**Chair’s Welcome**

Dear KM Folks,

I do hope and believe that you all are doing fine and well amid the COVID pandemic. More or less every family across the world is facing the COVID challenges. I appreciate KM community and officers to dedicate their times and efforts to bring out this issue in due time.

SIG-KM is one of the leading SIGs in ASIS&T and it has continuously working to pile up all the KM news for the community. We have couple of ideas ahead for the SIG-KM community e.g., hold coffee hour and prepare a list of resources related to KM and COVID. KM community must view Covid-19 as a clarion call to step up and show their value. We are finalizing to host a webinar jointly organize with the South Asia Chapter in August and aim to organize a SIG-KM symposium jointly with the UNT-ASIS&T student chapter in September. We also submitted a panel paper to the 84th Annual Meeting of ASIS&T.

We keep working to create value for this wonderful community and need your support to grow more. Looking forward to what’s to come in Salt Lake and the chance to join everyone in person.

I wish everyone stay safe and healthy! Half-true complements and totally true insults are welcome!

Md. Anwarul Islam  
Chair, SIG-KM

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**An Invitation from the Publication Secretary**

Dear SIG-KM,

Hello! I wanted to take a quick moment to introduce myself. My name is Darra Hofman, and I am the SIG-KM Publication Secretary. I have the great pleasure of sharing our SIG’s victories, advances, and accomplishments. It’s truly humbling and inspiring to read the amazing work our members are doing. If you’ve been hesitant to brag – don’t be. Please, send me all of your ideas, news, publications, and presentations! If you’d like to contribute an article, book review, or other item, just let me know. We can’t do it without our wonderful members.

Dr. Darra Hofman,  
Publication Secretary
Virtual Symposium  September 29, 2021

One of the primary goals of this KM symposium is to encourage and empower participants who are new in the knowledge management. Through this symposium students and early career researchers can network and present their research to scholars and scholar-practitioners. Helps the participants to receive feedback on their work before submitting their research to peer-reviewed publications. Additionally, participants can find mentors and research collaborators beyond their immediate professors.

FREE to all participants!

CALL FOR PAPERS (Deadline September 11, 2021)

International KM Symposium brings together academic research and practical applications of KM from all areas. This symposium aims to bring students, researchers, faculty members and KM practitioners from all over the world to discuss and exchange ideas on KM. IKM Symposium 2021 will be held, virtually, on September 29th and is co-hosted by the SIG-KM, ASIS&T, and the University of North Texas College of Information.

KEY TOPICS (include, but are not limited)

- The Fundamentals of Knowledge Management
- Knowledge Management in the Organization
- Knowledge Innovation
- Intellectual Capital
- Knowledge Management Education
- Knowledge Management Systems and Services
- Knowledge Management in Practice
- Knowledge Sharing
- The Knowledge Economy
- Knowledge Management and Big Data
- Others

SUBMISSION CATEGORIES

Poster  |   short papers  |   dissertation talk

SUBMISSION LINK

To be Announced

QUESTIONS

Are welcome and should be directed to Jeff.Allen@unt.edu
SIG-KM Webinars: Keep Learning!

On April 21, 2021, Dr. Sean Burns presented a webinar on “The Tacit Knowledge Dilemma in Open Science,” about the role that knowledge management (and sub areas) might play in open science. Thank you, Dr. Burns, for sharing your insight and advancing the KM dialog!

Register here and join us on June 3 for a webinar from Dr. Gunilla Widén on “The Impact of Information Literacy in the Digital Workplace.”

Dr. Sean Burns

Dr. Gunilla Widén

ECKM & ICKM

Coventry & Berlin are calling!

The 22nd European Conference on Knowledge Management, chaired by SIG-KM’s own Dr. Alexejs Garcia-Perez, will be a hybrid virtual/onsite conference, held September 2 – 3, 2021, in Coventry, UK. Dr. Denise Bedford will keynote.

The 17th International Conference on Knowledge Management (ICKM 2022), will be held March 10-12, 2022 at the University of Applied Sciences Potsdam, Germany. The theme of ICKM 2022 is “Knowledge, Uncertainty, and Risks: From individual to global scale.”

The deadline to submit full papers, workshops, and poster is October 31, 2021, while the deadline for practitioner and work in progress presentation submissions is November 15, 2021.

SIG-Officers Dr. Jeff Allen and Dr. Md. Anwarul Islam serve in the ICKM as Co-Chair and Program Committee Member respectively. Association for Information Science and Technology (ASIS&T) Special Interest Group on Knowledge Management (SIG-KM) in the summer 2021.

Recent Publications

Recent publications from SIG-KM members include:


Don’t miss: KM at SLA 2021

An upcoming panel at the Special Libraries Association (SLA) 2021, “Knowledge Management Concepts for Special Librarians,” moderated by Dr. Deborah Swain, will feature a number of leading voices in KM, including Dr. Denise Bedford, Dr. Suliman Hawamdeh, Dr. Jay Leibowitz, and Dr. Michael Molina.
Congratulations to Dr. Darra Hofman, Publication Secretary, who won the ALISE/Eugene Garfield Doctoral Dissertation Competition for her dissertation, “Between Knowing and Not Knowing: Privacy, Transparency, and Digital Records.”

