

Business Connection



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Business Spotlight



Our range of services includes donation pick up, junk hauling, unpacking, organizing, packing, moving, and estate sales. WHETHER YOU NEED ONE OR ALL, YOU HAVE ONE COMPANY TO CALL!

Family Matters, LLC is your local Bay Area specialist for life's transitions

Our business offers a wide range of services that cater to different aspects of life transitions. Whether you need help with packing, moving, junk removal, donation, organizing, unpacking, decluttering, senior relocation, or hosting estate sales, we are your one-stop-shop! Our services are available either a la carte or as a full-service package, depending on your needs and preferences.

At Family Matters, we pride ourselves on offering a unique and personalized service that sets us apart from our competition. With over 25 years of experience working in families' homes, our founder Kim Falahati brings a wealth of knowledge and expertise to every project. In addition to her extensive experience, Kim also holds a psychology degree, which allows her to bring a compassionate and empathetic approach to helping loved ones declutter and downsize. We understand that this process can be daunting, and we strive to make it as stress-free as possible for our clients. So, if you're looking for a decluttering and downsizing service that puts your needs first, look no further than Family Matters.

Our founder's journey into the senior downsizing business began when she helped her

senior parents, who were struggling with dementia and depression, declutter their home after living there for over 30 years. This experience made her realize the emotional and physical toll it takes on families to downsize their loved ones' belongings while still maintaining their personal lives. She decided to start a business to help others in similar situations, allowing them to focus on their families while leaving the downsizing details to her team. With a background in organizing and a passion for helping seniors, our founder has built a business that provides compassionate and efficient downsizing services for families in need.

At our business, we take pride in the trust our clients have in us. We believe that trust is the foundation of any successful relationship, and we strive to build and maintain that trust with every client we serve.

One of the ways we symbolize our commitment to family matters is through our heart logo. The four puzzle pieces represent our four teams, and together, we deal with the complex issues that families face. We understand that every family is unique, and we work tirelessly to help keep the pieces together.

HOW CAN WE HELP?

- JUNK
- MOVE
- SENIORS
- ORGANIZE
- DECLUTTER
- PACK
- UNPACK
- HOARDERS
- DOWNSIZE
- DONATION
- REAL ESTATE SALE

Family Matters LLC



ONE CALL DOES IT ALL!
925-708-6635

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