

Reference Materials

The jurisdictional entity in which the Public Safety Telecommunicator serves must have access to the most current editions of the following training manuals:

NFPA

NFPA 1061: Professional Qualifications for Public Safety Telecommunicator

Minimum Requirements

The Certification Program offers two (2) levels of Public Safety Telecommunicator Certification:

Public Safety Telecommunicator I

Applicants must complete one (1) of the following:

- i. Public Safety Telecommunicator I coursework meeting the requirements of NFPA 1061; or
- ii. TEEX Public Safety Telecommunicator I course.

Public Safety Telecommunicator II

Applicants must complete one (1) of the following:

- i. Public Safety Telecommunicator II coursework meeting the requirements of NFPA 1061; or
- ii. TEEX Public Safety Telecommunicator II course.

Applicants must hold or apply concurrently for the following SFFMA certification:

- i. Public Safety Telecommunicator I