

SERVPRO®

of Bartow/Lakeland Highlands

HURRICANE PREPAREDNESS GUIDE



**WATER
DAMAGE**



**FIRE
DAMAGE**



**MOLD
REMEDICATION**



**STORM
DAMAGE**



**COMMERCIAL
SERVICES**



**BIOHAZARD
CLEANUP**



SERVPRO

2021 Hurricane Guide

ESSENTIAL INFORMATION AND TERMS

- 2 Emergency Contacts**
- 3 Storm Terms**
- 4 Hurricane Categories**

PREPARING FOR THE STORM

- 5 Prepare Your Home & Vehicle**
- 6 Disaster Supply Checklist**
- 7 Prepare Your Pets**
- 8 Evacuation**

DURING A HURRICANE

- 9 The Storm Is Here**
- 10 Important Utility Tips**
- 11 Portable Generator Safety**

AFTER THE STORM

- 12 After The Storm Tips**
- 13 Storm Recovery**
- 14 Protecting Your Property**

HOW SERVPRO CAN HELP

- 15 Why Choose SERVPRO**



of Bartow/Lakeland Highlands

EMERGENCY CONTACTS

IN CASE OF EMERGENCY, DIAL 911

Polk County

Emergency Management

PaulWomble@polk-county.net

www.polk-county.net

Paul Womble, Director, Director

Phone..... 863-298-7000

..... 800-780-5346

Polk County Sheriff 863-298-6200

Polk County Special Needs Program

Pre-registration..... 863-298-7027

Disaster Services..... 863-294-5941

EMS/Fire..... 863-401-2222

Polk County Utilities 863-299-4100

Polk County Waste..... 863-284-4319

Lakeland Water Utilities..... 863-834-8316

Polk County Water..... 863-298-4100

Hardee County

Emergency Manager 863-773-6397

Hardee County Fire Rescue..... 863-773-4362

Hardee County Sheriff..... 863-773-4144

Hardee County Health Department..... 863-773-4161

United Way



863-648-1500

www.uwbc.org



Salvation Army

863-853-2214

800-728-7825

Highlands County

Public Safety 863-385-1112

(Fire Rescue, Emergency Management)

Sheriff's Office 863-402-7200

Public Information 863-402-6833

Sebring Police Department 863-471-5107

Sebring Fire Department 863-471-5105

Lake Placid Police Department 863-699-3757

Avon Park Fire Department 863-453-6557

Department of Health 863-386-6040

Utilities Issues

Avon Park Utilities 863-382-5901

Sebring Utilities 863-471-0166

Lake Placid Utilities 863-441-2075

Duke Energy 800-700-8744

Florida Power & Light Company 888-488-7703

Glades Electric 863-946-6200

Peace River Electric 800-282-3824

Additional Resources

FEMA Assistance..... 800-621-3362

American Red Cross..... 800-733-2767

Crisis Cleanup..... 800-451-1954

Report Price Gouging..... 866-966-7226

Free Legal Assistance..... 866-550-2929

Office of Insurance..... 877-693-5236

myfloridacfo.com



FEMA



American Red Cross

FIND EMOTIONAL SUPPORT THROUGH THE NATIONAL DISASTER DISTRESS HELPLINE

If you or a loved one is having a difficult time coping with recent disasters emotionally or mentally, the Disaster Distress Hotline is available 24/7 and in many languages. Individuals can call the helpline at 1-800-985-5990 or text TalkWithUs to 66746. If you speak Spanish, you can access the helpline at the same number or by texting Hablanos to 66746. This helpline is staffed by trained crisis counselors.

STORM TERMS



TROPICAL STORM WATCH

Tropical storm conditions are possible and may affect your area within the next 48 hours.



TROPICAL STORM WARNING

Tropical storm conditions are expected in your area within the next 36 hours.



HURRICANE WATCH

Hurricane conditions are possible in the area. Watches are issued up to 48 hours in advance of the anticipated storm-force winds.



HURRICANE WARNING

Hurricane conditions are expected in the area. Warnings are issued up to 36 hours in advance.



EYE

This is the clear center of the storm that arrives with calmer conditions. Remember, an eye passing over you signals that the storm is only half over.



RAIN BANDS

Spiraling bands of clouds, rain, and thunderstorms extend out from a hurricane's eye wall. These bands stretch for hundreds of miles and sometimes even contain tornados.



