

THE FINALISTS OF THE HIA-LI'S 25TH ANNUAL BUSINESS ACHIEVEMENT AWARDS P. 4-5



HIA-LI'S INDUSTRY LIST: PG 38-40 Computer Services & Information Technology Companies

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HIA-LI'S HEARD AROUND THE ISLAND PG 43 News, Updates, Events, and Promotions from our member companies!

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HIA-LI POSITIONING STATEMENT & INITIATIVES

HIA-LI IS ONE OF THE RECOGNIZED VOICES FOR BUSINESS ON LONG ISLAND: A POWERFUL FORCE AND ECONOMIC ENGINE FOR REGIONAL DEVELOPMENT. OUR MEMBER COMPANIES REPRESENT TENS OF THOUSANDS OF BUSINESS PROFESSIONALS.



MANUFACTURING REVITILIZATION

Profile manufacturing on LI helping obtain funds to operate more efficiently and create opportunities for a skilled manufacturing workforce.

WORKFORCE DEVELOPMENT

Develop solutions to attract, blend and retain employees and keep youth on LI.

HEALTHCARE

Explore existing and emerging strategies for containing healthcare costs.

INFRASTRUCTURE

Identify and develop plans to address critical infrastructure needs of the Hauppauge Industrial Park that will foster the continued growth of business.

ENVIRONMENT OF BUSINESS SUCCESS

Create forums to educate and connect business growth and survival. Promote the HIA-LI Annual Trade Show and conference as a forum for important connection and discussion on economic, business, and workforce development issues.

ALTERNATIVE ENERGY "GO GREEN"

Profile and promote energy efficiency to HIA-LI members. Educate and showcase environmental and energy services.

VIRTUAL HIA-LI

Enable our members to collaborate, connect and deliver added value by sharing knowledge with current and future members and the global world.

WHAT'S INSIDE

3
6
10
14
22-23
38-40
41
42
43

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HIA-LI CALENDAR OF EVENTS: AUGUST 2019

HIA-LI COMMITTEE MEETINGS

WEDNESDAY, AUGUST 7TH 5:30 PM-7:30 PM HIA-LI's Sales and Marketing Committee Meeting Location: That Meatball Place - 206 Main Street, Farmingdale

WEDNESDAY, AUGUST 14TH 8:00 AM-10:00 AM HIA-LI's Manufacturing/International Trade Committee Meeting. Location: Future Tech Enterprise Inc - 101 Colin Drive #8, Holbrook

MONDAY, AUGUST 19TH 5:30 PM-7:30 PM HIA-LI'S H.Y.P.E Committee Meeting Location: Gerardi's Bar and Grill -160 Adams Ave, Hauppauge

WEDNESDAY, SEPTEMBER 4TH 8:30 AM-10:00 AM

HIA-LI's Technology Committee Meeting Location: HIA-LI Headquarters - 225 Wireless Blvd Suite 101, Hauppauge

FOR MORE INFORMATION

For more Information on upcoming events, commitee meetings, or location changes -Please check the event calendar at www. hia-li.org or contact the HIA-LI office at 631-543-5355 for any additional questions on dates or locations that may be added or updated.



HIA-LI UPCOMING EVENTS

WEDNESDAY, AUGUST 14, 2019, 8:30 AM - 10:30 AM

HIA-L's CEO Forum, Featuring: Karen Boorshtein, President & CEO, Family Service League. Hosted at Campolo, Middleton and McCormick, LLP- 4175 Veterans Memorial Hwy, Ronkonkoma, NY 11779. Be inspired and hear from President and CEO, Karen Boorshtein, Non-Profit Community Leader. Members: \$35 • Non-Members: \$50. To register, visit www.HIA-LI. org or call 631-543-5355.

THURSDAY, AUGUST 15, 2019, 8:00 AM-10:30 AM

HIA-LI's New Member Breakfast: Join us for a morning of networking on the beach! Hosted at The Crescent Beach Club- 333 Bayville Ave, Bayville, NY 11709. First attendee of the new member company receives a complimentary ticket- All others are \$35 per ticket. To register, visit www.HIA-LI.org or call 631-543-5355.

FRIDAY, SEPTEMBER 6, 2019, 8:00 AM-10:30 AM

HIA-LI's Information Meeting: Help you navigate the HIA-LI to get more bang for your buck, and to educate prospective members about the benefits of membership. Hosted at our HIA-LI Headquarters- 225 Wireless Blvd # 101, Hauppauge, NY 11788. Tickets are Complimentary! To register, visit www.HIA-LI.org or call 631-543-5355.

THURSDAY, SEPTEMBER 19, 2019, 11:30 AM-2:00 PM

HIA-LI's 25th Annual Business Achievement Awards: Don't miss the Academy Awards of Long Island business where we will be recognizing top Long Island excellence. Hosted at Crest Hollow Country Club- 8325 Jericho Turnpike, Woodbury, NY 11797. Network with top LI Companies & Business Leaders and reserve your seat today! Members: \$125 • Non-Members: \$150. To register, visit www.HIA-LI.org or call 631-543-5355.

CALENDAR HIGHLIGHTS



TO REGISTER: VISIT WWW.HIA-LI.ORG OR CALL (631) 543-5355 PAYMENT & REGISTRATION REQUIRED • PRE-REGISTER TO AVOID \$5 WALK-IN FEE







Letter from the HIA-LI President & CEO

Join us at HIA-LI's 25th Annual Business Achievement Awards Gala Luncheon honoring outstanding Long Island companies on Thursday, September 19, 2019 from 11:30 am to 2:00 pm at the Crest Hollow Country Club, Woodbury. This "can't miss" CEO event of the year draw more than 500 Long Island business professionals.

These outstanding firms being honored on September 19th below have distinguished themselves in the Long Island Business Community in the areas of growth, leadership, and commitment to our region.

Small Business Finalists

Accu Data Workforce Solutions Contemporary Computer Services, Inc. East/West Industries, Inc. National Business Capital & Services Prestige Employee Administrators, Inc.

Large Business Finalists

American Diagnostic Corporation Custom Computer Specialists, Inc. JLL Northwell Health SUNation Solar Systems, Inc.

Rookie of the Year Finalists

Naka Technologies, LLC Pure Mammography Senior Health Plan Specialists Inc. SynchroPET

Not-for-Profit Finalists

ACLD CN Guidance & Counseling Services Dominican Village EPIC Long Island Independent Group Home Living Program, Inc. Splashes of Hope

Consider acknowledging these companies by participating in a sponsorship, attending and/or by placing a congratulatory advertisement. Call Anthony Forgione at (631) 543-5355 or aforgione@hia-li.org.

Sincerely,

Vesri alui - Mich

Terri Alessi-Miceli

HIA-BAR ASSOCIATION OF LONGISLAND Connecting Lang Island Business

25th Annual Business Achievement Awards

Recognizing Excellence in Long Island Business

Thursday, September 19, 2019 | 11:30 am - 2:00 pm

Crest Hollow Country Club | 8325 Jericho Turnpike, Woodbury, NY 11797 Members: \$125 | Non-Members: \$150

20 FINALISTS • 4 RECIPIENTS 500 + ATTENDEES

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For information about sponsorship opportunties, please contact Anthony Forgione at aforgione@hia-li.org

To register, visit www.hia-li.org or call (631) 543-5355



August 2019 - The HIA-LI Reporter Page

CHUCK MERRITT | SIMPLAY ENTERTAINMENT LLC

TELL US ABOUT HOW YOU/ YOUR COMPANY STARTED.

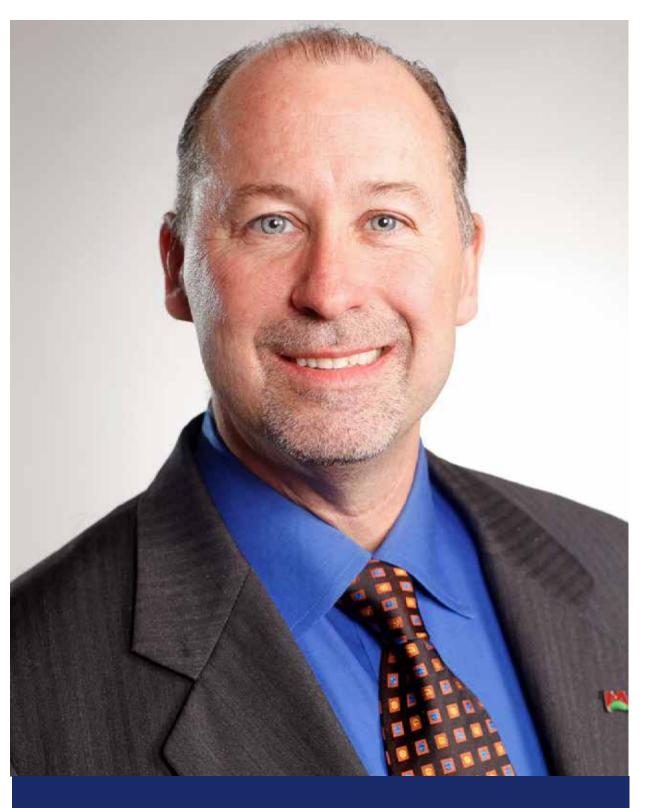
Simplay is a multi-sport simulator, virtual reality and event space facility occupying a 15,000 sf bldg. With 8 high tech machines, we specialize in family entertainment, along with corporate and social functions. We feature a full-service bar/lounge area and our newly branded Banquets in the Park, offers 3 different venue rooms that can host from 10-200 guests. In addition, Simplay hosts fundraising events for many of Long Island's worthy charity organizations. Simplay specializes in Bar/ Bat Mitzvahs, milestone birthdays, Sweet 16's and Quinceanera parties, as well as off campus corporate training, staff/client appreciation events.

WHAT WAS A TURNING POINT FOR YOU/YOUR COMPANY?

In January of 2018 (after 2 years of advertising and marketing), Simplay started to become well known for the unique, exciting events that offers something for everyone. Young children can enjoy games like zombie dodgeball, while parents have cocktails and great food. Now, the most desirable nights of the year, book up at least a year in advance. Being the premier indoor golf simulator facility on Long Island, we bring more and more customers all year round.

