

**SIG-USE Annual Business Meeting
November 4, 2013**

I. Welcome (Denise Agosto, outgoing chair)

Introduction of 2013-2014 officers:

- Rong Tang, Chair
- Denise Agosto, Past Chair
- Lisa M. Given, Chair Elect
- Bradley Wade Bishop, Treasurer
- Carolyn Hank, Communications Officer (assisted by Katherine Chan)
- Beth St. Jean: Secretary
- Robin Naughton, Web Team Leader

SIG-USE list-serv: <http://mail.asis.org/mailman/listinfo/sigusel>

II. 2013 SIG USE Award Winners (Gary Burnett)

- *Outstanding Contribution to Information Behavior Research*: Nick Belkin
- *Best Information Behavior Conference Paper Award*: “Institutional and Individual Influences on Scientists’ Data Sharing Behaviors: A Multilevel Analysis” by Youngseek Kim (University of Kentucky) and Jeffrey M. Stanton (Syracuse University)
- *Best Information Behavior Conference Poster Award*: “From Bad to Good: An Investigation of Question Quality and Transformation” by Vanessa Kitzie (Rutgers), Eric Choi (Rutgers), and Chirag Shah (Rutgers)
- *Elfreda A. Chatman Research Proposal Award*: “Information Needs: A Conceptualization, Operationalization, and Empirical Validation” by Waseem Afzal (Charles Sturt University)
- *Innovation Award*: “The Concept Formerly known as Information” by Jenna Hartel (University of Toronto), Karen Pollock (University of Toronto), and Rebecca Noon (University of Toronto)
- *Student Travel Award*: “Rethinking Information Boundaries Across Disciplinary Boundaries” by Devon Greyson (University of British Columbia)
- *Interdisciplinary Travel Award*: No award (no submissions were received)

III. 2013 SIG-USE Symposium (Beth St. Jean)

Theme: Information Behavior on the Move: Information Needs, Seeking and Use in the Era of Mobile Technologies

A special thank you to all of the Symposium Planning Committee Members:

- Mega Subramaniam (Co-Chair), College of Information Studies, University of Maryland, mmsubram@umd.edu
- Beth St. Jean (Co-Chair), College of Information Studies, University of Maryland, bstjean@umd.edu
- Isto Huvila, School of Business and Economics, Åbo Akademi University, Finland, isto.huvila@abo.fi
- Eric Meyers, School of Library, Archival and Information Studies, University of British Columbia, Canada, emeyers@mail.ubc.ca
- Pei Lei, School of Information Management, Nanjing University, China, plei@nju.edu.cn
- Michael Olsson, Communication Studies Group, University of Technology Sydney, Michael.Olsson@uts.edu.au
- Maria Souden, School of Information & Library Studies, University College Dublin, Ireland, maria.souden@ucd.ie
- Xiaojun (Jenny) Yuan, Information Studies, University at Albany, State University of New York, xiaojunyuan@gmail.com

Thank you also to our official (and very prolific!) tweeters, who will also be Storifying the Symposium:

- Adam Worrall, Doctoral Candidate, School of Library and Information Studies, College of Communication and Information, Florida State University, apw06@my.fsu.edu, Twitter: @adamworrall4
- Amanda Waugh, *Doctoral Student, Graduate Research Associate, Information and Policy Access Center, College of Information Studies, University of Maryland, College Park*, waughamanda@gmail.com, Twitter: @amandainmd

[NOTE to future Symposium Committee Members: Amanda offers the great suggestion of asking speakers to include their Twitter handles on their cover slides for ease of tweeting]

- The Symposium this year was well-attended: We had 52 registered attendees, but we believe we had up to 60 attendees at various times during the session
- The keynote was given by Caroline Haythornthwaite, Director and Professor of the School of Library, Archival, and Information Studies, University of British Columbia. Her talk was entitled “Expertise on the Move”
- We received 25 outstanding submissions for proposed Ignite talks from people all over the world. Due to time constraints, we could only accept a limited number of proposals – 10 Ignite talks were ultimately delivered at the Symposium. Six of the main authors were PhD students and 4 were faculty members.
- Two small group discussion sessions were held – one following the Keynote and one following the Ignite talks. Caroline Haythornthwaite led a design session during the first small group discussion session. Symposium Co-Chair Mega Subramaniam led a stickynoting exercise during the second small group discussion session, asking participants to identify opportunities, challenges, and research ideas related to the Symposium theme of “Information Behavior on the Move.” Symposium Co-Chair Beth St. Jean moderated a final sharing session of the sticky notes produced during this exercise, posting people’s ideas on a Padlet wall (<http://padlet.com/wall/siguse2013>). The URL of the wall was announced and the wall was made available to the public. The sticky-noting exercise results suggest some interesting

possibilities for the theme of next year's Symposium, such as capturing context in information behavior research.

