



An initiative managed by the Goodfellow AFB First Sergeant Council and financially supported through fundraising from military members and the San Angelo community

What is Operation Warmheart?

The Operation Warmheart is a year-long initiative managed by the Goodfellow Air Force Base First Sergeant Council and is financially supported through fundraising and generous donations from military members and the local San Angelo community. All donations and contributions are redistributed through gifts, monetary loans, grants, and random acts of kindness.

What has Operation Warmheart provided?

In the first quarter of 2020, Operation Warmheart has already impacted the lives of many military members and their families. There are a surprising number of unique situations that military aid programs are unable to provide financial assistance for. Here are just a few examples of what this program has been used for so far this year:

- Member owed her landlord to replace a kicked in apartment door (Unknown perp caused damage). Normally renters insurance would cover this but member didn't get renters insurance. This loan was contingent on member providing proof of renters insurance coverage to the First Sergeant.
- Member was providing witness testimony against someone who was a highly skilled special forces member and has been profiled with the intent to do harm to those that are involved in their case. For precautionary measures lawyer requested that the member stay at another location aside from their residence. Decision was made to keep member on base since the alleged perp was already under absent without leave status and would be flagged if trying to enter the installation. The member ended up getting a "safe haven" room for them and their pet.
- Member was involved in a domestic abuse case with her spouse and had to be put in the Angelo Inn by recommendation of Family Advocacy (FA). FA wants the member to stay in the Angelo Inn until the Child Protective Services issues guidance to the spouse.
- Member's pay had not been properly updated since joining the military in July of 2019 and was suffering through financial hardship. Although member had been going to speak with finance about her inaccurate pay, it took months to finally resolve the issue. With that, the Warmheart request is to cover for the member's bills that are due on the first of the month.
- Additional request to the Warmheart approval in early January (covered for door replacement when a perp had kicked it in early January). This request is to reimburse the cost of temporary lodging the member supervisor paid to get her and her 3 month old a safe place to stay while the door was replaced.

How can I help with Operation Warmheart?

The success of Operation Warmheart is a direct reflection of the 'warm hearts' of Goodfellow Air Force Base and our local San Angelo community! We are truly thankful for the impact Operation Warmheart has made and we look forward to helping many more military families in 2020. We are humbled by this gracious city and thank you for your support!

To donate to Operation Warmheart, please visit www.sanangelo.org/about-us/operation-warmheart.