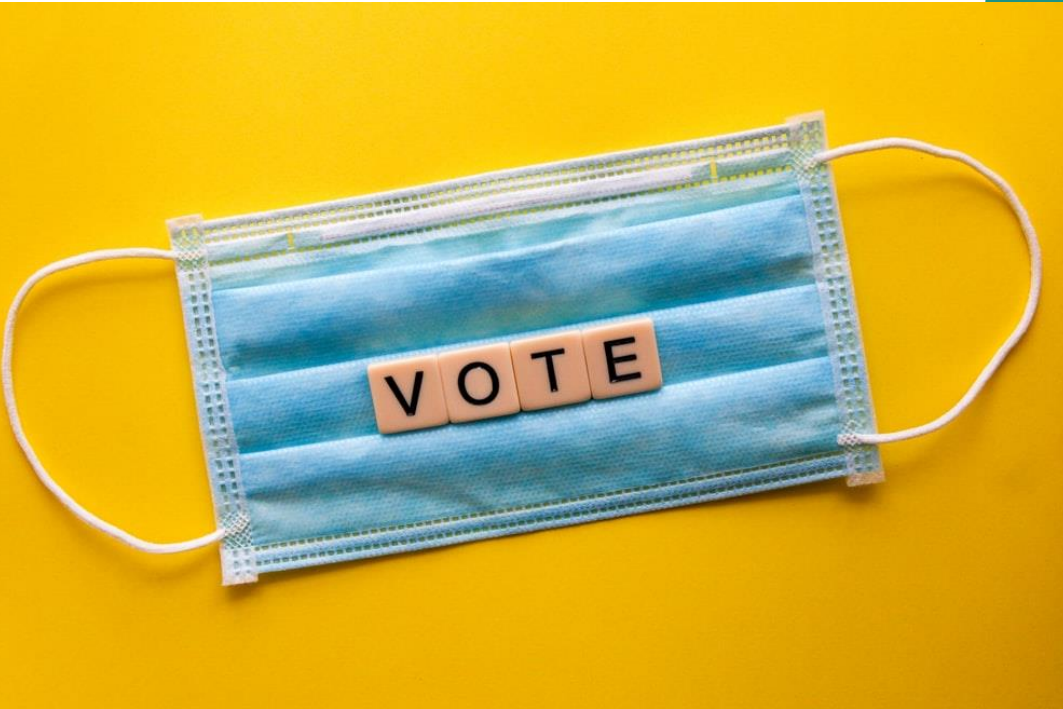




U.S. + Miami / Hialeah, FL + Orlando, FL Trends

HSMAI Central Florida HSMAI South Florida



**HOTEL DATA
CONFERENCE**
Hosted by STR and Hotel News Now

Source: 2020 STR, LLC / STR Global, Ltd. trading as "STR". © CoStar Realty Information, Inc.
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Agenda



- Total US Review
- Market Review
 - Miami / Hialeah, FL
 - Orlando, FL
- Pipeline
- Forecast
- STR's Latest and Greatest
- Q&A



Total U.S. Review

Despite Leisure Demand Half The Rooms Were Empty

Total U.S., September 2020



		% Change
Room Supply		-2.5%
Room Demand		-30.0%
Occupancy	48.3%	-28.2%
ADR	\$99	-24.9%
RevPAR	\$48	-46.1%
Room Revenue		-47.4%

YTD Slightly More than Half Empty Rooms

Total U.S., YTD September 2020

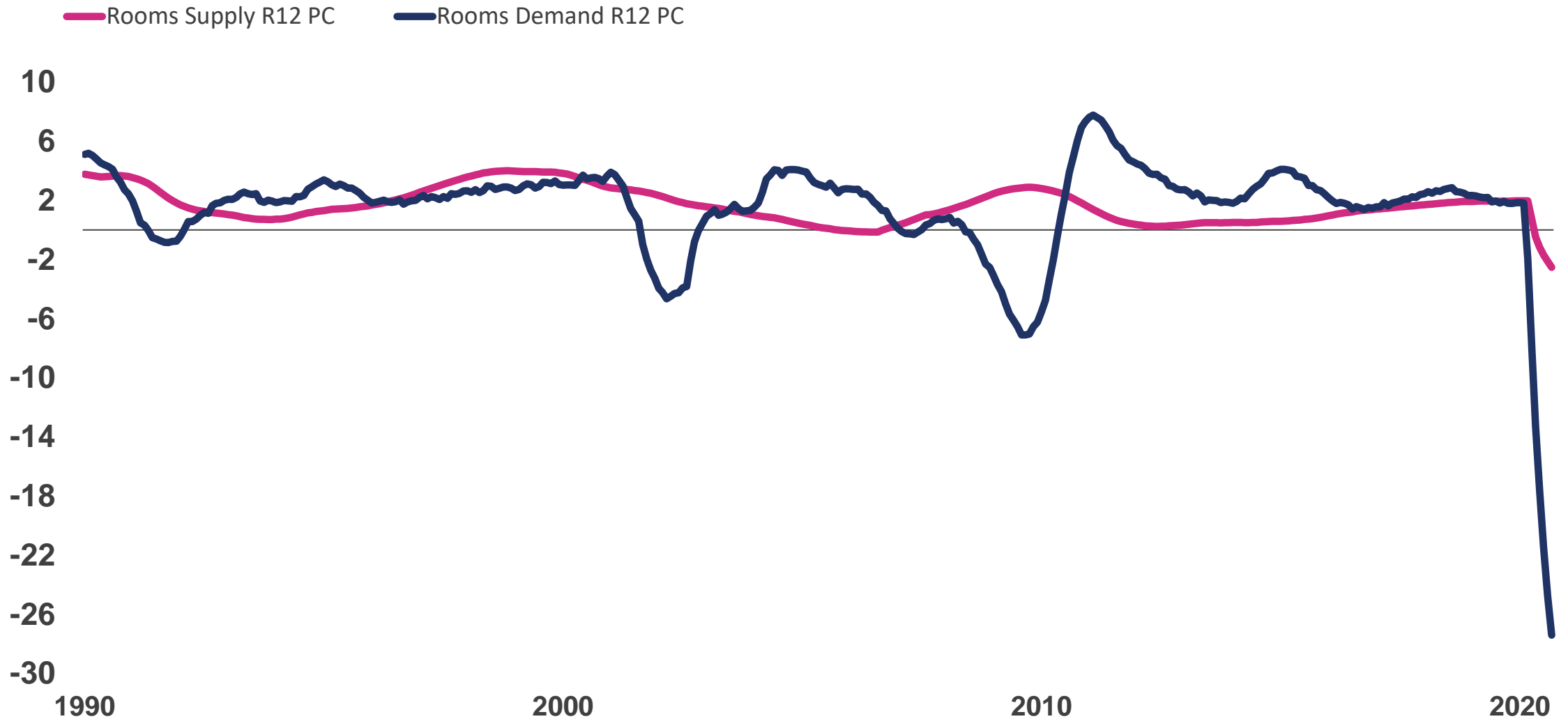


		% Change
Room Supply		-4.0%
Room Demand		-36.3%
Occupancy	44.8%	-33.6%
ADR	\$106.22	-19.5%
RevPAR	\$48	-46.6%
Room Revenue		-48.7%

Demand Drop Off Almost Vertical



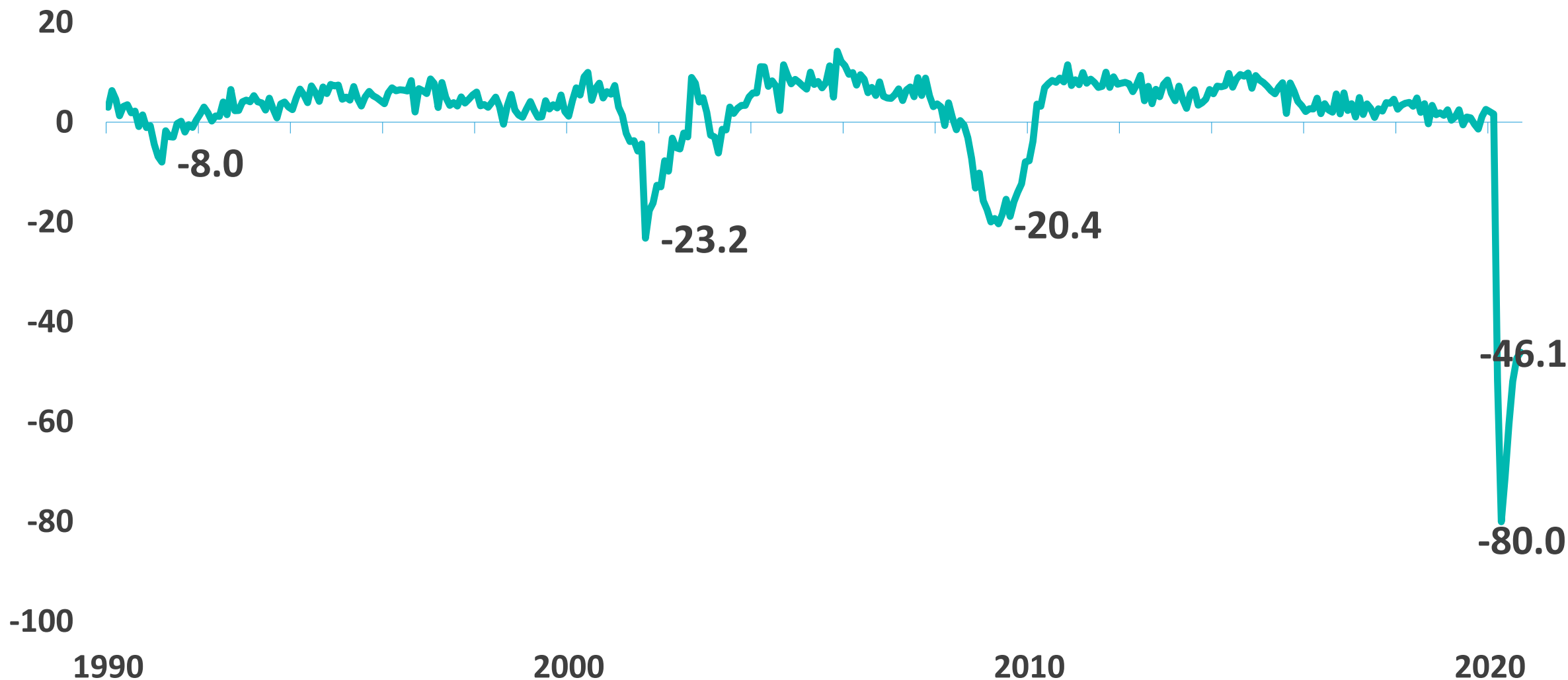
Total U.S., 12 MMA 1/1990 – 09/2020



“The Cliffs Of Insanity”

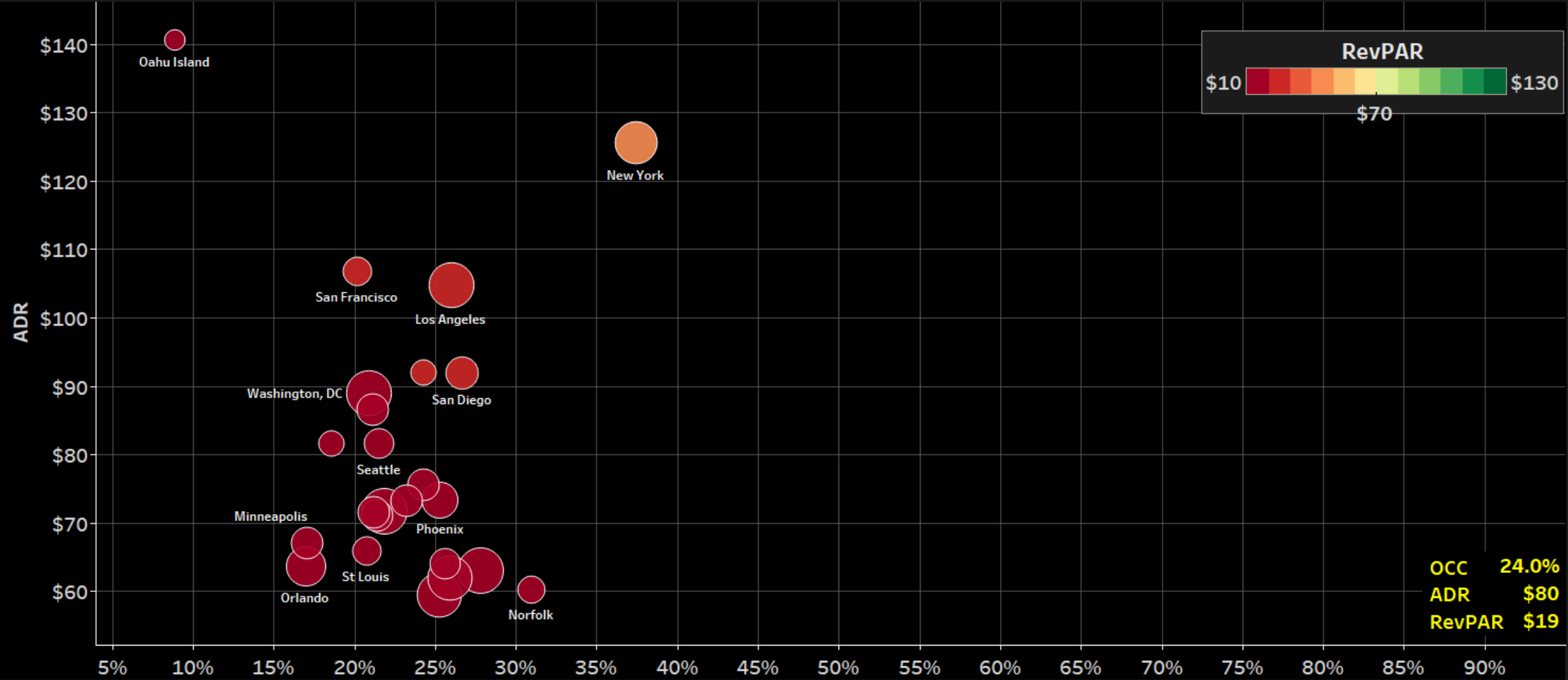


Total U.S. RevPAR % Change, by month, 1/1990 – 09/2020



Top 25 Market Performance – A look at the worst month in STR history

Top 25 Market KPIs, April 2020



Selectable Market(s) & Monthly Performance:
Mkts. Sized by Supply / Averages in Bright Yellow