- Following the second group discussion session, the 2012 winners of the Elfreda A. Chatman Research Award, Joung Hwa ("Joy") Koo, Yong Wan Cho, and Melissa Gross presented their work: "Is Ignorance Really Bliss: Understanding the Role of Information-Seeking in Coping with Severe Traumatic Stress among Refugees"
- Gary Burnett then presented the 2013 SIG-USE Awards (see section II above for a list of the winners)
- Rong Tang then wrapped up the session, offering very thought-provoking questions on the theme of "Information Behavior on the Move"

IV. Review of 2013 and 2014 Budgets (Wade)

- Made at least \$6,675 on the Symposium
- More attended the Symposium than he had estimated
- Royalties from the two books – grateful for income, but has dropped off... Write more books
- Maybe do a webinar?
- We have \$2,267 we need to spend – maybe spend on a Webinar?
- We're doing quite well – we have a healthy budget

V. Brief Report on SIG-USE History Wiki (Sue Yeon Syn)

- Sanghee Oh and Sue Yeon Syn have been collecting resources related to SIG-USE activities and posting them on a SIG-USE Wiki: <http://siguse.wikidot.com/>
- Please share resources to be posted here
- Any suggestions regarding managing the resources – please send ideas
- Will set up Website so people can send resources to share directly through the site
- Photos are on Flickr; Slides are on Slideshare (but all are provided on Wiki)
- Sue will work with Robin to get this set up
- Wiki is not linked to from main SIG-USE Website (WordPress) – Wiki was started as a separate site

VI. Plans for Next Year (Rong Tang)

We want to achieve SIG of the Year for 2014

To do that, we need to:

- Increase membership – be creative – target more advanced practitioners, students, international members
- Host a Webinar, maybe related to mobile usability – Rong knows someone from Fidelity and will check with her. (any other ideas for topics for a webinar?) – try to attract advanced practitioners

- Produce a book (maybe out of this year's or next year's Symposium) [Plan ahead for this year's symposium – have people submit meaty position papers, keeping in mind that they might want to turn their papers into book chapters later] [Should be a timely topic, but not too time-sensitive] [Mobile usability coupled with new methodologies – practical guide for researchers and practitioners]

VII. Ideas for SIG-USE Website (Robin)

- Consolidation between the parts of the Website
- Running on WordPress.com currently – possible to run it off asis.org so it has an asis.org URL (may not be possible – check with Lisa Zilinski, outgoing Web Team Leader) – Robin: It is possible to do; She will contact ASIS&T and find out if there's a cost to doing this.
- Work on consistent branding across Web presences – Twitter, Facebook, etc.
- Showcase the membership – profile members, describe webinars, etc.
- Add Twitter feeds, Facebook posts to WordPress site – set up so they automatically cross-post to site and to Twitter (or Facebook). Can automatically push out Website content to social media sites.
- Spotlight a different member every 2-4 weeks on the Website

VIII. Solicitation of Volunteers for Open SIG-USE Positions (Rong Tang)

- *Recruitment/Membership Officer*: Will work with Communications Officer to figure out creative ways to recruit new members.
- *Awards Chair* (outgoing: Gary Burnett): 6 awards (Outstanding Contribution is not decided by this position) – each requires reviewers [Procedures as outlined on the WordPress Website are not possible to follow] Gary had between 15 and 25 reviewers, a total of 40 – 41 submissions across all of the awards. Guidelines say there's a jury of 7 members, but this doesn't happen. We need multiple reviewers for each award. Gary was able to get 2 to 3 reviewers for each award. Gary suggests sharing the responsibility for recruiting reviewers across multiple people. Maybe have a co-chair structure? Maybe have a set term for chairs? Gary is willing to be one of the co-chairs for the coming year.
- *Discussion List Moderator*: Kendra Albright is currently doing this and has been for several years. You have to put yourself on this listserv – it's not automatic. It's not a huge amount of work, but it's constant throughout the year. It's all virtual work.
- *Symposium Chair*: This is a very important position.

Volunteers for Positions:

- *Awards Co-Chair*: Heather O'Brien (along with Gary Burnett) [They will write up new guidelines] [Barbara Wildemuth is chair of ASIS&T awards, willing to give input]
- *Symposium Committee*: Nicole Cooke; Pertti Vakkari; Kyung-Sun Kim (Co-Chair) ; Sue Yeon Syn; Lu Xiao (Co-Chair); Amelia Gibson

- *Recruitment Membership Officer:* Ruth Collings (ruthcol@yorku.ca)
- *Discussion List Moderator:* Tanya Tidline
- [*Communications Officer Assistant:* Katherine (“Katie”) Chan [worked out informally with Carolyn Hank]]

IX. Discussion of Theme for 2014 SIG-USE Research Symposium (Rong Tang)

Possible themes:

- Context
- Participatory culture
- Visualizing information behavior
- Modeling information behavior
- Goals and gadgets
- People’s information behaviors when they’re involved in a crisis (emotional burden is large enough that it’s going to affect their information behaviors)

We want to make sure we pick something that is broad enough that people can see their research as fitting into it.

The context idea would make a good book. This also captures visualizing.

We want to pick a theme for the SIG-USE Symposium that would fit with the theme of the ASIS&T annual meeting next year – “Connecting Collections, Cultures, and Communities.”

Context idea will fit well with this theme.

Final Decision: Context (but leave broad, so that the Symposium Committee is free to interpret)

Attendees present at the 2013 SIG-USE Annual Business Meeting:

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