



## Melissa Flett

Human Resources (HR) Director at Polypipe  
Manufacturing

### Who is Martin Clegg?

- A Polypipe employee for 23 years.
- Qualifications include a Post Graduate Diploma in Personal Management.
- Based in Doncaster but has travelled world-wide whilst working for Polypipe.

### What key messages are shared in the video?

- Explains the job role of a Human Resources Manager.
- Raises the profile of Polypipe as a company.
- Highlights the importance of a good attitude to achieve good qualifications.

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### Which key skills are highlighted in this video?

Teamwork	<input checked="" type="checkbox"/>	Confidence	<input checked="" type="checkbox"/>	Creativity	<input type="checkbox"/>	Organisation	<input type="checkbox"/>	Aspiration	<input type="checkbox"/>
Resilience	<input checked="" type="checkbox"/>	Problem Solving	<input type="checkbox"/>	Dedication	<input checked="" type="checkbox"/>	Goal Setting	<input checked="" type="checkbox"/>	Belief	<input type="checkbox"/>
Empathy	<input type="checkbox"/>	Ambition	<input type="checkbox"/>	Communication	<input type="checkbox"/>	Interpersonal	<input type="checkbox"/>	Self-Discipline	<input type="checkbox"/>

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### Labour Market Information (LMI), including pathways and training providers:

- Job profile for a Human Resources Officer - <https://www.prospects.ac.uk/job-profiles/human-resources-officer>
- National Careers Service, UExplore/Start and iCould job profiles for a Human Resources Manager:  
<https://nationalcareers.service.gov.uk/job-profiles/human-resources-manager>  
<https://guest.startprofile.com/search>  
<https://icould.com/explore/search/human+resources>
- <https://www.cipd.co.uk/> - The national professional body for Human Resources and People Development which includes information about Apprenticeships and qualifications.