WHAT IS YOUR PHILOSOPHY AT SIMPLAY ENTERTAINMENT LLC?

Create a culture amongst the staff to provide a great experience for every customer. When guests of Simplay enjoy themselves, they quickly start thinking about what other kind of events would work at our venue. Our best marketing comes from affairs in which people leave excited about their experience and recommend us to friends and family (or even their boss)



"Our Philosphy: Create a culture amongst the staff to provide a great experience for every customer."

CHUCK MERRITT | SIMPLAY ENTERTAINMENT LLC

WHAT OPPORTUNITIES DO YOU SEE IN THE FUTURE?

The opportunities for Simplay are endless as there are no types of events we can't handle. With that said, Charity fundraisers are a big opportunity for us. We work with the organizers on the possibilities of how they can bring in extra revenue. From sponsors having their logo displayed on the simulator screens to putting competitions on our golf green, we help maximize the fundraising efforts of the evening. Every time we host a fundraiser, more and more people get to see what a great facility exists in the Hauppauge corporate park.



August 2019 - The HIA-LI Reporter Page 7

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5 Tips to Streamline Your Payroll Processing



AccuData Workforce Solutions www.workforcesolutions.com info@workforcesolutions.com 516-935-6767

Payroll management is a major business function of companies large and small...and usually a major headache for HR teams, especially for those who process it manually. The methods of recording, tracking and reporting time and attendance, for instance, aren't simply time-consuming, they can become complex and even risky as an organization grows and more employees are hired. Businesses should regularly access and address their overall processes, from the technology they use to the best practices they implement. Here are five tips to help minimize errors and create a better payroll management process for your company:

1. Set a clear payroll policy

It's possible that you are currently maintaining multiple pay schedules. Management may be paid monthly while, hourly employees are perhaps paid biweekly. You probably pay contractors within a certain amount of days upon job completion. And there's likely a policy in place regarding commissions, expense reimbursement and paid time off. Your pay policies may be perfectly clear to you, but what about the people you're paying? Your employees must understand exactly how, and when, they will be paid. There should be no guesswork. This information should be posted in an employee portal, or at the very least printed and provided to anyone on your payroll at the beginning of each year.

2. Automate time tracking

Scheduling employees and tracking their attendance can be some of the most difficult and laborious aspects of payroll, but new automated technology like Accu Data's biometric tracking system can save you a lot of time. This allows you to easily build employee schedules, monitor attendance and compare schedules vs. time worked. Not only that, it's more accurate than manual tracking, eliminating errors and buddy punching. It also generally comes with a built-in reports library that allows you to track absent or late employees, current and historical time cards and much more.

3. Use direct deposit

Looking for a way to cut company costs, better secure your organization's data and help the environment at the same time? Begin implementing a paperless payroll process with direct deposit. In addition to saving you money on physical paychecks, paper paystubs, ink and printer maintenance, it will also save you the hassle of re-issuing checks when they're lost or stolen or being hit by stop payment charges from your bank. Plus, you'll find that most of your staff will enjoy the convenience and immediacy of direct deposit, especially if you have remote workers.

4. Provide employee information online

Most employees prefer having their personal and financial information—such as pay stubs, deductions, annual tax forms and time off schedules—available to them through a self-service portal. If your current payroll company doesn't provide this functionality, it may be time to switch providers. Not only have workers come to expect it, but giving them this access removes that administrative burden from payroll and HR teams.

5. Use a single, synchronized system

Payroll, human resources, benefits and other practices generally exist on multiple systems, leading to clunky integrations with imports and exports. More and more companies are turning to a human capital management (HCM) solution that will unify information from these disparate systems into one single-source. This not only makes managing data a more seamless process, it greatly limits human error. Accu Data's HCM solution, for example, integrates technology, tools and processes to bring all employee records together under one synchronized package, creating a simplified user experience.

Is your company looking to switch payroll providers or make the move to an HCM solution (or both)? Accu Data offers 30+ years of experience as a leading provider of payroll and Human Capital Management. Contact us today for a free payroll consultation and to learn about our other HCM capabilities, including Human Resources, Time & Attendance, Benefits Administration and ACA Compliance.

A Single Source for Your Multiple Workforce Needs

- Streamlined Payroll & HR Software
- Customized Solutions for your Business
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Accu Data offers efficient and secure solutions, providing payroll processing, HR administration, benefits, time and attendance, ACA compliance and more, all in one single, synchronized package.

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"Best Payroll Company" Top Three - LI Business News

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TFCU Committed to Member Experience



The leadership and staff of Teachers Federal Credit Union (TFCU) recognizes that members and all consumers have choices when it comes to banking services. The entire TFCU team is committed to ensuring that those who choose to become members receive all the banking services they need and the personal attention they deserve every day.

There has never been a better time for individuals to become members or businesses to work with TFCU. Members can take advantage of the tremendous value and savings provided by TFCU as a leading not-for-profit financial cooperative. The mortgages, auto loans, commercial financing and lines of credit at TFCU are frequently offered at lower rates than those from community or large, national for-profit banks. Over the past five years, the credit union has invested in mobile and online banking technology equal to that of any large bank. Members can deposit checks, make loan payments, pay bills and take advantage of many other convenient services from anywhere with their mobile devices. In June 2019, Brad C. Calhoun became the new President/CEO of TFCU. He came to the credit union from Hillsboro, OR-based First Tech Federal Credit Union, where he was chief retail and marketing officer. First Tech is the 10th largest credit union in the nation. Mr. Calhoun is passionate about the credit union movement and offering world-class service to all TFCU members.

For the business sector, TFCU brings exceptional financing options along with a first-class group of loan officers and business development team members. With competitive interest rates and commercial lending programs, TFCU provides many options for business owners and commercial property investors. The credit union is focused on working with business owners and investors to assist growth, support job creation and do its part to stimulate the regional economy.

TFCU is now one of the top 25 largest credit unions in the United States. Today, anyone in the country can become a member and take advantage of the value and many benefits the credit union delivers. As of July 2019, the credit union has \$7 billion in total assets and serves more than 325,000 members. With 31 full-service branch locations across Long Island, Queens and Manhattan, members have easy access to personal service and support. More information about TFCU is available by visiting www.teachersfcu.org or by calling (631) 698-7000.



New President/CEO Brad C. Calhoun



TFCU Headquarters in Hauppauge



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HIP SOLAR TASK FORCE

Solar In The Park Is Gaining Traction But To Succeed We **Need Dependable, Consistent Programs**



By Scott Maskin Co-Founder & CEO SUNation Solar Systems, Inc. 171 Remington Blvd Ronkonkoma, NY 11779 Office: 631-750-9454 Fax: 631-750-9455

Solar in the park is gaining traction but to succeed we need dependable, consistent programs.

The HIA-LI has supported solar and energy efficiencies in the park for many years and last year introduced The HIPP (Hauppauge Industrial Power Project) initiative. With over 460 buildings and over 20 million square feet of roof, this park could be the single largest producer of renewable energy on Long Island. At peak power demand (midweek in the middle of the summer, in the middle of the day) the Long Island Innovation Park at Hauppauge consumes nearly 80 megawatts of power. Since we usually focus on commercial energy use in the Park, for reference according to PSEG, a megawatt powers 800-1,000 homes. So, based on that math the HIPP can easily offset ALL of the energy needs for the Park or even 8,000 homes. Imagine being able to produce the renewable sustainable power we NEED, WHERE we need it, WHEN we need it all without cutting trees down. Seems like a no-hrainer" right

Business and building owners on Long Island have been listening for years but continue to be slow to adopt Solar. Not just in the Park but across Long island. Many CEO's and CFO's consider the investment in solar in the same category as a machine investment. Some leaders are looking for as little as a two-year R.O.I. on any Capex. That's incredibly short sighted taking into account the line item for energy costs. The same business and building owners are typically very skeptical regarding the tax credits and depreciation calculations which can offset as much as 60% overall expense yet most all accountants support and can document the benefits. I think that ultimately many view these discussions as a nuisance and a distraction to daily operations of a business rather than an additional revenue stream not to mention the corporate social responsibility of the solar decision. The businesses that have adopted solar seem to be consistently profitable, forward thinking, well-structured and with strong leadership. They usually display positive culture and fiscal responsibility. I've yet to have any company regret the decision to go solar. More often as these companies grow, they incorporate solar into their expansions or additional buildings

In fairness to these decision makers, the uncertainty regarding state programs and incentives certainly contributes to expressing considerable caution. PSEG-LI is charged with administering the renewable programs for LIPA who respond to mandates from Albany. PSEG-LI does a good job, but throw in two more government entities, NYSERDA and the Public Service Commission (PSC) and you have a whole lot of opportunity for confusion. PSEG-LI and some members of LIPA remain committed to a successful solar program and they listen to the local industry leaders but after 16 years on this "solar coaster" I can say that successful solar companies have no choice but to be incredibly nimble. It's unfortunate that Long Island, who leads the state in solar deployment, continues to be lumped in with the rest of the state whose incentives outpace Long Island. Most of the press conferences throwing bold comments like 50% renewable by 2030, or 100% by 2040, lack the structure to achieve those goals. More often than not, just as one of these headlines are printed, there are program changes that are counterproductive to a successful roll out or even more cumbersome, adjustments to existing programs just as they gain momentum.

As recently as last year, the PSC issued a different structure that devalued the worth of the electricity produced by solar systems on commercial buildings through a new valuation method known as VDER (value of distributed energy resources). As predicted by industry leaders the bottom fell out of the commercial solar industry and after May of 2018 few if any applications for a commercial solar system were submitted. The problem with program changes is that they take longer to "UNDO" than to implement. During post the VDER period the best "bang for the buck" for most building owners became community solar. Community Solar, which was what the HIPP program model was based on, is a method where the solar energy produced from commercial rooftops is sold directly to residential off takers (subscribers) via the LIPA grid. This program was specifically designed to help low and moderate income off

takers to take advantage of more cost-effective power. The savings to the residential off-taker ranges from 10-20%. It is an incredibly effective program for those that want discounted energy but for many reasons, can't have solar. They include renters, people that live in shaded areas or home owner associations (HOA's) that restrict rooftop solar can now take advantage of discounted energy. Of the 1.1 million LIPA ratepayers some 6-700,000 fall into this category as opposed to the 45,000 solar systems now deployed across Long Island. Solar is a dependable and bankable solution to increase revenue for commercial building owners with or without tax appetite. Thankfully, Albany "saw the light" and as of May of 2019, the commercial program structure up to 750KW (around an 80'000 sq.' roof) was re-implemented to its original value and now we are seeing traction restored.

