



#### Content

- Objective
- Incident Command
- Making a Plan
- Decision to Evacuate
- Recovery
- Recap



# OBJECTIVE

"An objective without a plan is a dream." -Douglas McGregor

#### Presentation Goals

- Understand what incident command consists of
- Overview of making an evacuation plan
- Gain an understanding of initiating an evacuation



# INCIDENT COMMAND

Command | Finance | Logistics | Operations | Planning

#### Command

- Goals and operational period objectives
- Incident Commander, Safety Officer, Public Information Officer, Senior Liaison, and Senior Advisors
- Overall responsibility for the incident



#### Finance/Admin

- Licensures
- Regulatory Compliance
- Financial Accounting
- Tracking and Processing Incident Expenses
- Monitors Cost
- Fiscal Guidance



## Logistic

- The use of personnel, supplies and equipment
- Provides resources needed to support the incident



## Operations

- $\,\circ\,$  Establishes strategy and tactics to accomplish the goals set by command
- $\,{}^{\circ}\,$  Directs all resources to carry out the plan



## Planning

- Coordinates support activates
- Supports Command and Operations in processing information
- Coordinates information activities
- $\circ$  Develops an action plan



## MAKING THE PLAN

We are trusted to have professional responsibility to plan and prepare for emergency operations

## Resident Acuity

- Level of Dependency
- Cognition Differences
- Use of Ventilators
- Intravenous Feeding and Hydration



### Setting Activation Criteria

- Who makes the decision to activate the plan?
- Who is the alternative?
- Define how the plan is activated.
- Break it up into phases of implementation
  - Staff notification
  - Accessing available resources and equipment
  - Preparing of essential resident supplies



#### Items to Take

- Medical Record
- Medication
- Medical Equipment
- Disposable products
- Food
- Water



## Identifying Alternate Site

- Identify Receiving Facilities
- Contracts
- Create a process for ensuring these facilities remain available at the time of evacuation
- o Identify a process in place to communicate with receiving facility when needed



#### Resources

- What resources are available to move residents
- Where is key equipment stored?
- Training
- Inventory system
- Residents requiring equipment





## External Transportation Resources

- Identify
- Contracts
- Alternatives
- Meet the needs of residents
- Recurrent assessments of residents for transportation need



#### Destination

- Do residents have a pre-determined destination?
- What determines the destination?
- Where is this information contained?



## Tracking/Arriving Residents

- Who is responsible for confirming the arrival of residents?
- Informing residents and loved ones of pre-determined destination.
- Planning a well-organized return to the original facility.



## Family Notification

- Medium of communication
- Who is responsible for the notification
- o Script?
- Tracking the completion of family notifications





## Governmental Agency Notification

- Notify DOH
- Ombudsman
- Emergency Management
- Identify position responsible



#### Room Evacuation Confirmation

- Identify rooms are evacuated: tape, label, chalk
- Training on room evacuation
- Teach first responders facility protocol





## Logistics

- Transportation of records and supplies
- $\,{}^{\circ}\,$  Procedure development for MAR and medical record
- Ensuring confidentiality
- Resident-specific medication transport
- Managing controlled substances



# DECISION TO EVACUATE

#### Considerations

- Unique decision
- Facility Specific
- Increase risk of mortality
- Cohort-based evacuation
- $\,{}^{\circ}\,$  Include physician and DON in discussion



#### Partial Evacuation

- When resident conditions are too complex and could become compromised
- $\,{}^{\circ}\,$  Sometimes evacuations to higher level of care





# Decision Making Team: Internal and External Partners

- Administrator
- Owner
- Corporate Representative
- Local or State Emergency Operations Center
- Governor