EYE WALL

The Hurricanes Eye Wall is a ring of thunderstorms swirling around the eye of the storm. The wall of the Hurricane holds the strongest winds and heaviest rain.



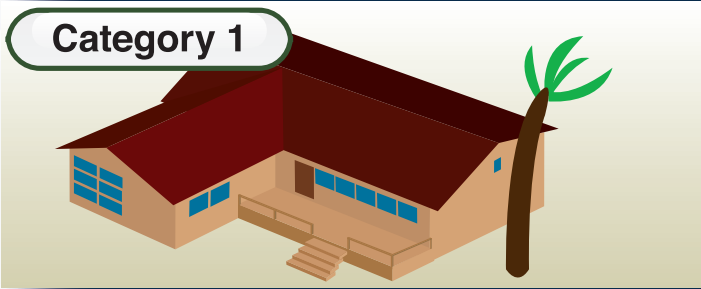
STORM SURGE

A deadly rush of ocean or gulf water that occurs when a storm makes landfall. This often floods coastal areas and sometimes areas further inland.

Hide from the wind...

The **Saffir-Simpson Hurricane Wind Scale** estimates potential property damage based on a hurricane's sustained wind speed. Hurricanes reaching Category 3 and higher are considered major because of their potential for significant loss of life and property damage. Category 1 and 2 storms are still dangerous, and require preventative measures.

Category 1

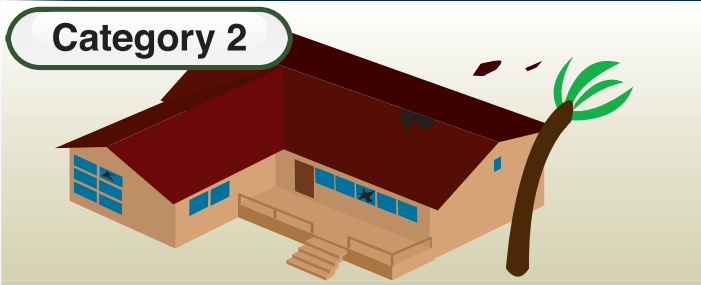


Category 1: Very Dangerous Winds will Produce Some Damage

Winds: 74-95 mph

Buildings could have damage to roof, siding and gutters. Large branches of trees will snap and shallowly rooted trees may be toppled. Extensive damage to power lines and poles can result in power outages that could last for several days.

Category 2



Category 2: Extremely Dangerous Winds will Cause Extensive Damage

Winds: 96-110 mph

Buildings could sustain major roof and siding damage. Many shallowly rooted trees will be snapped or uprooted and block numerous roads. Near-total power loss is expected with outages that could last from several days to weeks.

Category 3



Category 3: Devastating Damage will Occur

Winds: 111-129 mph

Buildings may sustain major damage, including loss of roof decking and gable ends. Many trees will be snapped or uprooted, blocking numerous roads. Electricity and water will be unavailable for several days to weeks after the storm passes.

Category 4



Category 4: Catastrophic Damage

Winds: 130-156 mph

Buildings can sustain severe damage with loss of roof structure and some exterior walls. Trees will be snapped or uprooted and power poles downed, isolating residential areas.

Catastrophic Damage: Power outages will last weeks to possibly months. Most of the area may be uninhabitable for weeks or months.

Category 5



Category 5: Catastrophic Damage

Winds: More than 157 mph

A high percentage of framed homes will be destroyed, with total roof failure and wall collapse. Fallen trees and power poles will isolate residential areas.

Catastrophic Damage: Power outages will last weeks to possibly months. Most of the area may be uninhabitable for weeks or months.