After a year of educating building owners of Community Solar's merits along with some forward progress on adoption, the community solar model is now under attack as the LIPA board prepares to adopt and devalue the electricity produced through a VDER calculation. That combined with a federal tax credit planned step down for 30% to 26% in 2020 will challenge the cash flow of the investment. One step forward, two steps backwards seems to be the pattern here.

the business leaders that act and commit quickly. I compel those forward-thinking leaders to consult with experienced accountants that will assess the tax benefits you can expect. If you've been vacillating on the decision to go solar, I ask you to talk to anyone who has adopted solar for their direct feedback. If you've been on the fence, it's in your best interest to jump off now. I can assure you that the solar industry is fully engaged in a renewable future for Long Island. We are growing, investing, creating jobs and delivering revenue to our clients. Albany, NYSERDA, the PSC and the LIPA board must avoid decisions that hinder a sustainable Long Island.

The moral of the story is that there is no better time to go solar than now, and I mean RIGHT NOW.

Please contact the HIA-LI Office for more information or visit the HIA-LI Hauppauge Industrial Power Project website at www.HIPSOLAR.org.

HUBBLE AND INNOVATION PARK AT HAUPPAUGE: BIZ GROWS HERE

This section is dedicated to highlighting companies in the Long Island Innovation Park at Hauppauge, the largest park in the Northeast with over 1,300 companies and 55,000 employees. The HIA-LI is dedicated to reinvesting in the park with our partners from Business, Government and Institutions to create a place to work, live and play for our future workforce.



LONG ISLAND CARES, INC. -THE HARRY CHAPIN REGIONAL FOOD BANK

PRESIDENT/CEO: Paule T. Pachter A.C.S.W., L.M.S.W. IN BUSINESS SINCE: 1980

WHAT PRODUCTS/SERVICES DO OFFER?

Long Island Cares provides emergency food and community support services to 379 member agencies that combined, assist 272,000 people impacted by hunger and food insecurity annually. The organization also provides job placement, career guidance, outreach and advocacy services, and operates three satellite centers throughout Long Island that assist approximately 35,000 people each year. The organization provides grant funding to support the infrastructure of over 200 local pantries, soup kitchens and other hunger relief programs. Among the organizations' best practice programs is Baxter's Pet Pantry, Vets Work, and its new and expanded Center for Collaborative Assistance in Freeport.

WHAT IS YOUR COMPETITIVE EDGE?

Long Island Cares' competitive edge is its corporate culture, administration of the NYS Hunger Prevention and Nutrition Assistance Program, the USDA Temporary Emergency Food Assistance Program, its rich history within the music industry, and expanding upon the legacy of the organization's founder, the late Harry Chapin.

TELL US ABOUT YOUR COMPANY'S PROFILE TODAY AND AREAS OF GROWTH.

Long Island Cares focuses on the needs of people and not on the amount of food it delivers to the community to help feed the hungry. The organization has been experiencing growth in several areas during the past eleven years including, establishing three communitybased satellite centers in Freeport, Lindenhurst and Huntington Station, developing a comprehensive pet pantry, expanding mobile outreach services for the homeless, Veterans and children, providing career counseling and job placements for Veterans, increasing Kids Cafes, and most recently transitioning to solar power through a community solar initiative to assist low to moderate income families.

WHY ARE YOU PROUD TO BE IN THE LONG ISLAND INNOVATION PARK AT HAUPPAUGE (IPH) AND SHOWCASING YOUR COMPANY?

Long Island Cares is proud of the relationship and involvement as part of the HIA-LI and the Long Island Innovation Park in Hauppauge. We're very proud and grateful for our relationship with hundreds of corporations and businesses who are members of the HIA-LI and for their involvement in the HIA-LI Summer Food Drive, Annual Trade Show and Expo, and for frequently volunteering at The Harry Chapin Food Bank. As an organization that prides itself on being innovative, taking risks, and expanding our foot print in the region, we see the same traits within the Long Island Innovation Park and look forward to playing a significant role in the park's expansion.

CONTACT INFO:

Paule T. Pachter, A.C.S.W., L.M.S.W. Chief Executive Officer Long Island Cares, Inc. The Harry Chapin Regional Food Bank 10 Davids Drive – Harry Chapin Way Hauppauge, New York 11788 Office: 631.582.3663 x 101 www.licares.org



SIMPLAY ENTERTAINMENT LLC

PRESIDENT/CEO: Chuck Merritt IN BUSINESS SINCE: 2014

WHAT PRODUCTS/SERVICES DO OFFER?

Interactive simulator sports/activities on 8 simulators, event space for corporate meetings, fundraisers, client appreciation events, corporate team building events, lounge area offering beer, wine, spirits.

WHAT IS YOUR COMPETITIVE EDGE?

There is no other facility like Simplay anywhere

on Long Island. With 15,000 square foot of fun under one roof, we host small intimate events to large galas.

TELL US ABOUT YOUR COMPANY'S PROFILE TODAY AND AREAS OF GROWTH.

Simplay has grown 30% each year as more people discover the facility. We are currently looking at the potential to add more locations and create a business model that can be franchised.

WHY ARE YOU PROUD TO BE IN THE LONG ISLAND INNOVATION PARK AT HAUPPAUGE (IPH) AND SHOWCASING YOUR COMPANY?

I personally have been involved with other

businesses located in the park for the past 10 years and have witnessed the desire of more and more companies to relocate or expand their operations in the park. I am most proud of the efforts spearheaded by the HIA to convince local officials of the growth potential. The addition of sewers and a waste treatment facility will help lure more businesses.

CONTACT INFO: Chuck Merritt Managing Partner Simplay Entertainment LLC 180 commerce Drive Hauppauge, NY 11788 631 617 6363 (office)

August 2019 - The HIA-LI Reporter Page

4



Inthannual ENDERGY & ENVIRONMENTAL CONFERENCE

-WEDNESDAY, OCTOBER 9, 2019-Registration: 8:30 Am | program: 9:00 Am - 10:30 Am Simplay | 180 commerce dr, hauppauge, ny 11788 Hear About Energy updates and initiatives impacting long island

MODERATOR:

-FEATURED SPEAKERS-



MICHAEL VOLTZ DIRECTOR, ENERGY EFFICIENCY AND RENEWABLES AT PSEG





JOHN BRUCKNER PRESIDENT NATIONAL GRID NEW YORK DANIEL EICHHORN PRESIDENT & CHIEF OPERATING OFFICER PSEG LONG ISLAND

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At Last! The Secret Revealed!

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Are you struggling to keep a competitive edge? If so, you're not alone. From new startups, to those in business for many years, it's a different marketplace. And, the challenge isn't going away soon.

While this epidemic is nationwide, it feels particularly vulnerable in our own, Long Island, backyard. Charles Prokop, owner of Princess Bridals, a Long Island wedding bridal salon in Farmingdale said, "Business isn't what it used to be. Each year we're struggling to stand out from and stay ahead of the competition. It's challenging at best."

Business owners, like Mr. Prokop, are doing what they've always done to market their business. It's no longer enough. The tide has changed. Many question how they'll compete to stay ahead of their competition.

Technology disruption has directly impacted the way consumers interact with businesses.

Recent research from Hubspot, a global leader in sales and marketing, showed that more than 82% of prospects aren't interested in talking with you or your sales team. That's up 13% over last year. Why? Consumers are using the research internet to buying decisions before they speak with companies. If they decide you're a good fit, they'll contact you. Otherwise, your company lost a sales opportunity.

Technology has increased consumer impatience with an "on-demand" culture. There is less patience for written content and greater demand for entertainment and education through video. Consumers love video and that's where the solution lies. Aberdeen research showed video marketers receive 66% more qualified leads per year.

According to Forbes,

• 90% of consumers say video helps them make buying decisions.

65% of consumers say seeing a video makes them more likely to buy.
85% of consumers want more video content in social media. That's up from 65% in 2018.

Michael Mills, Executive Producer at TeleStory Pictures & Media, a New York City and Long Island based video production company and digital marketing agency, noticed trends toward video vs copy ads. Using strategy and proven systems, TeleStory helped clients use video marketing to stand out from their competition and increase revenues.

"...more than 82% of prospects aren't interested in talking with you or your sales team."

One of TeleStory's clients used videos to inform businesses and clients about the recent change in tax law. Placing videos on LinkedIn gained significant viewer traffic and inquiries. Strategic video marketing lifted business for Mr. Prokop's bridal salon. And many others are seeing success with video marketing.

Creating successful video marketing requires the right strategy and a proven formula. Done properly, video is the most powerful sales and marketing tool. Video can make an emotional connection with your audience. Emotion builds trust. Trust is a buying transaction. Pretty pictures just aren't enough. You have to start with the right strategy and structure.

As an advocate for business growth

Mr. Mills believes everyone should be successful with video marketing. Therefore, for a short-time, he and the team at TeleStory are offering a video mini-course revealing the exact strategies he's using. The information is FREE. No obligation. No strings attached.

They'll teach you:

- How to close sales faster using video
 How to increase email and click thru rates
- The best place to put videos on your website and why

• How to keep visitors on your website longer and why that's important

- How to reach that more than 82% of prospect searching for you online
- •...and more

You'll discover actionable takeaways you can use immediately in your business. You'll have expert tips for growing your business at an accelerated rate. Work smarter. Stand out as the expert in your industry and grow your business.