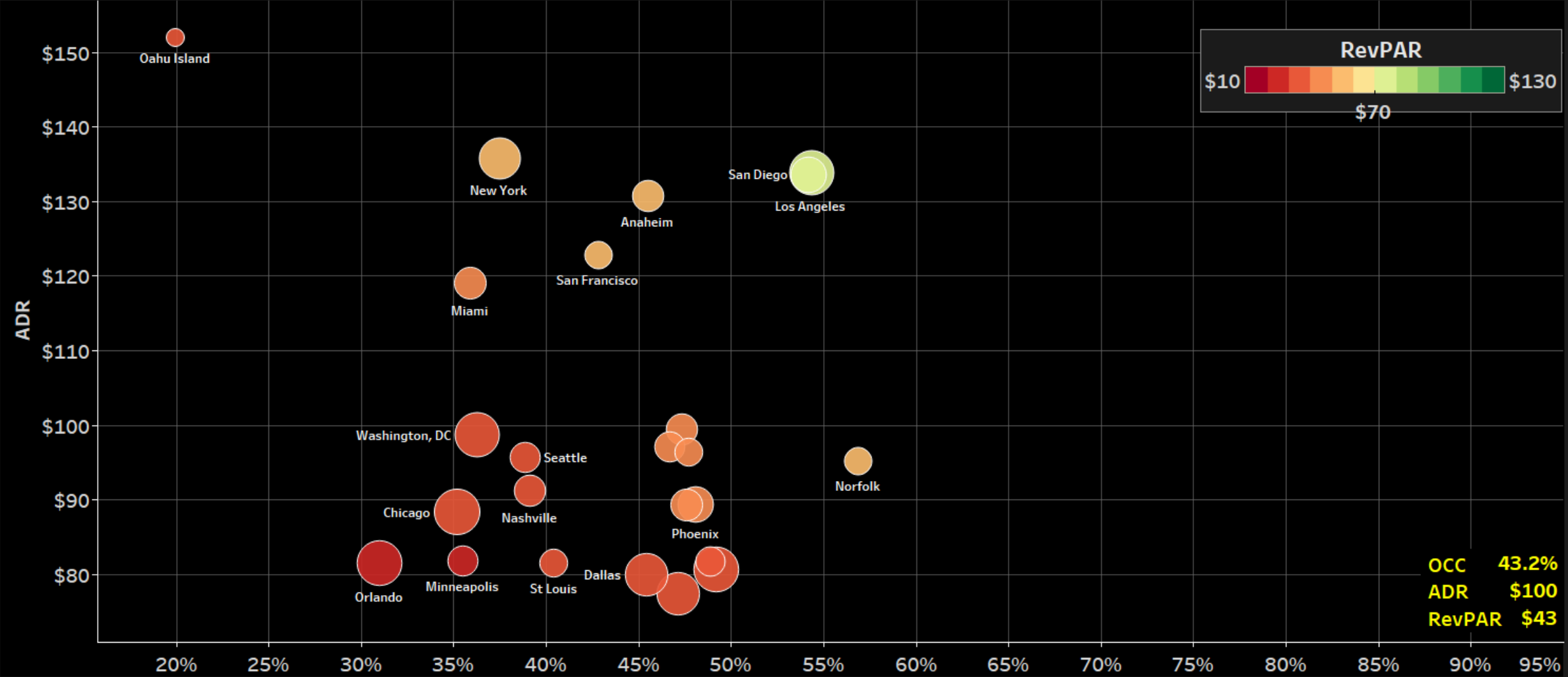
Select Month
April
Select Markets
Multiple values

Source: STR. 2020 © CoStar Realty Information, Inc.

OCC 24.0%
ADR \$80
RevPAR \$19

Top 25 Market Performance – Slowly getting “less bad”

Top 25 Market KPIs, September 2020



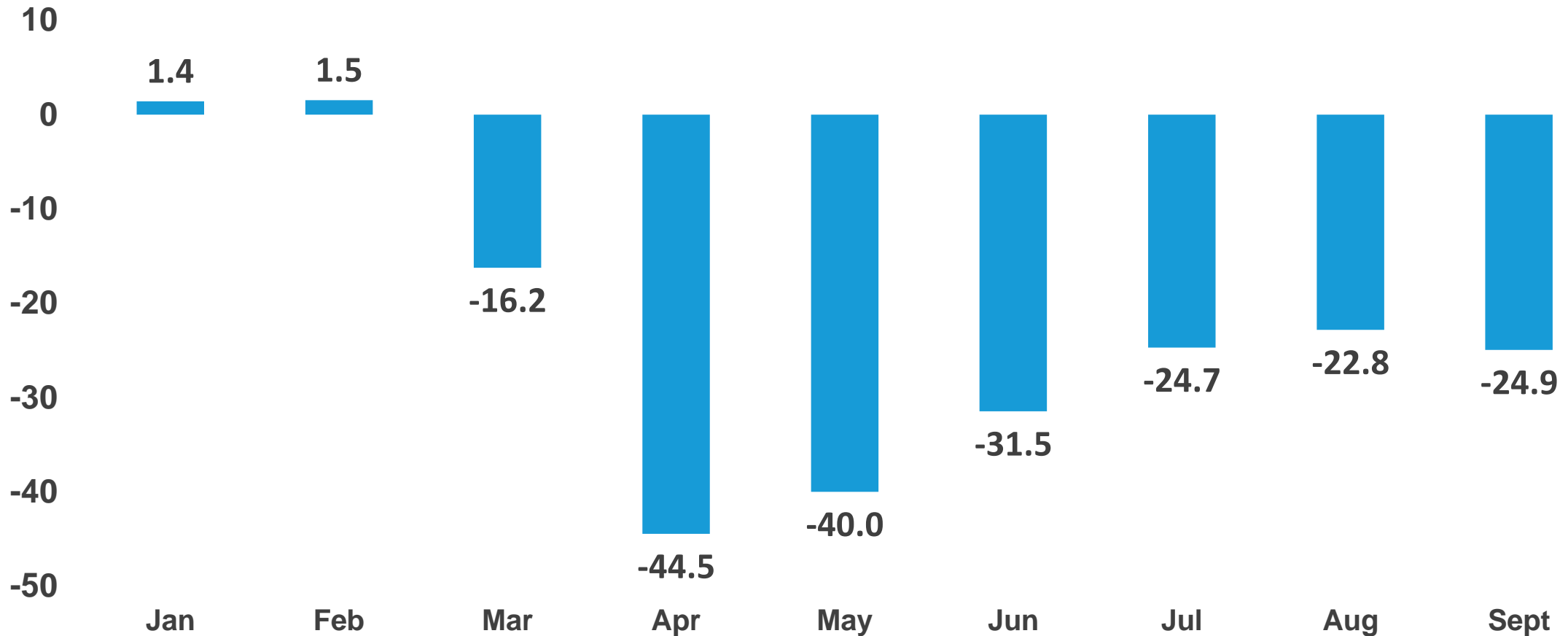
OCC 43.2%
ADR \$100
RevPAR \$43

Selectable Market(s) & Monthly Performance:
Mkts. Sized by Supply / Averages in Bright Yellow

Select Month
September
Select Markets
Multiple values

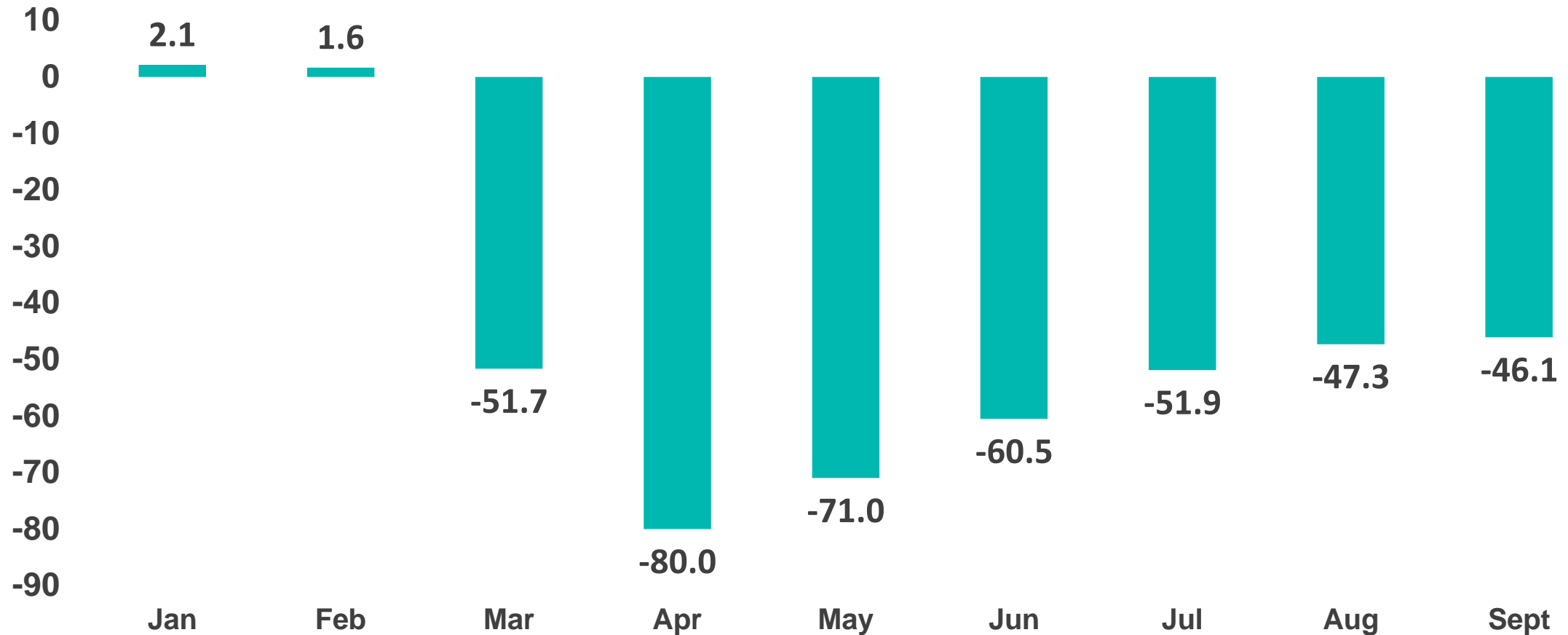
ADR Growth: Wake me up when 2020 ends?

Total U.S. 1/2020 – 09/2020



RevPAR Growth: Step By Step...

