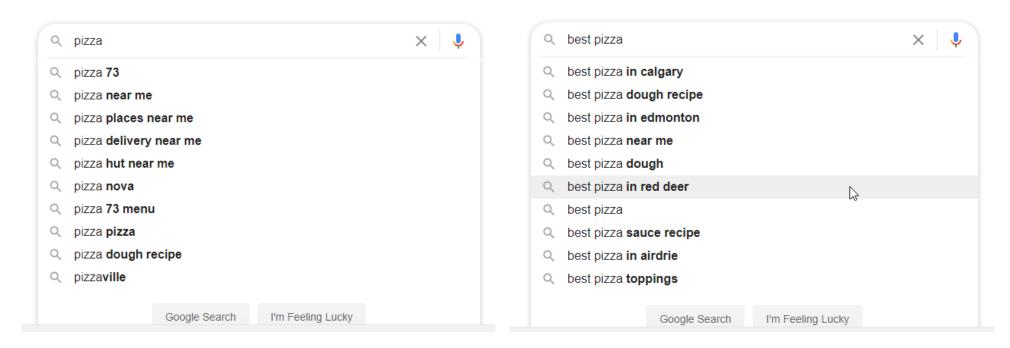
If you have a local Italian restaurant and want to rank high for the term "best pizza" and the word "pizza" isn't used repeatedly on the website, it won't rank.





### Keywords

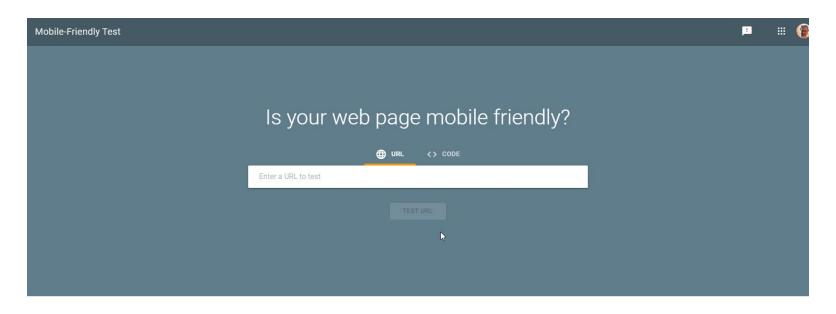
Start typing things into Google's search box:





### A Responsive Website

Google's Mobile-Friendly Test



#### About this tool

Test how easily a visitor can use your page on a mobile device. Just enter a page URL to see how your page scores.

MORE USAGE TIPS →

#### Why mobile?

The web is being accessed more and more on mobile devices. Designing your websites to be mobile friendly ensures that your pages perform well on all devices.

LEARN MORE →

#### About Search Console

Search Console alerts you about critical site errors such as detection of hacked content, and helps you manage how your content appears in search results.

GO TO SEARCH CONSOLE >



### A Responsive Website

Just because Google's tester deems it mobile-friendly doesn't mean it's *really* realworld mobile-friendly.

### A Dynamic Website

Google loves a website where the content is continually being edited and added-to.



#### Has these pages:

- Home
- <u>Menu</u>
- Contact Us

Pages that are potentially changing are underlined.

On which pages would the words pizza, dough, cheese, tomato sauce, Italian, best, tasty, authentic, ingredients, quality, hot, fresh, etc. appear?



#### Has these pages:

- Home
- Menu
- This week's specials
- Our ingredients
- Our pizzeria's history
- Travel blog of our trips to Italy
- Book a table or schedule a delivery
- Contact Us

# Google

What Google knows about website visitors:

- Why they came there (search terms, etc.)
- Whether they bounced (left immediately).
- How long they stayed there in total.
- Which pages they viewed and for how long.
- Where they went afterward.
- A whole bunch of other stuff.

And then Google compared all of that to all of the other similar websites.



Ultimately, you'll rank the highest possible on Google if you give your visitors what they're looking for, quickly and effectively and convince them to stick around.