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telestorypictures.com/video-series



HIGHPAUEI ASSOCIATED OF LONG BLAD CHAIRMAN SPOTLIGHT

You Can't Hide Your Lying Eyes: Body Language in Negotiation

By Joe Campolo, Esq. Chairman, HIA-LI Board of Directors Managing Partner -Campolo, Middleton & McCormick, LLP

Imagine you walk into a bar and see a couple that's clearly on a first date. You can almost always tell if they're interested in each other, even if you can't hear the conversation. If he's leaning forward and making eye contact, it's probably going well, but if she's constantly checking her watch, the feelings might not be mutual. Body language is an important way for us to pick up on emotions.

Though we like to think we base our judgments on character, rather than making assumptions on appearance, it's simply untrue. We are hardwired to notice posture, facial expressions, tone of voice, and more, and all of it helps us form an opinion. So no matter how careful you are with your words at the negotiation table, you could be indicating dissent or frustration in how you hold your body. Consider these tips to empower you for your next negotiation.



Your eyes. The saying that you listen more to a person with your eyes than your ears is critical to a negotiation. The most important step to a successful negotiation is a party feeling that they have truly been heard, and that simply won't happen if you are multitasking or playing with your phone during the conversation. Put your phone away and make sure that you maintain comfortable eye contact (in a non-creepy way).

Your hands. When you're not thinking about it, you may not realize what you're conveying to the opposing party through your hands. Drumming your fingers on the table signals that you're impatient or even bored, and may send the message that you don't consider the matter important or don't value what your adversary is saying. Fidgeting, such as playing with a pen or adjusting your collar repeatedly, is considered a hallmark of nerves. That's not something you want to convey in a

negotiation. Try to still your hands so that you come across calm and collected.

Your body position. One signal you might not realize you're sending is based on the position of your torso. You might be making eye contact and actively listening to your opponent, but if your chest is faced away, you're sending a clear signal that you're not invested in the conversation. Turn your body toward the conversation to convey that you're taking the discussion seriously and value your adversary's perspective.

Your handshake. We all know that a firm handshake makes for a good impression (and there's a reason a weak handshake gets the "dead fish" nickname), but what else are you saying? Too firm, and you could come off as overly aggressive. Too weak, and you convey that you're, well, weak. What you're doing with your other hand can send signals as well. Putting your other hand on top of theirs is can be seen as a sign of dominance, while patting someone on the arm during a handshake can convey trust and good will.

There are many ways to convey emotion during a negotiation. The most important thing to keep in mind is to always be aware of what you're conveying. Perhaps displaying a little command with a firm handshake is exactly what you need in your next negotiation—but use your body language as a tool, instead of sending a message you didn't mean to give.



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Did you know during the summer months, there are no Free Breakfast or Lunch Programs in 656 public schools on Long Island?

Leaving approximately **80,000 children** for almost two and a half months food insecure. **Can you imagine being hungry for almost 70 days, every day?**

Thankfully you can help! Get your company involved by hosting a Virtual Food Drive or by making a donation. For more information Go To... ttps://www.licares.org/big-appugl-summer-food-drive

https://www.licares.org/hia-annual-summer-food-drive/ or

Contact Renee' Nielsen – Summer Food Drive Chair at 631-582-4010 to learn more.



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HIA-LI MANUFACTURING/INTERNATIONAL TRADE COMMITTEE



Composite Prototype Center-A Hidden Long Island Gem!

Kevin Devecioglu of Bimser International Ron Loveland of Summit Safety & Efficiency Solutions Co-Chairs, HIA-LI Manufacturing/International Trade

Committee

During the July meeting of the Manufacturing/International Trade Committee, Walter Poggi, Phil Rugile and his team hosted an outstanding meeting on the capabilities of the educational and manufacturing support Composite Prototype Center (CPC) located on 121 Express Street in Plainview. Created as part of a \$25m loan program from NY State to help Long Island aerospace metal manufacturers transition to the higher strength, lower weight composite materials, this center stands ready to assist manufacturers and educators to create prototype products and train current and future workers on how to design, develop, and create composite materials.

Boasting the largest autoclave in the Northeast, the CPC offers composite materials design, prototype, test and training the next generation on composite as well as 3D printing technology. With a mission to enable all organizations to meet the needs of advanced composite manufacturing by providing access to essential training, workforce development, process technologies, prototype manufacturing and testing capabilities, the CPC is a little known, hidden gem in our Long Island economy.

The Composite Prototyping Center (CPC) is a highly specialized visionary entryway into the future. Staffed by leading experts in the field of composites, the state of the art facility enables organizations to cross boundaries, expand manufacturing scope, and to effectively compete in



dynamic expanding marketplaces ranging from aerospace, automotive and energy to infrastructure, transportation and consumer products. At CPC, the full gamut of composite services and resources unites, so organizations can design, prototype, test and train, all under a single roof.

CPC's collaboration with institutions of higher learning defines the route to multilevel certificate programs and is at the core of developing a highly skilled workforce for today and tomorrow as well.

CPC Up Close

- 121 Express Street, Plainview N.Y., 11803, USA
- 25,500 square feet on two floors
- 20,000 square foot main manufacturing area
- Electric power: 2,500 amps /480 volts & 1,200 amps /208 volts
- Other utilities: Natural gas, N2, compressed air, vacuum, water
- Ceiling Height: 20 ft.
- Fully Air Conditioned
- Shipping Dock and drive-in entrance for large deliveriesSecured controlled access

Some of the equipment available for manufacturers' use include:

Process Equipment:

- Automated Fiber Placement Robot Automated Dynamics
- Autoclave Bondtech Corporation: Working envelope: 5' dia.
- Autoclave Bondtech Corporation: Working envelope: 8 ' dia.

Press 100 Ton – Wabash Model G100H-18-BCX: Press 250 Ton – Wabash Model DA250H-48-BCX: CNC Router – Thermwood Model M77-510/36 RTM/VARTM Resin Injection/Infusion System (APT) Filament Winding System 3D Printer – Stratasys / Fortus 400 mc Support Equipment: Single Ply Auto Cutter/ (Gerber/Virtek) Laser Projection System

Oven (walk-in) – Wisconsin Oven / EWN-614-8E8 Oven (Coupon) – Wisconsin Oven / SBH-444-0 Modern Clean Room (1,200 square foot,Class 100,000) Full Machine Shop Walk In Freezer (1,000 cubic feet) Test & Inspection: CMM – Faro Arm/Edge Universal Test Machine (UTM) – Instron/Model 5980 Impact System – Instron / CEAST Model 9340 Digital Microscope Ultrasonic Flaw Detector

In addition to aerospace composite applications, the CPC has a very interesting collaboration going on with UPS, designing light weight full tanks and components for the famed brown UPS delivery vans to cut fuel consumption and extend the life of these ubiquitous vehicles.

We were fortunate to have our HIA-LI President Terri Alessi-Micelli; Board Member & Stony Brook University Director of Economic Development Anne Marie Scheidt; Dr. Imin Kao, Executive Director of MTRC@SBU NY-MEP and Professor of Mechanical Engineering, Cynthia Colon, MTRC Director; APICS President & Farmingdale Professor, Sudhir Sachdev; Executive Director of Ignite Long Island/MCLI, Patrick Boyle; Ralph Rosenbaum, President of Stainless Steel Products; Brian Rosengrant of Betatronix, David Lange of East West Industries join us.

As usual, the meeting started and finished with some great networking with over 40 manufacturing experts, leading educators and business professionals in the room! Jen Trakhtenberg, Senior Talent Director, Clear Vision Optical, also sent 3 of her Engineering and Technical interns to be part of our meeting and learn about this amazing center.

The next meeting of Manufacturing/International Trade Committee is scheduled on August 14th at Future Tech in Holbrook. Future Tech will share educational information about Manufacturing 4.0: A/R, VR and 3D Printing Technologies. Attendees will have a chance to try VR simulation as well. Visit www.hia-li.org for more information.

HIA-LI H.Y.P.E. COMMITTEE



On July 16th HIA-LI'S H.Y.P.E meeting hosted New York State Assemblyman, Douglas Smith and Suffolk County Legislator, William Lindsay III at WizdomOne Group of Companies. HIA-LI members were given the opportunity to speak directly to our elected government officials and discuss how our local government will be serving our young professionals now and in the future. Coffee & donuts generously provided by Duck Donuts.

Please join us at the next HYPE meeting on August 19th from 5:30 – 7:30PM at Gerardi's Bar & Grill in Hauppauge. Cash bar, complimentary lite bites, networking and Long Island Trivia. Complimentary to attend, please visit www.hia-li.org to register.

IT'S NOT JUST AN OLD SWEATER!

The clothes you're planning to discard could help a family in need on Long Island.

ANNOUNCING THE FIRST **"Truck Stop in the Park"** Donation Week October 7th – 11th

The Society of St. Vincent de Paul has been helping Long Islanders in need for over 70 years. Donations are critical to our mission. Gently used clothing is either made available directly to a family in need or sold in one of our thrift stores. Proceeds from sales support our programs.

A Society of St. Vincent de Paul truck will be at the following locations from 8:00am to 2:00pm to accept your donations.

Monday, October 7th

Tuesday, October 8th

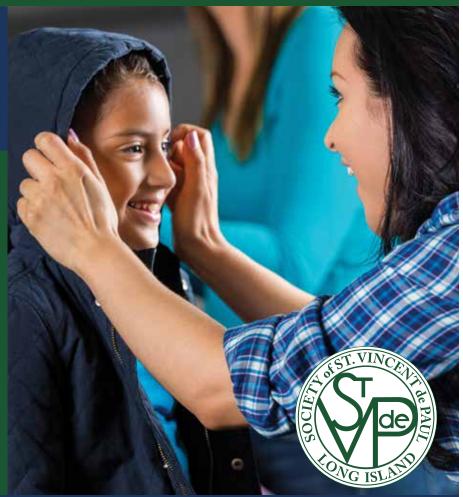
Wednesday, October 9th

Thursday, October 10th

Friday, October 11th

AVZ
25 Suffolk Court, Hauppauge
Peoples Alliance Federal Credit Union
125 Wireless Boulevard, Hauppauge
Teachers Federal Credit Union
102 Motor Parkway, Hauppauge
Adelphi University
55 Kennedy Drive, Hauppauge
Voxx International Corp.
180 Marcus Boulevard, Hauppauge

We are so thankful to these businesses and to the Hauppauge Industrial Association for their support!