Total U.S. 1/2018 – 09/2020



Occ Sits Stubbornly At / Below 50%

Total U.S. Occupancy %, Week ending October 17



50.1%



U.S. Occupancy
Weekend 10/16 – 10/17
60.1%

Without Easy Comp Back to What Counts As “Normal” These Days

Total U.S. RevPAR % Change, Week ending October 17

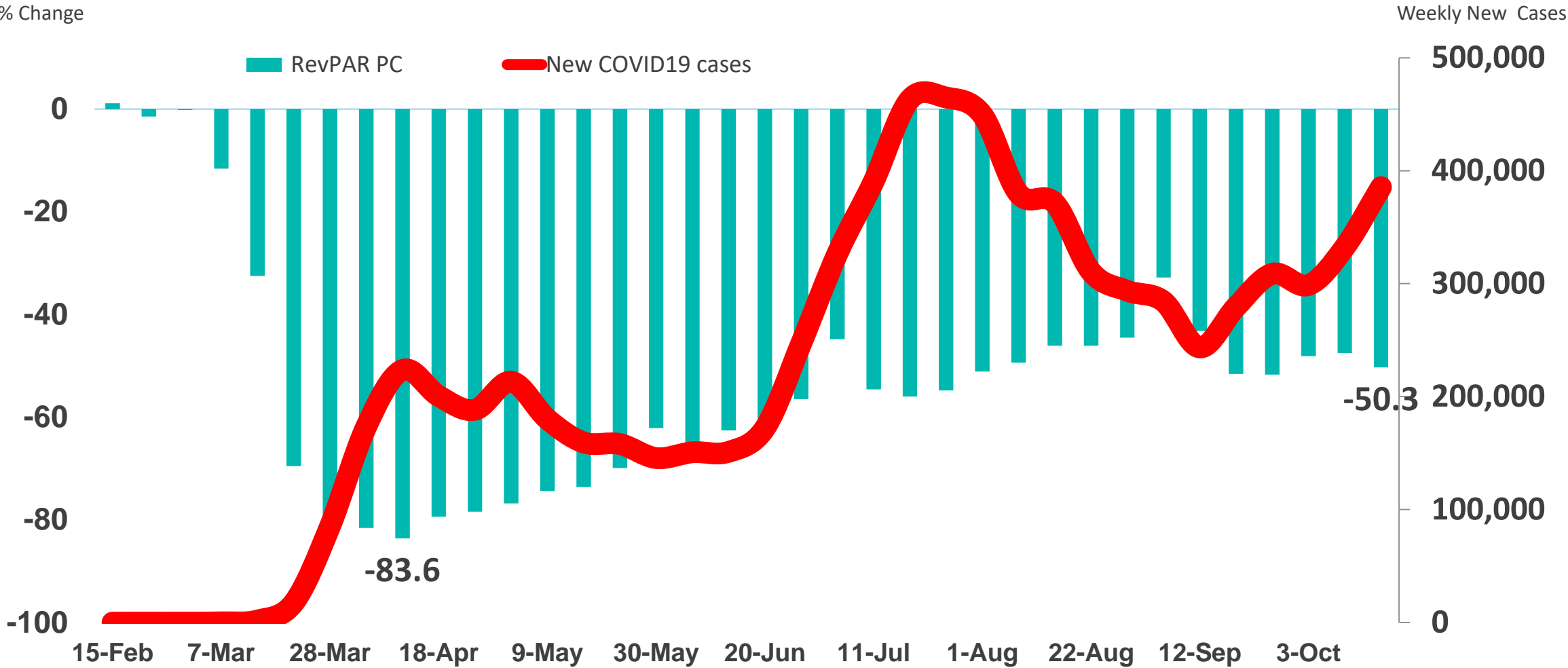


-50.3%

C O R O N A V I R U S

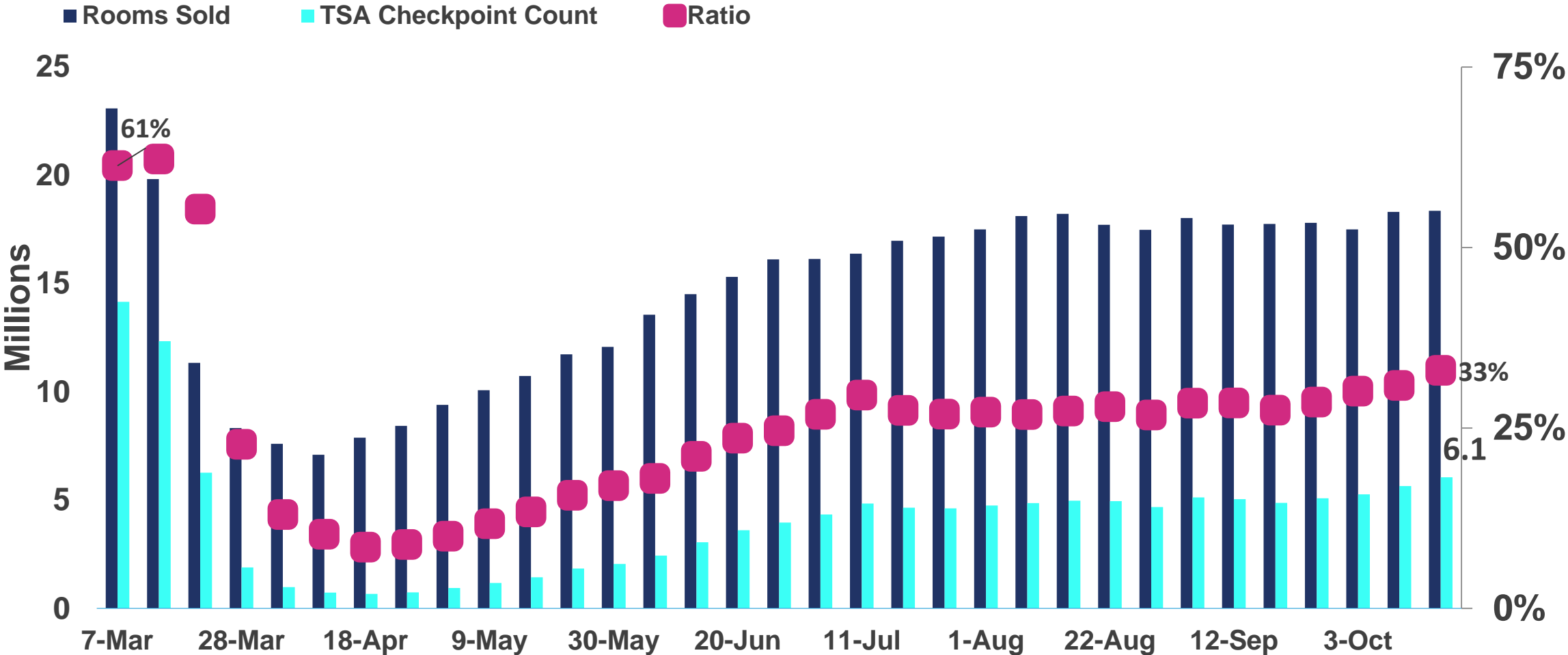
Weekly RevPAR % Change and New COVID19 Cases

Total U.S., by Week through Oct 17



Week of October 17: Finally More Flyers

Total U.S., by Week



Segmentation: In Poker They'd Say: "Read'em and Weep"

Total U.S., Segmentation KPIs, % Change, week ending October 17



	Transient	Group
Occupancy	-38.6	-82.6
ADR	-27.4	-31.0
RevPAR	-55.4	-88.0

Occupancy: High WD/WE Markets

Week ending October 17



Market	WD Occ
Louisiana South*	76.8
Knoxville, TN	73.1
California North #	68.8
California South/Central #	67.8
Mobile, AL*	67.0

Market	WE Occ
Knoxville, TN	94.4
North Carolina West	89.7
Utah Area	83.5
Colorado Springs, CO	83.1
Chattanooga, TN-GA	81.5

* Hurricane Laura

Wildfire Impact

Occupancy: High WD/WE Submarkets

Week ending October 17

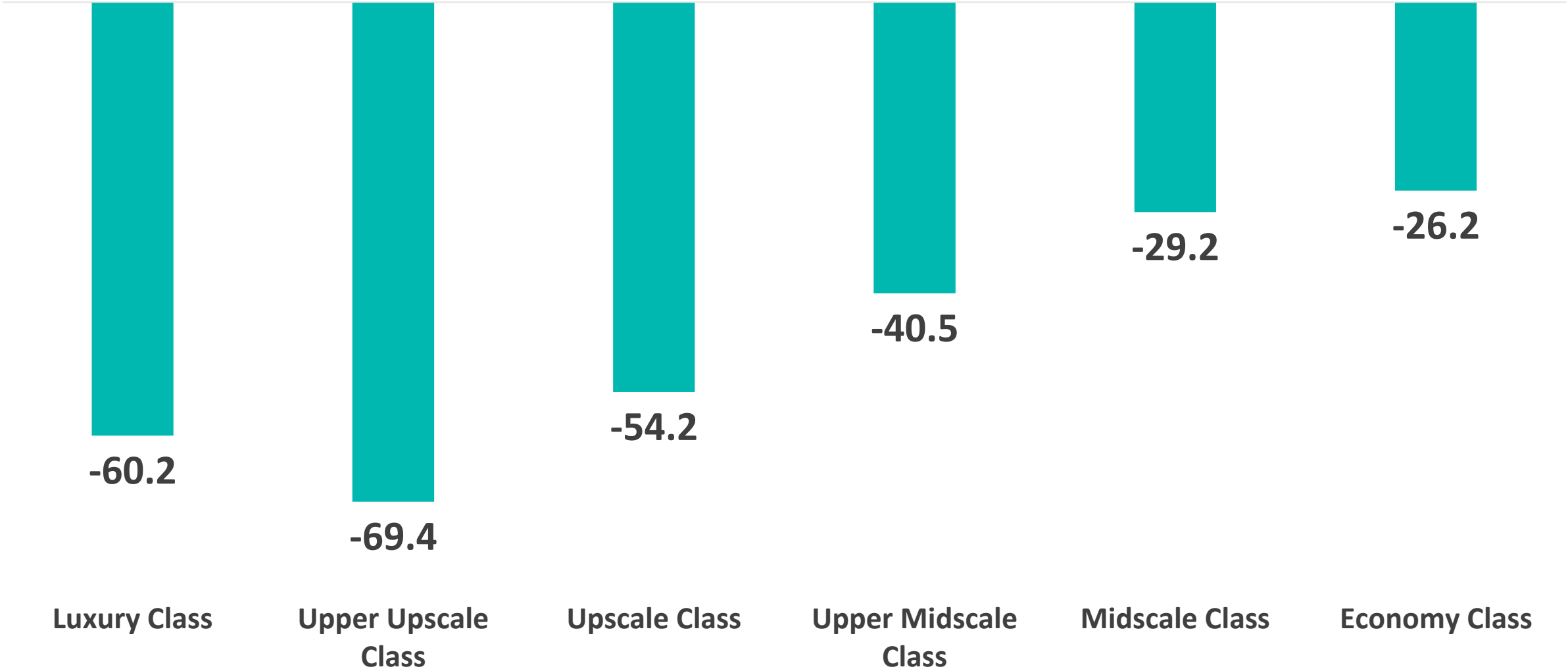


Submarket	WD Occ
Beaumont, TX	90.7
Baton Rouge, LA	87.8
Gatlinburg/Pigeon Forge, TN	86.3
Medford/Grants Pass, OR	83.5
Lafayette, LA	83.2

Submarket	WE Occ
Gatlinburg/Pigeon Forge, TN	98.3
Flagstaff, AZ	97.1
Asheville, NC	96.4
Cedar City & St George, UT	96.3
North Carolina West/Cherokee Area	95.8

Class Performance: No Groups = Dismal UU Results

Total U.S., RevPAR % Change, week ending October 17



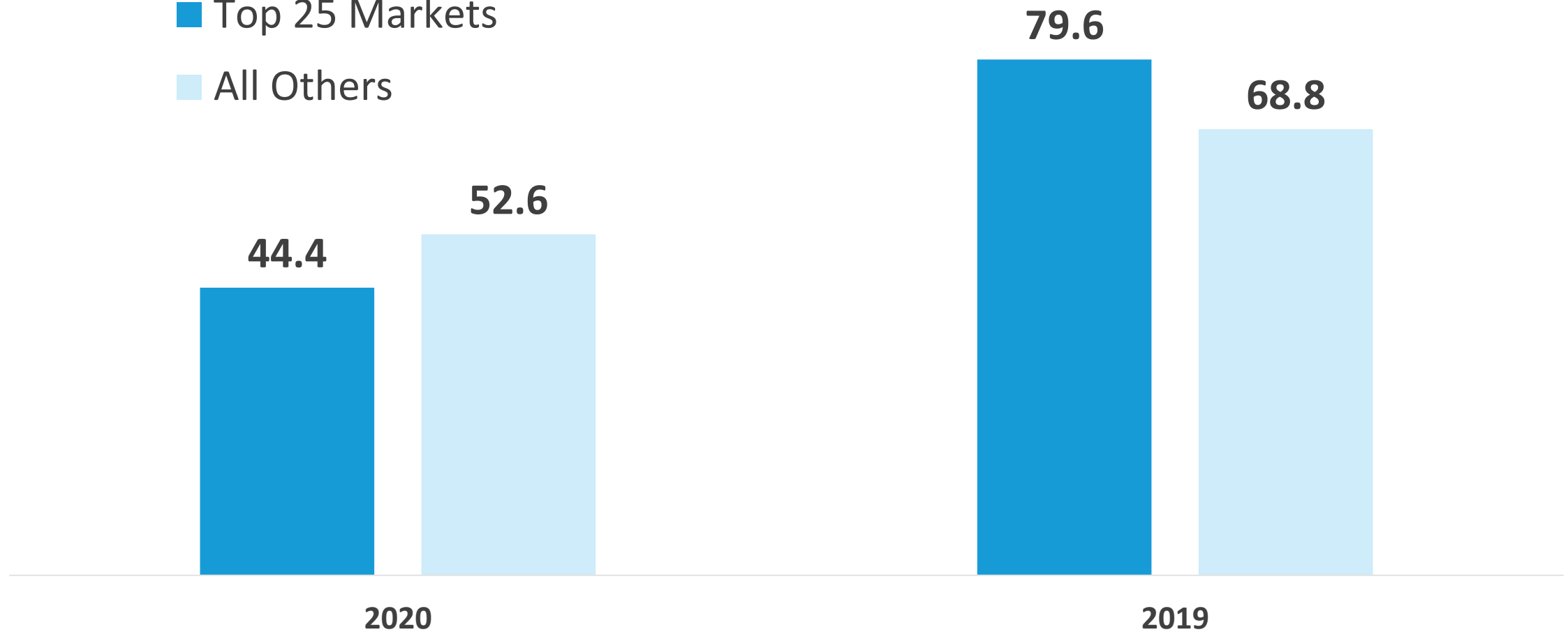
“All Other Markets” Occupancy Well Above Top 25 Markets’

