

A hand is holding a blue surgical mask in front of a black leather bag. The background is a light blue gradient with a dark blue triangle at the bottom right.

BACK TO WORK

*Q&A Panel with
Chicago CRE
Leaders*

PANEL PROGRAM NOTES

Today's panel will last for approximately one hour.

You, as a webinar attendee, cannot be heard or seen.

At the end of the panel, we will answer audience questions. Please type your questions in the Q&A box.

Please keep in mind that today's webinar is being recorded and will be posted to our On-Demand webpage by early next week.

Do you have webinar comments, questions or ideas for future topics? Email me at any time:

jmadden@bomachiago.org

Today's webinar will not address State and City back-to-work guidelines. BOMA/Chicago has released initial interpretations and guidance between the State and City versions. The City of Chicago is offering a webinar tomorrow, May 29, at 12PM noon to review the guidelines. Please visit our website or read through the email we sent earlier today for more information about these versions and the City's webinar.

IMPORTANT NOTE

The information contained in this document/program is intended solely to provide general guidance on matters of interest for the personal use of the reader/listener, who accepts full responsibility for its use. The information is provided with the understanding that the authors and publishers are not engaged in rendering legal, public health, medical, tax, accounting, consulting or other professional advice or services and it should not be used as a substitute for consultation with professionals in those fields.



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Thank you!

THANK YOU TO OUR MEMBERS!

Here at BOMA/Chicago, our doors do not close.
We are here for you!

Your needs and questions are very important to us
and today's webinar is possible because of YOU!

All of the questions we will address in today's panel
came directly from our membership. It is an honor
to work for and with all of you.



TODAY'S SPEAKERS

MODERATOR



Neil Pendleton
CBRE
Managing Director
Board Member

PANELIST



Consolato Gattuso
Zeller Realty Group
Senior Vice President

PANELIST



Michael Giese
Glenstar
Executive Director
Board Member

PANELIST



Micah Larmie
Transwestern
Senior Vice President
Board Member

TODAY'S TOPICS & AGENDA

Tenant Communications

Face Coverings, PPE & Temperature Monitoring

Elevators

Restrooms

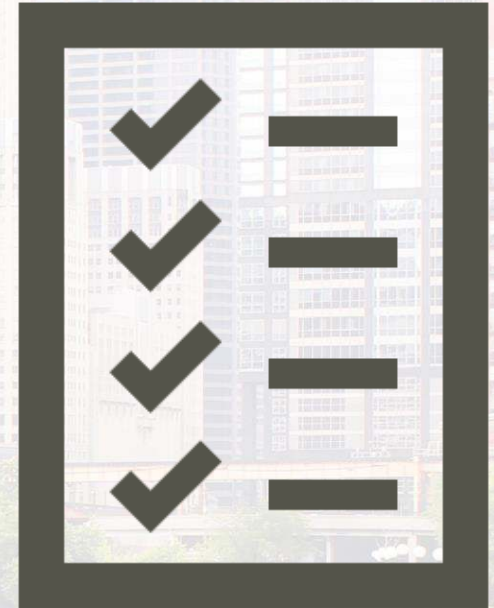
Janitorial & Cleaning

Common & Shared Areas

COVID-19 Cases Post Re-Entry

Audience Questions

Final Thoughts



TENANT COMMUNICATIONS

What are you asking tenants as you prepare for re-entry?

What are the top three things tenants seem worried about?

What tenant communications/re-occupancy notices are you sending and what do these say?



PPE AND TEMPERATURE TESTING

Are you distributing masks/PPE to tenants? To visitors?

How are you handling face coverings/masks?

- Scripts to read? Non-compliance procedures ? Mask mandates?

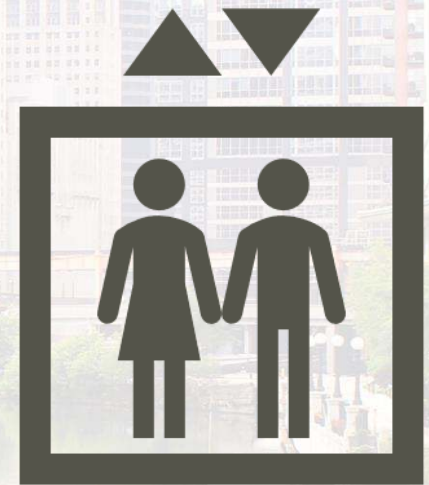
Is your building going to perform temperature testing?



ELEVATORS

How are you handling elevators and social distancing, especially during rush hour?

- Lines, signage, max capacity, self-policing?



RESTROOMS

What procedures are you planning for restrooms?

- Lines, signage, max capacity, self-policing, removing hand dryers?



JANITORIAL & CLEANING

How have you been working with your janitorial partners and industrial hygienists to prepare for re-entry?

What kind of cleaning options are you offering tenants before re-entry?

What are the cleaning guidelines you have in place for offices that have a COVID-19 case? Deep cleaning? Who pays for this?

Have you determined guidelines to keep communal refrigerators safe?



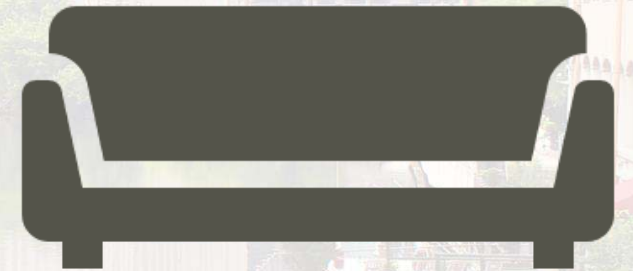
COMMON AREAS & SHARED SPACES

Will you be opening your:

- Cafeteria/food areas?
- Conference centers?
- Common areas, both indoor and outdoor?

Will you be:

- Removing/rearranging furniture?
- Shutting off your water foundations?



COVID-19 CASES POST RE-ENTRY

After re-entry, what will be your plan of action if there is a confirmed case of COVID-19 in your building?



AUDIENCE QUESTIONS



FINAL THOUGHTS

What long-term changes are you considering?

What is your final piece of advice?

