

Member Quick Reference

Resource 2, 1 of 2

Return Reason Codes

- **RO1** Insufficient Funds
- Account Closed
- No Account/Unable to Locate Account RO3
- Invalid Account Number Structure R04
- Unauthorized Debit to Consumer Account R05 Using Corporate SEC Code
- R06 Returned per ODFI's Request
- R07 Authorization Revoked by Consumer
- RO8 Payment Stopped
- RO9 Uncollected Funds
- R10 Consumer Advises Originator is Not Known to Receiver and/or Originator is Not Authorized by Receiver to Debit Receiver's Account
- R11 Customer Advises Entry Not in Accordance with the Terms of the Authorization
- R12 Account Sold to Another DFI
- Representative Payee Deceased or Unable to Continue in that Capacity
- Beneficiary or Account Holder Deceased
- R16 Account Frozen/Entry Returned Per OFAC Instruction
- R17 File Record Edit Criteria/Entry with Invalid Account Number Inititiated Under Questionable Circumstances
- R20 Non-Transaction Account
- Invalid Company Identification
- R22 Invalid Individual ID Number
- R23 Credit Entry Refused by Receiver
- R24 Duplicate Entry
- R29 Corporate Customer Advises Not Authorized
- R31 Permissible Return Entry (CCD and CTX only)
- Return of XCK Entry R33
- R37 Source Document Presented for Payment
- R38 Stop Payment on Source Document
- Improper Source Document/Source Document Presented for Payment

Represented Check Entries Return Reason Codes

- R50 State Law Affecting RCK Acceptance
- Item Related to RCK Entry is Ineligible or RCK Entry is Improper
- Stop Payment on Item Related to RCK Entry
- R53 Item and RCK Entry Presented for Payment

International ACH Transactions Return Reason Codes

- R50 IAT Entry Coding Error
- Non-Participant in IAT Program R.51
- Invalid Foreign Receiving DFI Identification
- Foreign Receiving DFI Unable to Settle R83
- Entry Non Processed by Gateway Operator
- R85 Incorrectly Coded Outbound International **Payment**

ACH Operator Rejects

- R13 Invalid ACH Routing Number
- R 18 Improper Effective Entry Date
- R 19 Amount Field Error
- Addenda Error R25
- Mandatory Field Error R26
- R27 Trace Number Error
- Routing Number Check Digit Error R28
- RDFI Not Participant in Check Truncation Program
- R32 RDFI Non-Settlement
- R34 Limited Participation DFI
- R35 Return of Improper Debit Entry

Dishonored Return Reason Codes

- Misrouted Return
- R67 Duplicate Return
- R68 Untimely Return
- Field Errors (Errors Listed Below) R69 01-Return Contains Incorrect DFI Account
 - 02-Return Contains Incorrect Original Entry Trace Number

 - 03-Return Contains Incorrect Dollar Amount
 - 04-Return Contains Incorrect Individual
 - Identification Number/Identification Number
 - 05-Return Contains Incorrect Transaction Code
 - 06-Return Contains Incorrect Identification Number
- 07-Return Contains an Invalid Effective Entry Date R70 Permissible Return Not Accepted/Return Not Requested by ODFI

Contested Dishonored Returns

- Misrouted Dishonored Return
- Untimely Dishonored Return
- R73 Timely Original Return
- R74 Corrected Return

- R75 Return Not a Duplicate
- R76 No Errors Found

Transactions Codes

Demand Credit Records (for checking, NOW, 38 Prenotification of Savings Debit and sharedraft accounts)

- 20 Reserved
- Return or Notification of Change for original transaction code 22, 23, or 24
- Demand Credit
- Prenotification of Demand Credit Authorization; Death Notification (non-dollar)
- 24 Zero Dollar with remittance data (for CCD and CTX entries only); Acknowledgement Entries (ACK and ATX entries)

Demand Debit Records (for checking, NOW, 44 and sharedraft accounts)

- 25 Reserved
- Return or Notification of Change for original transaction code 27, 28, or 29
- Demand Debit
- 28 Prenotification of Demand Debit (non-dollar)
- Zero dollar with remittance data (for CCD, CTX, and IAT entries only)

Savings Accounts Records

- 30 Reserved
- Return or Notification of Change for original transaction code 32, 33, or 34
- Savings Credit
- Prenotification of Savings Credit; Death Notification (non-dollar); Automated Enrollment Entry (non-dollar)
- Zero dollar with remittance data (for CCD, CTX, and IAT entries only); Acknowledgment Entries (ACK and ATX entries only)

Savings Account Debit Records

- Reserved
- Returned or Notification of Change for original transaction code 37, 38, or 39
- Savings Debit