Top 25 vs All Other Markets, Occupancy, week ending October 17 TY/LY



■ Top 25 Markets

■ All Others



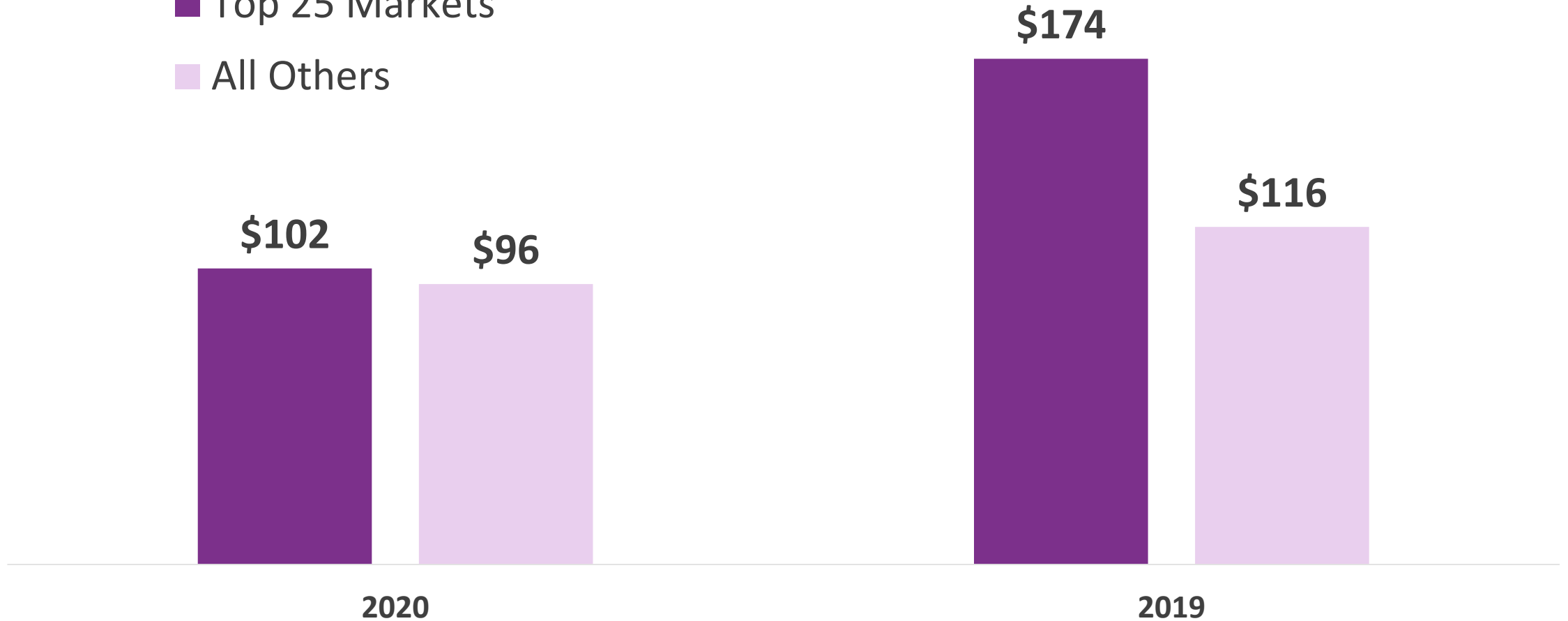
“All Other Markets” ADR Only 17% Below Last Year

Top 25 vs All Other Markets, ADR, week ending October 17 TY/LY



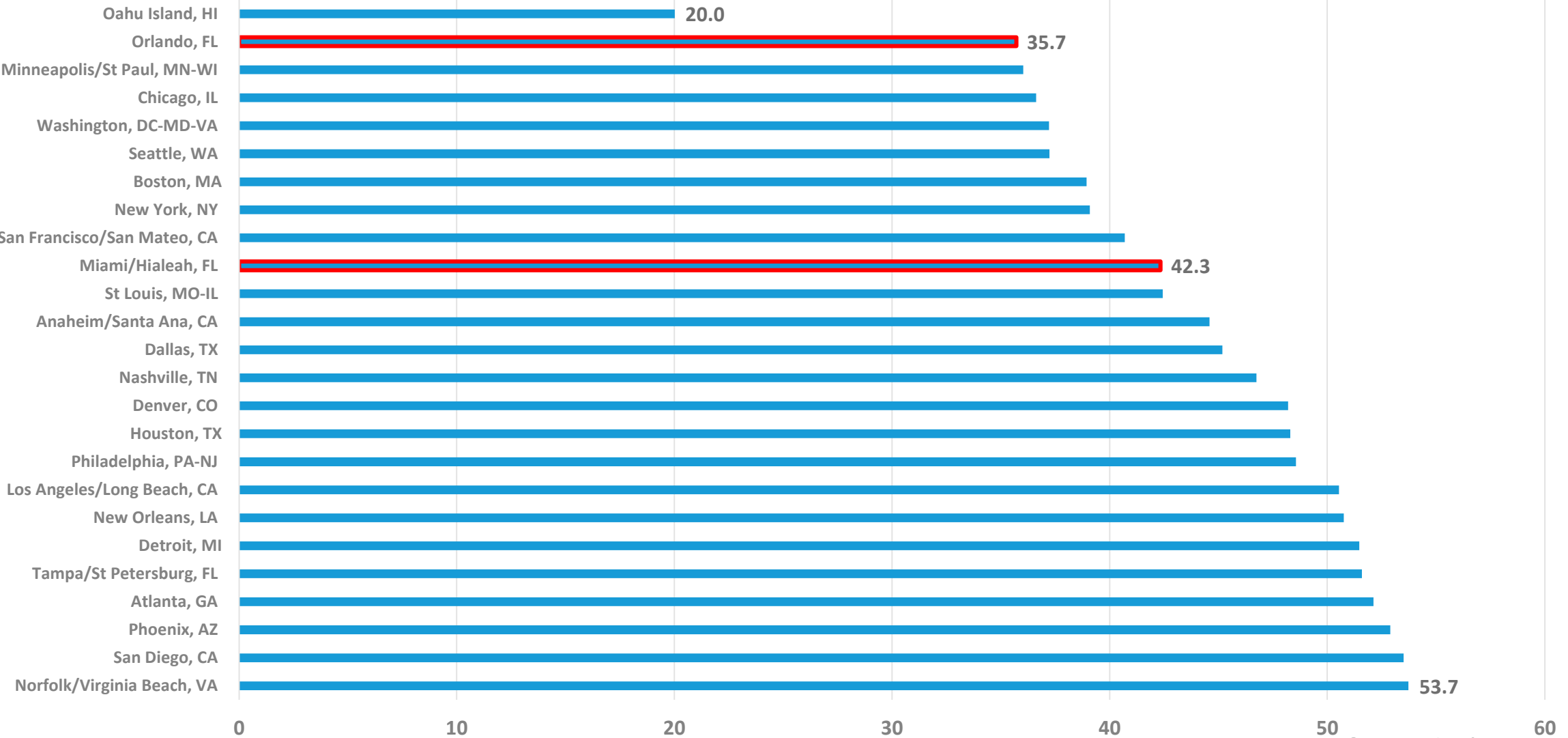
■ Top 25 Markets

■ All Others



Top 25: 17 Markets Over 40% Occ

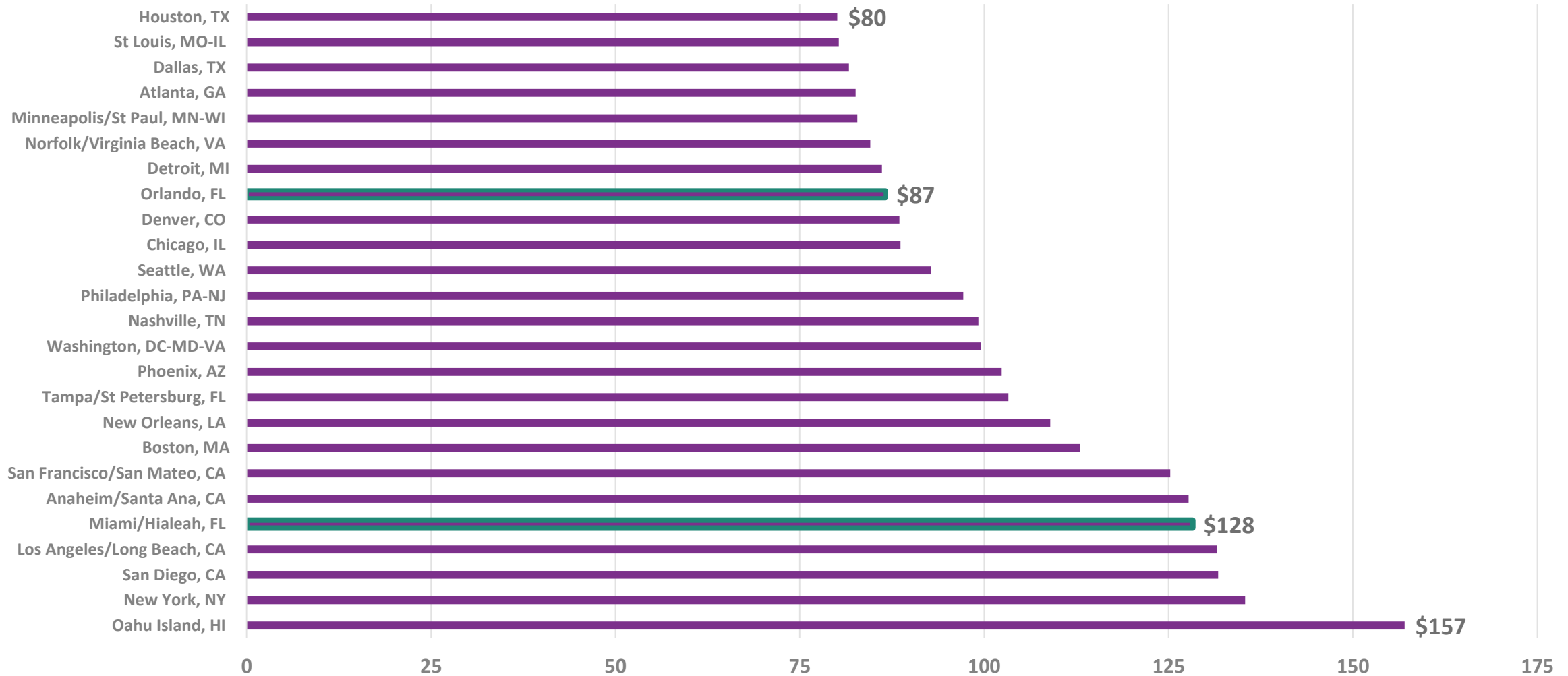
Occupancy %, Week ending October 17



Source: STR. 2020 © CoStar Realty Information, Inc.

Top 25: 11 Markets with ADR of \$100+

ADR \$, Week ending October 17

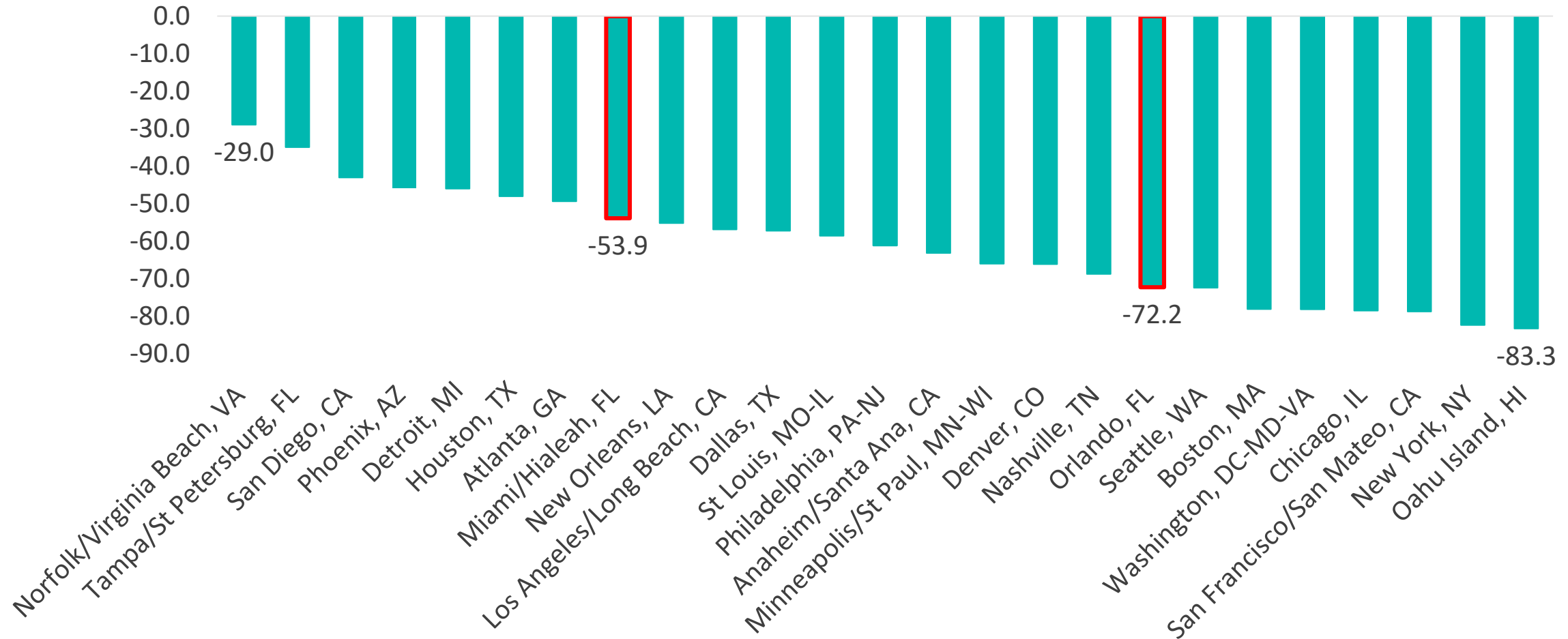


Source: STR. 2020 © CoStar Realty Information, Inc.

