

Hotel Occupancy Tax Investment Q1 Update

August 2020



Prepared and Submitted by the Round Top Area Chamber of Commerce Board of Directors

August 7th, 2020

2020 is not what anyone expected it to be. With a laser focus on virtual, a strong desire for more connections, and a renewed appreciation for travel & event experiences the market is dynamic. it is important to adapt, pivot and plan with intention in a chaotic rapidly changing world. Change may be the one constant thing that 2020 has provided so many.

We are capitalizing on this unforeseen opportunity, the spirit of change, and revamped our reporting format, design and methodology. As stewards of taxpayer dollars, that you, the Round Top Town Council invests with our organization, we are honored and appreciative of your trust as we continue to enhance Round Top's destination appeal.

This Hotel Occupancy Tax Investment Update covers the first quarter of 2020. (January-March, 2020). This format will replace the Stewardship report document that many of you are used to seeing. We greatly value our partnership and respect the need to provide transparent and meaningful communications to demonstrate the value and return on the Town's investment. We greatly appreciate your trust in the Round Top Area Chamber of Commerce and our Board of Directors to leverage a percentage of the Town's hotel occupancy tax dollars.

Please feel free to reach out to our Board of Directors should you have any questions, concerns, or suggestions for this report as we continue to enhance the Round Top Story and strengthen its appeal as a year round tourist destination through our marketing initiatives and promotional efforts. We look forward to our continued partnership with the Town Council, the residents and business of Round Top, and to our visitor community.

Respectfully,

Round Top Area Chamber of Commerce Board of Directors





#bigtimesmall 2020

- Serve as the one stop shop for visitor information and services highlighting the offerings of Round Top properties and businesses
- Continue to provide meaningful experiences for visitors and locals to build community
- Serve as an advocate and partner for the Citizens and Town of Round Top
- Provide an economic return on the Town Council's Hotel Occupancy Tax Investment

- Raise awareness of Round Top as a year-round destination
- Bring additional foot traffic into town during non peak shopping times
- Provide regular communications and updates to our residents and visitors
- Generate opportunities for hotel occupancy room night bookings for the Town of Round Top
- Continue integrating both traditional marketing and digital marketing strategies to strengthen the Round Top brand



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In addition to our stewardship responsibilities, we will continue to adapt, pivot, support, inform, listen and provide COVID-19 Cowboy Etiquette tips (innovate) to help our businesses thrive as we work together to keep our town open for business and our residents and guests #bigtimesmall time and time again.



Emergency Communications were distributed via our enewsletter and social media channels to help inform our local business community, residents, hundreds of vendors and thousands of visitors.

#BigTimeSmall #BigTimeSmall Investment

- Invested almost \$2,000 in billboard advertising during Q1 with an additional \$5500 committed through 2020.
- Migrated Chamber web content from roundtop.org to roundtopchamber.com, so that the Chamber website is easily recognized and exploreroundtop.com can be the voice of the destination itself.
- Maintained Visitor Center operations during the quarter amidst COVID-19 at a cost of approximately \$2,000, not including staff or volunteer labor. We estimated we will spend another \$6,000 during 2020.
- Assisted with communications, marketing and outreach for the annual Winter Show as well as spent countless hours of energy and capacity assisting with the inconveniences caused by the Spring Show Cancellation.
- Executed a 12-month advertising contract with the Round Top Register to highlight events, activities, shopping, dining and lodging at a soft cost of \$1500.
- Served as the official Town of Round Top voice for the Fayette County Tourism Association at a cost of \$1500 annually. We participated in their winter roundtable event in January.
- Produced #BigTimeSmall decals to increase brand recognition for a little over \$1500 dollars.