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PREPARE YOUR HOME & VEHICLE

Prepare Your Home



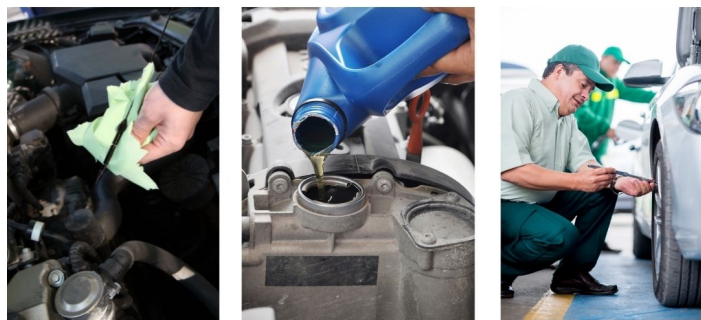
- Stay informed about approaching storms by monitoring NOAA Weather radio or local television and radio stations for updates and evacuations.
- Become familiar with your community's disaster preparedness plan and know your evacuation route. Select a common meeting place or single point-of-contact for all family members. If you have pets, have a plan for their evacuation as well.
- Fill your gas tank and charge your cell phone so you're ready in case of evacuation.
- Keep important documents, such as legal papers, birth certificates, marriage license, financial papers and insurance policy information, as well as valuables such as jewelry, in waterproof containers.
- Maintain an emergency supply kit that will sustain you and your family for a 72-hour period.

Before you leave

- Move outside items to safety, such as patio furniture, plants, and grills.
- Turn off electricity at the main circuit breaker or fuse box.
- Turn off gas at the appliances.
- Remove perishable items from your refrigerator and freezer.
- Close all interior doors in your home.
- Trim large trees and shrubs. Close and secure all awnings and tie down any loose items that may become projectiles in a high wind.
- For cars left at home in your garage, park them against the garage doors to keep them from buckling inward and potentially blowing them off the tracks.

Prepare Your Vehicle

- Fill up with fuel before you leave town. You should keep your tank at least half full during the entire hurricane season.
- Check your vehicles fluid levels and ensure there is adequate coolant in the radiator.
- Check your tire pressure.
- Ensure you have a jack, a lug wrench, and know where they are in the vehicle.
- Carry enough water and non-perishable food for you and your passengers in case you become stranded.
- Have a working flashlight and extra batteries.
- If you are stranded, stay with your vehicle and use emergency flashers. Tie a white cloth on the antenna or door handle and raise the hood.



If you're traveling with children be sure to pack items to help keep them entertained

- Reading materials, puzzle, games, coloring books, and electronics with extra chargers and batteries.
- Fun road games like Highway BINGO and I Spy. Go Online to find lists and ideas.
- Low sugar snacks and sugar free drinks.
- A change of clothes and additional pair of shoes.





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DISASTER SUPPLY CHECKLIST

Essentials

- ☐ Cell phone and charger
- ☐ This hurricane guide
- ☐ Battery-operated radio
- ☐ Flashlight
- ☐ Extra batteries
- ☐ Cash
- ☐ Map of the area

Baby Needs

- ☐ Formula, diapers, bottles, medication and powdered milk.

Medical Needs

- ☐ Insulin
- ☐ Prescription drugs in original containers
- ☐ Heart and blood pressure needs
- ☐ Denture needs
- ☐ Extra glasses
- ☐ Contact lenses and supplies
- ☐ Doctor's phone numbers

Clothing & Bedding

- ☐ Plastic garbage bags, ties
- ☐ Sunglasses
- ☐ Rain gear
- ☐ Sturdy shoes or work boots
- ☐ Blankets or sleeping bags
- ☐ Complete change of clothing and footwear

Cooking Preparation

- ☐ Paper cups, plates and plastic utensils, and napkins
- ☐ Non-electric can opener, utility knife
- ☐ Barbecue for outdoor use only with charcoal and lighter, or sterno stove
- ☐ Pot or pan
- ☐ Manual can opener
- ☐ Barbecue and cooking utensils

Entertainment

- ☐ Games & books, cards
- ☐ Portable electronics

Safety

- ☐ First aid kit (one for your home and one for each car)
- ☐ Fire extinguisher
- ☐ Whistle
- ☐ Compass

Food

- ☐ Minimum 7-day supply of nonperishable food that requires no refrigeration and little or no water
- ☐ Dry cereal
- ☐ Peanut butter
- ☐ Canned fruits
- ☐ Canned vegetables
- ☐ Canned juice
- ☐ Ready-to-eat canned meats
- ☐ Ready-to-eat soups (not concentrated)
- ☐ Quick energy snacks
- ☐ Graham crackers

Important documents

- ☐ Important telephone numbers
- ☐ Record of bank account numbers
- ☐ Family records (birth, marriage, death certificates)
- ☐ Inventory of household valuables with digital pictures and video
- ☐ Copy of will, insurance policies
- ☐ Records of credit card account numbers and companies
- ☐ Copy of passport, social security cards, and immunization records
- ☐ Current utility bills