Cleaning out your closets and drawers feels good. Helping the community at the same time will feel great. svdpli.org | 516.822.3132



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HIAPPAGE INDUSTRIAL ASSOCIATION FOLLOWS BLACK

July 22nd Member Appreciation Event



Thank you to all of our HIA-LI Members who attended the July 22nd Member Appreciation Event! A special thanks to Patrizia's Of Hauppauge for hosting and providing a delicious spread at your beautiful venue!

Please join us at Gerardi's Bar & Grill in Hauppauge for our next Member appreciation Event. November (Date TBD), 5:30 – 7:30PM. Complimentary lite bits, cash bar and networking. Capacity is limited, call (631)543-5355 or visit www.hia-li.org to register. Complimentary to attend, guests are welcome.



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The Future Of Internationalization On Us (LI) Campuses



By Meryl Rosenblatt, MBA, ABD Assistant Professor Molloy College Division of Business mrosenblatt@molloy.edu 516-323-3089 www.molloy.edu

Evidence is mounting that the U.S. is becoming a less attractive place for international students to study. New enrollments of international students fell by 6.6 percent at American universities in the 2017-2018 academic year (compared to the year before), marking the second straight year in declines in new enrollments, according to the annual Open Doors survey (https://www.iie.org/ Research-and-Insights/Open-Doors).

Institutions are reporting that the social and political environment continues to be a challenge for international recruitment. The higher education community fears that aggressive immigration policies, and plans to crack down on international students and visitors who overstay their visas, will hinder university efforts to attract the brightest minds from overseas. Proposed rules would target F and M visas, which are overwhelmingly used by international students to enter academic and vocational institutions of higher education. This trend could be problematic for higher education institutions and the U.S.

economy, as international students contributed \$42 billion to the U.S. economy in 2017, according to Open Doors (https://www.iie.org/Researchand-Insights/Open-Doors/Data/Economic-Impact-of-International-Students).

However, international students bring in much more than money. They also provide cultural diversity to college campuses, which can be particularly important for graduate students who will likely need to collaborate with a global workforce after they graduate. In fact, the current generation of students may be one of the last to be able to use global experience as a differentiator. Globalization has now become a requirement to compete and succeed. In the face of these challenges, local colleges are seeking new ways to create curricula and partnership programs that enable students to further their global experiences – both academically and culturally.

Molloy College has developed partnerships that help increase the exposure of their students to international education, and the global economy and workforce. Molloy is a member of PRIME Networking (Professional Inter-university Management for Educational Networking), whose mission is to develop and promote cross-cultural and interdisciplinary programs and academic research, and to facilitate cooperation among universities and enterprises (http://www.primenetworking.eu/). PRIME Networking engages in project partnerships that promote intercultural expertise and international collaboration in the global market.

One program, the European Week Conference (Euroweek), is an international business competition that innovatively combines the educational challenge of collaborating online in intercultural, interdisciplinary teams, and competing for academic awards in front of an international audience. Euroweek's overall purpose is to add value to current studies by exposing students to an international work and research environment in order to enhance their international employment opportunities. Students receive practical exposure to current developments in fields such as Economics, Finance, Engineering, Information Technology, Marketing, Management, Healthcare and Tourism. Students profit from a real 'hands-on' feel for numerous important aspects of their fields of study, and develop valuable skills in data gathering, analysis, problem-solving, and making actionable business decisions.

Molloy College has been a member of PRIME Networking since 2013, and is the only US member institution.

keepingcurrent

The Difference between Employees and Independent Contractors



By Christine Malafi, Esq. Senior Partner Campolo, Middleton & McCormick, LLP (631) 738-9100 cmalafi@cmmllp.com www.cmmllp.com

Many companies employ independent contractors to supplement their workforce. By using independent contractors, businesses can minimize expenses from health insurance to payroll taxes to pension plans. These savings can provide much needed relief when the budget is balanced at the end of the year. Yet the distinction between independent contractors and employees can be vague and misleading, and a misclassification of workers could prove to be a costly mistake for employers.

The determination of whether a worker is an employee or an independent contractor is both a federal and state issue. Per the Federal Fair Labor Standards Act, an employment relationship must be differentiated from a strictly contractual one and, additionally, a U.S. Department of Labor (DOL) audit could uncover mistakes made in classification. Persons hired as independent contractors can dispute such classification and file for unemployment insurance if terminated or file for worker's compensation if injured, triggering an audit. The DOL views misclassification as denying access to critical benefits and protections to employees, to which they are entitled by law. Employee misclassification also reduces taxes paid to federal and state governments, and lowers contributions to state unemployment insurance and workers' compensation funds.

If a business is discovered to have improperly treated an employee as an independent contractor, the business will be held accountable for employment taxes for that worker, as well as unemployment insurance and workers' compensation contributions, with associated fines and penalties.

In general, an independent contractor is an individual engaged in a business of his or her own, while an employee is dependent on the business he or she serves. The DOL's Wage and Hour Division applies a six-factor balancing test to determine a worker's classification. These include: (1) the nature and degree of the potential employer's control; (2) the permanency of the worker's relationship with the potential employer; (3) the amount of the worker's investment in facilities, equipment, or helpers; (4) the amount of skill, initiative, judgment, or foresight required for the worker's services; (5) the worker's opportunities for profit or loss; and (6) the extent of integration of the worker's services into the potential employer's business.

According to the New York State Department of Labor, independent contractors must be free from supervision, direction, and control in the performance of their duties. Furthermore, New York State is more stringent in determining whether an employeremployee relationship exists. An employment relationship (rather than independent contractor) may exist if the employer: (1) chooses when, where, and how workers perform services; (2) provides facilities, equipment, tools, and supplies; (3) directly supervises the services; (4) sets the hours of work; (5) requires exclusive services; (6) sets the rate of pay; (7) requires attendance at meetings and/or training sessions; (8) asks for oral or written reports; (9) reserves the right to review and approve the work product; (10) evaluates job performance; (11) requires prior permission for absences; and (12) has the right to hire and fire.

The debate between contractors vs. employees has become extremely relevant in our modern economy where, in a study conducted by Intuit, more than 40% of American workers are predicted to be independent contractors by 2020. In a letter dated April 29, 2019, the DOL discussed this growing trend and concluded that workers who provide services through a specific company's virtual marketplace platform should be classified as independent contractors.

Businesses that use independent contractors should conduct an internal audit every year or so, depending on the size of their business and how many independent contractors they claim, to make sure that all workers are properly classified. Please contact our office to discuss your specific situation.

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Molloy Business Students Tackle Real World Problems And help make the world a better place!



Diana Bier, MBA, CPA Instructor & Undergraduate Recruiting School of Business Molloy College dbier@molloy.edu 516.323.3101 www.molloy.edu

What happens when you introduce graduate business students to a struggling non-profit organization? Last Tuesday night at Molloy College we had a chance to find out.

Each semester, as part of the "Mayor's Challenge" started by NYC Mayor Michael Bloomberg, students in the Graduate Capstone class provide consulting services to local non-profit organizations. On May 9, two teams of students presented their ideas for improving operations for New Ground, an organization that helps the homeless on Long Island to find affordable shelter and employment. Founded by Sister Mairead Barrett in 1991, New Ground provides social work, education, employment and other life skills services to homeless families and veterans. New Ground also provides temporary housing to the families until they become selfsufficient. Attending the presentation were Sister Mairead, New Ground's Executive Director Shannon Boyle, Director of Development & Events Diane Serenita, and President of the Board of Directors Edward F. McDougal.

After meeting with the client, each of the two teams, Innovera Consulting and Alpha Consulting, identified a specific problem New Ground wished to address. Innovera needed to research new ways to raise funds for the purchase and renovation of homes, while Alpha Consulting was asked to concentrate on improving New Ground's brand recognition across Long Island.

Innovera Consulting presented a four-level plan to address the problem of funding to buy and renovate homes. The first was a proposal to obtain funds through grants, which they identified and entered into a data base New Ground can use going forward. Once funding is obtained, legal housing units need to be identified. Innovera introduced New Ground to the New York State Land Bank Program, which provides lists of available homes in the affordable \$180-200K price range coming up for auction. The third step of the plan deals with obtaining building supplies and maintenance services to renovate new and existing properties. Corporate sponsorships from companies such as Home Depot, 84 Lumber, and other businesses are at the heart of this step. Lastly, Innovera has proposed a mobile unit that would provide food, health and social work services to the underserved homeless population.

Alpha Consulting developed New Ground's Second Chances Branding Campaign, a five-level approach

to raise awareness of the organization's mission and vision. Along with traditional marketing strategies including free advertising available to nonprofits, Alpha updated New Ground's marketing for the 21st Century. One way to increase brand recognition is through social media, and Alpha created a year's worth of posts for Facebook, Twitter and Instagram. They also created a new logo, which was recommended for social media sites, as well as on New Ground's website and on tangible items such as hats, pens and golf balls. Website redesign included eliminating dead space, making the site more eye-catching, creating a promotional video and adding a mobile feature. Tying in the goal of increased funding with marketing, Alpha made it easier for New Ground to obtain donations by using Google and Youtube for NonProfits and a "Donate Now" button on the site.

All of New Ground's executives were impressed with the students' work, and eager to put their fresh new ideas into action. Board President Edward F. McDougal summed it up, "Happiness is what we feel when we have worked hard to accomplish something worthwhile....Joy is what we feel when something we have accomplished helps others...the benefits that New Ground received will help us better serve homeless families and veterans. Tonight the students should feel both happiness and joy." Indeed.

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The Buyer's Journey: Setting the Stage(s)

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"The buyer's journey" is the path buyers goes through from the time they become aware of a new product or service to the time they make the purchase. It's an easy enough concept to grasp because each and every one of us takes this journey. Sometimes, it's a long voyage involving research, product testing and financial considerations, like when we buy a car. Sometimes, it's a very short trip, like when we grab the package of peanut butter cups displayed by the checkout counter.

