Having an issue with an agent?

Call their broker!	Failed to resolve?

⬇

Ask yourself these questions

Is it dealing with ethics or commission dispute?	Is it within 180 days of when the issue was first known?

⬇

If yes, call the Cda Association of REALTORS or go to www.cdarealtors.com for complaint paperwork

Ethics complaints are **FREE** to file	Arbitrations cost $200 per party

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Is it dealing with a license law violation?

Call the Idaho Real Estate Commission

When it is bigger than ethics, or deals directly with license law, you will file with IREC.

- Advertising Violations
- Agency Violation
- Dishonest or Dishonorable Dealings
- Failure to Account for Money or Property
- Failure to Complete Continuing Education
- Failure to Disclose Adverse Material Facts
- Failure to Maintain Errors & Omissions Insurance
- Failure to Present Offers
- Interference with Real Estate Brokerage Agreements
- Licensees Convicted of Felonies and Qualifying Misdemeanors
- Misrepresentation
- Reckless Conduct
- Trust Account Violations
- Unlicensed Practice

Plus, other violations of the Idaho License Law. If IREC feels it's more appropriate for ethics, they will send you to Cda REALTORS to file. The Commission is **not** empowered to enforce, modify, rescind or cancel listing agreements, purchase & sale agreements, or any other contract; compel the payment of money, award damages, or render a judgement in your favor; order the return of earnest money; settle real estate commission fee disputes; or decide violations of the REALTOR® Code of Ethics.

Ok, I need to file with Cda REALTORS®, what now?

Fill out your complaint paperwork

| provide a written narrative | provide proof i.e. texts, emails, copies of contracts |

You will need to cite which Articles of the Code of Ethics where allegedly violated.

Send to Cda Realtors - alit@cdarealtors.com

| Grievance Committee will review | Dismiss or forward |

If forwarded, it can go to Citation or Hearing

| Citation issued, complaint remains anonymous unless citation is not accepted. | Hearing scheduled, other agent notified of complaint filed and hearing to occur. |

Arbitration complaints go to mediation prior to a hearing. If resolved in mediation, no hearing is required.