Pet Needs

- ☐ Food, leash, collar/ harness, carrier, food and water containers

Water

- ☐ 7 gallons per person, minimum, in a food-grade, plastic container
- ☐ Additional water for sanitation

Sanitation

- ☐ Disinfectant
- ☐ Household chlorine bleach
- ☐ Soap, liquid detergent
- ☐ Toilet paper, towelettes, paper towels
- ☐ Personal hygiene items
- ☐ Cloth towels (at least 3)
- ☐ Feminine supplies
- ☐ Plastic bucket with tight lid
- ☐ Plastic garbage bags, ties (for personal sanitation use)
- ☐ Hand sanitizer

Supplies

- ☐ Insect repellent and sunscreen
- ☐ Aluminum foil
- ☐ Paper, pencil
- ☐ Plastic sheeting and tarp
- ☐ Medicine dropper
- ☐ Needles, thread
- ☐ Matches in a waterproof container
- ☐ Plastic storage containers
- ☐ Ziplock bags

Tools






- ☐ Assorted nails, wood screws
- ☐ Pliers, screwdriver, hammer
- ☐ Paper, pencil
- ☐ Heavy rope
- ☐ Tape, duct tape and plumber's tape or strap iron
- ☐ Patch kit and can of seal-in-air for tires
- ☐ Shut off wrench to turn off household gas & water

You may want to include



- ☐ Family photos, jewelry and select irreplaceable personal items
- ☐ An external hard drive

PREPARE YOUR PETS

BEFORE





-  Including your pets in your family emergency plan is essential. Your veterinarian is an excellent resource to help you prepare. Here are some important tips:
-  Evacuate with your pet outside of the evacuation zone. An emergency temporary shelter should be a last resort. Have a cage/carrier for each pet – a means of containment will be needed anywhere you go. Each county should have a temporary emergency shelter for pets. Local vets or SPCA will list open shelters.
-  Instead of shelters, consider boarding facilities, veterinary clinics, pet-friendly hotels, stables for horses or small livestock and homes of friends and relatives.
-  Choose an identification method for each animal. Examples: micro-chipping and ID tags on collar. Have photos of yourself with your animals to prove ownership if you become separated. Keep your animals' immunizations, especially rabies, current and be sure to have copies of all important documents.
-  Maintain a disaster 'go kit' for each pet in a quickly accessible site: cage/carrier large enough to stand and turn around in, leash, harness, bowls, 3-days of water and food, medications, health records/care instructions, microchip numbers, litter box/letter and clean-up supplies.

AFTER

-  If your pet is lost, contact your veterinarian, animal care/control organization and/or county and state emergency managers who can help you search lists and databases of animals that have been found and sheltered during the hurricane.
-  Familiar scents and landmarks may be different after a hurricane, making it easy for your pet to become confused and lost. Please watch your animals closely. The behavior of your pets may change after an emergency. Pets that are typically quiet and friendly may become aggressive or defensive. Be sure pets have a safe shelter and plenty of water.



DURING

-  In the immediate post-landfall period, there may be areas of extreme damage from winds or flooding. The immediate focus for emergency workers during the time will be human safety.
-  When circumstances allow, there will be personnel trained in animal emergencies to assist emergency workers and citizens with animal needs.
-  These may include rescue of displaced animals, ID, treatment, temporary shelter and care, and reunification with owners.
-  Information about options for assistance with animals will be provided as soon as possible from EMD by way of news briefings and telephone hot lines.

OTHER RESOURCES



SPCA FLORIDA

863.646.7722

www.spcafloirida.org



PETSWELCOME.COM

PETSWELCOME.COM is a great resource for finding pet friendly shelters and hotels.

Evacuation Plans

How do I know when to evacuate?

Don't wait! It is NOT safe to wait. Plan to leave early. Mandatory evacuation orders will come from your local officials. Evacuations will be based on zip codes. Please be prepared to leave immediately.

Should I evacuate?

Do not wait until a mandatory evacuation is issued. Monitor conditions and leave whenever you can. Hurricanes and disasters can be extremely unpredictable and can become much more dangerous in a matter of hours.

Where should I go?

