



CAMPING RESERVATIONS FAQs

Related to Covid-19 Guidelines

Will all campsites be on the reservation system?

The majority of campsites will be on the [Reservation System](#). There are some specific areas that will continue to be first come- first serve due to logistical reasons. Examples of this are Hawk Springs, and most areas on the west side of Boysen Reservoir. If you have questions about specific sites, please contact the appropriate park.

When will the new sites be opening?

Currently we have roughly 40% of all campsites on the [Reservation System](#). We are working hard to input the rest before Memorial Day. We are currently canceling all non-resident reservations at the current time. More sites will become available. We will notify via social media and our web page as soon as we can when the additional sites will be open.

If I have an annual day use pass, will I have to pay a reservation fee?

Yes, to make a camping reservation, annual day use pass holders must pay the non-refundable reservation fee to Reserve America, the [Reservation System](#). We are currently working to reduce reservation fees for residents.

Will refunds be issued to non-residents?

Yes, you will receive a full refund for day use, camping fees, amenity fees and the reservation fee.

If I have an annual day use and camping permit will I have to pay a reservation fee?

Yes, that fee goes to Reserve America for use of their services. We are working with Reserve America for a change to this current process.

Can I just show up and still reserve a spot?

Yes, customers will still be able to drive up to parks and reserve an available campsite on the spot. We encourage customers to use the [Reserve America App](#) or go online to view availability prior to travel. Simply find the site you want and book it on the app, book online or call **877-996-7275**. Park staff will also be available to help onsite.

Can non-residents, using their non-resident vehicles, camp with their Wyoming families?

No, non-resident camping is not permitted at this time.

Can I have more than one camping unit at a site?

All campsites are for single unit camping only.

What does a single unit campsite mean?

A “single camping unit” means a portable structure, shelter or motor vehicle designed and tended for occupancy by persons engaged in RVing or camping. The basic camping units include but are not limited to travel trailers, motorhomes, tents, tepees, yurts and motor vehicles that will be occupied overnight. (Cited from Division of State Parks and Historic Sites Rules and Regulations.)

Will group sites be open for reservations?

No, not at this time.

How long are non-resident reservations being cancelled through?

Currently, non-resident reservations are being cancelled indefinitely; we will continue to monitor reopening closely and advise as soon as we can.

Will tent sites be by reservation only?

Yes.

Will the marinas be open at Boysen, Glendo, and Keyhole?

Yes, they are operating under their respective COVID Plans.

If I ordered an annual day use or camping permit on-line and have not received it, and want to go camping what are my options?

You may show proof of your purchase to Park Staff. For more information please call 307-777-6323.

If my reservation was for May 14th, do I need to arrive on the 15th?

If you had a reservation for May 14th, it has been cancelled and a refund initiated that will take 5-10 business days to appear on your account. To arrive on or after May 15, 2020, you will need to make a reservation.

Are day use and group shelters still available for renting?

Not at this time due to the possibility of groups larger than ten assembling.

Will playgrounds be open after May 15th?

Playgrounds will remain closed until further notice due to the possibility of groups larger than ten assembling.

When will Hynds and Shreve Lodge, and the Amphitheater be available to rent?

We do not have an opening date at this time. Please check our website or Facebook for updates.

Can I rent a yurt, cabin, or the treehouse?

Yes. Reservations will open to residents only beginning May 15, 2020. Reservations may be made only for arrival on Friday and departing Monday.

If I have a Disabled Veteran's Pass, do I still need to pay the reservation fee?

Yes. Also, if you are using a site with water and electricity you will be charged for those services per night as well. You will not be charged any day use or overnight camping fees.

Why are you going to a reservation system?

Allows Wyoming State Parks to reopen camping sooner during COVID-19 situation because:

- We can enforce social distance by limiting some site availability through proximity (social-distancing)
- We can more easily exclude out of state campers
- Reduces dangers associated with cash handling during COVID-19
- Campers with reservations can bypass fee booths
- Reduces waiting times and congestion at fee booths
- Can be checked-in if necessary at a later time

I've been trying to call the reservation company but there's a long wait time. What can I do?

You can also [Reserve Spots Online](#) or download the [Aspira Reserve America App](#).