Miami / Hialeah, FL: top 1/3 of Top 25 RevPAR % growth

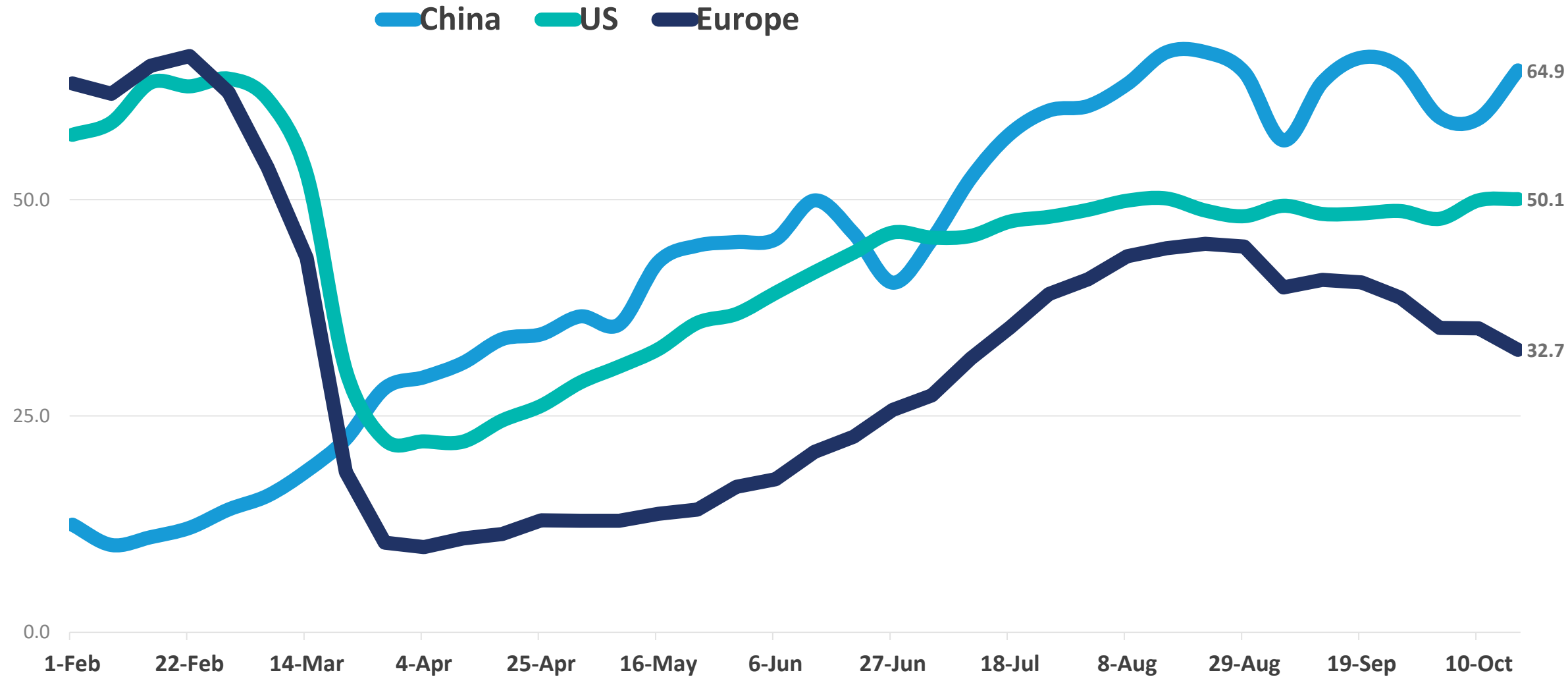


Top 25 Markets, RevPAR % change from prior year, Week ending Oct 17



China Back To Normal Seasonal Occ Fluctuations. U.S. Hits 50%. Europe Falls.

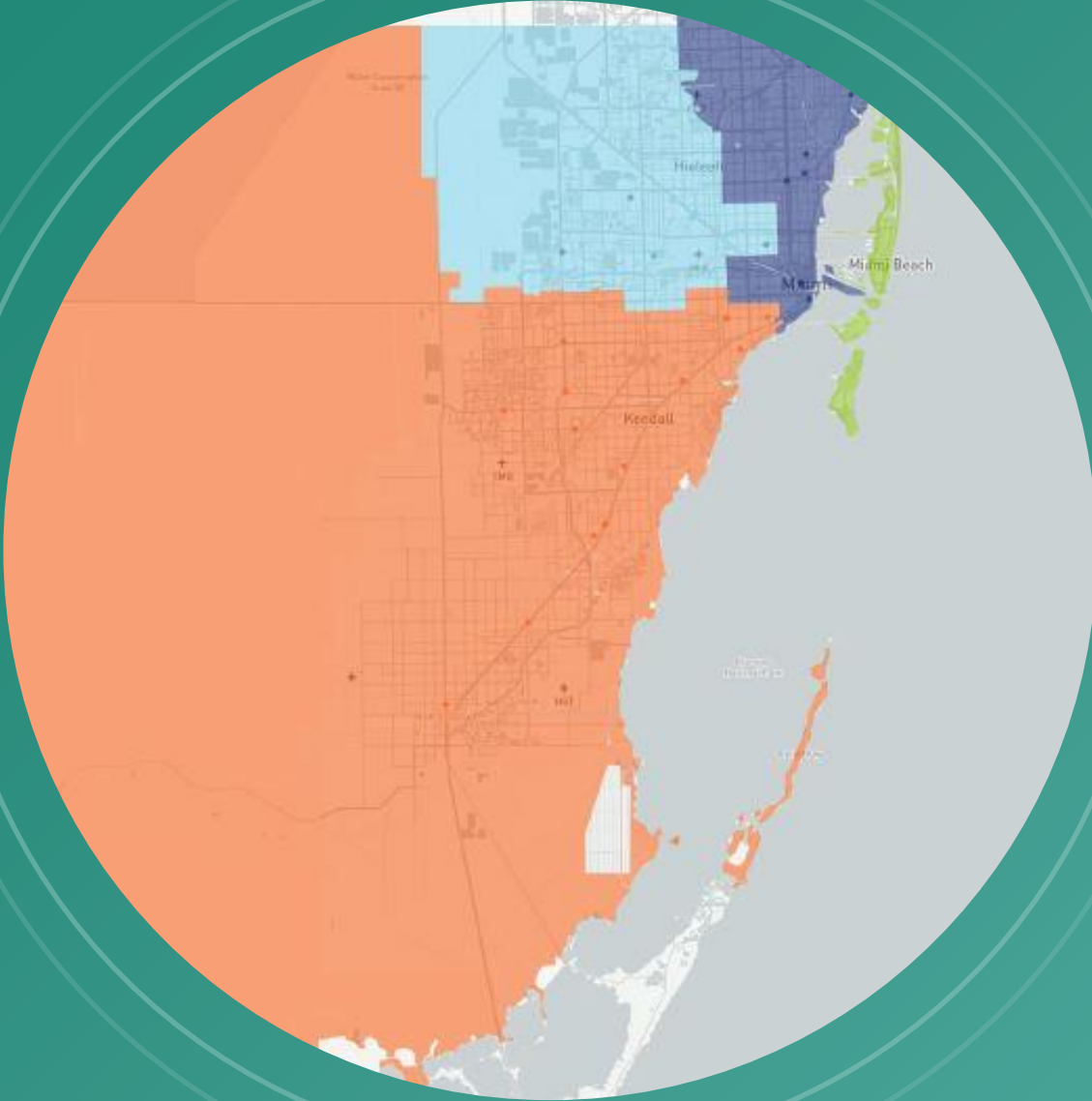
Absolute Occ %, Select Areas



Source: STR. 2020 © CoStar Realty Information, Inc.

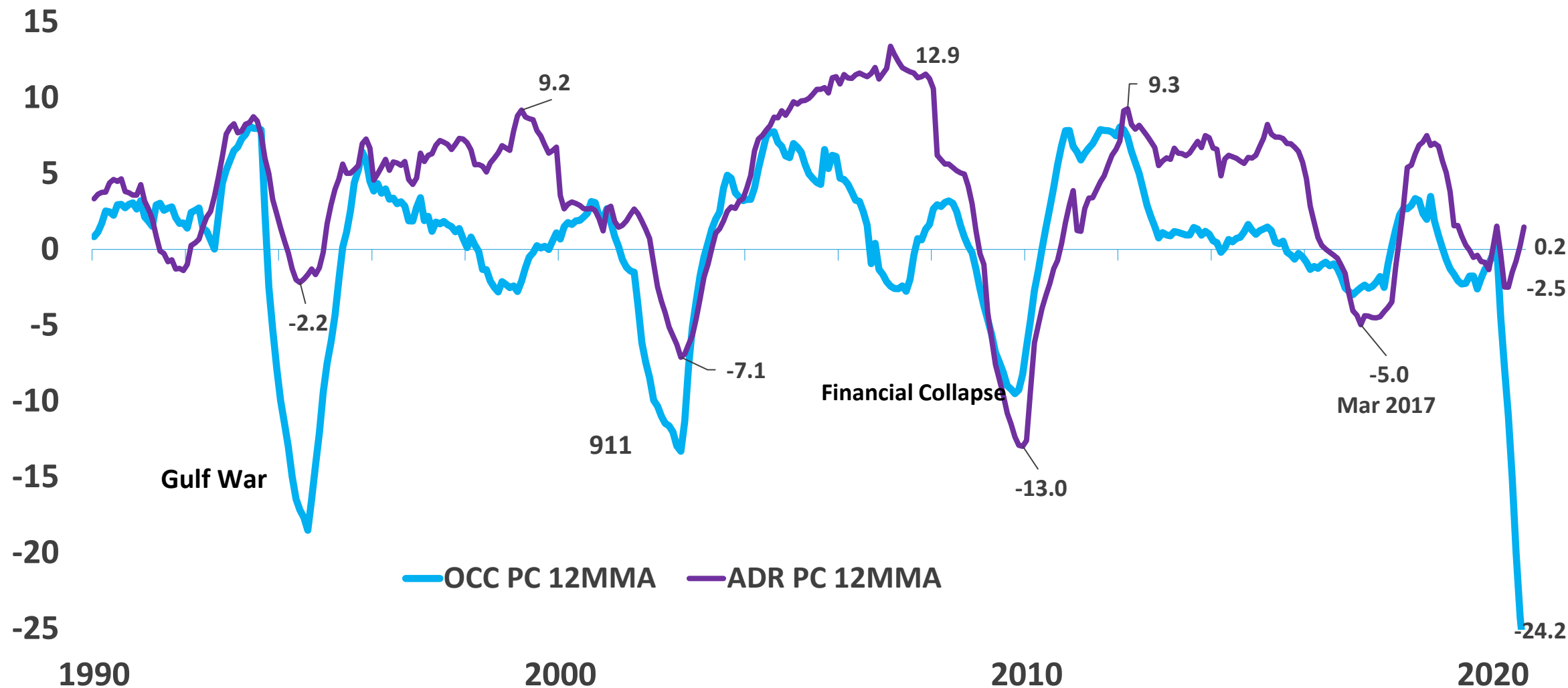


Miami / Hialeah, FL



“The Cliffs Of Insanity”

Miami / Hialeah, FL, OCC & ADR % Change, 12MMA, 1/1990 – 09/2020



Miami / Hialeah, FL Submarkets: Beach and CBD helping buoy YTD ADR metrics



Market / Submarket	Occ	% Change	ADR	% Change	RevPAR	% Change
Miami / Hialeah, FL	47.2%	-38.1	\$201	2.9	\$95	-36.3
Miami Airport / Civic Center, FL	50.4%	-37.6	\$113	-4.7	\$57	-40.6
Miami Beach, FL	47.1%	-37.7	\$318	17.6	\$150	-26.7
Miami CBD / North, FL	41.7%	-43.3	\$211	8.5	\$88	-38.5
Miami South, FL	48.3%	-33.3	\$122	-5.1	\$59	-36.7

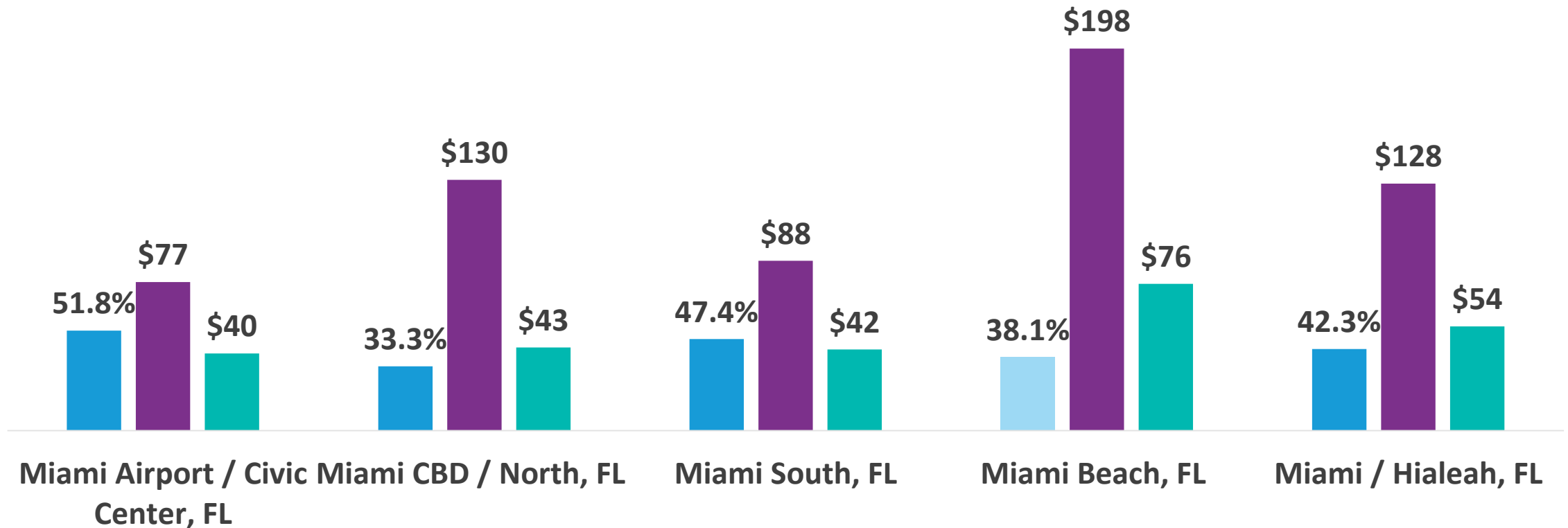
Miami / Hialeah, FL Market & Submarkets, September 2020 YTD, Absolute and % Change

