







## MEMBER HIGHLIGHTS

Page 2-3

OCTOBER FUN!

Page 4



## 4 TIPS TO MAKING YOUR BUSINESS MORE LIKEABLE

by Christina R. Green

Pages 6-8



## MEMBER HIGHLIGHTS



## **RENEWING MEMBERS**

#### 64 Years

Anspach's Jewelry

#### 34 Years

Dawson School

#### **30 Years** Lafayette Eye Associates

**22 Years** Balfour Senior Living

### 19-20 Years

RealSupport Inc. Guaranteed Rate, Inc.

**13 Years** Mark The Spot Massage Therapy

#### 9-10 Years

Off Campus Cafe Colorado Party Rental Lafayette Pediatrics and Internal Medicine **8 Years** Brock Media Rocky Mountain Legal Center Creation Landscaping **3-4 Years** arielMIS, Inc. BV Builders Bellco Credit Union Richard Welty The Good Move, LLC Tangerine N2 Publishing

### 1-2 Years

DOC Personal Injury Medical Prof. Maverick Fiber Arts Les Schwab Tire Center RJ Capitol Investments Cobalt Realty, LTD The Ten Spot The Simple Greek Deluxe Liquors

(click member for more details)



## **NEW MEMBERS**

Liv Sotheby's International Realty Christina Davies (303) 443-6161

> Payroll Vault Pam Sunderland (303) 842-5689

Cultivate Sharon Greene (303) 443-1933

Zen Business Ross Buhrdorf (512) 814-6420

(click member for more details)

## Он My! A Ribbon Cutting or Two! Austin Functional Wellness







## The Read Queen Bookstore & Cafe



# The Lafayette Chamber is working for Y♥U!

## We've created a **Local** campaign and November is **Local** month.

If your business wants to participate click the link to register for one week or more!



November 1st-7th -Chamber Buck/Gift Card Week -Click to register!



November 8th-14th -Specialty Services Week -Click to register!\_



November 15th-21st -Dine In/Take Out Week -Click to register!\_



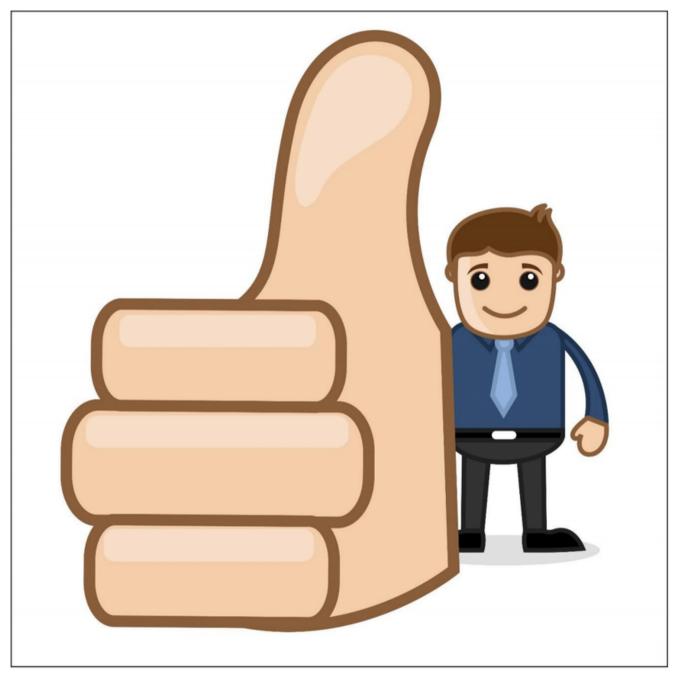
November 22nd-30th -Gifts Galore Week -Click to register!



November 28th -Small Business Saturday Are you participating? We will have a special list! Click to register!

Remember to sign up with the City as well, instructions on pg.9

## 4 Tips to Make Your Business More Likeable



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People buy from people they *know*, *like*, and *trust*. While you might be in the right place at the right time when someone is up against it, and they may buy from you once without *knowing*, *liking*, or *trusting* you, for them to return, you'll need more than luck.

**Know** and **trust** generally come along when you establish yourself as a likeable business with a human behind it. It's difficult for people to like you if they don't trust you, unless you're a villain and then being untrustworthy is your business. For most of us, that is not the case. You can't like someone you don't remember, so let's get to work on establishing the like part of the sales equation.

## Share Your Reason

Think of how filmmakers or storytellers get us to like the main character. One of the ways is that they place him on a quest, or up against a challenge, that we want him to succeed in. Often it's one we identify with. Share your reason for doing what you do. There's probably someone in your audience or potential audience who can identify with your convictions and story. Passion is contagious.

## **Find Commonalities**

In order to find commonalities, you need to share things about yourself outside of your business and how it came to be. Share your likes, be positive. Share what you love about your community or your love for bacon. Be genuine and people who see your social media posts or read your content, will begin to identify with what you're sharing. They'll jump in and say "me too" and you're one step closer to getting them to like you.

## **Ask Questions**

If they're in your store or business ask them their opinion on something and really listen to their answer. On social media ask what they think or what their preferences are. Involve them in your rebranding by crowdsourcing some of your marketing decisions. People like being involved and if you really listen to, and then act on, their advice, they'll remember it and like you more because they see you as someone who values what they think. That's all a lot of us are looking for.

## **Anticipate Your Customers' Needs**

As a business you are in a position to help, whether it's helping someone look better, feel better, be entertained, or whatever it is you do for your customers. But you are also in a position to solve problems or answer questions. Use your content and social media to help customers with problems they face in their lives. If you run a boutique, you can

create posts about *unique gifts for the women in your life*. If you are a CPA create helpful checklists of *things people should track throughout the year for effortless taxes*. Be helpful. Anticipate what your customers need and then give it to them. If they know they can count on you, they will return again and again.