We are happy to inform you that a panel on “Career Development in Knowledge Management,” proposed by SIG-KM members, is accepted for the 84th Annual Meeting of the Association for Information Science and Technology in Salt Lake City, Utah. Save the time and date! 11/1/2021 4:00:00 PM-11/1/2021 5:30:00 PM (Mountain Daylight Time)

Congratulations also to Qaiser Iqbal, newly promoted Director of Libraries at GIFT University, Gujranwala, Pakistan, on the completion of his M.phil. Under Mr. Iqbal's leadership, GIFT University has undertaken a number of initiatives to improve the library’s services to both students and researchers, including becoming the first university in Pakistan to utilize a flipped classroom model.

Past Chair, Dr. Nithayanandam Mathiyazhagan, shares how his doctoral research on the impact of baby boomer mass retirements on information systems organizations has important practitioners implications, including on delivery practices, work processes, and camaraderie. He invites members to read his work in the hopes of stimulating new research ideas.

Making KM Research Actionable

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KMWorld Magazine

As a magazine KMWorld covers features, viewpoints, case studies, opinion & analysis, white papers and many more related to knowledge management and publish bi-monthly. This magazine brings all about KM and helps to get up-to-date with cutting edge research of KM. It provides information about knowledge management, content management, and document management markets. With more than twenty five years, KMWorld is the premier resource for knowledge, content, document and information management. From advanced news and trends analysis, to case studies and in-depth research, KMWorld guides more than 50,000 IT and business professionals at organizations across North America involved in the evaluation, recommendation, and purchase of enterprise technology products and services.

Stay up-to-date on everything KM - Subscribe to KMWorld NewsLinks and more today. Visit https://www.kmworld.com/
Newcomer’s Corner: What are some KM journals and conferences?

Students, researchers and faculty members in KM often seek the top KM journals and conferences. Scimago journal ranking (SCOPUS), journal impact factor in the Web of Science-Journal Citation Report tool and Google scholar metrics help to compare the journal ranking in different disciplines. Based on those tools, we can find the best KM journals. Apart from this, it can also be helpful to browse KM journals in order to discover new topics in a field of study. It would be wonderful if we could identify several leading KM journals as primary sources to browse. For the SIG-KM community, we have come up with a list of top ten KM journals and conferences. This list is prepared based on the findings of some KM related bibliometrics publications published in the peer reviewed journals. This report used a combination of expert ranking and citation rate to rank the journals in the field. We refrain from commenting on the scientific merit and impact of the journals, and are encouraged readers reach their own conclusions. We presented the top ten KM journals based on the study of Serenko and Bontis (2017) and some leading KM conferences. These are: Journal of Knowledge Management (Rank 1); Journal of Intellectual Capital (Rank 2); The Learning Organization (Rank 3); Knowledge Management Research & Practice (Rank 4); Knowledge and Process Management: The Journal of Corporate Transformation (Rank 5); VINE: The Journal of Information and Knowledge Management Systems (Rank 6); International Journal of Knowledge Management (IGI) (Rank 7); Journal of Information and Knowledge Management (Rank 8); International Journal of Learning and Intellectual Capital (Rank 9) and International Journal of Knowledge and Learning (Rank 10). This rank can be changed in course of time due to changing the ranking scores of journals. Some of the leading KM conferences are International Conference on Knowledge Management (ICKM), European Conference on Knowledge Management (ECKM) and International Conference on Knowledge Management and Information Systems (KMIS).
Jobs Corner: University of North Texas Is Hiring!

The Department of Information Science invites applications for three full-time, tenure-track Assistant/Associate Professor faculty positions, to begin in Fall 2021. The available faculty positions are in the areas of Data Science, Information Science and Library Science:

- **Assistant/Associate Professor in Data Science** (Data Science and Information Science)
- **Assistant/Professor in Library Science** (Law Librarianship, Academic Libraries, Special Libraries, Library Management)
- **Assistant/Associate Professor in Information Science** (Archival Studies and Management, Information Architecture and User Experience, Knowledge Management, and Information Systems)

About Our SIG

Knowledge Management is concerned with all aspects of knowledge within all types of organizations, including knowledge creation, documentation, codification, sharing, and how these activities promote innovation, learning, effectiveness, and profitability. As an activity, Knowledge Management encompasses techniques, technology, and organizational change.

Knowledge Management is increasingly becoming a concern for local, state, and national governments, and international organizations seeking to support economic and social welfare in the Information Age. The Special Interest Group for Knowledge Management will facilitate members’ exploration of Knowledge Management for practical, educational, and scholarly purposes and will seek to collaborate with other SIGs and other organizations.