Miami Beach, FL has “best” RevPAR performance in market

Miami / Hialeah, FL market and submarkets, OCC % / ADR / RevPAR, week ending Oct 17



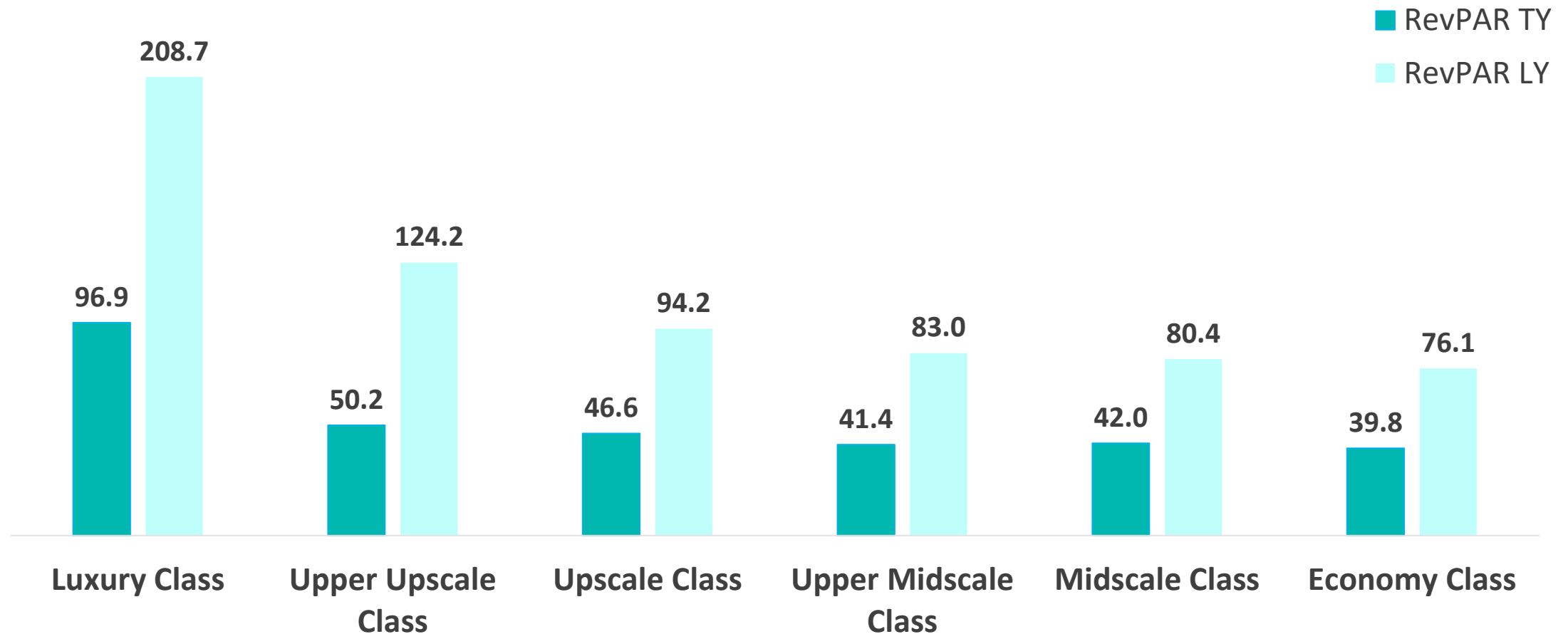
■ Occupancy ■ ADR ■ RevPAR



Miami / Hialeah, FL Class Performance: Midscale and Economy Classes Mirror U.S. trend

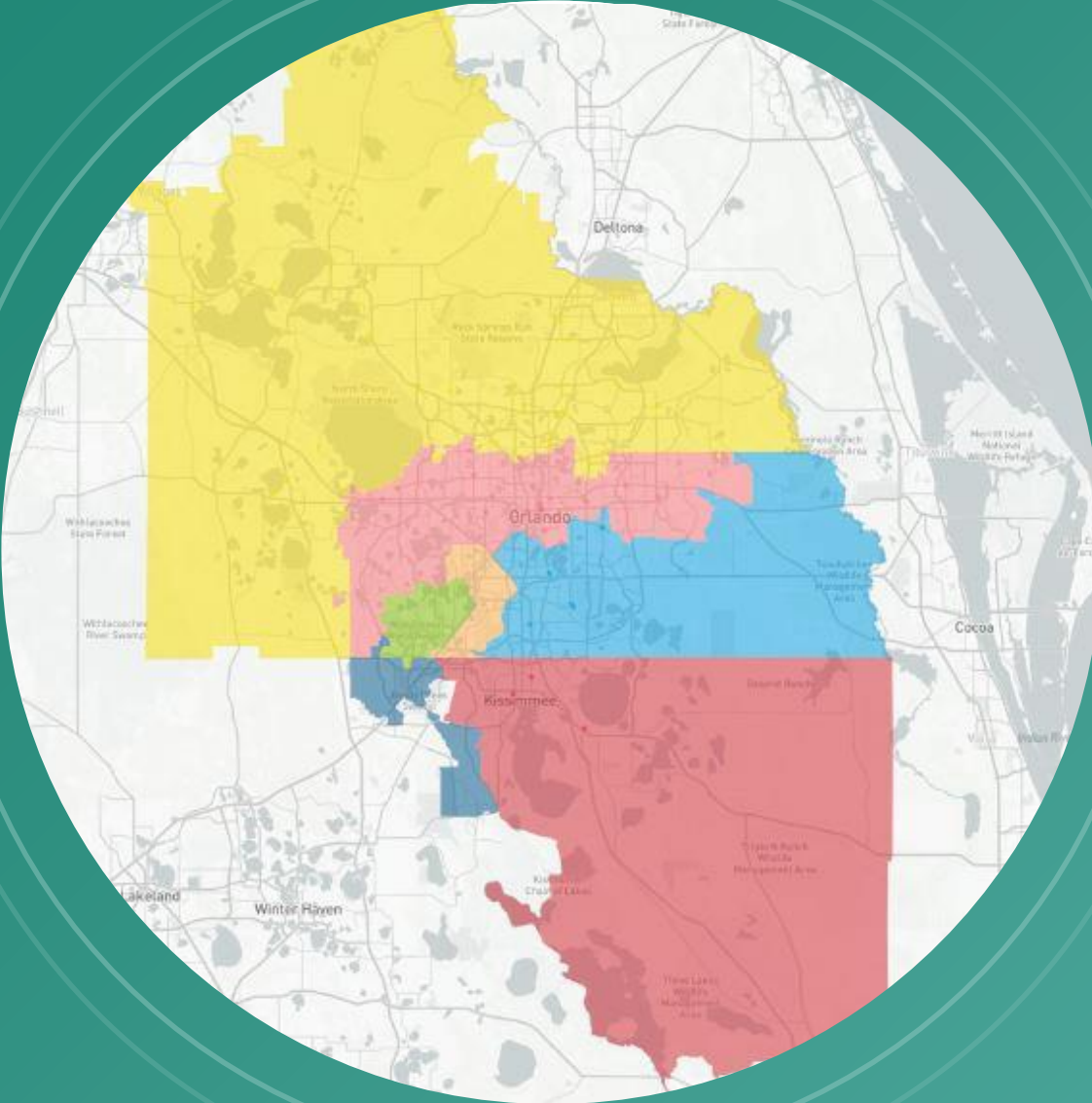


Miami / Hialeah, FL, RevPAR, week ending Oct 17



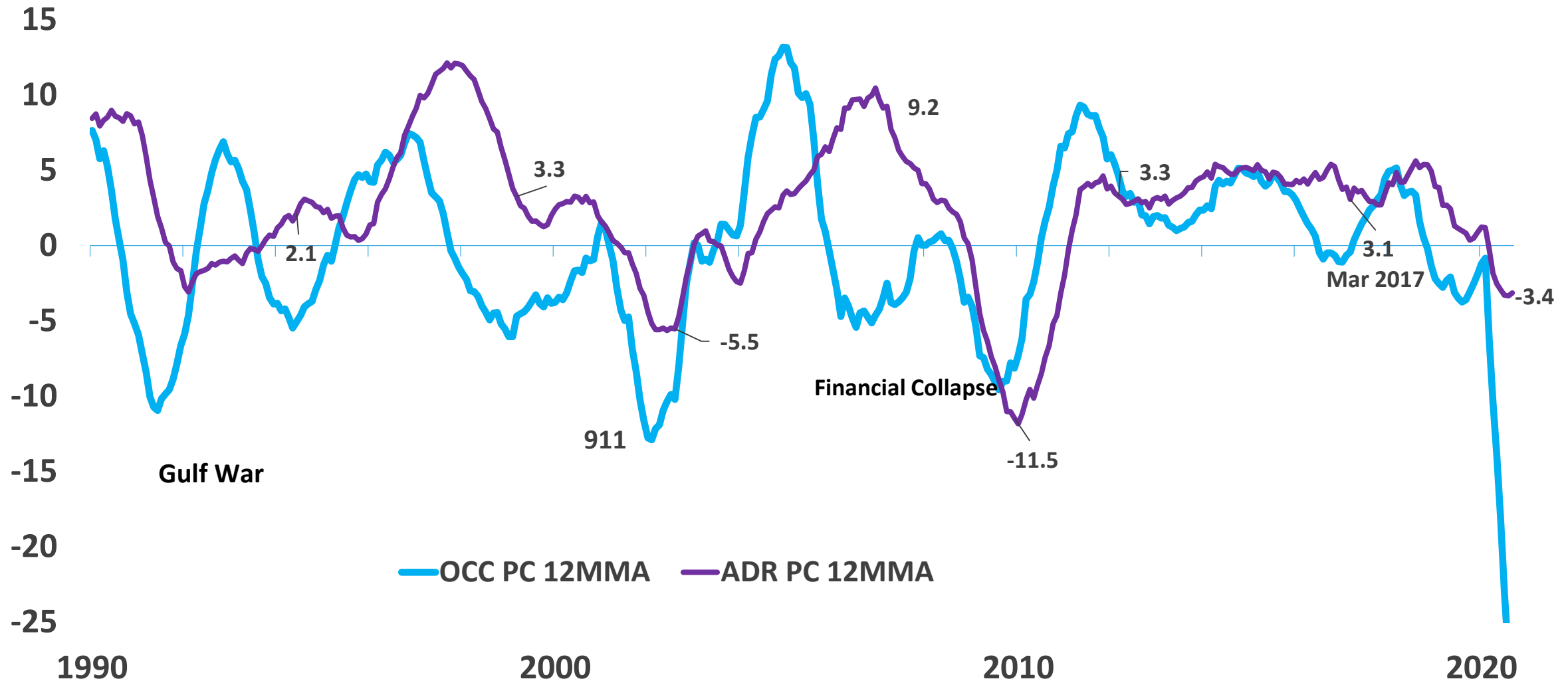


Orlando, FL



“The Cliffs Of Insanity”

Orlando, FL, OCC & ADR % Change, 12MMA, 1/1990 – 09/2020



Orlando, FL Submarkets: Lake Buena Vista Seeing “best” performance across most KPIs...

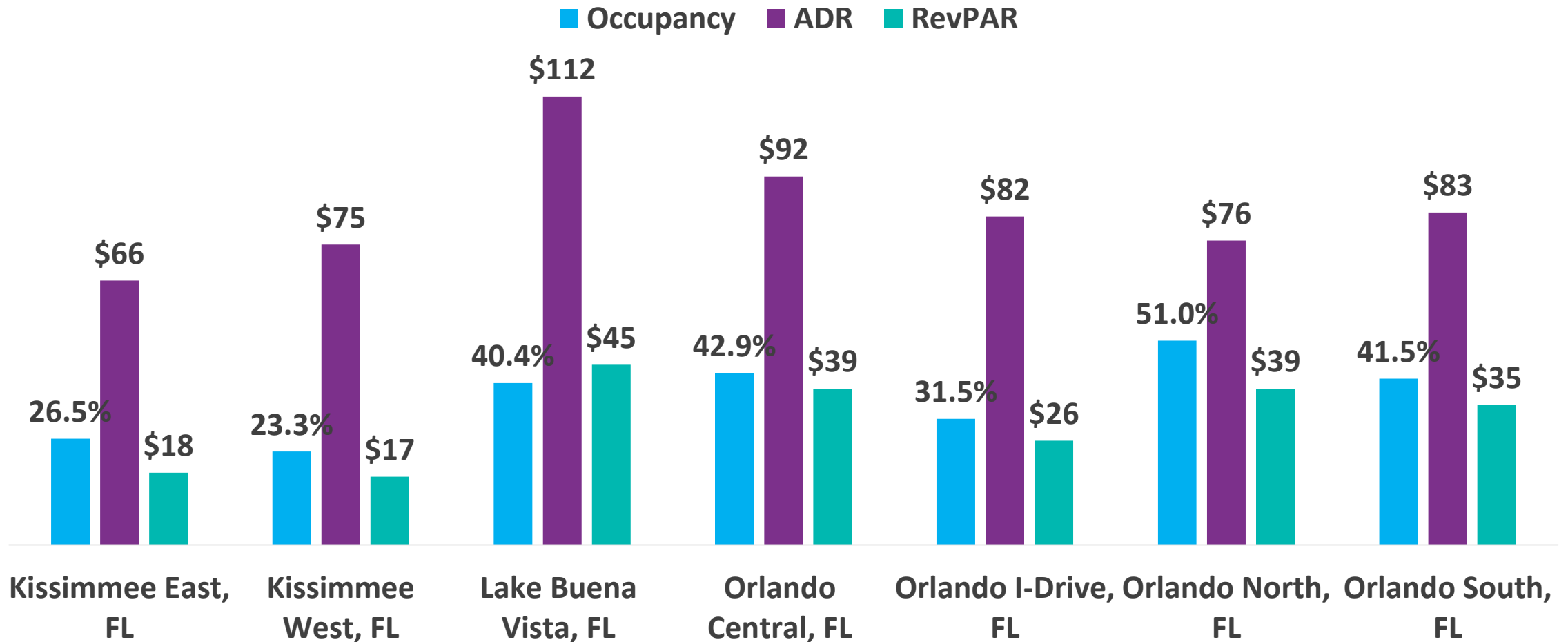


Market / Submarket	Occ	% Change	ADR	% Change	RevPAR	% Change
Orlando, FL	43.5%	-43.1	\$116	-8.0	\$50	-47.7
Kissimmee East, FL	38.4%	-40.4	\$81	-13.1	\$31	-48.2
Kissimmee West, FL	33.1%	-48.0	\$78	1.5	\$26	-47.2
Lake Buena Vista, FL	53.5%	-34.1	\$142	5.8	\$76	-30.3
Orlando Central, FL	43.4%	-42.4	\$110	-9.5	\$48	-47.9
Orlando I-Drive, FL	40.0%	-49.4	\$124	-9.6	\$50	-54.3
Orlando North, FL	50.2%	-29.5	\$87	-9.5	\$44	-36.2
Orlando South, FL	44.1%	-42.9	\$111	-13.4	\$49	-50.6