In today's competitive market place it's hard for your product alone to set you apart. Often it's the things behind your product that will help you make a name for yourself. It's the service, personality, and assistance you provide. These are the things that make people like you and they are also what keeps people coming back.

<u>Christina R. Green</u> teaches small businesses, chambers and associations how to connect through content. Her articles have appeared in the Midwest Society of Association Executives' Magazine, NTEN.org, AssociationTech, and Socialfish. She is a regular blogger at Frankjkenny.com and the Event Manager's Blog.

She's a bookish writer on a quest to bring great storytelling to organizations everywhere.





## THANKSGIVING MENU

## One Day - Two Ways

Let us do the cooking this year 'Heating Required'

TRADITIONAL TURKEY DAY

\$17.50/person (4 person min)

Citrus Herb Roast Turkey <sup>•</sup>Quorn<sup>®</sup> Vegetarian Roast Available Honeycrisp Apple Stuffing Sautéed Green Beans & Wild Mushrooms Skin On Red Mashed Potatoes w/Turkey Gravy Cranberry, Apricot & Golden Raisin Relish House-made Parker House Rolls w/Herb Butter

## HOMESTYLE HOLIDAY

\$18.95/person (4 person min)

Cherrywood Smoked Turkey w/Turkey Gravy 'Quorn<sup>®</sup> Vegetarian Roast Available Southern Cornbread Stuffing Lemon Pepper Green Beans Parmesan Scalloped Potatoes Cranberry-Orange Relish House-made Parker House Rolls w/Honey Butter

## A 'LIL MORE

Honey Baked Spiral Cut Ham (per 1/2 LB)	\$8.75
Baked Cinnamon-Sugar Sweet Potatoes (per LB)	\$6.95

#### DESSERTS

Pumpkin Pie (g")	\$24.95
Pecan Pie Bars (16 mini bars)	\$13.95
Apple Crisp (6"x 4")	\$11.95
Pumpkin Cheesecake Roll (6")	\$17.95
Flourless Chocolate Torte (8")	\$31.95

Order by Nov. 22nd | 303.449.1981 Pick up Day Before or Morning of Thanksgiving Gluten Free? Vegetarian? We've got you covered!

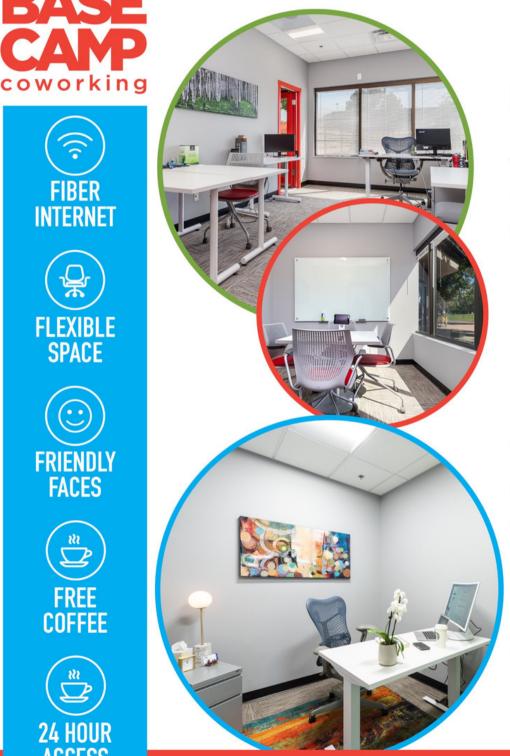




exceptional food · superior service 303.449.1981 www.frontrangecatering.com

## **NOW LEASING**

Basecamp is centrally located in The District in Lafayette, close to Boulder and Denver. Your business can enjoy a professional image in a more spacious setting with our co-working model. Basecamp features access to large and small conference rooms, coffee bar, and kitchen with FREE beverages. Enjoy privacy in a soundproof phone booth, or relax on the outdoor patio or lounge space. Many restaurants and plenty of FREE parking nearby!



**FIBER** 

INTERNET

FLEXIBLE SPACE

FRIENDLY FACES

FREE COFFEE

24 HOUR ACCESS

**Medium office** now available with additional sound proof conference room

Small private offices available with space for 1 or 2 people.

For more information visit: basecamplafayette.com or call 303.123.4567 for a tour.

BASECAMP COWORKING: 400 W South Boulder Rd #2500, Lafayette, CO 80026



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## \* FREE BIZ PROMOTION\*

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NOV 28, 2020

## Sign up by **NOVEMBER 8, 2020** @www.cityoflafayette.com/ShopSmall

Simply fill out the online form and tell us what your Lafayette business will be doing on November 28 - a sale, a special offer, refreshments, a new product promo...

We will list your business info/links on the City website, promote you on the Invest in Lafayette and Chamber's social media platforms, and MORE!

Questions? communications@lafayetteco.gov

	of all participating busine	BUSINESSE	ES - Sign up to particip
PARTICIPATING BUSINESS NAME	ine Rd shopping distric	s	Invest in Lafayette
Grooming by Laura JAX Outdoor Gear TCF Bank Salon Picasso Sister Carmen Cntr Liquid Mechanics	Oct 4         776b W. Baseli           Oct 4         900 S. Hwy 287           Oct 4         320 N. Hwy 287           Oct 4         489 N. Hwy 287           Oct 4         489 N. Hwy 287           Oct 4         701 W. Baseline	ne www.lafayettegrooming.co	"SWEET" TR human & dog treats! JAX chocol = 9 bar sar stop in see! It's a sur
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