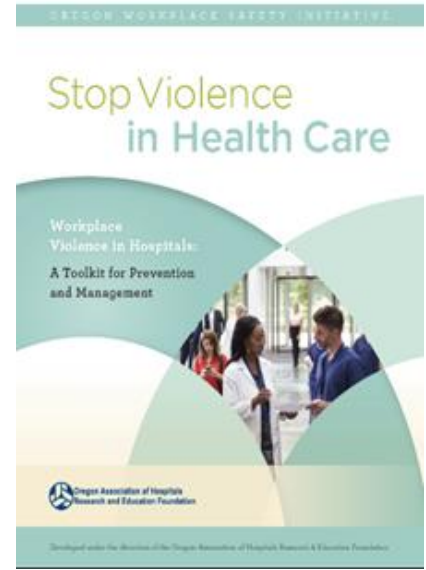


Workplace Violence (WPV) in HealthCare - Resources

**Supplemental References and Resources for the
'Stop Violence in Health Care:
A Toolkit for Prevention and Management of WPV'
2nd edition (2020)**

Available at: www.oahhs.org/safety

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WPV in health care is an evolving topic and new WPV related research and resources are frequently published.

To assist the users of the *Stop Violence in Health Care Toolkit* stay updated, the following is a list of selected resources and references published in peer reviewed and other professional journals related to WPV in health care, that have been published since the release of the 2nd edition of the Toolkit in March 2020.

Note that some WPV related subjects may be listed in multiple topical sections of this document

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Resources from Professional Organizations

American College of Physicians

- Advocacy Toolkit: Addressing Rising Workplace Violence Against Physicians and Health Care Workers March 14 2022. <https://www.acponline.org/advocacy/state-health-policy/advocacy-toolkit-addressing-rising-workplace-violence-against-physicians-and-health-care-workers>

American Hospital Association

WPV Toolkit and Resources

- **Creating Safer Workplaces:** A guide to mitigating violence in health care settings 2021. <https://www.aha.org/websites/2015-12-17-workplace-violence-prevention-resources>

American Nurses Association

- Issue Brief: Reporting Incidents of Workplace Violence Effective Date: 2019 <https://www.nursingworld.org/~495349/globalassets/docs/ana/ethics/endabuse-issue-brief-final.pdf>
- Healthy Nurse Healthy Nations Year Four Highlights 2020-2021. American Nurses Association. <https://www.healthynursehealthynation.org/~4a9f4b/globalassets/hnhn-assets/all-images-view-with-media/about/hnhn-oct21-issue-921.pdf>
- Workplace Violence Position Statement <https://www.nursingworld.org/practice-policy/advocacy/state/workplace-violence2/>
- Incivility and Bullying. <https://www.nursingworld.org/practice-policy/work-environment/violence-incivility-bullying/>

Association for Healthcare Security & Safety (IAHSS). <http://www.iahss.org/>

- IAHSS Healthcare Security Industry Guidelines 13th edition 2021. <https://www.iahss.org/page/hcsindustryguidelines>
- IAHSS Security Design Guidelines for Healthcare Facilities, 3rd Edition May 2020. <https://www.iahss.org/page/designguidelines>
- Healthcare Crime Survey 2021. <https://iahssf.org/assets/2021-IAHSS-Foundation-Crime-Survey52401-1.pdf>
- IAHSS Workplace Violence Prevention Bundle (2022). (Use code WPVJC for free access to the bundle.) <https://www.iahss.org/page/wpvpb>
- This webpage includes a link a "bundle" of resources specific to 19 select guidelines focused on supporting a healthcare workplace violence prevention program.

The Center for Health Design

- Behavioral & Mental Health Toolbox Free Resources 2021 www.healthdesign.org. <https://www.healthdesign.org/behavioral-mental-health-toolbox>

Crisis & Trauma Resource Institute. (2020).

- Crisis Response Checklist.
This checklist can help healthcare workers manage workplace violence and other critical incidents. Suggestions are provided for the initial and secondary phases and the evaluation and follow-up phase.
https://ca.ctrinstitute.com/wp-content/uploads/2022/06/Crisis-Response-Checklist_20201_v2.pdf

ECRI Institute

- 2018 Deep Dive Meeting Patients' Behavioral Health Needs in Acute Care. <http://www.ecri.org/behavioralhealth>.