Orlando, FL Market & Submarkets, September 2020 YTD, Absolute and % Change

LBV, FL maintaining “best” RevPAR and ADR performance

Orlando, FL market and submarkets, OCC % / ADR / RevPAR, Week Ending Oct 17





Pipeline

Pipeline



In Construction:

Vertical construction on the physical building has begun.



Final Planning:

Construction will begin within the next 12 months.



Planning:

Construction will begin in more than 13 months.



**Under
Contract**

Large Markets Grow Rapidly

(Temporary Closed Hotels Increase the %)



Largest % In Top 26 Markets, August 2020

Market	Rooms In Construction	% Of Existing
New York, NY	16,112	18%
Nashville, TN	5,813	12%
Los Angeles/Long Beach, CA	7,371	7%
Boston, MA	4,100	7%
Orlando, FL	7,463	7%
Miami/Hialeah, FL	3,679	7%
Denver, CO	3,639	7%
Tampa/St Petersburg, FL	3,182	6%
Detroit, MI	2,861	6%
Atlanta, GA	6,255	6%





Miami / Hialeah, FL Pipeline projects remain steady despite the crisis

Phase	Projects	Number of Rooms
In Construction	26	4,199
Final Planning	26	4,486
Planning	34	7,346
Active Pipeline / Under Contract	86	16,031

Orlando, FL Pipeline projects also steady despite the crisis



Phase	Projects	Number of Rooms
In Construction	37	7,377
Final Planning	27	3,674
Planning	24	4,444
Active Pipeline / Under Contract	88	15,495

Look to the Future



U.S. Forecast (as of August 13)

Key Performance Indicators (% Change vs. Prior Year)

2019 – 2020F – 2021F

Outlook			
Metric	2019 Actual	2020 Forecast	2021 Forecast
Supply	+2.0%	-3.7%	+5.8%
Supply (Total Room Inventory) *	+2.0%	+1.4%	+1.3%
Demand	+1.9%	-38.9%	+32.2%
Occupancy *	-0.1%	-39.7%	+30.5%
ADR	+0.9%	-20.9%	+5.6%
RevPAR *	+0.8%	-52.3%	+37.9%

*Reflects Total-Room-Inventory (TRI) methodology, which assumes no temporary hotel closures.

U.S. Forecast (as of August 2020)

Key Performance Indicators

2019 – 2020F – 2021F

Metric	2019 Actual	2020 Forecast	2021 Forecast
Occupancy *	66.1%	39.8%	52.0%
ADR	\$131.13	\$103.71	\$109.56
RevPAR *	\$86.64	\$41.31	\$56.95

For Comparison:
RevPAR 2010
\$56.45

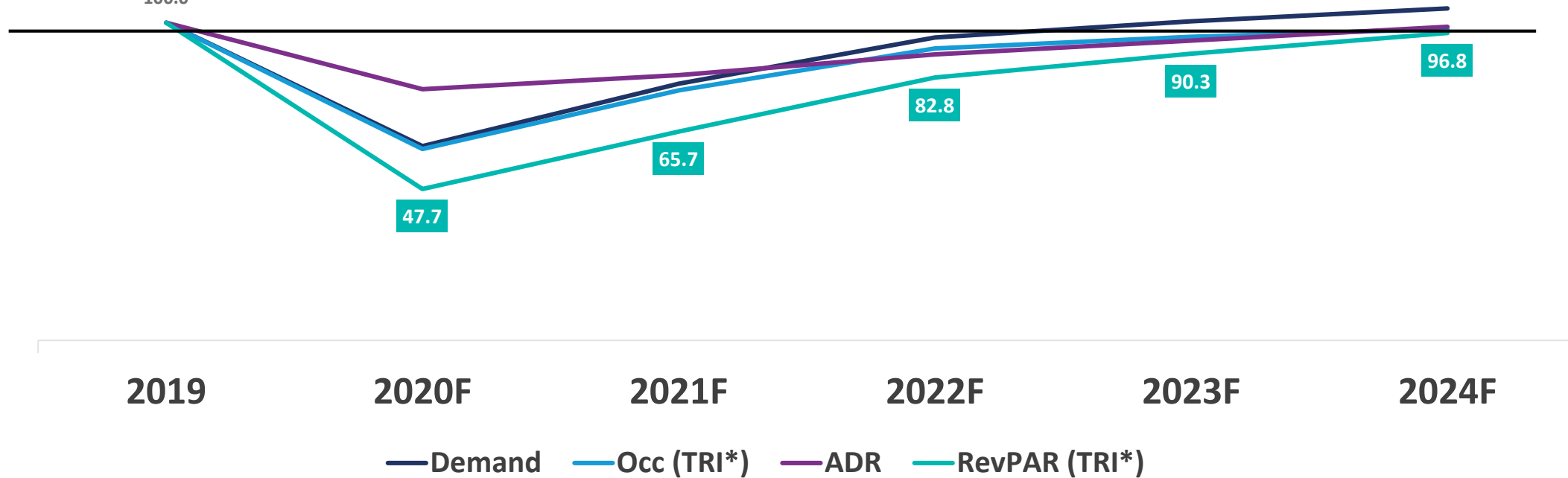
 **-34%**

*Reflects Total-Room-Inventory (TRI) methodology, which assumes no temporary hotel closures.

U.S. Forecast: COVID-19 Recovery Scenario

Indexed to end of 2019

2020F – 2024F



*Reflects Total-Room-Inventory (TRI) methodology, which assumes no temporary hotel closures.

U.S. Forecast (as of August 13)

Chain Scale Key Performance Indicators

2020F by Chain Scale

2020 Year-End Outlook			
Chain Scale	Occupancy * (% chg)	ADR (% chg)	RevPAR * (% chg)
Luxury	-64.5%	-3.7%	-65.8%
Upper Upscale	-60.9%	-14.0%	-66.4%
Upscale	-47.1%	-17.3%	-56.3%
Upper Midscale	-37.9%	-14.4%	-46.9%
Midscale	-28.3%	-11.6%	-36.6%
Economy	-16.8%	-10.8%	-25.8%
Independent	-37.5%	-17.8%	-48.6%
Total U.S.	-39.7%	-20.9%	-52.3%

*Reflects Total-Room-Inventory (TRI) methodology, which assumes no temporary hotel closures.

Miami / Hialeah, FL Forecast

Key Performance Indicators (as of August 2020)

2019 – 2020F – 2021F

Metric	2019 Actual	2020 Forecast	2021 Forecast
Occupancy *	75.8%	35.3%	52.6%
ADR	\$196.33	\$189.16	\$150.06
RevPAR *	\$148.83	\$66.72	\$78.87

For Comparison:
RevPAR 2010
\$101.40

-47%

*Reflects Total-Room-Inventory (TRI) methodology, which assumes no temporary hotel closures.

Orlando, FL Forecast

Key Performance Indicators (as of August 2020)

2019 – 2020F – 2021F

Metric	2019 Actual	2020 Forecast	2021 Forecast
Occupancy *	76.2%	32.1%	52.5%
ADR	\$126.70	\$111.13	\$99.27
RevPAR *	\$96.59	\$35.66	\$52.10

For Comparison:
RevPAR 2010
\$57.86

-46%

*Reflects Total-Room-Inventory (TRI) methodology, which assumes no temporary hotel closures.



Forward STAR Overview

October 21, 2020

A graphic consisting of several parallel diagonal lines in shades of blue, green, and purple, arranged in a fan-like pattern pointing towards the top right.

ForwardSTAR
Forward looking. Forward planning. Forward thinking.

Forward STAR overview



STAR, delivers benchmarking globally and with unrivalled sample. Similarly, Forward STAR will become the industry standard for benchmarking future bookings.

STAR

- The industry standard for historical hotel performance benchmarking
- High quality proprietary data – actual performance data not publicly available
- Its strength is its simplicity
- Over 68,000 participating hotels - the world's largest sample of historical source data enabling the most robust competitor sets
- Complimentary market data unrivalled in quality and cost-effective bespoke competitor sets
- Vital for revenue management strategy and market performance analysis, also essential for management and employee performance KPIs

The past

Forward STAR

- The future industry standard for business-on-the-books benchmarking
- High quality proprietary data – actual bookings data (100% of channels) 365 days into the future
- Its strength is its simplicity
- Participation levels that will meet or exceed our historical sample - enabling robust forward competitor sets that match your historical sets.
- Complimentary market data unrivalled in quality and cost-effective bespoke competitor sets
- Vital for revenue management strategy and market performance analysis, also an essential tool that enables management and employees to improve performance KPIs

The future





Forward STAR in a nutshell

Its simplicity enables it to be cost-effective, achieve high participation, and provide higher quality competitor sets and insights.

- Send us your number of rooms available and rooms booked via report scheduler, PMS export, or excel spreadsheet
- Start receiving, detailed, easy-to-read reports showing how occupancy on the books and pick up are matching up against your market
- **That's it!**

Detailed reports breaking down the key areas to focus on

Free market data today, competitive set subscriptions coming soon



Overview:

- Reports issued on two frequencies: weekly and monthly
- Detailed insights on both Occupancy on the Books and Pickup
- Weekly reports show the next 90 days; Monthly reports show the next 12 months.
- Compare your hotel's forward booking performance against your local market with compset options coming soon
- Ensured data integrity and confidentiality



All your forward booking data is laid out in a very digestible format, letting you easily gauge where you stand today, tomorrow, a week from now, a month from now, and even 365 days from now.

The Bigger Picture – Win Tomorrow Today

Pair your property's historical reports with occupancy-on-the-books data



Forward STAR can help answer a wide range of questions, such as:

- Which nights of the week are your underperforming and why?
- Which nights are you performing well and why?
- What adjustments could you make to drive better results?
- Do you need to rethink your rate strategy, distribution channels, or marketing initiatives?
- Are you capitalizing on demand from events or losing out to your competitors?



Forward STAR now available in 53 (sub)markets (as at 07th October 2020)



United Kingdom & Ireland

Chelsea/Earls Court/Kensington
Knightsbridge/ Pimlico/ Victoria
London Centre South
London West End
The City & Shoreditch
Manchester Centre
Heathrow Airport
Jersey & Guernsey
Newcastle
Aberdeen
Edinburgh
Glasgow
Inverness
Dublin Airport
Dublin Centre
Dublin Surrounding
Belfast
Leeds
Birmingham Centre
Southampton
Bristol

United Arab Emirates

Dubai
Dubai City Area
Dubai Beach Area
Abu Dhabi

DACH

Lucerne
North East Switzerland

Barcelona
Balearic Islands
Canary Islands
Andalusia
Rome
Turin
Florence
Madrid

Australia & New Zealand

Adelaide
Melbourne
Darwin Area
Sydney Surrounding
Sydney
Perth
Brisbane
ACT & Canberra
Hobart
Auckland
Queenstown

France

Paris

BENELUX

Brussels
Antwerp
Amsterdam
Rotterdam
Utrecht
The Hague



Forward STAR North America launch markets



STR is dedicated at making an impact for full portfolio while addressing a core desire for forward data insights at the limited / select service level.

- For high impact, we looked at top 25 markets
- These 8 have the highest proportion of limited / select service supply
- Good balance between chain managed, franchise and independent landscape
- Most have above average proportion of chain managed – limited / select service hotels





Sample reports

A graphic element for the ForwardSTAR logo, featuring several diagonal lines in shades of blue, green, and purple, arranged in a fan-like pattern.

ForwardSTAR
Forward looking. Forward planning. Forward thinking.