Whether it's a long-considered purchase or an impulse buy, the buyer's journey consists of three stages: Awareness, Consideration and Decision. Of course, you already know this. You just went through this as a customer when you bought those peanut butter cups. But from a marketing perspective, it's important to breakdown and analyze the thought-process in order to create targeted content for each stage of the journey.

Here's a breakdown of the three stages and what marketing materials you can use in each one to guide your potential buyers towards making a purchase:

Awareness Stage

This is when prospects first identify their need in front of them and is in the educational research stage. At this point, they are seeking information and likely searching the web for assistance (which raises a question about your SEO strategy, but that's a blog for another day). What they are not looking for now is a sales pitch. Your marketing communications here should be fairly neutral and geared toward "helping and problem solving" rather than sales.

These content offers are effective ways to begin building a rapport:

- Informational Blogs or Articles
- Infographics
- Ebooks or White papers
- Analyst Reports

Consideration Stage

At this point, prospects become qualified leads who are beyond identifying a need and are now ready to address it. They have already found you and have expressed interest in learning more about your different methods of solving specific business challenges. While this is still an "informational messaging" phase, you can now offer resource materials to highlight the benefits of your services ... still without giving the hard sell.

Examples of content appropriate for this stage include:

- Comparison Guides
- Videos
- Webinars

Decision Stage

Here, prospects are now ready to purchase. They have a strategy in place to address their needs but are still deciding on which vendor to go with. This is the "call to action" phase, a time to initiate conversations, to ensure that potential customers have all the resource materials they need in order to get a buy-in from key decision makers and ultimately decide on your product or service.

Appropriate executions during this stage include:

- Product or Solution Sheets
- Targeted Case Studies
- Product Demos or Free Trials

Understanding the buyer's journey is vital for anyone with a product or service to sell. If you have any questions about how to market your business during these stages, follow your buyer personas and always listen to the buyer inside of you. When do you want general information? When do you want to take a deeper dive? When do you want to move from doing research to talking to a representative? In all phases, you want content that is a resource and offers valuable information rather than sales-y promises. Chances are excellent that your potential customers want the same exact thing.

Still have questions? Reach out to Brainstorm. We specialize in creating resourceful, informative content for all stages of the buyer's journey, as well as revenue-boosting inbound marketing programs to help you nurture your prospects toward a sale.



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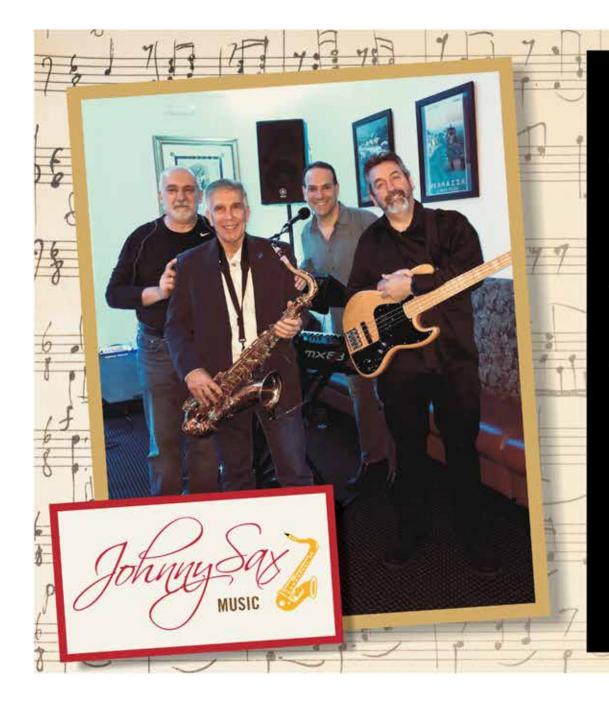
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You Can Get Involved In Reducing Food Insecurity On Long Island Together By Getting Involved In The HIA-LI Summer Food Drive



By Paule T. Pachter, A.C.S.W., L.M.S.W. Chief Executive Officer Long Island Cares, Inc. The Harry Chapin Regional Food Bank 10 Davids Drive – Harry Chapin Way Hauppauge, New York 11788 Office: 631.582.3663 x 101

In a region often known for its wealth, picturesque beaches, gold coast mansions, and numerous golf courses one would have to wonder why 9.0% of its population is struggling with domestic hunger and food insecurity. But this is the reality on Long Island where approximately 259,000 people including 77,000 children face food insecurity on a daily or weekly basis, where nearly 65,000 people utilize the services of their local food pantries or soup kitchens each week to access emergency food provided by the regional food bank and other organizations whose mission is to feed the hungry.

www.licares.org

Despite an economy improving, a reduction in the number of people unemployed, and an increase in New York State funding for hunger prevention, there are nearly 3 million New Yorkers that face food insecurity every day, and 9.0% live in Nassau and Suffolk Counties.

The late Harry Chapin who founded Long Island Cares, Inc. as the regional food bank in 1980 spent his career



advocating for solutions to the problem of hunger in America. Chapin dedicated the income from half of his concerts to two organizations that he founded, WHY Hunger and Long Island Cares. Providing emergency food to people in need was secondary to Chapin's vision for Long Island Cares. He was more focused on understanding and educating the public and Congress about the root causes of hunger and in 1980 along with his wife Sandy, he founded Long Island Cares. Thirty-nine years later, we're still trying to educate people about the root causes of hunger, but we've come a long way towards ensuring that no Long Islander needs to go hungry in 2019. The root causes of food insecurity or hunger on Long Island are no different in our region than across the country, and focusing on income or government assistance often misses the mark. Hunger on Long Island is the result of underemployment where parents are working 2-3 different jobs to pay their bills, family instability, insufficient education, a history of racial or ethnic discrimination, disability status, aging and living alone, personal choice or a combination of these factors. For families facing food insecurity it means having a lack of access to food when they do not have the resources to put a nutritious meal on their table, and relying upon a food pantry to help stretch your food budget, especially if there are children involved. Solving hunger on Long Island can't be achieved by food or government entitlements alone.

The solution requires community engagement, corporate partnerships, enhanced personal responsibility and stable government programs. That's where the HIA-LI and you can make a difference. The HIA-LI and Long Island Cares annually partner to host The HIA-LI Summer Food Drive where all of the association's members can donate non-perishable food or make a donation to Long Island Cares to provide nutritious food to our neighbors in need. Getting involved has never been easier, just log onto https://www.hia-li.org/hia-lievents/annual-food-drive/ and complete the registration form, or email Billy Gonyou at wgonyou@licares.org. Together we can solve hunger on Long Island.



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6 Reasons Why Your Business Needs An Efficient Supply Chain Management



By Eunji Lim, Ph.D. Assistant Professor of Decision Sciences Willumstad School of Business Adelphi University ELim@adelphi.edu 516.877.3811 business.adelphi.edu

The term "supply chain" is used to describe the entire process of producing and delivering a product or service from suppliers to manufacturers, wholesalers, retailers, and customers. The goal of managing a supply chain is to deliver products and services to customers quickly at a lower price and with higher quality. Here are six reasons why today's companies should take advantage of supply chain management tools to achieve business successes.

1. Identify Areas of Cost Savings

In 1962, when Mr. Sam Walton opened the first Wal-Mart store in Arkansas in 1962, no one imagined it would become the world's largest company by revenue in 2018. The key to Wal-Mart's success is its cost competitiveness. The company was able to undercut its competitors on pricing by reducing the cost of production and delivery: it replaced traditional warehouses with cross-docking facilities, utilized vendor-managed inventory, and used radio-frequency identification (RFID) to track the flow of inventory, all of which are standard tools today for supply chain management.

2. Increase Customer Satisfaction

In 1975, Zara started as a small clothing store in Spain. Today, it has more than 2,000 stores worldwide and has fashion trend setters as a solid customer base. The key to Zara's success is its responsiveness, which is known as 2 weeks' design-to-hanger time; it usually takes two weeks or less for Zara to deliver clothes to stores after they are designed. How is this possible? Unlike other clothing companies that outsource the production of clothes to distant locations in Asia, Zara produces smaller batches of new clothes in a production facility near its headquarters and sees what customers think of the newly produced designs. Of course, Zara's production model incurs higher costs, but its customers can enjoy the latest fashion in stores in less than two weeks. Supply chain management explores various types of supply chain networks and examines their pros and cons.

3. Identify Potential Areas of New Revenue

When we finish watching a movie on Netflix, we are offered a list of other films to enjoy. On buying something at Amazon.com, we see a sample of recommended products for our next purchase. How do they make such recommendations? How can they make customers keep using their services or products? Based on the movies we have watched in the past, Netflix uses algorithms (so-called "machine learning") to categorize each one of us, and recommends the best movies for me. Using machine learning and data analytics, companies can forecast customers' purchase behaviors and can identify potential areas of future sales and revenue.

4. Enhance Financial Strength

Many decisions made by a company affect its financial position. If a company outsources the production to a lower-wage location, costs could rise because of higher transportation expenses, longer lead times, and potential customer dissatisfaction. Supply chain management examines the trade-offs between different areas in a business, and recommends the best strategy.

5. Better Predict Future Demand

Matching supply and demand is important when products have a shorter shelf life or the cost of wasting materials is high. Supply chain management uses various techniques to adjust supply and demand, and matches them as closely as possible.

6. Build Closer Ties with Suppliers

When Ford Motor Company was struggling through the financial crisis in 2008, it announced its new supply chain strategy, called the "Aligned Business Framework (ABF)." The main goal of ABF was to change the relationships between Ford and its many suppliers, over 2,000 suppliers. It had been focused on price rather than quality when selecting suppliers. This created confrontational relationships between Ford and its suppliers. Under ABF, Ford decided to select about 1,000 suppliers based on the quality of their products, and build stronger and longer relationships with them. This plan turned out to be a great success, which led to market share being recovered in the following years. The procurement part of supply chain management is concerned with how to source parts and supplies in the most efficient way.

For more information on our curriculum in the Master's program in Supply Chain Management at Adelphi University, please contact Dr. Eunji Lim, assistant professor in decision sciences, at ELim@adelphi.edu.

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Cybersecurity Isn't a One Time Thing



By Matthew Pascucci Cybersecurity Practice Manager CCSI - Contemporary Computer Services Inc.