You may evacuate to any city you choose. If you do not have hotel reservations or family you can stay with, you may evacuate to the public shelters.

What route should I take?

There are no mandatory routes you must take when evacuating from your city. In fact, there are several different routes you may take. When weather is good, take your family on an outing to check routes and become familiar with roadways and fuel locations.



When evacuating you should:

- Coordinate your departure with the people who will be traveling with you.
- Notify an out-of-area person of your evacuation plans.
- Make arrangements for your pets.
- Pack your disaster supply kit into your vehicle.
- Secure your home.
- Double check your evacuation route and leave.

Should I carry food and drinks in my car?

Yes! Stopping for food or drinks during a large scale evacuation may significantly delay you in getting to your destination. Some restaurants and stores along hurricane routes may be closed and those that are open are likely to be very crowded. Additionally, once you leave the evacuation route to purchase food or drinks, it may be difficult to re-enter the flow of traffic.

What can I do to help others?

Check on friends and neighbors, and assist them if you can to make sure they can evacuate. If you cannot, help them get in touch with the local emergency management office.



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THE STORM IS HERE

Emergency management officials typically recommend that Florida residents who do not live in an evacuation zone stay home during most tropical storms and hurricanes, with the exception of those who are in poor health, elderly, or in the last trimester of pregnancy.

Preparation

- ❖ Check your disaster supplies and bring them into a central “safe room.”
- ❖ Install your aluminum hurricane shutters. If you do not have aluminum hurricane shutters, board up windows and doors (including garage doors) with plywood.
- ❖ Turn your refrigerator and freezer to the coldest setting. Keep them closed as much as you can so your food will last longer if the power fails.
- ❖ Fill bathtubs and large containers with water for sanitation purposes (e.g., to flush toilets).
- ❖ Turn off and properly secure propane tanks. Place tanks in an easily accessible location, as you may need to use them after the storm to heat canned goods, cook food and/or boil water.
- ❖ If you own a generator, fill gas containers and secure them in a safe, easily accessible location.
- ❖ Top off your gas tank in case of a shortage after the storm.
- ❖ Unplug small appliances (e.g., lamps and electronics) in rooms you do not plan to use during a storm. This will help to protect your belongings from harmful surges when power is restored.
- ❖ Charge all cell phones.

Designate a “safe room” in your home. Select an interior room with no windows, such as a bathroom or walk-in closet. In the event that your roof develops a hole or completely blows off, have a mattress readily available in the safe room to function as a barrier against flying debris and wind.

During the Storm

- ❖ Listen to a NOAA Weather Radio or your local emergency news station for information on the progress of the storm from the National Weather Service.
- ❖ Avoid using mobile devices except for emergencies. Consider turning them off to conserve power.
- ❖ Stay indoors at all times. Keep away from windows and any glass doors.
- ❖ Close all of your interior doors, as well as blinds and curtains.
- ❖ Move to an interior room or hallway in the lowest level of your home. Sleep here if possible.
- ❖ Bring a smoke detector and carbon monoxide detector into the room or hallway.
- ❖ If any damage occurs, extinguish candles or other light sources that use flames and generate heat.
- ❖ Immediately switch to flashlights in the dark to avoid harm from potential gas leaks.
- ❖ Never use an elevator during a storm.

Hurricanes can affect inland areas more than

 **100 miles**

One inch of water can cause up to

\$25,000 

of damage



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IMPORTANT UTILITY TIPS

If...the power goes out

You will need a battery-powered radio, flashlight, batteries, cell phone and battery charger, nonperishable food and water. Check your emergency kits to make sure you can make it at least a week without power. You will need a way to cook and boil water in the weeks to follow so having an outside grill or camp stove will be useful. You will want items to keep you occupied: books, board games, etc.

If...the power stays out for six hours

If there is food in the refrigerator, move perishable foods into an ice-filled cooler. Put a thermometer in the cooler to make sure it stays below 40°F. Meats and other perishable foods can stay above 40°F without spoiling for two hours.

If...the power stays out for two days

If there is food in the freezer, it can be stored safely for two days if you keep the freezer door shut. Once the storm passes, cook any unspoiled food outside and consider sharing with your neighbors. From this point forward you will need non-perishable food. (When you know a hurricane is coming, if you have a lot of frozen food, use it to prepare your meals. Otherwise you risk having it spoil in a power outage.)