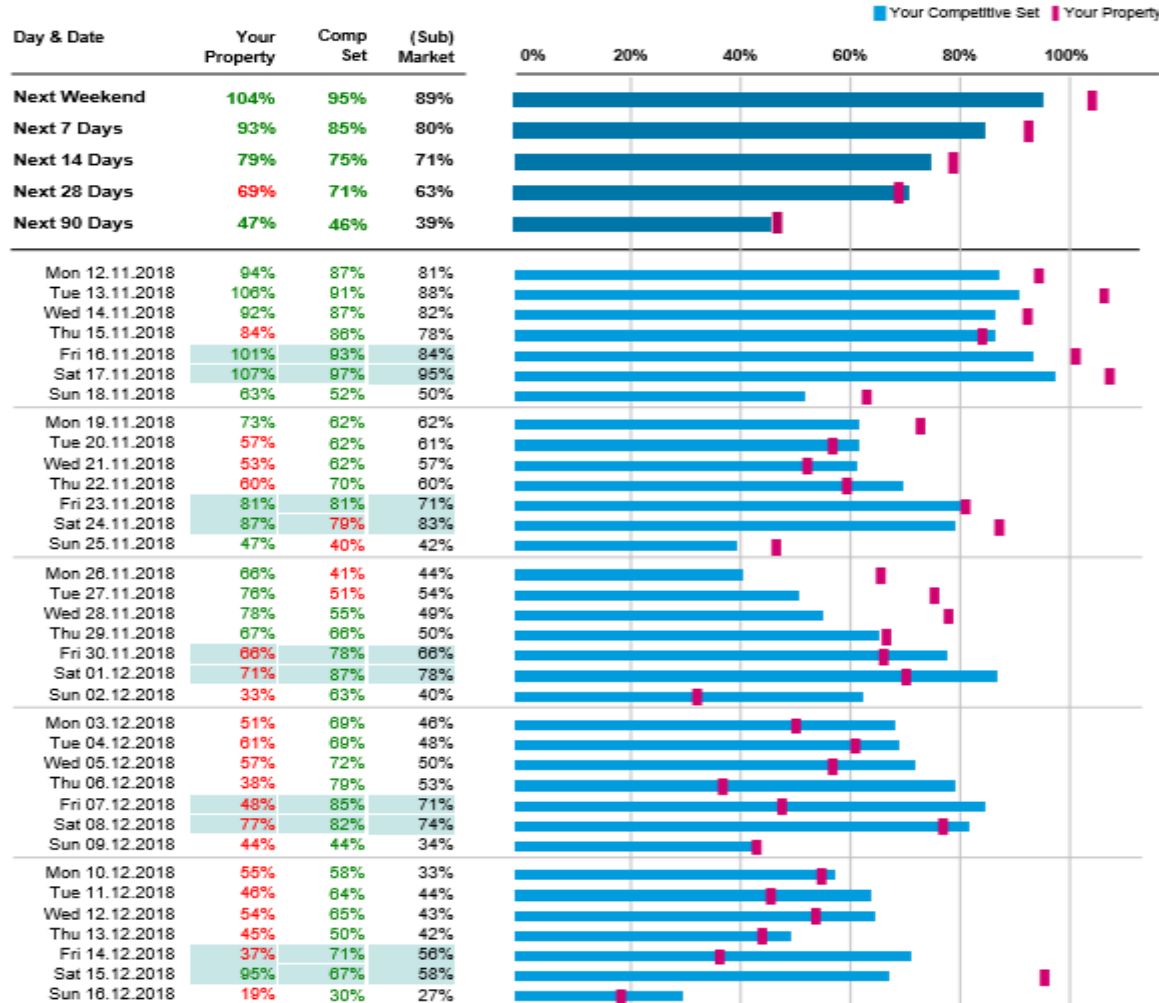
What is Forward STAR – sample report

Real, reliable and accurate forward booking data to make better decisions



Forward Occupancy for Hotel A and (Sub)Market

Forward occupancy for the next 90 days as at 12.11.2018.



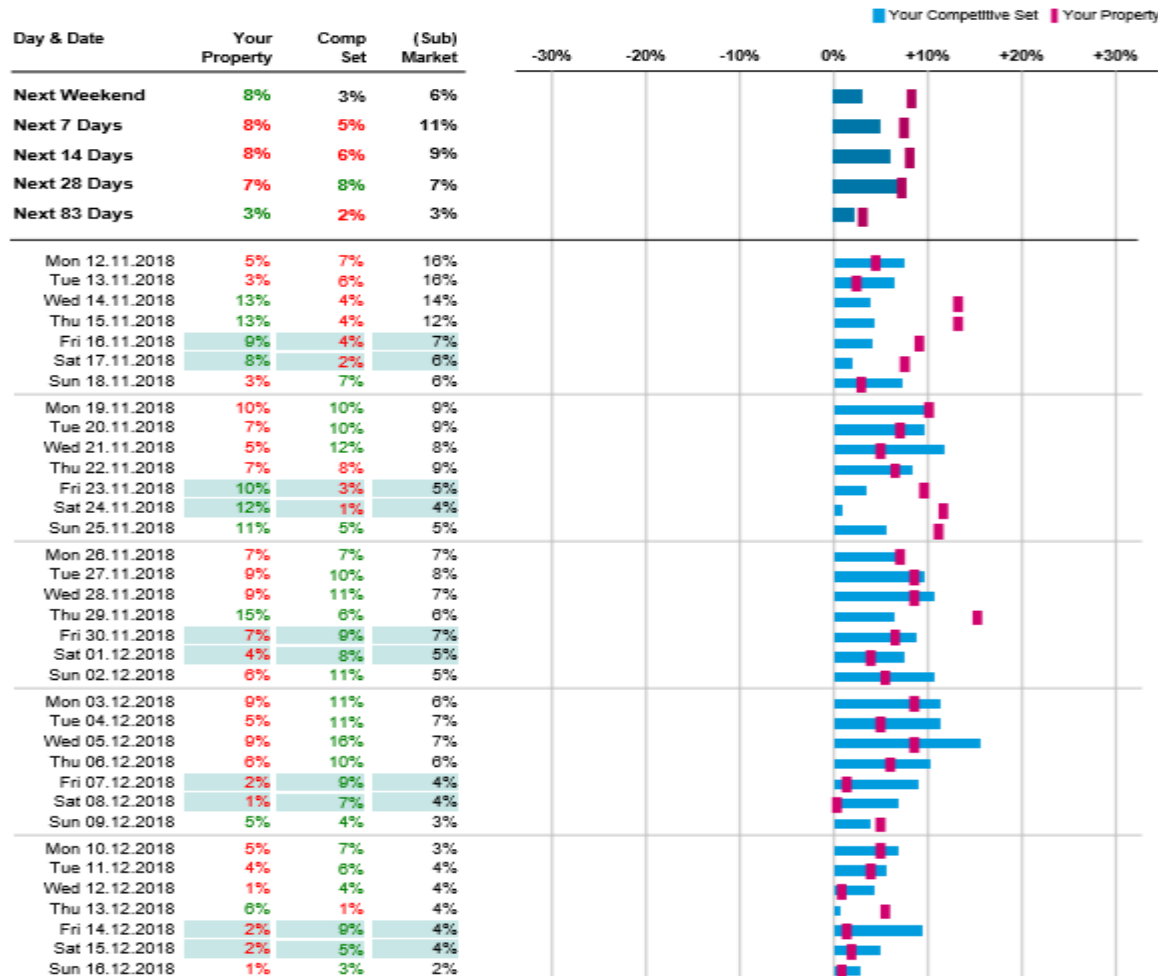
Pickup - Snapshot

Quickly compare how the hotel is gaining share vs. market and use to assess the effectiveness of your sales, channel and pricing strategies.



Pickup Since Last Week for Hotel A

Pickup for the next 83 days as at 12.11.2018.



What is Forward STAR – how it works

Real, reliable and accurate forward booking data to make better decisions



Your (Sub) Hotel Market		Forward occupancy for the next 12 months as at 01.04.2019																							
Day	Apr 19		May 19		Jun 19		Jul 19		Aug 19		Sep 19		Oct 19		Nov 19		Dec 19		Jan 20		Feb 20		Mar 20		Day
1	72%	77%	52%	52%	53%	50%	38%	42%	34%	28%	20%	21%	13%	16%	9%	10%	8%	10%	9%	11%	8%	3%	12%	4%	1
2	84%	82%	47%	53%	34%	38%	38%	39%	47%	30%	25%	18%	12%	12%	8%	11%	8%	9%	9%	8%	8%	3%	12%	4%	2
3	82%	81%	54%	58%	34%	37%	49%	37%	43%	30%	22%	18%	17%	14%	8%	9%	9%	8%	14%	7%	8%	3%	12%	2%	3
4	77%	74%	54%	57%	29%	36%	49%	41%	42%	29%	22%	19%	17%	16%	23%	13%	12%	8%	14%	6%	8%	1%	12%	3%	4
5	80%	76%	48%	46%	35%	41%	47%	43%	42%	28%	24%	21%	13%	16%	20%	12%	10%	10%	14%	6%	8%	2%	12%	5%	5
6	89%	84%	43%	40%	30%	37%	44%	39%	34%	27%	45%	31%	11%	16%	12%	11%	9%	11%	14%	5%	8%	3%	12%	6%	6
7	82%	70%	40%	42%	31%	40%	35%	36%	28%	24%	36%	29%	44%	19%	13%	12%	28%	13%	14%	4%	8%	4%	12%	7%	7
8	82%	71%	37%	46%	36%	43%	24%	33%	35%	26%	33%	25%	38%	16%	18%	17%	27%	15%	13%	4%	8%	4%	12%	5%	8
9	79%	70%	38%	52%	34%	43%	23%	33%	46%	29%	32%	24%	24%	16%	13%	13%	9%	12%	13%	6%	8%	3%	12%	5%	9
10	80%	70%	50%	52%	40%	40%	27%	32%	59%	30%	27%	23%	27%	17%	12%	14%	27%	14%	13%	5%	8%	3%	12%	5%	10
11	73%	68%	48%	50%	33%	40%	22%	30%	43%	27%	17%	19%	29%	17%	11%	12%	26%	13%	13%	4%	8%	2%	12%	4%	11
12	75%	70%	39%	42%	55%	44%	37%	35%	40%	28%	14%	18%	33%	19%	11%	10%	8%	9%	13%	5%	8%	2%	15%	4%	12
13	71%	71%	43%	42%	31%	41%	38%	38%	39%	25%	24%	20%	27%	15%	11%	10%	8%	13%	13%	6%	8%	2%	15%	5%	13
14	62%	63%	52%	44%	40%	41%	42%	40%	26%	26%	26%	22%	18%	12%	11%	8%	8%	15%	8%	4%	8%	3%	34%	7%	14
15	56%	66%	59%	44%	43%	42%	42%	32%	27%	25%	18%	20%	15%	10%	11%	10%	8%	9%	8%	4%	8%	3%	34%	8%	15
16	53%	65%	44%	49%	44%	42%	30%	26%	25%	25%	27%	22%	18%	10%	14%	11%	8%	8%	8%	5%	8%	3%	32%	6%	16
17	51%	66%	40%	46%	49%	40%	26%	27%	29%	26%	41%	23%	17%	10%	11%	12%	8%	7%	8%	4%	8%	4%	32%	5%	17
18	54%	69%	40%	47%	40%	40%	43%	29%	28%	28%	20%	19%	17%	13%	10%	11%	8%	5%	8%	5%	8%	3%	14%	3%	18
19	72%	72%	32%	40%	42%	40%	26%	31%	28%	26%	23%	21%	20%	16%	10%	9%	8%	5%	8%	4%	8%	2%	12%	4%	19
20	73%	75%	50%	48%	39%	40%	33%	29%	22%	23%	37%	23%	23%	15%	13%	8%	8%	6%	8%	5%	8%	3%	12%	4%	20
21	57%	64%	50%	51%	37%	43%	32%	28%	24%	23%	34%	23%	24%	15%	20%	8%	8%	6%	8%	4%	8%	3%	12%	4%	21
22	48%	55%	50%	54%	39%	43%	35%	28%	25%	23%	27%	21%	22%	12%	13%	9%	8%	8%	8%	4%	8%	3%	12%	4%	22
23	49%	52%	57%	57%	34%	38%	32%	26%	50%	27%	31%	21%	23%	11%	18%	11%	8%	7%	8%	3%	8%	4%	12%	3%	23
24	51%	54%	53%	57%	48%	39%	40%	27%	31%	27%	30%	21%	14%	11%	13%	13%	9%	7%	8%	4%	8%	5%	12%	2%	24
25	61%	60%	40%	52%	56%	39%	36%	30%	25%	23%	32%	22%	18%	12%	9%	9%	9%	6%	8%	5%	12%	2%	12%	3%	25
26	85%	69%	37%	44%	63%	41%	34%	32%	23%	20%	20%	21%	20%	14%	9%	8%	9%	7%	8%	4%	12%	3%	12%	3%	26
27	89%	73%	45%	38%	51%	44%	35%	28%	21%	18%	29%	20%	15%	14%	12%	7%	10%	9%	8%	3%	12%	3%	12%	4%	27
28	82%	60%	39%	38%	49%	45%	49%	33%	24%	20%	31%	20%	12%	14%	13%	8%	10%	11%	8%	3%	12%	4%	12%	4%	28
29	60%	52%	45%	45%	36%	45%	51%	32%	20%	21%	20%	18%	11%	12%	10%	11%	10%	13%	8%	2%	12%	4%	12%	4%	29
30	50%	50%	51%	50%	33%	45%	43%	26%	23%	21%	10%	17%	10%	10%	8%	11%	9%	13%	8%	2%			12%	3%	30
31			55%	52%			35%	26%	23%	21%			8%	9%			9%	13%	8%	4%			0%	0%	31
Avg	69%	68%	46%	48%	41%	41%	37%	32%	32%	25%	27%	21%	20%	14%	13%	11%	11%	10%	10%	5%	9%	3%	15%	4%	Avg



Questions

Contact: info@str.com



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