The Joint Commission

- Workplace Violence Prevention Resources.
<https://www.jointcommission.org/resources/patient-safety-topics/workplace-violence-prevention/>
- R3 Report. Requirement, Rationale, Reference. New and Revised Workplace Violence Prevention Requirements – Issued 6/18/21.
https://www.jointcommission.org/-/media/tjc/documents/standards/r3-reports/wpvp-r3_20210618.pdf
- Compendium of WPV Resources
Numerous resources (authored by federal agencies, professional associations, and medical organizations) designed to help healthcare organizations create/update related policies and programs to meet the TJC new workplace violence requirements for accredited hospitals and critical access hospitals. *Note – the Oregon Stop Violence in Health Care Toolkit is listed as a resource.* <https://www.jointcommission.org/-/media/tjc/documents/resources/patient-safety-topics/work-place-violence-prevention/compendium.pdf>
- Quick Safety Issue 63: Addressing intimate partner violence and helping to protect patients.
<https://www.jointcommission.org/resources/news-and-multimedia/newsletters/newsletters/quick-safety/quick-safety-issue-63/>
- Infographic Take a Stand: No more violence to health care workers.
https://www.jointcommission.org/-/media/tjc/documents/resources/patient-safety-topics/sentinel-event/sea_59_wpvp_infographic_3_30_18_finalpdf.pdf
- Sentinel Event Alert #59: Physical and verbal violence against health care workers Revised: June 18, 2021 (in red); effective Jan. 1, 2022. <https://www.jointcommission.org/-/media/tjc/documents/resources/patient-safety-topics/sentinel-event/sea-wpv-tjc-requirements2.pdf>
- Quick Safety 24: Bullying has no place in health care (Updated June 2021).
<https://www.jointcommission.org/resources/news-and-multimedia/newsletters/newsletters/quick-safety/quick-safety-issue-24-bullying-has-no-place-in-health-care/bullying-has-no-place-in-health-care/>
- The VA WPV Program.
<https://www.jointcommission.org/resources/patient-safety-topics/workplace-violence-prevention/us-department-of-veterans-affairs/>

National Academies of Sciences, Engineering, and Medicine. (2020).

- Managing, Reducing, and Preventing Fear of Violence: Proceedings of a Workshop—in Brief.
<https://www.ncbi.nlm.nih.gov/books/NBK566100/>

The New York State Office of Mental Health.

- **Patient Safety Standards, Materials and Systems Guidelines. (8/14/2019)**
Guide to physical design and fixtures for behavioral health units
https://www.omh.ny.gov/omhweb/patient_safety_standards/guide.pdf

TRACIE Healthcare Emergency Preparedness Information Gateway

- Workplace Violence
<https://asprtracie.hhs.gov/technical-resources/75/workplace-violence/60>
- Active Shooter and Explosives
<https://asprtracie.hhs.gov/technical-resources/30/active-shooter-and-explosives/0>
- Strategies for Healthcare Workplace Violence Prevention: Risk Assessment and De-Escalation 2022.
Speakers highlighted the issue, explained recent changes in The Joint Commission's workplace violence standards, and demonstrated some examples that can be used in real-world situations in this webinar.
<https://files.asprtracie.hhs.gov/documents/strategies-for-healthcare-workplace-violence-prevention-risk-assessment-and-de-escalation-webinar-ppt.pdf>

Regulatory Related

Arbury, S., Collins, N. R., Magtahas, J., Holmes, M., & Hodgson, M. J. (2022). OSHA workplace violence enforcement. *Journal of Occupational and Environmental Medicine*, 64(4), e211-e216.

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The Joint Commission

- R3 Report. Requirement, Rationale, Reference. New and Revised Workplace Violence Prevention Requirements – Issued 6/18/21.
https://www.jointcommission.org/-/media/tjc/documents/standards/r3-reports/wpvp-r3_20210618.pdf

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<https://files.asprtracie.hhs.gov/documents/strategies-for-healthcare-workplace-violence-prevention-risk-assessment-and-de-escalation-webinar-ppt.pdf>

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<https://www.ncbi.nlm.nih.gov/books/NBK519067/>

Wax, J. R., Cartin, A., Craig, W. Y., & Pinette, M. G. (2019). US acute care hospital shootings, 2012–2016: a content analysis study. *Work*, 64(1), 77-83.

American Society for Safety Professionals (ASSP)

- Active Shooter Resources- Information and Training
<https://www.assp.org/active-shooter-campaign>
- How to Develop & Implement an Active Shooter/Armed Assailant Plan
https://www.assp.org/docs/default-source/default-document-library/activeshooter_infographic.pdf?sfvrsn=de73da47_0

Department of Homeland Security (DHS)

- Active Shooter Preparedness <https://www.cisa.gov/active-shooter-preparedness>
- If you See Something Say Something Campaign <https://www.dhs.gov/see-something-say-something>
- Information for Human Resources or Security Personnel <https://www.cisa.gov/human-resources-or-security-professional>
- Employee Vigilance: Power of Hello <https://www.cisa.gov/employee-vigilance-power-hello>

Federal Bureau of Investigations (FBI)

- Active Shooter events in the United States 2021
<https://www.fbi.gov/file-repository/active-shooter-incidents-in-the-us-2021-052422.pdf/view>
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The Joint Commission

- Quick Safety 24: Bullying has no place in health care (Updated June 2021)
<https://www.jointcommission.org/resources/news-and-multimedia/newsletters/newsletters/quick-safety/quick-safety-issue-24-bullying-has-no-place-in-health-care/bullying-has-no-place-in-health-care/>

Vanderbilt Center for Patient and Professional Advocacy.