If...the water supply is affected

It is always possible that the drinking water supply could be affected during a disaster. Monitor the news for boil water notices, which means there is a possibility of contamination. In this case you should be prepared to disinfect the water.

Boil —Bring a pot of water to a rolling boil for one minute to ensure bacteria, viruses or parasites are gone.

Bleach —Add 1/8 tsp. of unscented bleach per gallon of water and let stand for 30 minutes; bleach should contain 5.25 percent sodium hypochlorite. This is less effective than boiling, but will work if there is no way to boil water. Bleach can also be used as a disinfectant for cleaning by mixing nine parts of water to one part bleach.

If water is out, use your emergency supplies.

If...there is a sewer outage

If a sewer outage is announced, DO NOT flush your toilet. Powered sewer lift stations may be down, which could cause a sewage backup in your home. Use a portable toilet, like one used on a boat or camper, or set one up by using one of the following methods:

- **5-gallon bucket**—Line with heavy-duty trash bag and use household bleach as disinfectant. Make sure it has a tight lid.
- **Toilet bowl**—Turn off your outside water supply first and flush once to empty before lining with a trash bag. Do not use cat litter. It cannot be flushed after the sewer system is running. Once given the OK by officials, dispose of the emergency toilet's contents into your household commode. Thoroughly sanitize your emergency toilet with bleach before storing or disposal.

If...phone, cable & cell service is down

Use a battery- or crank-powered radio. Radio broadcasts are usually the last communication source to go down. Get a portable radio and lots of batteries. Mobile Text Messaging—Texting often works when other services do not. If your phone's digital clock works, then you can send and receive texts.

WHEN THE POWER GOES OUT, KEEP YOUR GENERATOR OUTSIDE

ALWAYS

- Keep children away from generator.
- Run a generator in an open, well ventilated area.
- Use good condition electrical cords, rated for the current required by your connected devices.
- Use an isolation device between your generator and your power company's service conductor.
- Read and follow the generator owner's manual.
- Have a qualified, licensed electrician make any electrical wiring modifications.
- Call your local electrician if you have any questions.
- Perform proper generator maintenance.

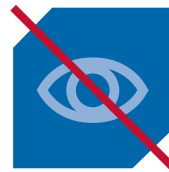
NEVER

- Operate a generator indoors, within an enclosed space. Generator engines emit deadly carbon monoxide fumes that are odorless and can kill.
- Feed power from a generator directly into your electrical system or any wall outlet. This type of connection can cause a dangerous electrical backfeed into the power company's power distribution system that can cause serious injury or death to repair personnel.
- Operate a generator near combustible materials or expose it to water or rain.
- Leave excessive lengths of cord coiled while carrying current. This can cause a fire!
- Refuel a generator while it is running; allow it to cool before refueling.
- Store fuel indoors.
- Leave a running generator unattended.



Portable back-up generators produce the poison gas carbon monoxide (CO), an odorless, colorless gas that kills without warning.

CARBON MONOXIDE (CO) POISONING



**CAN'T BE
SEEN**



**CAN'T BE
SMELLED**



**CAN'T BE
HEARD**



**CAN BE
STOPPED**



**U.S. Department of
Health and Human Services**
Centers for Disease
Control and Prevention

AFTER THE STORM

- Return home only when authorities say it is safe.
- Do not wade through flood waters.
- Do not attempt to drive through areas that are still flooded.
- Be aware of areas where floodwaters have receded and watch out for debris, snakes, fire ants, alligators, etc.

Separating Your Debris

Debris should be placed curbside, without blocking the roadway or storm drains.

NO PICKUP ZONE

Any debris placed from the sidewalk toward your property will not be picked up.

DEBRIS SEPARATION

Separate debris into the six categories shown below.

DO NOT STACK OR LEAN

Placing debris near or on trees, poles, or other structures makes removal difficult. This includes fire hydrants and meters.

UNSURE WHERE TO PLACE DEBRIS?

If you don't have a sidewalk, ditch, or utility line in front of your house, place debris at the edge of your property before the curb.



Normal Household Trash

Normal household trash and bagged debris of any kind will not be picked up with disaster debris. You should continue to follow your normal garbage removal schedule.