### Ways to Rank Higher

- Use the right keywords (and keyword phrases) and use them properly.
- Have a website that is responsive, because Google penalizes those that aren't.
- Have a fast-loading website, because Google...
- Have a website with changing and ever-growing content, because Google...
- A hundred other things.

What practical and costeffective things could your website be doing that it doesn't do now?

Look beyond the "electronic brochure" paradigm of most websites and consider what other things it might do for you and your customers.

The pandemic is forcing businesses into adding website functionality to remain competitive — or even solvent.







Home Live Bees Shipments 2020 Shop v Customer Service v Learn v Blog Contact Us

Cart





We are a Canada-based supplier of everything required for successful beekeeping. Whether you are a beginning hobbyist, interested in supplementing your income, or a commercial operator, we've got the bees, the supplies, and the knowledge.

We put education first - you need to know how a bee colony works to enjoy any level of success. We will answer your questions, show you how things are done. We offer a variety of courses and hands-on demonstrations to make your beekeeping experience as rewarding as it is fascinating.

We know Canada, and we know bees.

### hiveworld.ca

- Shopify website, designed and targeted for ecommerce.
  Notoriously inflexible for any other purposes.
- The company is mostly ecommerce, but has an Edmonton retail store, currently closed due to the pandemic.
- Probably 75% of its annual business done in April-June.
- Hundreds of live bee pick-up orders through May to mid-June.

How?

Couldn't add bookings.hiveworld.ca because of Shopify.

So, we created hiveworldbookings.ca.

#### Which type of appointment would you like to book?





Arrange a specific time to come to our Edmonton store and pick-up the live bees that you've ordered online. Note that you'll have to provide us with your order number(s) so that we can prepare for you.

**Book Your Appointment Here** 



#### Web Order Pick-Up - No Live Bees!

Arrange a specific time to come to our Edmonton store and pick-up what you've ordered online.

Note that you'll have to provide us with your order number(s) so that we can prepare for you.

Nobody is able to pick-up live bees from us before May 29 because we won't even have any to give to you!

**Book Your Appointment Here** 



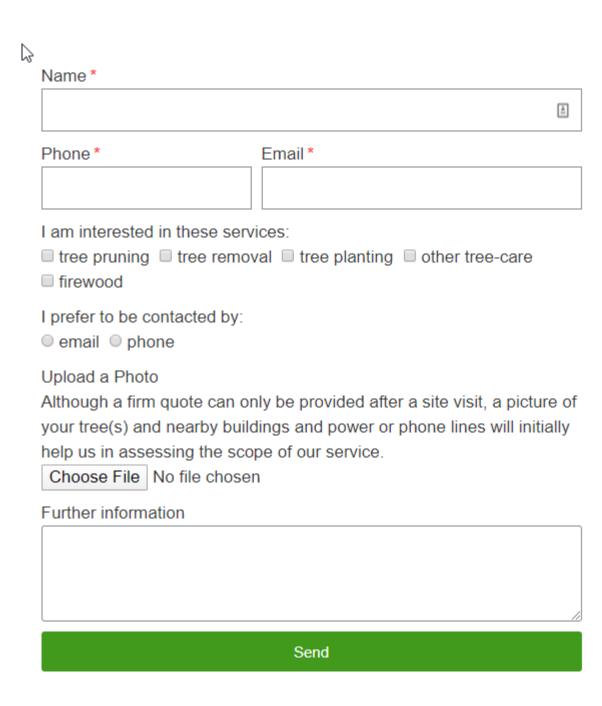
#### Store Visit & Sales

Arrange a specific time to come to our Edmonton store and spend up to a half hour browsing and purchasing whatever you need!

**Book Your Appointment Here** 

## Potential Added Website Functionality & Elements

- Retail store or service appointment bookings.
- Ecommerce.
- Restaurants: Food ordering (e.g. top five dishes) for curbside pick-up or delivery.
- Blog/articles.
- Newsletter sign-up (collects email addresses).



## **An Enhanced Contact Form for Arborist**

- Auto reply to customer.
- Qualification questions and added info.
- Potential customer media upload.
- Auto import into CRM system.

### Questions?

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