



Dear Fellow Employer,

At Columbus Regional Health Occupational Health, the well-being and health of our patients, staff, and community is our top priority. We remain dedicated to providing exceptional care during these difficult times. Going forward all visits to occupational health must be scheduled. We will not be able to accommodate walk-in patients. We will work towards providing same-day care, so please call 812-376-5104, before sending an employee to our office. In addition, we are implementing a screening protocol for all patients and will also be screening when making appointment reminder calls. If your employee is feeling ill, running a fever, or has a cough please reschedule their appointment. Also, we ask that patients/employees do not bring anyone with them to their appointments.

We request your help in getting the right information out to your employees and stakeholders. We also hope you can help us keep as much bandwidth as possible open for our medical community and emergency responders by following some of the recommendations and guidelines below:

- Please do not send employees with a cough or fever to PromptMed unless they call our triage line at 812-379-4449, and our nurses feel the symptoms warrant further evaluation. If no fever or cough is present but an employee fears they may have been exposed, please send your employee home and ask them to self-quarantine for 14 days and call the triage line if symptoms appear. At this time, per the CDC, we cannot provide a return to work letter to your employees as we do not have the staffing capacity or testing ability to test and verify at this time. Please understand COVID -19 Testing is still unavailable for 98% of people. www.cdc.gov
- If someone has zero symptoms, at this time, most do not qualify for testing and do not require an in-person doctor's visit even if exposure is suspected. Fever and cough are the main symptoms, and you must be a healthcare worker, living/working in a skilled nursing facility, or a prisoner to qualify for Covid-19 testing (as of 3/23/20). This is due to limited testing supplies and following Indiana State Department of Health Guidelines until more supplies are secured.
- Please call the CRH Covid-19 Triage line 812-379-4449 if you need answers, or you or one of your colleagues is exhibiting respiratory symptoms and fever. For all other medical needs please call your primary care physician, if you or your colleague do not have a doctor, WellConnect, 812-376-5136, is available for assistance.

Urgent Care & Occupational Health Protocols and Information:

Any other urgent care need, please call WellConnect for direction:

- Muscular/Skeletal injuries will be seen by our Sports Medicine Physician or Occupational Health providers. Lacerations and workplace injuries that do not need an emergency room visit can be routed to our Occupational Health clinic or other providers to be treated at this time by calling WellConnect.



- If employees have no primary care physician and need an urgent visit not related to COVID, please contact WellConnect. 812-376-5136
- **CRH emergency department is open for any acute emergency needs.** CRH offices and physicians are also providing care. We are here to help whatever medical need you have.

Please understand that this is an ever-changing situation, so we ask for your flexibility and understanding as we continue to evaluate the situation in the event we need to make additional adjustments. Additional facts and information are available at CRH.org.

Thank you for your assistance at this time,

Tony Ricchiuto

System Business Development Manager

Columbus Regional Health

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Please email me aricchiuto@crh.org and share the best email and fax for CRH to send additional updates.