

Strategic Framework (2022-2025)

NAFA's Impact / Vision: To be the recognized leader in air filtration education. **NAFA's Business / Mission:** To be the global source for expertise, education and best practices in air filtration.

Strategic Outcomes (Goals)

1. Increase Knowledge

(internal/external)

Increase filtration and indoor air quality knowledge of membership and end-user personnel

2. Engage Members (internal)

Members feel a strong connection with NAFA and are committed to its growth and success

3. Raise **Awareness** (external)

Expand and strengthen placement in industry

4. Streamline **Operations** (internal)

Association is able to operate effectively and efficiently

Strategies

- **1.1** Expand educational resources for NAFA members
- **1.2** Develop resources for nonindustry professionals to learn about air filtration
- 1.3 Create primary research and leverage secondary research
- 2.1 Communicate value of membership and opportunities to engage and contribute year round
- **2.2** Provide opportunities to volunteer and increase leader satisfaction
- **2.3** Create opportunities for members to be seen as thought leaders

- 3.1 Identify audiences and prioritize key stakeholders
- 3.2 Refresh and solidify brand
- 3.3 Expand relationships with key associations
- 3.4 Increase certification demand among members and nonmembers
- 4.1 Clarify roles and responsibilities of leaders and staff
- **4.2** Audit and improve current technology systems
- **4.3** Modernize governance documents and align with current processes
- **4.4** Align pricing with current market value and benefits