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Cybersecurity is a continuous process, it's not a onetime effort. Being able to monitor for threats within your organization on a continual basis allows for the best opportunity to protect your business. Managed Security Service Providers (MSSP) have the skill set and the resources to monitor for threats around the clock to alert on attacks and risks when they occur. This early stage threat detection by MSSP's reduces risk to organizations early on by identifying risks continually. When monitoring for threats to your organization, CCSI recommends continually monitoring the following areas in your business, depending on your unique needs, with a local MSSP.

Endpoint Monitoring

Endpoints in your organization, either servers or desktops, hold sensitive data that attackers are looking to get their hands on. By compromising these systems attackers are able to compromise data and use these endpoints as footholds to widen their attack within the organization. By monitoring endpoint with security tools, MSSPs are able to offer preventative and detective capabilities to learn about attacks early and often.

Network Monitoring

The network doesn't lie - Data transferred over the

network is another area of monitoring that should be done that show how and where attackers are moving throughout the organization. Being able to watch the direction attackers are moving, or if they're sending stolen data outside of your network, is a key area of threat monitoring that MSSPs offer. CCSI recommends having network monitoring to detect known bad movement by attackers within your business.

Log Monitoring

All endpoints and applications create an audit log of what was done to the system. By keeping a record of these logs allows MSSPs the ability to look back in time and correlate past events to get a better insight into attacks. These logs also allow regulated businesses to reach compliance by storing events for security over a required timeframe.

Vulnerability and Threat Management Discovery

When monitoring against attacks the due diligence of determining where your organization is at risk plays a huge part. MSSPs performing this service are identifying where the weaknesses are within the organization from a vulnerability, patching and reconnaissance standpoint. These discovered threats allows organizations to proactively find and then remediate identified risks before they're exploited by attackers.

Being proactive with your cybersecurity posture today is requiring continually and constant monitoring. MSSP's who have Security Operation Centers (SOC) offer cybersecurity services as an extension to your staff to consistently search for threats and assist with remediation of attacks where needed.



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August 2019 - The HIA-LI Reporter Page 33

Turning Developments into Destinations



By Richard Neuman Vice President & Long Island Market Lead Project and Development Services

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As people continue to flock to suburban areas, building owners' strategies are evolving to attract them to their developments. Owners and investors are adapting mixeduse properties to turn them into destinations in their own right. Instead of simply meeting a couple of basic conveniences such as a local grocery store, a pizzeria or a nail salon, developers are going the distance to incorporate a full mix of hotel, office, retail and residential offerings.

Owners are increasingly looking at facilities with broader offerings that make a planned neighborhood come alive, from trendy shops and restaurants to stadiums that can provide a winning edge. The focus is on human-centric designs that provide experiences. Some developers are even approaching mixed-use projects like they would a theme park, carving out space for cultural events and entertainment.

Building occupants, neighbors, tourists and developers all stand to benefit from these modern developments that combine convenience and choice. More people want to be part of the experience but there's only so much real estate available to go around. By replicating the live-work-play environment in a smaller area, developers can deliver those active lifestyles to more people outside the suburban core, and at a relatively lower cost. But this movement is not just about adding entertainment and restaurants, it's also about aiding the practical flow of life. Many of the most popular mixed-use sites are located near public transit, and are built specifically with accessibility in mind. By offering amenities-rich residential and office space in close proximity, a great mixed-use development can make it easier to move from business to personal time, and back.

For example, a young professional might leave work in one of the development's buildings, then head around the corner to a grocery store to pick up ingredients for that night's dinner, then continue up to his or her modern apartment — all in and around the same block.

The Regional Planning Association recently released its revitalization plan for the Hauppauge Industrial Park, now renamed the Hauppauge Innovation Park, which highlights the need to transform the outdated warehouse space at the park into modern facilities that meet the needs of the thriving ecommerce industry and Long Island's workforce.

The revitalization plan includes strong focus on public spaces for gathering, interaction and creative programming. Some of the suggestions include identifying and redesigning green spaces at the park to allow for public events, as well as redesigning key corridors for pedestrian and bike accessibility and friendliness.

People who reside in these developments typically appreciate a greater sense of community than may have been possible before. The developers of Assembly Row, located in an inner suburb of Boston, have invested \$1.2 billion to transform what was once an industrial area with no community identity, into a retail-rich, pedestrian-friendly hub where neighbors can socialize along the revitalized waterfront. Corporate occupiers are jumping on the mixed-use bandwagon, too, recognizing the business value of location in attracting the best employees. The Domain in Austin, Texas, a mixed-use enclave surrounded by traditional office campuses, has started to rival the Downtown area in recent years as it attracted a number of high-profile tenants.

Demand for experience-driven developments is likely to increase further in the coming years. It's a natural extension of the emphasis on inspiring workplaces in the United States. People are learning they can get more out of their offices, as well as their neighborhoods, which ultimately helps both business and communities."

While not all mixed-use projects are created equal, there are some that are created successfully – and these are the ones that are likely to stay relevant in coming years and inspire other developments to follow their lead.

Contributing Author: Thomas DiPirro, Senior Vice President, JLL Northeast Industrial Region

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-August 14, 2019-CEO Forum, Featuring: Karen Boorshtein, President & CEO of Family Service League @ Campolo, Middleton and McCormick, LLP

> -August 15, 2019-New Member Breakfast @ The Crescent Beach Club

SEPTEMBER

-September 6, 2019-HIA-LI Information Meeting @ HIA-LI Headquarters

-September 19, 2019-HIA-LI's 25th Annual Business Achievement Awards @ Crest Hollow Country Club

OCTOBER

-October 2, 2019-Transformation Leadership: The View from the Top @ LGBT Network

-October 9, 2019-HIA-LI's 11th Annual Energy & Environment Conference @ Simplay

-October 11, 2019-New Member Breakfast @ East Wind

NOVEMBER

-November 7, 2019-Small Business Open Forum @ Simplay

-November (Date TBD)-Member Appreciation: Networking Event @ Gerardi's Bar and Grill

-November 13, 2019-HIA-LI's Get in the Head of the CEO: Executive Panel @ Simplay

-November 15, 2019-HIA-LI Information Meeting @ Campolo, Middleton & McCormick, LLP

> -November 22, 2019-HIA-LI's 9th Annual Women Leading the Way: Leadership Executive Breakfast @ Stonebridge Country Club

DECEMBER

-December 12, 2019-Holiday Gala Season of Giving Luncheon @ Stonebridge Country Club

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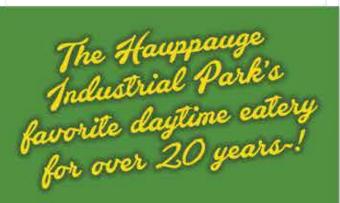
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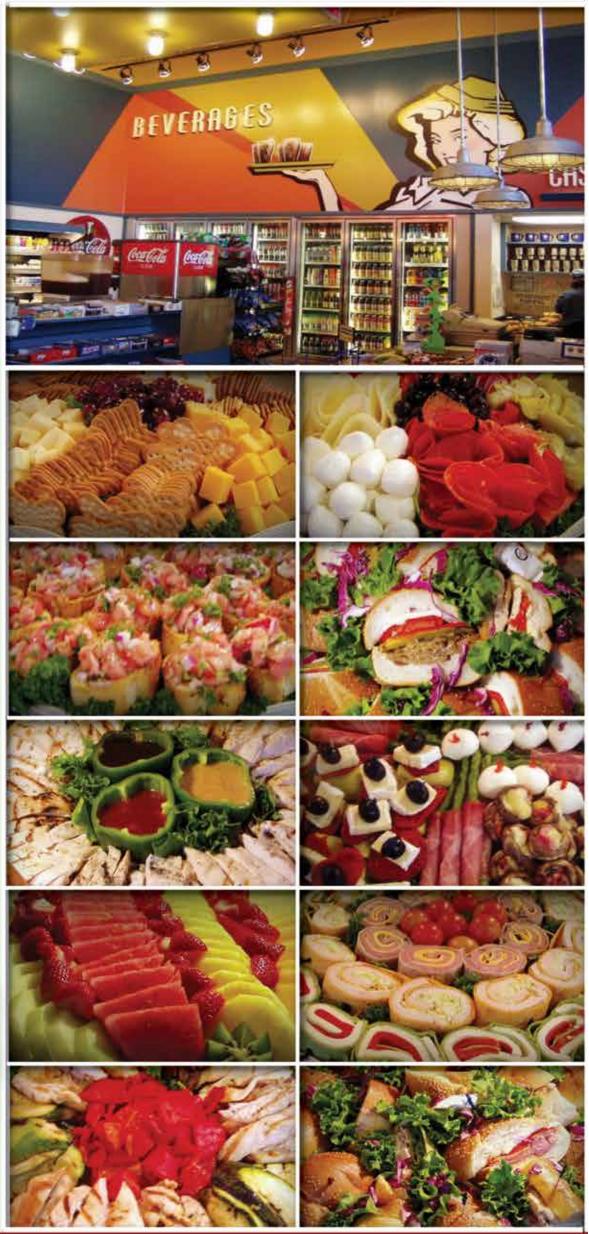


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Omega World Travel is a woman-owned, diversity supplier, and one of the largest travel management companies in the US. With worldwide headquarters in Fairfax, VA, Omega serves corporate, government, meeting, and leisure clients throughout the US., Europe, and the Middle East. Omega World Travel also owns Cruise.com, one of the largest sellers of cruises on the Internet, and TravTech, a software development company along with Omega Meetings and Conference services. Jamie brings over 30 years travel industry experience, building strong ties with clients helping them identify their unique business needs and presenting the best solutions in business travel management. Jamie began his career with Austin Travel, a family owned business, working his way up to VP of Finance before shifting gears and spending 17 years as SVP of Sales and Account Management. In 2010, Austin Travel merged into Protravel and Jamie became Director of Online Business Solutions.

Jamie joined Omega in 2019 as Senior Account Director in the Greater New York area to assist companies in more fully understanding and taking advantage of time savings, risk management, customized data tracking and reporting that serve a great benefit to their corporate travel programs.