<https://www.vumc.org/patient-professional-advocacy/vumc-cppa-home>

Workplace Bullying Institute. <https://workplacebullying.org/>

Webinars/Conference Sessions

- *Bullying in Healthcare*' Panel presentation at the Workplace Aggression: Preventing relational aggression and bullying - a deeper dive. 2020 Virtual Spring Symposium Oregon Institute of Occupational Health Sciences (OIOHS), May 2020. Recordings available at <https://www.ohsu.edu/oregon-institute-occupational-health-sciences/workplace-aggression-preventing-relational-aggression>

Dementia Related

Sheikh, A. B., Javed, N., Ijaz, Z., Leyba, K., Barrett, E., & Dunn, A. (2022). Easing dementia caregiver burden, addressing interpersonal violence. *Journal of family practice*, 71(1), E1-E8.

Stroud, C., & Larson, E. B. (2021). Meeting the challenge of caring for persons living with dementia and their care partners and caregivers: a way forward.

WorkSafe BC

- Working With Dementia: Safe Work Practices for Caregivers Videos and Video Discussion Guide <https://www.worksafebc.com/en/resources/health-safety/books-guides/working-with-dementia-safe-work-practices-for-caregivers?lang=en>

WPV and Covid

Byon, H. D., Sagherian, K., Kim, Y., Lipscomb, J., Crandall, M., & Steege, L. (2021). Nurses' experience with type II workplace violence and underreporting during the COVID-19 pandemic. *Workplace Health & Safety*, 21650799211031233.

CHIRICO, F., AFOLABI, A. A., Stephen, O., ILESANMI, G. N., FERRARI, G., SZARPAK, L., ... & MAGNAVITA, N. (2022). Workplace violence against healthcare workers during the COVID-19 pandemic: A systematic review. *J Health Soc Sci*, 7(1), 14-35.

Devi, S. (2020). COVID-19 exacerbates violence against health workers. *The Lancet*, 396(10252), 658.

Devnani, M. (2021). Covid-19 and laws for workplace violence in healthcare. *bmj*, 375.

Hendrickson, R. C., Slevin, R. A., Hoerster, K. D., Chang, B. P., Sano, E., McCall, C. A., ... & Raskind, M. A. (2022). The impact of the COVID-19 pandemic on mental health, occupational functioning, and professional retention among health care workers and first responders. *Journal of general internal medicine*, 37(2), 397-408.

International Committee of the Red Cross. (2020).

- COVID-19 and Violence Against Healthcare Safer COVID-19 Response: Checklist for Healthcare Services. The Healthcare in Danger team from the International Committee of the Red Cross published this checklist of recommendations (and links to related resources) for preventing and responding to violence against healthcare.
<https://shop.icrc.org/covid-19-and-violence-against-health-care-safer-covid-19-response-checklist-for-health-care-services-pdf-en>

Larkin, H. (2021). Navigating Attacks Against Health Care Workers in the COVID-19 Era. *Journal of the American Medical Association*. 325(18): 1822-1824.

Roberts, J. D., & Tehrani, S. O. (2020). Environments, behaviors, and inequalities: reflecting on the impacts of the influenza and coronavirus pandemics in the United States. *International journal of environmental research and public health*, 17(12), 4484.

Clinician Wellbeing

- Institute for Healthcare Improvement (IHI) Joy in Work Series – multiple resources. Available at ihi.org
- Balik, B., Hilton, K., White, K., & Institute for Healthcare Improvement. (2020). Conversation and action guide to support staff well-being and joy in work during and after the COVID-19 pandemic. *Institute for Health Care Improvement*
- National Academy of Medicine. Resource Toolkit for the Clinician Well-Being Knowledge Hub, 2022.
<https://nam.edu/resource-toolkit-clinician-well-being-knowledge-hub/>
- Suicide Prevention for Healthcare Workers. CDC Sept 2021. Posted on September 17, 2021 by Hope Tiesman, PhD; David Weissman, MD; Deborah Stone, ScD, MSW, MPH; Kristen Quinlan, PhD; and L. Casey Chosewood, MD, MPH
<https://blogs.cdc.gov/niosh-science-blog/2021/09/17/suicide-prevention-hcw/#:~:text=call%20%2D800%2D273%2D,call%20%2D1%2D1>
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Conference Recording

- “Prevention Violence in the Workplace – What Have We Learned So Far?” a Keynote address and “Preventing Violence in Health Care - The Oregon Workplace Safety Initiative WPV Project” a panel discussion at the OIOHS Workplace Aggression Symposium 2019, Wilsonville, OR, June 2019. Recording available at <https://www.ohsu.edu/oregon-institute-occupational-health-sciences/workplace-aggression-0>