#### Internal Factors

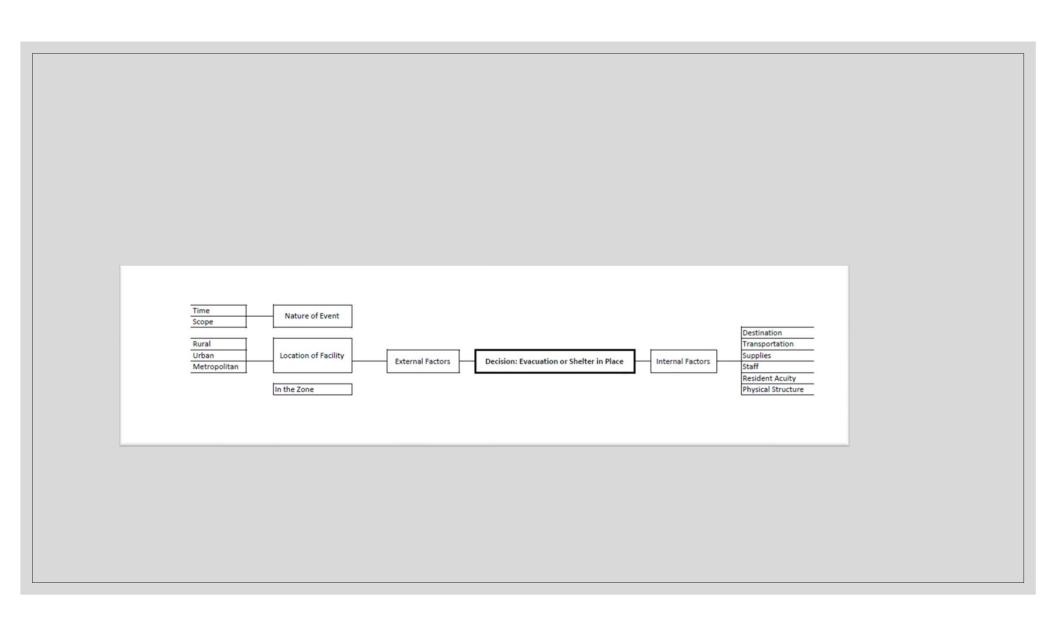
- Physical Structure
- Emergency Power Capacity
- Security
- Transportation
- Receiving Facility Effected
- Staff
- Supplies



#### **External Factors**

- Nature of emergency event
- Facility Incident Command will make Hazard Assessment
  - Immediacy of threat
  - Scope of emergency
  - Risk of evacuation vs. shelter in place
- ∘ Time
- Scope
- Location





## EXTERNAL SUPPORT

Community Help is Necessary for Success

#### Who can help?

- City Emergency Manager
- County Emergency Response: David Marret
- State Emergency Response
- Department of Homeland Security
- NM Coalition for Health Care Preparedness | https://hcc-nm.org/
  - ARCH-P Bernalillo, Sandoval, Valencia, Torrance
  - o Region 1 San Juan, McKinley, Cibola, Rio Arriba, Los Alamos, Taos, Colfax, Mora, San Miguel
  - o Region 2 Dona Ana, Socorro, Sierra, Luna, Grant, Otero, Hidalgo, Catron
  - 。 Region 3 Union, Harding, Quay, Guadalupe, Curry, DeBaca, Roosevelt, Lincoln, Chavez, Otero, Eddy, Lea



# RECOVERY

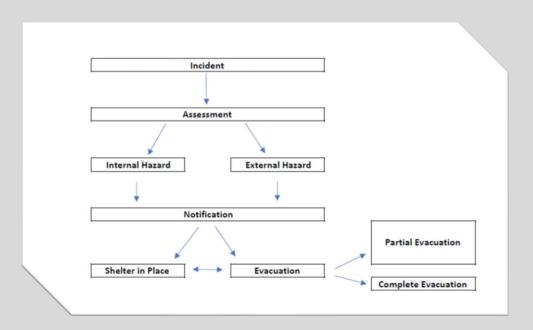
The Aftermath of a Major Event

#### It Will Take Time

- Staff recovery
- Post Trauma Monitoring for Residents
- Lingering effects on operations



## Recap



# DISCUSSION

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