Jamie is an active philanthropist as co-founder and chairman of the Long Island Community Chest and Long Island Fight for Charity, a Long Island-based nonprofit raising money for local organizations through a high-profile boxing event featuring prominent members of the Long Island business community. The LICC provides financial assistance to individuals and families in need on Long Island.



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Open Systems Technologies (OST) is a national provider of smart staffing solutions, providing contract staffing, temporary to fulltime positions, permanent placements and executive searches.

Since emerging as a leading supplier of technical engineers to the financial services sector on Wall Street in 1990, we have grown to become one of the largest privatelyowned staffing firms in the U.S. with revenue generation of more than \$300 Million.

Our core business and what the company was founded on is Finance IT. It is still the largest part of our business and what we consider our bread and butter. Over the years as technology investment expanded and spread throughout all industries, so did our business. We are currently in the following verticals:

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At OST, we believe in the power of the veteran workforce. Our belief has spurred us into action.

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Anele O. Nwanyanwu, Esq. Attorney & Counselors at Law 97-13 Springfield Boulevard I 1st Floor Queens Village, NY 11429 (718) 776-0022 aneleesq@gmail.com ANELE & ASSOCIATES, P.C., offers legal services in the areas of real estate and cross-border transactions, including project financing, and international trade facilitation's.

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Anthony Manetta Managing Director 420 Jericho Turnpike I Suite 208 Jericho, NY 11753 (516) 229-1168 anthony@cedarlp.com Cedar Communities is an investment company aimed at acquiring undervalued assisting living facilities. The partners of Cedar Communities bring a wealth of knowledge aimed at maximizing value all the while providing residents with a warm, compassionate and friendly environment to call home. Our research and focus deploys capital on facilities that meet strict purchase requirements aimed at delivering the highest return for our investors. Cedar Communities' management company provides a variety of management services to assisted living facilities. Our expertise gives owners the ability to step back from the day to day while still maintaining ownership of the asset.

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HEARD AROUND THE ISLAND

APPOINTMENTS, **PROMOTIONS & HONORS**



RR Health Strategies (RRHS), a business specializing in healthcare consulting, is proud to announce national certification as a Women's Business Enterprise by the Women Presidents' Educational Organization - NY, a regional certifying partner of the Women's Business Enterprise National Council (WBENC).

By including women-owned businesses among their suppliers, corporations and government agencies demonstrate commitment to fostering diversity and the continued development of their supplier diversity programs.



Campolo, Middleton & McCormick, a premier law firm with offices in Westbury, Ronkonkoma, and Bridgehampton, proudly announces that Senior Partner Patrick McCormick has been elected to the Executive Committee (as Secretary) of the Suffolk County Bar Association.

This election is a significant professional milestone for McCormick, who has just completed a successful two-year term as Dean of the Academy of Law, the SCBA's educational arm



Dr. Jason Waterman, DO, FAAP has joined the staff of Long Island Select Healthcare (LISH) as a Pediatrician. He worked previously at Heritage Health and Housing, Inc. in New York, NY and Good Samaritan Hospital Medical Center in West Islip. He is available to see pediatric patients in our

Central Islip location.



New York And Pittsburgh - July 15, 2019 - TriState Capital Holdings, Inc. (Nasdaq: TSC) announced that Nick Sentementes has joined the company as vice president, relationship manager of equipment finance for TriState Capital Bank. Sentementes is responsible

for new business development and market growth in the equipment leasing and financing space in New York City and the surrounding areas.



Philadelphia And Pittsburgh- July 15, 2019 — TriState Capital Holdings, Inc. (Nasdaq: TSC) announced that Ray Shilling has joined the company as vice president, relationship manager of equipment finance for TriState Capital Bank. Shilling is responsible for new

business development and market growth in the equipment leasing and financing space for the eastern Pennsylvania and southern New Jersey regions.



Syosset, New York - Kaplan, Kaplan & DiTrapani, LLP has announced that Jason Lo has joined the firm as an Associate. Mr. Lo is a Certified Anti-Money Laundering Specialist with experience in the real estate, consumer lending, general corporate, fintech,

securities and capital markets in the U.S. and China. At the firm, he concentrates his practice in commercial and residential real estate. He prepares lease agreements, reviews property titles and performs closings on all transactions.



Racanelli Construction Company, Inc. . (Melville, NY, www.racanelliconstruction. a leading construction com), management, general contractor and design/build resource for commercial, industrial, retail, medical, pre-engineered and multi-unit residential projects,

announced that Maria Franzone has joined the company as an Administrative Assistant. She will be involved in various office administration tasks in support of the company's dayto-day operations. She brings a proven track record in the construction industry administration, office management and

customer service.



Racanelli Construction Company, Inc. (Melville, NY, www.racanelliconstruction. leading construction com), а management, general contractor and design/build resource for commercial, industrial, retail, medical, pre-engineered and multi-unit residential projects,

announced the appointment of Kristine Provetto as Executive Administrative Assistant. In this role, her responsibilities will include broad marketing activities, project management support and customer service. She brings to the role experience in project management, customer service, operations and human resources.



Campolo, Middleton & McCormick, LLP, a premier law firm with offices in Westbury, Ronkonkoma, and Bridgehampton, is pleased to welcome Dermond Thomas, Esq., to the firm as Of Counsel. With years of experience advising sovereign nations and some of the most recognized companies across

the globe, Thomas brings a valuable business perspective to all matters he handles. He also brings significant municipal experience through his service on the Board of Trustees for the Incorporated Village of Valley Stream. Thomas is based in the firm's newly established Westbury office.

UPCOMING EVENTS



Pro Bono Partnership will hold its 22nd Anniversary Gala Celebration on October 16, 2019 at Cipriani 42nd Street in New York City. Enjoy cocktails at 6:30 and dinner at 7:30. The Gala celebrates the

Partnership's 22nd Anniversary of providing free legal services to nonprofit organizations in New York, New Jersey, and Connecticut. Honorees include Samir A. Gandhi, Managing Partner of the New York office of Sidley Austin LLP and the Mastercard Law, Franchise and Integrity Team. Contact our Gala office for tickets or sponsorships: (212) 254-6677 or tdoolin@inezevents.com.

OTHER NEWS & HAPPENINGS



June 12, 2019 - Plainview, NY - Hunt Corporate Services, Inc. announced that SBG Distribution has purchased the 17,000 square foot industrial building at 257 East Second Street, Mineola. David G. Hunt represented the seller,

Great Neck Saw Manufacturers, Inc, while the buyer was represented by Joicey Varughese of Schacker Realty, in the transaction. SBG provides asset recovery, data destruction, electronic recycling and parts for mobile devices. Founded in 2009, SBG has locations in Hong Kong, Vietnam, India, Dallas and in Los Angeles.



On June 7, Ed Romaine, Supervisor, Town of Brookhaven spoke about the town's latest accomplishments and where he expects the town to be heading at the LIMBA (Long Island Metro Business Action) meeting, which took place on June 7 at the Courtyard by

Marriott in Ronkonkoma.



Racanelli Realty Services, Inc. (Commack, NY, www.racanelli.com), announced the completion of a financing transaction valued at \$4,000,000 the lender Assurant Real Estate, a division of Assurant Asset Management. The financing, handled by the company's Commercial Real Estate Financing Division, was for the

refinancing of an 80,000 square foot industrial property located at 80 Ruland Road, Melville, NY. The loan was secured by Vice President Nicholas E. Racanelli, who heads up the company's Commercial Real Estate Financing Division.



The Molloy School of Business partnered with the Kellenberg High School Finance Club to provide students with the opportunity to become Bloomberg certified (BMC); as well as, learn about economics and finance from industry experts. On April 30, 2019, Molloy

Business presented Bloomberg certificates (BMC) to the students.



Westbury, NY - Campolo, Middleton & McCormick, LLP, a premier law firm, celebrated the official grand opening of its Westbury office with a ribbon-cutting officiated by the Westbury-Carle Place Chamber of Commerce on June 26. Town of North Hempstead Councilwoman

Viviana L. Russell, whose district includes CMM's office at 1025 Old Country Road, attended the ribbon-cutting and presented the firm with a Citation of Recognition and Merit on behalf of the Town.



First annual Family Service League "WALK for Wellness". Join us Saturday, Sept. 14, 2019 from 9AM (Rain or Shine!) at Belmont Lake State Park in West Babylon as we WALK to raise funds and because you care about the well-being

of tens of thousands of Long Island children and families! This 1.5 Mile or 5K family fun event brings together generous sponsors, donors, and staff to help build awareness and celebrate the many milestones FSL has accomplished in providing quality care.



Huntington, Ny (July 3, 2019) - Family Service League (FSL), a Long Island based non-profit human service organization, held its annual Summer Gala Benefit on Friday, June 7, 2019 at Bourne Mansion. This celebratory

event is an important fundraiser helping thousands of Long Island children and families in need.



On June 10, during the school's annual awards event, Ms. Finkel was awarded a one-time, \$1,000 scholarship from Two Brothers Scrap Metal. This is the third year that Two Brothers has awarded this competitive scholarship to a student who

intends to study either environmental science or engineering while in college. Pictured are Mark Santiago (left), Manager, Two Brothers Scrap Metal, and Farmingdale High School student Jessica Finkel (right). For more information, call (631) 694-8188 or visit www.twobrothersscrapmetal.com.



The Art League of Long Island boasts an impressive roster of about 60 art instructors who not only teach but also "do ". Many of the Art League's instructors are award-winning artists themselves whether on the local, national, or international stage. Their work is on exhibit in the Jeanie Tengelsen Gallery August 24 to September 15. An open house and public artists' reception take place August 24 from 11am to Spm. The open house and reception are free and open to Δ the general public.



NO ONE FIGHTS ALONE! - In 2018, Executive Chef Ryan Augusta of East Wind was diagnosed with Squamous Cell Carcinoma. After undergoing a grueling surgery and countless treatments, things were positive. But, the cancer returned and more aggressive, after another surgery, he will undergo 34 rounds of radiation/chemo. He is a loving father to 3 beautiful children, husband, a great friend and amazing

co-worker. To donate, please visit: https://www.gofundme. com/f/superman-super-human-super-ryan.



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