- Authorization (non-dollar) 39 Zero dollar with remittance
- data (for CCD, CTX, and IAT entries only)

Financial Institution General Ledger Debit Records

- 41 Return or Notification of Change for original transaction code 42, 43 or 44
- 42 General Ledger Credit
- 43 Prenotification of General Ledger Credit (non-dollar)
- Zero dollar with remittance data (for CCD and CTX entries only)

Financial Institution General Ledger Debit Records

- 46 Return or Notification of Change for original transaction code 47, 48, or 49
- 47 General Ledger Debit
- 48 Prenotification of General Ledger Debit (non-dollar)
- 49 Zero dollar with remittance data (for CCD and CTX entries only)

Loan Account Credit Records

- 51 Return or Notification of Change transaction code 52, 53, or 54
- 52 Loan Account Credit
- Prenotification of Loan Account Authorization (non-dollar)
- 54 Zero dollar with remittance and CTX entries only

Loan Account Debit Record (Reversals)

- 55 Loan Account Debit (Reversal Only)
- 56 Return or Notification of Change for Original transaction code 55

Code	Reason for Return	Account Type & Notes	Return Deadlines / Written Statement (WSUD) Requirements
RO1	Insufficient Funds	Consumer or Non-Consumer	2 Banking Days
RO2	Account Closed	Consumer or Non-Consumer	2 Banking Days
RO3	No Account/Unable to Locate Account	Consumer or Non-Consumer	2 Banking Days
RO4	Invalid Account Number Struc- ture	Consumer or Non-Consumer	2 Banking Days
RO5	Unauthorized Debit to Consumer Account Using Corporate SEC Code	Consumer	60 Calendar Days WSUD Required
R06	Returned per ODFI's Request	Consumer or Non-Consumer	Deadline not defined, determined by ODFI and RDFI. The ODFI must agree to indemnify the RDFI according to Article Two, Subsection 2.12.3
R07	Authorization Revoked by Consumer	Consumer (May not be used for ARC, BOC, POP, RCK, CCD or CTX)	60 Calendar Days WSUD Required
RO8	Payment Stopped	Consumer or Non-Consumer	2 Banking Days
R09	Uncollected Funds	Consumer or Non-Consumer	2 Banking Days
R10	Customer Advises Not Authorized, Improper, Ineligible, part of an Incomplete Transaction or an improperly reinitiated entry.	Consumer; Non-Consumer only if the debit entry contains a consumer SEC code or is an ARC, BOC, POP or IAT. For CCD or CTX Entries to Consumer Accounts, see R05 for CCD or CTX Entries, see R29	60 Calendar Days WSUD Required
R11	Customer Advises Entry Not In Accordance with the Terms of the Authorization	Consumer and for Non-Consumer when ARC, BOC, POP and IAT	60 Calendar Days WSUD Required
R12	Account Sold to Another DFI	Consumer or Non-Consumer	2 Banking Days
R14	Representative Payee Deceased or Unable to Continue in that Capacity	Consumer or Non-Consumer	2 Banking Days
R15	Beneficiary or Account Holder (Other Than a Representative Payee) Deceased	Consumer Only	2 Banking Days
R16	Account Frozen/Entry Returned Per OFAC Instruction	Consumer or Non-Consumer	2 Banking Days
R17	File Record Edit Criteria	Consumer or Non-Consumer	2 Banking Days
R20	Non-Transaction Account	Consumer or Non-Consumer	2 Banking Days
R21	Invalid Company Identification	Non-Consumer	2 Banking Days
R22	Invalid Individual ID Number	Consumer or Non-Consumer CIE or MTE entries	2 Banking Days
R23	Credit Entry Refused by Receiver	Consumer or Non-Consumer	RDFI must transmit the return entry to the ACH Operator by the ACH Operator's deposit deadline for the return entry to be made available to the ODFI no later than the opening of business on the second banking day following the RDFI's receipt of notification from the Receiver that it has declined the entry.
R24	Duplicate Entry	Consumer or Non-Consumer	2 Banking Days
R29	Corporate Customer Advises Not Authorized	Non-Consumer	2 Banking Days
R31	Permissible Return Entry (CCD and CTX only)	Non-Consumer	Not defined, determined by the ODFI and RDFI
R33	Return of XCK Entry	Consumer or Non-Consumer	60 Calendar Days; No WSUD required
R37	Source Document for Presented for Payment	Consumer or Non-Consumer	60 Calendar Days; WSUD required
R38	Stop Payment on Source Docu- ment	Consumer or Non-Consumer	60 Calendar Days; No WSUD required
R39	Improper Document/Source Document Presented for Payment	Consumer or Non-Consumer	2 Banking Days