*Please note additional design services, digital subscription costs, and personnel expenses are not highlighted here but were still incurred

MARKETING BY THE NUMBERS Destination: Round Top

14

Digital Email Campaigns distributed during Q1

Round Top Lodging requests fulfilled the first three months of 2020

316

1347

The number of social media engagements during January, February, March

59,780

The number of Explore Round Top branded messages landed in an email inbox



Round Top Area Chamber of Commerce

BUDGET OVERVIEW: 2020 BUDGET - FY20 P&L

January - March, 2020

	2AN - MAR, 2020	TOTA
Preside		
Att Sales	600.00	\$600.00
Fund Fiations	0.00	50.0
Manthership Duss	48,600,00	\$48,600.00
Menchancise Sales	0.00	\$0.00
Оссырансу Тих	12,000.00	\$12,000.0
Sparsorship income	0.00	\$0.0
Total Income	881,200.00	\$61,200.00
алова глогіт	S61,290.00	\$61,200.0
Experses		
Advertising		80.0
Listoit Advertising	4,100.00	54,100.0
Social Media	980.00	\$980.00
Tourism Promotions	13,600.00	\$13,600.00
Total Advertising	18,680.00	\$18,660.0
Building Mantenance	0.00	\$0.00
Donations	75.00	\$75.00
Duns and Summyptons	75.00	\$75.0
Event Gosta		80.0
Catering	0.00	\$0.0
Emerament	0.00	\$0.0
Service Fees	0.00	\$0.0
Venue rental	0.00	90.0
Total Event Costs	0.00	\$0.00
Insurance	420.00	\$420.0
Internet Access	255.00	\$255.D
Merchandise	0.00	\$0.00
Office Supplies/Expense	1,774.00	\$1,774.0
Payroll Expenses	9,435.00	80,435.0
Postsge	180.00	3190.00
Printing	200.00	5200.0
Professional Fees	1,900.00	\$1,900.0
QuickBooks Payments Fees	ME0.00	\$820.0
Registration Expense	0.00	\$0.0
Bert.	1,950.00	\$1.350.0
Supplies	45.00	\$45.00
Telephone (CVC)	344.00	8344.0
Temp figuer fearuse	0.00	50.0
Travel / Meals / Entertainment		\$0.00
Meals	300.00	\$300.0
Misage	20.00	\$20.00
Total Travel / Meets / Entertainment	320.00	\$320.0
Critics	450.00	5450.00

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Round Top Area Chamber of Commerce BUDGET OVERVIEW, 2020 BUDGET - FY20 P&L

January - March, 2020

	2AN - MAR, 2020	TOTAL
Total Expenses	\$36,330.00	\$36,333.00
NET OPERATING INCOME	\$24,967.00	\$24,967.00
Office Income		
Interest Income	17:50	\$17.50
Total Other Income	\$17.50	\$17.50
NET OTHER INCOME	\$17.50	\$17.50
NET INCOME	\$24,884.50	\$24,884.50

Q1 HOT:

\$6,586.13

day, August 6, 2020 07:51 FW CMT-08-00

BY THE NUMBERS Explore Round Top

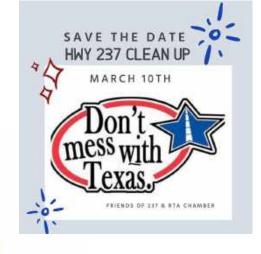
Q1 HOT Investment Update





Advocacy & Engagement Destination: Round Top







Local Shops & Restaurants Are Reopening

It's a new day in Round Top. With local restaurants and shops opening their doors again (and social distancing safety precautions in place), it's time to take a quick family trip to Round Top to support local Texas business - and have a little much-needed fun while you're at it.

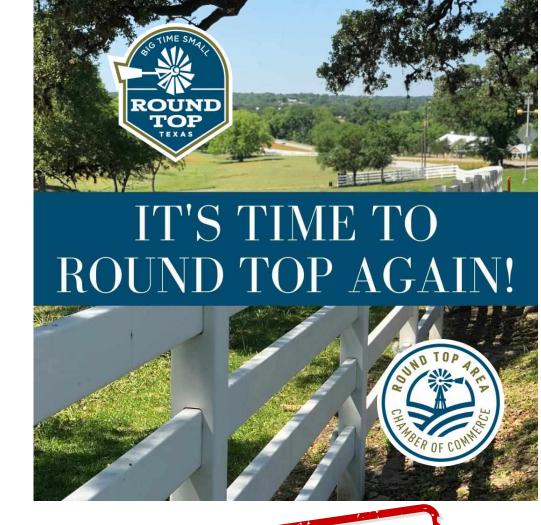








2020 SHOW DATES Thursday, October 15 -Sunday, November









November 6-8

December 5th