VEGETATIVE DEBRIS

- Leaves (do not put in bags)
- Logs
- Plants
- Tree branches



CONSTRUCTION & DEMOLITION DEBRIS

- Building materials
- Carpet
- Drywall
- Furniture
- Lumber
- Mattresses
- Plumbing



APPLIANCES & WHITE GOODS

- Air conditioners
- Dishwashers
- Freezers
- Refrigerators
- Stoves
- Washers, dryers
- Water heaters



ELECTRONICS

- Computers
- Radios
- Stereos
- Televisions
- Other devices with a cord



HOUSEHOLD HAZARDOUS WASTE

- Cleaning supplies
- Batteries
- Lawn chemicals
- Oils
- Oil-based paints and stains
- Pesticides



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STORM RECOVERY

Whether you are sheltered in place or returning home after evacuation, stay alert for potential damage and dangers that may arise after a storm. Subsequent rain can cause flooding after a hurricane has ended.

Returning Home from Evacuation

Wait to return home until officials lift the evacuation order and give the all-clear.

Do not use roads outside of the evacuation route unless told they are clear.

Drive slowly and cautiously. Power lines and trees often fall during storms and can endanger drivers.

Never drive into standing water; you may not know where the puddle ends and a canal starts.

Look at the outside of your home before reentering. You need an accurate assessment of potential damage in case the interior is dark due to a power failure.

Leave immediately if you notice signs of danger (e.g., standing water, the smell of gas, fire damage). Contact emergency services if there is an immediate danger.



Exiting Your Home After Riding Out the Storm

Venture outside only after officials say the storm is over and it is safe to be outside.

Contact family and friends to let them know you're okay.

Contact the American Red Cross if you are unable to reach friends or family. They maintain a shelter database to help you reconnect with loved ones.

Do not use tap water for cooking or drinking until officials say it is okay.

Only run your generator outside and away from all structures. Chain it to a large object, such as a tree, to protect it from thieves.

If you have a carbon monoxide detector, bring it into the common room closest to your generator.





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PROTECTING YOUR PROPERTY

- Protect your property from further damage by making reasonable and necessary repairs.
- Maintain receipts of all expenses related to temporary repairs and for any expenses incurred that are to be considered for reimbursement.
- Make a list of your damaged personal property. If possible, include the manufacturer, brand name and place and date of purchase. Photos or video of your property before the loss are most helpful.
- Separate damaged property and keep it in a secure location. A claims adjuster will need to examine all damaged property to fully estimate your loss.

Protect Yourself From Unlicensed Contractors

The aftermath of a major storm can attract shady contractors seeking to take advantage of distressed homeowners. Watch out for these **red flags** when hiring a restoration contractor:

- ❖ They happen to “be in the area” and have leftover material.
- ❖ They are not affiliated with any recognized trade association.
- ❖ Their license or insurance information cannot be verified.
- ❖ They demand that you pay in full before they make any repairs.
- ❖ They won’t provide references for similar jobs in your area.
- ❖ They offer a large discount, but don’t state the total cost of the repair.

Always verify the status of a contractor's license

Florida DBPR 863-487-1395

www.myfloridalicense.com/dbpr



HOW CAN SERVPRO HELP?

SERVPRO of Bartow/Lakeland Highlands professionals have the advanced training and equipment needed to restore your home or business after the storm has passed.

At SERVPRO®, we are always here to help!

Remember, planning is the most important step to staying safe, so please take the measures included in this guide to prepare early and protect your home and family this storm season.

Why Choose SERVPRO® of Bartow/Lakeland Highlands?



Because our experienced crews are dedicated to responding immediately to your hurricane damage! We understand that a fast response can help reduce the chances of further damage and reduces costs.



We specialize in water and storm damage restoration, including damage caused by hurricanes, storm surges, and wind damage. Our **SERVPRO®** team has extensive water damage restoration training that enables them to get you back to normal.



We have the resources and experience to handle storms and disasters 24/7.

Our SERVPRO® Franchise Professionals have a national network of over 1,900 Franchises across the country and elite Disaster Recovery Team strategically located throughout the country.

We will help with your insurance claims.

In the aftermath of a storm or any other disaster, the last thing you want to worry about is an insurance claim. Our office can assist with processing paperwork and overseeing your claim if assistance is requested.

SERVICING COMMERCIAL & RESIDENTIAL

Call 24/7 @ 863-510-5962